MONTGOMERY COUNTY COMMISSION ON VETERANS AFFAIRS
VETERAN KEY CONTACTS AND OTHER RESOURCES

County Veterans Homepage: www.montgomerycountymd.gov/veterans • Veterans Network Directory: www.montgomerycountymd.gov/vnd
Commission on Veterans Affairs: www.montgomerycountymd.gov/cva • Facebook: www.facebook.com/MCGCVA
eSubscription: www.montgomerycountymd.gov/govdelivery - Sign up for our "Veterans Information & Resources" e-newsletter and get connected to our latest events and news. Click subscribe and look under "Health and Human Services.

Call MyVA311 to Access VA Services: 1-844-MyVA311 (1-844-698-2311) is a go-to source for veterans and their families who don't know what number to call.

REQUESTING YOUR DD-214

1-866-272-6272 (Toll Free)

Veterans and their next of kin can request a copy of the service member's DD-214, Certificate of Release or Discharge from Active Duty from the National Archives. You can request the DD-214 online via their website - www.archives.gov/veterans/military-service-records. Click on the link "Submit your request online". You can also make a request by sending a letter to the National Archives & Records Administration, 8601 Adelphi Road, College Park, MD 20740

- **DD-214 requests for Homeless Veterans** – Fill out VA Standard Form 180 (SF 180) – Request Pertaining to Military Records and write HOMELESS VETERAN at the top and bottom of the form, fax form to 314-801-9195 or 314-801-0764.

ENROLL IN VA HEALTHCARE

www.va.gov

1-877-222-8387 (Toll Free - Monday to Friday, 8 a.m. to 8 p.m. EST)

You may be able to get VA health care benefits if you served in the active military, naval, or air service and didn't receive a dishonorable discharge.

VA HEALTH CARE ELIGIBILITY

Washington DC VA Medical Center - Eligibility Office
50 Irving Street, NW, First Floor, Room 1B100, Washington, DC 20422
www.va.gov/health-care/eligibility

Eligibility Office: 202-745-8000 ext. 4 (V)

Military Discharge Types and Eligibility for VA Services: https://lawforveterans.org/work/84-discharge-and-retirement/497-military-discharge

CBOC (COMMUNITY-BASED OUTPATIENT CLINIC) – U.S. DEPARTMENT OF VETERANS AFFAIRS

Shady Grove Development Park
15810 Gaither Drive, Suite 130, Gaithersburg, MD 20877

Denise C. McCollin-Twyman, VA Social Worker
Email: denise.mccollin-twyman@va.gov

Xavier Teasley, Assistant Director
Email: xavier.teasley@va.gov, 202-745-8527 (V)

Appointments: 202-745-8577 (7 a.m. to 4:30 p.m., Monday through Friday)
Mental Health Care: 202-745-8000 x 58127 (V)
Patient Advocate: 202-745-8588 (V)
VA Medical Advice: 202-745-8000, Option 3 (24/7)
Administrative Clinic Receptionist: 301-591-5858, Option 8 (V)
Make an appointment online:
www.va.gov/washington-dc-health-care/make-an-appointment

www.va.gov/washington-dc-health-care/locations/montgomery-county-va-clinic

Clinic Hours: 7:30 a.m. to 4 p.m., Monday through Friday. The clinic provides veterans with primary care, women's health, mental health and social work services, as well as nutrition counseling, pharmacy consultation, audiology device fitting and adjustment, and specialty care via clinical telehealth technology. Free parking. Conveniently located to the Shady Grove Metro Station via Ride On Bus #63 and #63X. Route #63X provides additional service between Gaither Road & Gaither Drive and the Shady Grove Metro Station to augment Route #63 trips on weekdays. Service is available from approximately 6:20 a.m. to 8:30 p.m.

BENEFITS ASSISTANCE – MARYLAND DEPARTMENT OF VETERANS AND MILITARY FAMILIES (DVMF)

David Skisano, Veterans Benefits Specialist II
Email: davidj.skisano@maryland.gov
Christina Williams, Veterans Benefits Specialist II
Email: christina.williams1@maryland.gov

301-987-8412 (V)
301-987-8413 (V)
301-987-8496 (FAX)
Contact via email or phone.
Please leave a message and they will return the call as soon as possible.

Montgomery County Office
Gaithersburg Maryland Motor Vehicle Administration Service Center
Maryland Department of Veterans and Military Families
15 Metropolitan Grove Road, Gaithersburg, MD 20878
By appointment only.

Phil Munley, Director, Service and Benefits Program
Email: phillip.munley@va.gov
www.veterans.maryland.gov

410-230-4444 x 6457 (V)
1-800-446-4926 x 6457 (Toll Free)

The DVMF Service and Benefits Program provides assistance to the men and women who served in the Uniformed Services of the United States, their dependents, and survivors in obtaining benefits such as VA Aide and Attendance Benefits from the U.S. Dept. of Veterans Affairs, Dept. of Defense, State of Maryland and other programs for veterans and their families.

