

MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

Deaf Resources

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This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: MCCPWD@montgomerycountymd.gov, 240-777-1246 (V), MD Relay 711.

Alexander Graham Bell Association for the Deaf and Hard of Hearing

3417 Volta Place, NW
Washington, DC 20007
202-337-5220 (V)
202-337-5221 (TTY)

E-mail: info@agbell.org
www.agbell.org

Helps families, health care providers and education professionals understand childhood hearing loss and the importance of early diagnosis and intervention. Through advocacy, education, research and financial aid, AG Bell helps to ensure that every child and adult with hearing loss has the opportunity to listen, talk and thrive in mainstream society. Offer financial assistance for hearing technology, parent and infant financial aid for families of infants and toddlers under the age of 4 who have been diagnosed with a moderately severe to severe-to-profound hearing loss, and college scholarship programs for full-time students who are deaf or hard of hearing. Free membership to the AG Bell Community for families, adults and children with hearing loss. Membership includes a subscription to a quarterly magazine, weekly email newsletters, the Leadership Opportunities for Teens (LOFT) program, resources for families, and financial and advocacy guidance.

Auditory Services, Inc.

Silver Spring Office

1734 Elton Road, Suite 104
Silver Spring, MD 20903
301-434-4300 (V)

Potomac Office

9800 Falls Road, Suite 5
Potomac, MD 20852
301-339-8583 (V)

www.auditoryservices.com

Private practice offer hearing assessments, hearing aid evaluations, and counseling services regarding assistive listening devices. Accept health insurance, Medicare and TriCare accepted.

Center for Families in Transition (CFIT)

Ellen Schaefer-Salins, LCSW-C, Director
8720 Georgia Avenue, Suite 205
Silver Spring, MD 20910
301-495-6393 (V)
301-384-3631 (TTY)

E-mail: ellenss12@aol.com
www.cfitttherapy.com

Private practice providing mental health services

CFIT Continued

to individuals, couples, and families. Psychological evaluation, including evaluations for IQ and learning disabilities. Special program for working with people who are Deaf and Hard-of-Hearing. Accept a variety of health insurances.

Cochlear Implant Center at Johns Hopkins

443-997-6467 (V)

www.hopkinsmedicine.org/otolaryngology/specialty_areas/cochlear-implant-center/index.html

Offers comprehensive approach to cochlear implantation and develops resources needed to provide patients with optimal access to sound and spoken language. Also serve as a major research and training center for medical and educational professionals working with individuals with hearing loss. Performing pediatric and adult cochlear implant surgeries at Green Spring Station in addition to locations at the Johns Hopkins Outpatient Center in Baltimore, Johns Hopkins Bayview Medical Center, and the Johns Hopkins Health Care and Surgery Center in Bethesda.

Deaf Abused Women's Network (DAWN)

1140 3rd Street, NE, 2nd Floor

Washington, DC 20002

202-559-5366 (V)

202-945-9266 (DAWN Text)

1-855-812-1001 (National Deaf Domestic Violence Hotline - Videophone)

E-mail: info@deafdawn.org

Emergency Hotline E-mail: hotline@deafdawn.org

(E-mail hotline hours: Monday through Friday, 9am to 5pm)

www.deafdawn.org

Non-profit organization that addresses domestic violence, sexual assault and stalking in the deaf, hard of hearing and deaf-blind community. Appointments encouraged before coming to the office. Offer crisis intervention and survivor services including resource referrals (medical and legal); case management; peer advocacy; counseling; and support groups.

Deaf Addictions Services at Maryland (DASAM)

Laura C. Dreany-Pyles, LCSW-C, Program Manager
1001 West Pratt Street
Baltimore, MD 21223
443-462-3416 (Voice)
443-965-9172 (Video Phone)
E-mail: lpyles@som.umaryland.edu
www.umaryland.edu/dasam

Hours: Monday through Friday, 8am to 4:30pm, evening available by appointment only.

Programming includes: deaf support groups; substance abuse assessment; medical evaluations; psychiatric evaluations; addiction education; stress/anger management; relapse prevention; individual/group counseling; interpreted NA/AA meetings; women/men groups; DWI/DUI counseling; urine screens; breathalyzer tests; case management; and intensive outpatient programs.

