

# **Veterans Network Directory - Montgomery County, MD**

## **Caregiver Supports**

## Military and Veteran Spousal and Family Member Supports

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This is a project of the Montgomery County Commission on Veterans Affairs.

To submit an update, add or remove a listing, or request an alternative format, please contact: MCCVA@montgomerycountymd.gov.

## Military and Veteran Caregiver Network (MVCN) - American Red Cross

Email: info.mvcn@redcross.org

www.redcross.org/get-help/military-families/services-for-veterans/military-veteran-caregiver-network.html

The MVCN serves caregivers of all eras, stages of life, and relations, across all locations. Caregivers play a vital role in supporting the recovery, rehabilitation, and reintegration of wounded, ill, and injured military servicemembers and veterans. The people who fill this role include: spouses/partners; parents; siblings; children; family members; friends; and battle buddies. Caregiver Calendar provides information & registration for events, webinars, trainings, workshops, educational opportunities, caregiver peer support groups and more. Hero Care Resource Directory features over 800 resources for every zip code in America, searchable with military and veteran caregiver filters and updated regularly to reflect the most current services. Online Peer Support Community is limited to vetted caregivers via safe, secure technology and features peer-moderated groups, discussions, topics and chats that are accessible via computer and mobile devices. Provides crisis interventions and referrals for caregiver members in distress. The Peer Mentor Support Program matches trained mentors with caregiver mentees for one-on-one mentorships. Offers mentees positive models of caregiving, companioning and support by mentors with similar "lived experiences". Trains caregiver mentors in communication skills, accessing resources, and making referrals as well as the role of a peer in crisis. Peer Support Groups (Online and Community-Based) are offered weekly at times convenient for caregivers (including weekends and evenings). Facilitated by trained caregiver peer facilitators and structured to observe confidentiality and offer mutual respect.

#### U.S. Department of Veterans Affairs Caregiver Support Program

www.caregiver.va.gov

202-745-8000 x 55926 (DC VA Medical Center) 410-605-7000 x 54143 (Baltimore VA Medical Center)

Program of General Caregiver Support Services (PGCSS) provides resources, education and support to caregivers of Veterans. The Veteran does not need to have a service-connected condition, for which the caregiver is needed, and may have served during any era. Caregivers who enroll in PGCSS have access to education and training, including courses at local VA medical centers (VAMCs). In addition, caregivers can participate in support services and take advantage of VA home and community-based care. The Program of Comprehensive Assistance for Family Caregivers (PCAFC) offers enhanced clinical support for Family Caregivers of eligible Veterans. Veterans may be eligible for this clinical program if they sustained or aggravated a serious injury or illness in the line of duty in the active military, naval or air service during any service era. Veterans can designate one (1) Primary Family Caregiver and up to two (2) Secondary Family Caregivers on the application. Secondary Family Caregivers serve as a backup support to the Primary Family Caregiver when needed. Services will depend on whether you are the Primary Family Caregiver or a Secondary Family Caregiver. If you are the primary caregiver, you may receive: a monthly stipend (paid directly to you as the caregiver); access to health care insurance through Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA), if you do not already have health insurance; mental health counseling; certain beneficiary travel benefits when traveling with the Veteran to appointments; and at least 30 days of respite care per year, for the Veteran (respite is short term relief for someone else to care for the Veteran while you take a break). If you are the secondary caregiver, you may receive mental health counseling as it relates to the care of the Veteran; and certain beneficiary travel benefits when traveling with the Veteran to appointments.

## **VA National Caregiver Support Line**

#### www.caregiver.va.gov/help landing.asp

1-855-260-3274 (Toll Free)

Licensed social workers will be available to answer your questions, listen to your concerns, and directly link you to the Caregiver Support Coordinator at your local VA Medical Center. Each Caregiver Support Coordinator can locate assistance tailored to your unique situation. For direct services, call the Washington DC VA Medical Center and ask for the Caregiver Support Coordinator in the Social Work Department.

## **American Widow Project**

Email: <u>info@americanwidowproject.org</u> https://americanwidowproject.org/

Non-profit organization dedicated to the new generation of those who have lost the heroes of yesterday, today and tomorrow, with an emphasis on healing through sharing stories, tears and laughter... military widow to military widow. Resources, tips, blogs, books, podcasts, poems, songs, newsletters, scholarships and grants, retreats and get-aways, and a 75-minute documentary distributed free of charge to all military widows and widowers.

#### Blue Star Families - National Capital Region

Martha Houle, National Capital Region Chapter Executive Director

Email: dc@bluestarfam.org

202-630-2583 (V)

www.bluestarfam.org/chapters/ncr/

Empower military families to thrive by connecting them with their civilian neighbors – both people and organizations – to create strong communities of support. offer a wide variety of programs that enhance family life, help spouses find jobs, provide caregivers with essential peer support, and connect families with their civilian neighbors to build strong communities.