BENEFITS ASSISTANCE – VETERANS OF FOREIGN WARS – NATIONAL CAPITAL REGION BENEFIT OFFICE

Daniel Lenhert, Associate Director
1722 I Street, NW, Suite 207
Washington, DC 20421
Email: slenhert@vfw.org
www.vfw.org/assistance/va-claims-separation-benefits

202-530-9385 (Main)
202-547-3196 (Fax)

VFW Service Officers are trained experts, helping Veterans develop their case with ease by reviewing and applying current law, pertinent legislation, regulations and medical histories. Assist in filing for disability compensation, rehabilitation and education programs, pension and death benefits, and employment and training programs. Request hearings before the VA and the Board of Veterans Appeals to present oral arguments when needed. VFW Service Officers are with America's veterans every step of the way once they're ready to file a claim. Services offered free of charge to anyone seeking assistance with the claims process.

SILVER SPRING VET CENTER - READJUSTMENT COUNSELING AND FAMILY SUPPORTS

Wayne Miller, Vet Center Director
2900 Linden Lane, Suite 100
Silver Spring, MD 20910
Email: wayne.miller3@va.gov
Services are currently being provided in-person and virtually.
www.va.gov/silver-spring-vet-center

301-589-1073 (V)
202-273-9116 (Bereavement Counseling)
Hours: Open Monday through Friday, 8 a.m. to 4:30 p.m.
Closed Saturday, Sunday and holidays

Walk-ins permitted, but appointments are requested. After hours appointments as needed. You do not need to be registered for at a VA health care facility, rated for a service-connected disability, or receiving any other form of VA benefits to receive services at the Vet Center. Veterans must show proof of service. Provides benefits counseling and assistance with navigating the VA and paperwork, as well as employment counseling, counseling on PTSD and sub-PTSD, substance abuse counseling, family and marital counseling, psychological counseling related to readjustment, coordination and referral with doctors, employment related issues, assistance with basic needs such as food, shelter and clothing, medical and legal referrals, homeless assistance and will work with Montgomery County to find shelter placement, sexual trauma counseling, community outreach, bereavement counseling, and more. Services are provided at no cost to the veteran and their family.

SERVINGTOGETHER – WHERE VETERANS FIND LOCAL RESOURCES FOR THE MISSION AHEAD

Beatriz Mendez, Care Coordinator, bmendez@every-mind.org
Cornelius Johnson, Care Coordinator, cjohnson@every-mind.org
Donny Williams, Regional Manager, dwilliams@every-mind.org
Cori W. Carfagno, Ed.D., Director, ccarfagno@every-mind.org

301-738-7176 (V)
1-855-738-7176 (Toll Free)
Hours: Monday through Friday, 9 a.m. to 4:30 p.m.

www.servingtogetherproject.org

Serve active duty, National Guard, Reservists, veterans and their families who reside in the Metropolitan Washington DC and Greater Baltimore area. Support all individuals who have worn the uniforms of our military – regardless of age, era, branch or discharge status. Care Coordinators guide veterans, service members and their families to the most appropriate services and resources available from employment to benefits navigation, education to mental health and wellbeing supports. Find events happening in your area: https://servingtogetherproject.org/washington-dc-veteran-events/

BEHAVIORAL HEALTH SERVICES – EASTER SEALS SERVING DC | MD | VA

The Steven A. Cohen Military Family Clinic at Easterseals
1420 Spring Street, Suite 300Silver Spring, MD 20910
Email: info.mfc@eseal.org

240-847-7500 (V)
Hours of Operation: Monday and Tuesday - 8 a.m. to 7 p.m.;
Wednesday and Thursday - 8 a.m. to 8 p.m. and Friday - 8 a.m. to 3 p.m.

www.easterseals.com/DCMDVA/programs-and-services/cvn-home.html

Provides veterans, active-duty, and the entire military family (as defined by the service member/veteran: spouse, children, partners, household members, caregivers, and survivors) with high-quality and accessible behavioral health care services by culturally competent, trained, and credentialed staff. Counseling options include individuals, child/adolescent (ages 4+), group, couples, and family. Appointments are available for in-person care and by telehealth.