The DASAM mobile treatment team will travel anywhere in the State of Maryland for individuals that do not live near the Baltimore site. Mobile counseling includes: substance abuse assessments; individual counseling; and case management.

Deaf AIDS Project - Family Service Foundation

5301 76th Avenue
Landover Hills, MD 20784
301-459-2121 X 296 (V)
1-866-935-4658 (Toll Free)
301-731-2116 (TTY)
E-mail: ssoulier@fsfinc.org
www.deafnonprofit.net/dap

Hours: Monday through Friday, 9am to 5pm.

The project provides HIV education and functions to bridge the gap between human service agencies and deaf clients with AIDS-related issues. Services are offered both on-site at the FSF office and off-site throughout Maryland. Services include free HIV testing, counseling, referrals, condom distribution, group presentations, and individual sessions.

Deaf Counseling Center

Candace A. McCullough, PhD., LCPC
Sharon M. Duchesneau, LCPC
240-380-2577 (Videophone)
E-mail: frontdesk@deafcounseling.com
www.deafcounseling.com

Deaf-owned and operated psychotherapy and consulting practice staffed by Deaf licensed professional therapists. Provide individual, couples, and family therapy for Deaf people and their families. Please use e-mail when requesting services. Sliding scale/out-of-pocket fees also offered. Offices in Bethesda and Frederick.

Deaf Reach, Inc.

3722 12th Street NE
Washington, DC 20017
202-832-6681 (V)
E-mail: hello@deaf-reach.org
www.deaf-reach.org

Independent Living Skills (ILS) Day Program works with people who are Deaf and Developmentally Disabled to enhance and maximize their self-sufficiency and quality of life through our pre-vocational and day habilitation activities. The pre-vocational activities are geared towards learning and performing tasks to develop skill sets identified using a person-centered approach to services.

Deafnet Association

551 Jefferson Street
Hagerstown, MD 21741
301-791-9025 (V)
240-329-9687 (Videophone)
E-mail: deafnet@deafnetmd.org
www.deafnetmd.org

Serve Frederick, Allegany, Garrett and Washington Counties. Provide information and referral on deafness and related issues. Offer sign language classes and training classes, including TTY's and other specialized equipment, ADA compliance, deaf awareness, and how to use an interpreter. Group meetings every 2nd Thursday of the month. Learning aids available for purchase. **Interpreter Referral Service:** Interpreters are available 24 hours per day, 7 days per week. Fees are charged for services.

Division of Rehabilitation Services (DORS) – Deaf and Hard of Hearing Services

www.dors.maryland.gov

Germantown Office

20010 Century Boulevard, Suite 400
Germantown, MD 20874
301-601-1500 (V)
301-200-8083 (Videophone)
E-mail: germantown.dors@maryland.gov

Wheaton Office

Westfield South Office
11002 Veirs Mill Road, Suite 605
Wheaton, MD 20902
301-949-3750 (V)
301-200-8090 (Videophone)
E-mail: wheaton.dors@maryland.gov

Offer programs and services that help people with disabilities go to work or stay independent in their homes and communities. Also offer specialized services for people who are deaf or hard of hearing such as audiological evaluation and assessment, assistive devices, telecommunication devices, speech and language therapy, and interpreter services.

Family Hearing Center

The Treatment and Learning Centers

2092 Gaither Road, Suite 100

Rockville, MD 20850

301-738-1415 (V)

E-mail: fhc@ttlc.org

www.ttlc.org/family-hearing-center

Serve all ages, from newborn infants to seniors. Offer individual recommendations and counseling for hearing aids and hearing aid fittings based on communication needs. Hearing aid services include: digital hearing aid technology and devices; free consultations and hearing aid demonstrations; electroacoustic hearing aid analysis; demonstration and sales of hearing aid accessories and assistive listening devices; trial period with all new hearing aids; and a walk-in clinic for hearing aid problems most Fridays 12pm to 2pm. Offer a full range of hearing services including: newborn and pediatric hearing testing; adult testing; team testing (difficult-to-test children and adults); otoacoustic emissions; auditory processing disorder evaluation; and bilingual testing (Spanish, Hebrew, and Arabic). Screenings can be scheduled at senior centers, schools, childcare centers, and places of employment through community screenings and education program.