## Blue Star Mothers of America, Inc.

Rebecca Stafford, President

Email: president@bluestarmothers.us

www.bluestarmothers.org

Non-profit, non-partisan, non-political, non-sectarian Veterans Service Organization for mothers, stepmothers, grandmothers, foster mothers and female legal guardians who have children serving in the military, guard or reserves, or children who are veterans. Send care packages to members of the Armed Forces and hold events honoring veterans, Gold Star Mothers, and Gold Star families.

#### Campaign for Inclusive Care – Elizabeth Dole Foundation

https://campaignforinclusivecare.elizabethdolefoundation.org/

202-249-7177 (V)

National initiative to integrate caregivers into their veterans healthcare team. Equip and empower care providers, allied health professionals and caregivers alike with the tools and resources needed to work as a team to give veterans the best care experience possible.

#### Hidden Heroes - Elizabeth Dole Foundation

Email: info@elizabethdolefoundation.org

202-249-7170 (V)

https://hiddenheroes.org

https://hiddenheroes.org/get-immediate-help/hopefund/

Brings vital attention to the untold stories of military caregivers and seeks solutions for the tremendous challenges and long-term needs they face. Goals include raising awareness of the issues military caregivers confront every day; inspiring individuals, businesses, communities, and civic, faith and government leaders to take action in supporting military caregivers in their communities; establishing a national registry and encouraging military caregivers to register at HiddenHeroes.org to better connect them to helpful resources and support. Bob & Dolores Hope Foundation Fund for Critical Financial Assistance provides military caregivers with financial relief grants to get them back on track.

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#### **Gold Star Wives of America**

6412 Brandon Avenue, Suite 345 Springfield, VA 22150

1-888-751-6350 (Toll Free)

Email: info@goldstarwives.org www.goldstarwives.org

Provide service, support and friendship to the widows and widowers of members of the Armed Forces who died on active duty or as the result of a service-connected disability. Volunteer and visit Department of Veterans Affairs hospitals and military hospitals, and volunteer in local communities. Members assist widows and widowers in understanding and obtaining the benefits provided by Congress. Non-profit 501(C)4 National Military Widow/Widowers Service Organization chartered by the United States Congress.

#### Keystone Program - Yellow Ribbon Fund, Inc.

Email: email@yellowribbonfund.org

240-223-1180 (V)

https://yellowribbonfund.org/programs/keystone/

The Keystone Program provides transitional services and training to caregivers, at any point in their journey: health and wellness education and events; life skills development and educational opportunities; family retreats; peer-to-peer support and networking. Yellow Ribbon Fund serves wounded, ill, and injured post-9/11 service members.

## Maryland Department of Veterans and Military Families (DVMF) - Montgomery County Service Center

Christina Williams, Veterans Benefits Specialist II

301-987-8412 (V)

Email: christina.williams1@maryland.gov

301-987-8496 (FAX)

Maryland Motor Vehicle Administration Service Center

Maryland Department of Veterans Affairs

15 Metropolitan Grove Road

Gaithersburg, MD 20878

By appointment only.

Contact via email or phone. Please leave a message and someone will return the call as soon as possible.

Phil Munley, Director of Program Services

410-230-4444 x 6457 (V)

Email: phillip.munley@va.gov

https://veterans.maryland.gov/Pages/default.aspx

Veterans Benefits Specialists (VBS) provide assistance to the men and women who served in the Uniformed Services of the United States, their dependents, and survivors in obtaining benefits from the U.S. Department of Veterans Affairs, Department of Defense, State of Maryland and other programs for veterans and their families. Staff are authorized to represent veterans and their dependents before the U.S. Department of Veterans Affairs, as well as provide general information to those seeking assistance, regardless of representation.

#### Military OneSource

## www.militaryonesource.mil

1-800-342-9647 (24/7 Toll Free)

Information on family and recreation, health and relationships, financial and legal, career and education, military life and deployment, and crisis. Offer three kinds of short-term, non-medical counseling to active-duty, Guard, and Reserve service members and their families. Eligible individuals may receive confidential services at no cost. Participate in online webinars, subscribe to monthly e-newsletters, read expertly prepared articles about issues that concern military families, and order or download free CD's, booklets, and DVDs. Offer online Live Chat assistance. Part of the U.S. Department of Defense's Military OneSource network.

## **Military Spouse Corporate Career Network**

Email: askus@militaryspousejobs.org

1-877-696-7226 (Toll Free)

www.militaryspousejobs.org

Non-profit organization whose purpose is to provide unparalleled service in employment so that every military spouse, caregiver, and military family member can have a pathway to a portable career within their chosen career paths. Expand employment opportunities for military spouses & dependents through one-on-one employment placement assistance, focused on the use of gap skills training and targeted resume and interview assistance, LinkedIn optimization, and connections to employer partners in order to create a smoother transition process. Provide no-cost targeted employment assistance, vocational training, and one-on-one job placement services for military spouses, caregivers of war wounded, and military family members. Employment readiness training programs and job placement solutions. MSCCN operates as an employment partner to all branches of the Armed Forces, including the National Guard and Coast Guard, through Memoranda of Understanding (MOUs).

