

TRANSPORTATION NETWORK DIRECTORY

MONTGOMERY COUNTY, MD

REDUCED FARES AND SUBSIDY PROGRAMS

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.



We Encourage You To Ride Fixed Route Whenever You Can!

Ride On and Metrobuses* FREE
Monday through Saturday, 9:30 a.m. to 3:00 p.m.
for People with Disabilities and Seniors
Fares are half-price at all other times.

- Seniors must be 65 years or older and have a Senior SmarTrip® Card or a valid Medicare card and photo ID. Senior SmarTrip® Cards are available at any Montgomery County library for \$2.00 with a valid photo ID and proof of age.
- Persons with disabilities who are under age 65 can access free or half-price Ride On fares by using a valid Metro Reduced Fare (Disability) ID Card, which are available from WMATA. Veterans granted by the Department of Veterans Affairs as having a 60% or greater disability are also eligible, but must obtain the ID card. Attendants ride free or at reduced fare depending upon the time of travel.
- WMATA Reduced Fare ID Cards are issued on a walk-in basis at the WMATA Transit Accessibility Center at 600 5th Street, NW, Washington, DC 20001 Monday through Friday, Monday, Wednesday, Thursday and Friday from 8:15 a.m. to 3:50 p.m. and Tuesday 8:15 a.m. to 2:20 p.m. For more information, call the WMATA Transit Accessibility Center at 202-962-2700 (V), 202-962-2033 (TTY).
- For more information about Ride On, please call 311 (inside the County), 240-777-0311 (outside of the County), or 240-773-3556 (TTY).

*These Metrobus routes are designated as routes that are free when boarded in Montgomery County:
C2, C4, C7, C8, C9, D5, F4, F6, J1, J2, J3, J4, J5, J7, J9, K6, L7, L8,
Q2, T2, Y5, Y7, Y8, Y9, Z2, Z6, Z8, Z9, Z11, Z13, and Z29.

Certified MetroAccess Users Ride Free on Fixed Routes

MetroAccess customers and their companions **ride free** on MetroBus, Metrorail, DC Circulator, Montgomery County Ride On, Fairfax Connector, Arlington County ART, Prince George's County TheBus, and the City of Fairfax CUE. This is part of an effort to encourage certified MetroAccess users to use the fixed route system whenever they can.

Did you know that if you don't qualify for the Free Ride Program, you may qualify for the Reduced Fare Programs for Senior Citizens or People with Disabilities?

Visit www.wmata.com/fares/reduced.cfm to learn about reduced fare programs.

Call-n-Ride Program – Montgomery County Department of Transportation

County and State subsidized transportation program designed as a supplement to Montgomery County’s local transportation services. It allows seniors (65 years or older) and persons with disabilities (18 years and older), who meet certain eligibility requirements, to purchase taxicab services at a reduced rate. The transportation is a curb-to-curb service, and trips may be made for any purpose within Montgomery County. Special exceptions have been made to allow transportation to certain [approved medical facilities](#) at the following designated locations: Baltimore, Prince George’s County, Howard County, Northern Virginia, and Washington, DC. Transportation provided by sedan and accessible taxicab vans. There are a limited number of wheelchair access taxis in Montgomery County. Participants should call the cab company dispatch at least 24 hours in advance. Participants are eligible to receive up to \$120 value on their electronic swipe cards each month, which can be used towards taxicab rides. Medical certification of disability is required. Cost is determined by income and is charged on a sliding fee scale. Applications can be submitted online. Once you are registered, you can log in online to add value to your Call ‘N’ Ride swipe card by credit card.

🕒 **Office Hours:** Monday through Friday, 9:00 a.m. to 4:00 p.m.

..... 301-948-5409 (V)

www.montgomerycountymd.gov/DOT-transit/seniors.html#Call-n-Ride

Medical Assistance Transportation Program – Montgomery County Department of Transportation

Provides transportation services for Medical Assistance recipients who reside in Montgomery County, and need transportation to access medically necessary services. This program provides “last resort” transportation for ambulatory, wheelchair and stretcher-bound recipients who have no other means of transportation available to get to and from medical appointments, or whose medical or physical needs prevent them from using such available transportation.