Educational talks on hearing loss, coping strategies and hearing aid technology can also be presented to an organization or group. Help Others Hear program provides free hearing aids to children and adults who could not otherwise afford them. Accept Medicare and other insurance plans as well as flexible payment options.

Hearing and Speech Agency (HASA)

Harry & Jeanette Weinberg Building

5900 Metro Drive

Baltimore, MD 21215

410-318-6780 (V)

E-mail: hasa@hasa.org

www.hasa.org

Private, non-profit organization that provides hearing and speech services, offers an information resource center, and advocates for people of all ages with communication disorders/disabilities. Services include hearing tests, hearing aids, hearing-aid repair, speech-language evaluations and therapy, auditory-oral therapy, oral deaf education, pre- and post-cochlear implant services, occupational and physical therapy, special education, sign language and oral interpreting, sign language classes, deaf awareness seminars, social work, and parent support groups. Financial aid applications are available.

Humanim – Deaf Services

6355 Woodside Court

Columbia, MD 21046

410-381-7171 (V)

E-mail: info@humanim.com

<http://humanim.org/what-we-do/human-services/deaf-services/>

Offer a variety of vocational supports that address the specific needs of individuals who are deaf and have a developmental disability. **Supported Employment** services are offered in a bilingual environment (American Sign Language and English), and focus on matching an individual's unique interests and skills to the hiring needs of employers. Once employed, retention specialists continue to work with individuals and employers to ensure job success, through case management, job coaching, advocacy, and other job supports. Other services include employment discovery and customization, job readiness training, and job development.

Jewish Social Service Agency (JSSA)

Deaf and Hard of Hearing Services

200 Wood Hill Road

Rockville, MD 20850

301-838-4200 (V)

www.jssa.org/get-help/individuals-with-special-needs/deaf-and-hard-of-hearing-services/

Provide counseling and care management services for children, teens and adults who are deaf and hard of hearing. Specialized programs include: individual, family and group counseling for all ages, case management services, psychiatric evaluations and medication management, career and employment services, workshops and support groups, community education and advocacy, and referrals to other community resources. JSSA clinical social workers, therapists and supported employment specialists are fluent in ASL.

Kendall Demonstration Elementary School

Gallaudet University

800 Florida Avenue, NE

Washington, DC 20002

202-250-2761 (Videophone / Video Relay Service)

E-mail: kdes@gallaudet.edu

<http://www3.gallaudet.edu/kdes.html>

Located on Gallaudet's campus. Serve deaf and hard of hearing students from birth through age 15, beginning with the Parent-Infant Program and ending in grade 8. Support services are available to all students including speech, audiological, counseling, social work, psychological, occupational and physical therapy, and medical and health services. Also offer an extensive after-school program. Tuition is free. Serve the Metropolitan DC area.

Laurent Clerc National Deaf Education Center

Gallaudet University

800 Florida Avenue, NE
Washington, DC 20002
202-651-5855 (V/TTY)

E-mail: clerc.center@gallaudet.edu

<https://clerccenter.gallaudet.edu/national-resources/>

Centralized source of accurate, objective information provides information, training, and technical assistance for parents and professionals to meet the needs of deaf and hard of hearing children. Raise the achievement of deaf and hard of hearing students ages birth-21 nationwide by supporting the families and professionals who work with these students. This support is in turn guided by public input gathered from educators, professionals, and families working with deaf and hard of hearing children. Info To Go collects, develops and disseminates informational materials on communication, education, parenting, organizations, services/programs, and more. All of the informational materials are available to download, free of charge.

Library Services for People who are Deaf & Hard of Hearing – Montgomery County Public Libraries

240-777-0001 (V)

Email: MCPL.DeafAccess@montgomerycountymd.gov

<https://montgomerycountymd.gov/library/accessibility/index.html>

Library and literacy services are available to the deaf and hard of hearing community through a wide range of materials, library programs and telecommunication services. Many books, closed captioned videos or DVDs, and periodicals about deaf culture, hearing loss, deaf history, and communication options can be borrowed from the Rockville Memorial Library or another Montgomery County library branch. Items can be sent to other libraries for pick up. At the Rockville Memorial Library, books, magazines, and videos or DVDs for parents, teachers, and child care providers are available on the first floor in the Children's Resource Collection. Materials related to employment, rehabilitation, and coping with adult onset deafness or other disabilities can be found on the second floor of the Rockville Memorial Library. MCPL offers services that make library programs accessible to its deaf and hard of hearing customers:

- **Interpreting Services:** Montgomery County Public Libraries has a contract through Montgomery County Government to provide sign language or oral interpreting or cued speech transliteration services for deaf and hard of hearing individuals for all library sponsored programs. Five (5) workdays notice is requested. Complete the interpreter request form.