#### National Military Family Association, Inc.

2800 Eisenhower Avenue, Suite 250 Alexandria, VA 22314

703-931-6632 (V)

Email: info@militaryfamily.org

www.militaryfamily.org

Tips for those new to the military and military culture; how to deal with all things deployment - from receiving orders, to saying goodbye, to welcoming home your service members; how to deal with stress and how to get help; spouse education, including the Post-9/11 Bill; children's education issues and child care; and family issues like finances, spouse careers, and moving. Offer military spouse scholarships. The Operation Purple program operates summer camps, leadership camps for teens, family retreats at national parks, and camps geared to address the needs of children and families of our nations wounded service members.

## Onward to Opportunity - Syracuse University Institute for Veterans and Military Families

https://ivmf.syracuse.edu/programs/career-training/getting-started/

Free, comprehensive career skills program that provides civilian career training, professional certifications and job placement support to transitioning service members, members of the selected reserves, veterans, and military spouses. Partner with private sector companies committed to training and hiring military talent and their spouses earlier in the transition process. Offer distance-learning opportunities through the online-only portion of the program.

#### **Purple Star Veterans and Families**

Tess Banko, Executive Director Email: <u>executivedirector@psvf.org</u> www.veteransandfamilies.org

Program exists to support active duty servicemembers and veterans who are struggling in their transition from military to civilian life, and to assist in their reintegration into their families, communities, and the workforce. Provide triage assistance via trained Purple Star Veteran Peer Advisors, who offer short-term mentorship and resources; resources and tools for self-help personal development and transition assistance; a private online community of peers, family members, and other lifeline members; and quality referrals to long-term mentors and mentoring organizations.

#### ServingTogether

Beatriz Mendez, Care Coordinator 301-738-7176 (V) Email: bmendez@everymind.org

1-855-738-7176 (Toll Free)

Hours: Monday through Friday, 9 a.m. to 4:30 p.m. Cornelius Johnson, Care Coordinator

Email: cjohnson@everymind.org Donny Williams, Regional Manager Email: dwilliams@everymind.org Cori W. Carfagno, Ed.D., Director Email: ccarfagno@everymind.org www.everymind.org/servingtogether

Serve active duty, National Guard, Reservists, veterans and their families who reside in the Metropolitan Washington DC and Greater Baltimore area. Support all individuals who have worn the uniforms of our military – regardless of age, era, branch or discharge status. Care Coordinators guide veterans, service members and their families to the most appropriate services and resources available from employment to benefits navigation, education to mental health and wellbeing supports.

#### Silver Spring Vet Center

Lillian Varieur, Ph.D., Acting Vet Center Director 301-589-1073 (V) 2900 Linden Lane 202-273-9116 (Bereavement Counseling) Silver Spring, MD 20910

Email: lillian.varieur@va.gov

www.va.gov/silver-spring-vet-center

Hours: Open Monday through Friday 8 a.m. to 4:30 p.m.; Closed Saturday, Sunday, and Holidays. Walk-ins are permitted during these hours, but appointments are requested. After hours appointments as needed. Veterans must show proof of service. The center provides benefits counseling and assistance with navigating the VA and paperwork, as well as employment counseling, counseling on PTSD and sub-PTSD, substance abuse counseling, family and marital counseling, psychological counseling related to readjustment, coordination and referral with doctors, employment related issues, assistance with basic needs such as food, shelter and clothing, medical and legal referrals, homeless assistance and will work with Montgomery County to find shelter placement, sexual trauma counseling, community outreach, bereavement counseling, and more. All services are provided at no cost to the veteran and their family. Veterans do not need to be enrolled with the Department of Veteran Affairs Medical Centers to use the Vet Center. Veterans do not need a disability rating or service connection for injuries from either the Department of Veteran Affairs or the Department of Defense, to use the Vet Center. View Vet Center Eligibility Criteria. If you live outside of Montgomery County view a list of other locations that may be closer to you. Directions: The Silver Spring Vet Center is located near the intersection of Seminary Road/Capitol View Avenue. You can also take the #5 Ride On Bus from either the Silver Spring Metro Station or the Twinbrook Metro Station and be dropped off at the Capitol View Avenue stop.

## Steven A. Cohen Military Family Clinic at Easterseals

1420 Spring Street, Suite 300 Silver Spring, MD 20910 Email: info.mfc@eseal.org

240-847-7500 (V)

www.easterseals.com/DCMDVA/our-programs/cvn-home.html

Hours: Monday and Tuesday, 8 a.m. to 7 p.m.; Wednesday and Thursday, 8 a.m. to 8 p.m., and Friday, 8 a.m. to 3 p.m.

Clinic provides high-quality, accessible and integrated mental health care. They focus on client-centered, customized outpatient care for veterans and family members, by removing barriers and creating better access to care. Serves post-9/11 veterans who served in the United States Armed Services, including the National Guard and regardless of role while in uniform, discharge status, or combat experience. Parents, siblings, spouses or partners, children, caretakers, and others. They treat a variety of mental health issues including depression, anxiety, post-traumatic stress, adjustment issues, anger, grief and loss, family issues, transition challenges, relationship problems, and children's behavioral problems.

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