HOMELESS VETERAN CARE - VA COMMUNITY RESOURCE AND REFERRAL CENTER (CRRC)

Denneze Nelson, Homeless Veterans Coordinator
Email: denneze.nelson@va.gov

202-745-3012 x 53653 (Denneze Nelson)
202-948-6176 (Denneze Nelson - Work Cell)

Fatmata Kamara, VA Outreach Social Worker
Email: fatmata.kamara@va.gov

202-256-9261 (Fatmata Kamara)

202-745-3012 ext. 8 (Homeless Veteran Care Main Line)

Leah Lyons, VA Outreach Social Worker
Email: leah.lyons@va.gov

1500 Franklin Street, NE
Washington, DC 20018

www.va.gov/washington-dc-health-care/health-services/homeless-veteran-care

Help veterans who are homeless or at risk of becoming homeless due to financial hardship, unemployment, addiction, depression, or transition from jail. Get help with immediate food and shelter, including both transitional and permanent housing; job training, life skills development, and education; support with justice system navigation and community re-entry from jail; financial support to prevent homelessness; treatment for addiction and depression; and health and dental care.

EMPLOYMENT – VETERAN PROGRAM - MARYLAND DEPARTMENT OF LABOR, LICENSING AND REGULATION (DLLR)

LeRoy Thomas, DLLR Veterans Program Manager — 410-767-2015 (LeRoy Thomas)
Email: leroy.thomas@maryland.gov

WorkSource Montgomery – American Job Center — 240-283-1542 (George Hawley - Office)
George Hawley, Local Veterans' Employment Representative / Disabled Veterans Outreach Program Specialist — 410-241-7586 (George Hawley – Work Cell)
11510 Georgia Avenue, Suite 100
Wheaton, MD 20902
Email: george.hawley@maryland.gov

WorkSource Montgomery – American Job Center — 240-406-5485 (Germantown)
12900 Middlebrook Road
Germantown, MD 20874
Email: info@worksourcemontgomery.com

https://dllr.state.md.us/employment/veteranservices.shtml

Local Veterans Employment Representatives work with businesses, contractors, and employer organizations within local areas to develop career opportunities for veterans. Disabled Veterans Outreach Program staff also provide specialized intensive employment assistance to eligible veterans with employment and training needs. American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Staff will help you, the transitioning service member or veteran, successfully transition to a rewarding career. Priority of service is given to veterans and their eligible spouses who meet certain eligibility requirements. Additional information regarding services and resources is found at DLLR's Maryland Workforce Exchange Virtual One Stop.

CAREGIVER SUPPORT PROGRAM (CSP) – U.S. DEPARTMENT OF VETERANS AFFAIRS

www.caregiver.va.gov — 1-855-260-3274 (Caregiver Support Line)
202-745-8000 x 55926 (Caregiver Support Team - DC VA Medical Center)

Provides resources, education and support to caregivers of Veterans. The Veteran does not need to have a service-connected condition, for which the caregiver is needed, and may have served during any era. Caregivers who enroll in the Program for General Caregiver Support Services (PGCSS) have access to education and training, including courses at local VA medical centers (VAMCs). Caregivers can also participate in support services and take advantage of VA home and community-based care. CSP now offers Primary Family Caregivers enrolled in the Program of Comprehensive Assistance for Family Caregivers (PCAFC) access to expert-led legal and financial planning services: www.caregiverfinanciallegal.va.gov. For additional resources, view Caregiver Supports listed in the Montgomery County Commission on Veterans Affairs Veterans Network Directory: www.montgomerycountymd.gov/vnd.

OPERATION SECOND CHANCE

Email: assistance@operationsecondchance.org — 301-972-1080 (V)
https://operationsecondchance.org/support-and-assistance — 1-888-672-4838 (Toll Free)

Provide airfare and essential daily assistance. Items that will be considered for assistance:

- Rent/Mortgage (must be accompanied by a copy of mortgage statement with account number and billing address. If rental assistance is being requested, a copy of the rental agreement that has the name/address of the rental/lease company, monthly rent amount.
- Utility bills (electric, gas, water, sewer).
- Childcare during illness or surgery.
- Housing and/or airfare for a family member to assist an injured or recovering member.

Please have your service liaison, chain of command, or care provider request an application by email.

WOMEN VETERANS/INCLUSION PROGRAM – MARYLAND DEPARTMENT OF VETERANS AND MILITARY FAMILIES (DVMF)

Roslyn Jones, Women Veterans/Inclusion Program Manager
Outreach & Advocacy Program
Maryland Department of Veterans Affairs
16 Francis Street, 4th Floor
Annapolis, MD 21401
Email: roslyn.jones1@maryland.gov

410-260-3971 (Office)
443-223-2831 (Cell)

https://veterans.maryland.gov/women-veterans-inclusion-program/

Charged with advocating for women veterans and other traditionally underserved veteran populations, along with their families. Provide outreach and education on federal and state VA benefits earned through military service. Collaborate with the United States Department of Veterans Affairs, state and local governments, and the community to raise awareness of the needs of Maryland's women, minority, and other underserved Veteran populations.

Contact: Betsy Tolbert Luecking, Community Outreach Manager, Montgomery County Commission on Veterans Affairs

240-777-1256, betsy.luecking@montgomerycountymd.gov

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