- **Sign-Interpreted Programs:** You may check on the availability of a list of sign-interpreted library programs by contacting the Coordinator of Library Services to the Deaf and Hard of Hearing Community.
- **Hearing Assistive Technology:** Audio induction loop, a hearing assistive technology, are available in library meeting rooms that can be used during a library sponsored program. When you request the audio loop, a microphone will then be reserved. To make this arrangement, contact the library three (3) workdays in advance.
- **Video Relay Service:** Customers who communicate using sign language can use the Video Relay Service (VRS) phones at the Gaithersburg, Germantown, Rockville Memorial, and Silver Spring branches.

Maryland's Assistive Technology Program

Workforce Technology Center

2301 Argonne Drive, Room T-17

Baltimore, MD 21218

410-554-9230 (V)

1-800-832-4827 (Toll Free)

1-866-881-7488 (TTY)

E-mail: mdtap@mdtap.org

www.mdtap.org

Provides assistive technology services available to every Maryland resident with a disability, providing tools to help Marylanders with disabilities and seniors enjoy the same rights and opportunities as other citizens. The free services include equipment demonstrations, equipment loans, a device-exchange program, training, and public awareness initiatives. Website features an online library of accessible technology and applications for smartphones. There are two low-interest financing programs for the purchase of assistive technology and provide access to cooperative buying discounts on AT purchases. Staff can also assist individuals with referrals to vendors, comparison price shopping or funding sources, and connecting them to local representations that can provide training. MD TAP is a program of the Maryland Department of Disabilities and coordinates with two regional offices to deliver these free AT services to Marylanders across the state. **On-Line Assistive Technology Classified Ads:** For individuals to view and post gently used assistive technology for sale, free or needed - www.myatprogram.org

Maryland Relay Services

Department of Information Technology
Telecommunications Access of Maryland
301 West Preston Street, Suite 1008A
Baltimore, MD 21201
1-800-552-7724 (Customer Service - V/TTY)
443-453-5970 (Customer Service - Videophone)
Maryland Relay: 711
Maryland Residents: 1-800-735-2258 (V/TTY)
Spanish Line: 1-800-877-1264 (V/TTY)
E-mail: moreinfo@mdrelay.org
www.mdrelay.org
Provide assistive telecommunications equipment to qualified Marylanders. Offers many free calling options that enable you to make and receive calls. Services include traditional relay (TTY), hearing carry-over and speech-to-speech, captioned telephone, Braille TTY, and Spanish Relay. Distribute free amplified phones, ring signalers, TTYs, and other assistive devices to qualified applicants who have difficulty using the telephone. Applications available online. **Maryland Relay Partner** program provides free training to businesses on how to place and receive Relay calls.

Maryland School for the Deaf

www.msd.edu

Frederick Campus

101 Clarke Place
Frederick, MD 21705
301-360-2000 (V)
240-575-2966 (Videophone)
E-mail: frederick@msd.edu

Columbia Campus

8169 Old Montgomery Road
Columbia, MD 21044
E-mail: columbia@msd.edu
410-696-3027 (V)
410-696-7449 (Videophone)

Provide free public education for children from birth through age 21 who are deaf and hard of hearing, reside in Maryland, and meet the admissions criteria. Utilize a general education curriculum as well as the voluntary state curriculum. Students are immersed in educational, developmental, and extra-curricular activities.

Maryland Sheriffs' Association - Deaf Visor Cards

410-659-8329 (V)

E-mail: execdir@mdsheriffs.org

The card states "DRIVER IS DEAF" and gives the driver instructions on how to use it in the event of a routine traffic stop to help prevent miscommunication. Print the card online, fold it in half and place it in the windshield when the vehicle is being operated by a deaf driver. When needed, the card will inform the officer that the individual has special communication needs due to hearing loss and is not intentionally failing to respond to their request.