Eligibility: This service is available to Montgomery County residents with eligible, non-restrictive Medical Assistance (Medicaid) to medical services that are covered by Medical Assistance and for which there is no other means of transportation. The Maryland State Department of Health and Mental Hygiene require medical certification for all recipients. The recipient must demonstrate that they have no other available transportation, or that they are physically unable to utilize other existing transportation services. To be certified for participation in the program, each recipient must have their physician complete a Provider Certification form.

Eligibility 240-777-5890 (V)

Scheduling 240-777-5899 (V)

E-mail: medicaidtransportation@montgomerycountymd.gov

Metro’s Reduced Fare Program for People with Disabilities and Senior Citizens - WMATA

People with disabilities who have a valid Metro Reduced Fare (Disability) ID card may ride for half the peak fare on Metrorail, and for 85¢ cash or paying with a SmarTrip® card, on regular Metrobus routes, and for discounted fare on other participating bus service providers. Eligible MetroAccess customers who have a MetroAccess ID card may ride Metrobus and Metrorail free of charge. The Metro Reduced Fare ID card is free and an initial card will be issued without a waiting period if you qualify and meet the eligibility criteria. Reduced Fare ID Cards are issued on a walk-in basis at the WMATA Transit Accessibility Center at 600 5th Street, NW, Washington, DC 20001 Monday through Friday, Monday, Wednesday, Thursday and Friday from 8:15 a.m. to 3:50 p.m. and Tuesday 8:15 a.m. to 2:20 p.m. The Metro Reduced Fare ID Card must be kept in the possession of the qualifying customer with a disability at all times while riding Metrobus and Metrorail and presented when boarding Metrobus, when purchasing reduced fare cards for Metrorail or Metrobus Weekly Disabled Passes, or on demand to Metro Transit Police officers, Metrobus operators, and Metrorail station managers.

Senior citizens (aged 65 or older) may ride for half the peak fare on Metrorail, for 85¢ on regular Metrobus routes, and for discounted fare on other participating bus service providers. If you are a local resident, you may pay the reduced bus fare by showing the bus operator a government-issued photo ID that includes your date of birth. Senior citizens may purchase a Senior SmarTrip® card or \$10 discount paper Metrorail farecards and \$8.75 Metrobus Weekly Disabled Passes by presenting a valid government-issued photo ID card at these

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locations:

<p>Metro Sales Office 12th and F Street, NW (Metro Center station) Washington, DC 20005 Open weekdays 8:00 a.m. to 6:00 p.m.</p>	<p>TRiPS – Transit Services Store Silver Spring Transit Center 8404 Colesville Road, 2nd Level, Silver Spring, MD 20910 240-773-8747 (V) Open weekdays 7:00 a.m. to 5:00 p.m.</p>	<p>TRiPS – Transit Services Store 17 Wisconsin Circle Chevy Chase, MD 20815 240-773-8747 (V) Open weekdays 10:00 a.m. to 6:00 p.m. (closed 1:00 p.m. to 2:00 p.m. for lunch)</p>	<p>Montgomery County Treasury Office 255 Rockville Pike Suite L-15 Rockville, MD 20850 240-777-8930 (V) Open weekdays 8:00 a.m. to 4:00 p.m.</p>
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- Metro Reduced Fare (Disability ID) Cards**..... 202-962-2700 (V)
 202-962-2033 (TTY)
www.wmata.com/accessibility/reduced_fare.cfm • E-mail: eligibility@wmata.com
SmarTrip Cards for Senior Citizens 1-888-762-7874 (Toll Free)
www.wmata.com/fares/reduced.cfm
Metro Information Line..... 202-637-7000 (V)
 202-962-2033 (TTY)

Same-Day-Access Program – Montgomery County Department of Transportation

Part of the Call-n-Ride (CNR) program, designed to provide same day service regardless of income for certified MetroAccess participants who must reside in Montgomery County and have a current MetroAccess Identification Card. All Montgomery County Residents who have current MetroAccess Identification cards qualify to add \$60.00 of value to their Call-n-Ride swipe card for \$30.00. All trips must begin and end in Montgomery County. Special exceptions have been made to allow transportation to approved medical facilities in Designated Service Area. Transportation provided by private taxicab companies.

..... 301-948-5409 (V)