MaxiAids

42 Executive Boulevard
Farmingdale, NY 11735
1-800-522-6294 (V)
1-800-281-3555 (TTY)
631-752-1145 (Videophone)
www.maxiaids.com

Products for those who are blind, low vision, deaf, hard of hearing, or have mobility impairments. Products for health and rehabilitation, household, and computer accessories.M

Montgomery College -

American Sign Language Classes

Maria V. Cevallos Rodriguez, Administrative Aide II
240-567-5395 (V)

E-mail: maria.cevallosrodriguez@montgomerycollege.edu
www.montgomerycollege.edu/academics/programs/american-sign-language/index.html

The Certificate Program in American Sign

Language is designed to provide students with a foundation in ASL and would benefit those pursuing business or other service-oriented fields where they might be called upon to communicate directly with Deaf clients. The program also serves students preparing to enter an Interpreter Training Program, students whose first language is ASL and who desire to learn the structure and syntax of the language, and students desiring to improve their understanding of Deaf culture to better communicate with Deaf family, friends, neighbors, and community. The **Associate of Arts degree program in American Sign Language** is designed for students who plan to enter fields in which they would work with Deaf people on a daily basis. Following program completion, students would transfer to a four-year degree program majoring in Deaf Education, Interpreter Education, or Social Work.

Montgomery County Association for Hearing-Impaired Children (MCAHIC), Inc.

P. O. Box 6610
Silver Spring, MD 20916
E-mail: contactmcahic@gmail.com
All-volunteer parent-professional organization dedicated to encouraging the educational development and achievement of our deaf and hard-of-hearing children. Forum for disseminating and exchanging information on educational, developmental, and social issues affecting deaf and hard-of-hearing children. Organization composed of parents, students, relatives, friends and educators who want to work together to make a difference.

National Association of the Deaf (NAD)

8630 Fenton Street, Suite 820
Silver Spring, MD 20910
301-587-1788 (V / Videophone - ZVRS)
301-328-1443 (V / Videophone – Sorenson)
301-338-6380 (V / Videophone – Convo)
301-453-2390 (V / Videophone – Purple)
301-587-1789 (TTY)
E-mail: NAD.info@nad.org
www.nad.org
Private, nonprofit organization representing the interest and rights of people who are deaf or hard of hearing. Contact NAD for information on legal assistance, public policy on deafness and disabilities, and referrals to products that assist people who are deaf or hearing impaired.

National Institute on Deafness and Other Communication Disorders (NIDCD)

National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD 20892-2320
1-800-241-1044 (Toll Free)
1-800-241-1055 (TTY)
E-mail: nidcdinfo@nidcd.nih.gov
www.nidcd.nih.gov
Conduct and support biomedical and behavioral research and research training in the normal and disordered processes of hearing, balance, smell, taste, voice, speech, and language. Calls are accepted Monday through Friday, 8:30 a.m. to 5 p.m., Eastern time. Bilingual information specialists are available during these hours to assist you in locating relevant health information in English or Spanish.

Northern Virginia Resource Center for Deaf and Hard of Hearing Persons

3951 Pender Drive, Suite 130
Fairfax, VA 22030
703-352-9055 (V)
703-352-9056 (TTY)
571-350-8656 (Videophone)
E-mail: info@nvrc.org
www.nvrc.org
Serves a diverse range of people, including the deaf, deaf-blind, late-deafened, hard of hearing, parents with deaf and hard of hearing children, children of deaf and hard of hearing parents, educators, sign language teachers and students, hearing aid users, people with cochlear implants, people with tinnitus, and people with auditory processing disorders. Programs in the community bring information and resources to people with hearing loss, introducing them to a range of possible solutions to improve the quality of their lives. Also offers educational programs in their large, all-access meeting room which is equipped with an audio loop. CART is also offered at their programs, as well as sign language interpreters. Awareness trainings are also given to agencies, organizations, and businesses. Outreach services include one-on-one hearing screenings and mentoring.

**Office of the Deaf and Hard of Hearing
The State of Maryland**

Kelby Brick, Esq., CDI, Director
100 Community Place
Crownsville, MD 21032
443-453-5761 (V)
443-453-5954 (Videophone)
E-mail: gov.odhh@maryland.gov
www.odhh.maryland.gov
Promote the general welfare of deaf and hard of hearing individuals in Maryland. Programs include awareness, training, technical assistance, constituent services, and community outreach and education.

Rehabilitation Services, Inc.

Diana Weinrich, President
14409 Greenview Drive, Suite 102
Laurel, MD 20708
301-498-8100 (V)
E-mail: info@rsitherapy.net
www.rsitherapy.net
Provides comprehensive care for acute injuries, chronic conditions, and developmental impairments for clients of all ages – including persons who are deaf or hard of hearing. Services include free screenings, evaluations and assessments, therapy and rehabilitation, and consultations. Therapists are trained in ASL. Accept a wide range of insurances, including Healthnet for military families.

**Smoke Alarm Program – Montgomery County
Fire & Rescue Services**

311 (in County)

www.mcfrcs.org/mcsafe

Residents of Montgomery County may request a free home safety visit. The installation of free alarms is targeted to high risk individuals that include older people and senior citizens, individuals with mobility, vision or hearing impairments and residents who may have a disability or be economically challenged. Specially designed visual smoke alarms are available for those who are deaf or hard of hearing. Additional alarms must be purchased. If you rent, please first ask your landlord to install a smoke alarm. Also conduct home safety evaluations and identify fire safety and injury issues.

**Springfield Hospital Center - Forensic, Addiction
and Trauma Recovery Services**

6655 Sykesville Road

Sykesville, MD 21784

410-970-7000 (V)

410-549-7950 (TTY)

1-800-333-7564 (Toll Free)

E-mail: shc_admin@dhmh.state.md.us

<http://dhmh.state.md.us/springfield>

Provide psychiatric services such as individual, couples or family therapy for deaf individuals and their families as well as occasional group therapy. Springfield Hospital Center only admits through direct referrals from hospital emergency rooms, inpatient units in general hospitals, or from State and local courts. regional psychiatric hospital operated by the Maryland Department of Health.

Starkey Hearing Foundation – Hear Now

1-800-328-8602 (Toll Free)

E-mail: hearnow@starkeyfoundation.org

www.starkeyhearingfoundation.org/hear-now

Hear Now is an application-based program that provides hearing help to low-income Americans. Each person they help is fit with new, top-of-the-line digital hearing aids that are customized to their hearing loss. Listen Carefully is a campaign to raise awareness about noise-induced hearing loss and prevent a hearing loss epidemic.

**TDI (formerly Telecommunications for the Deaf and
Hard of Hearing, Inc.)**

940 Thayer Avenue #8009

Silver Spring, MD 20910

301-563-9112 (V)

<http://tdiforaccess.org>

Active national advocacy organization focusing its energies and resources to address equal access issues in telecommunications and media for people who are deaf, hard-of-hearing, late-deafened, deaf-blind and deaf-plus (with other disabilities). Provide technical assistance and consulting to industry, organizations and individuals. Publish the TDI World quarterly magazine and the annual TDI National Directory and Resource Guide.

**Washington Hearing and Speech -
Sibley Center for Rehabilitation Medicine**

Sonia Oh, M.S., CCC-SLP

5255 Loughboro Road, NW

Washington, DC 20016

202-364-7665 (V)

E-mail: soh47@jhmi.edu

www.hopkinsmedicine.org/sibley-memorial-hospital/patient-care/specialty/rehabilitation-medicine/washington-hearing-speech/

Audiology services include hearing testing for adults and children, hearing screenings for newborns and hearing aid evaluations and fittings. Assistive listening equipment, such as vibrating or flashing alarm clocks, FM listening systems, amplified telephones or handsets and personal listening systems for television viewing are also available. Hearing aid batteries, waxguards and dri-aid kits are also available for purchase. Speech therapy services diagnose and treat speech, language, cognitive and swallowing disorders.

WS Audiology Services, Inc.

Wendy Shiau, Ph.D., CCC-A

966 Hungerford Drive, Suite 8A

Rockville, MD 20850

301-838-0085 (V)

E-mail: hearingclinic@yahoo.com

Comprehensive hearing tests (includes puretone audiologic assessment and speech recognition testing); middle ear assessment; otoacoustic emissions; brainstem auditory evoked potentials; electro-cochleography; fabricating ear plugs for protections (i.e., swimmers, musicians, industrial workers); and hearing aid consultation, fitting, orientation, and/or repair.