



MONTGOMERY COUNTY COMMISSION ON VETERANS AFFAIRS

VETERAN KEY CONTACTS AND OTHER RESOURCES



County Veterans Homepage: www.montgomerycountymd.gov/veterans • Veterans Network Directory: www.montgomerycountymd.gov/vnd
 Commission on Veterans Affairs: www.montgomerycountymd.gov/cva • Facebook: www.facebook.com/MCGCVA
 E-Subscription: www.montgomerycountymd.gov/govdelivery

Call MyVA311 to Access VA Services: 1-844-MyVA311 (1-844-698-2311) is a go-to source for Veterans and their families who don't know what number to call.

REQUESTING YOUR DD-214

1-866-272-6272 (Toll Free)

Veterans and their next of kin can request a copy of the service member's DD-214, Certificate of Release or Discharge from Active Duty from the National Archives. You can request the DD-214 online via their website - www.archives.gov/veterans/military-service-records. Click on the link "Submit your request online". You can also make a request by sending a letter to the National Archives & Records Administration, 8601 Adelphi Road, College Park, MD 20740

- **DD-214 requests for Homeless Veterans** – Fill out [VA Standard Form 180 \(SF 180\)](#) and write HOMELESS VETERAN at the top and bottom of the form, fax form to 314-801-9195 or 314-801-0764.

ENROLL IN VA HEALTH CARE

www.va.gov

1-877-222-VETS (Toll Free - Monday through Friday, 8am to 8pm EST)

You may be able to get VA health care benefits if you served in the active military, naval, or air service and didn't receive a dishonorable discharge.

VA HEALTH CARE ELIGIBILITY

Washington DC VA Medical Center
 Eligibility Office
 50 Irving Street, NW, First Floor, Room 1B100
 Washington, DC 20422
www.va.gov/health-care/eligibility

Montgomery County CBOC Eligibility: 202-745-8000 ext. 51316 (Naz Brown)

Military Discharge Types and Eligibility for VA Services: <https://lawforveterans.org/work/84-discharge-and-retirement/497-military-discharge>

CBOC (COMMUNITY-BASED OUTPATIENT CLINIC) – U.S. DEPARTMENT OF VETERANS AFFAIRS

15810 Gaither Drive
 Gaithersburg, MD 20877
www.washingtondc.va.gov/locations/Montgomery_County_Community_Based_Outpatient_Clinic.asp

Appointments: 202-745-8000, Option 2 (7am to 4:30pm, Mon through Friday)
VA Medical Advice: 202-745-8000, Option 3 (24/7)
Administrative Clinic Receptionist: 301-591-5858, Option 8 (V)

Operating Hours: 8am to 4:30pm, Monday through Friday. The clinic provides Veterans with primary care, women's health, mental health and social work services, as well as nutrition counseling, pharmacy consultation, audiology device fitting and adjustment, and specialty care via clinical telehealth technology. Free parking. Conveniently located to the Shady Grove Metro Station via Ride On Bus #63 and #63X. Route #63X provides additional service between Gaither Road & Gaither Drive and the Shady Grove Metro Station to augment Route #63 trips on weekdays. Service is available from approximately 6:20am to 8:30pm.

BENEFITS ASSISTANCE – MARYLAND DEPARTMENT OF VETERANS AFFAIRS (MDVA)

David Skisano, Veterans Benefits Specialist II (VBS)
Email: davidj.skisano@maryland.gov
Gaithersburg Maryland Motor Vehicle Administration Service Center
Maryland Department of Veterans Affairs
15 Metropolitan Grove Road, Gaithersburg, MD 20878

301-987-8412 (V)
301-987-8496 (FAX)
Contact via email or phone.

Please leave a message and he will return the call as soon as possible.

By appointment only.

Phil Munley, Director, Service Program
Email: phillip.munley@va.gov
www.veterans.maryland.gov

410-230-4444 x 6457 (V)
1-800-446-4926 x 6457 (Toll Free)

The MDVA Service and Benefits Program provides assistance to the men and women who served in the Uniformed Services of the United States, their dependents, and survivors in obtaining benefits from the U.S. Dept. of Veterans Affairs, Dept. of Defense, State of Maryland and other programs for veterans and their families.

BENEFITS ASSISTANCE – VETERANS OF FOREIGN WARS – NATIONAL CAPITAL REGION BENEFIT OFFICE

Keith Garrison, Associate Director, Veterans of Foreign Wars of the United States
1722 I Street, NW, Suite 207, Washington, DC 20421
Email: kgarrison@vfw.org

202-530-9385 (Main)
202-530-9388 (Direct)

VFW Service Officers are trained experts, helping Veterans develop their case with ease by reviewing and applying current law, pertinent legislation, regulations and medical histories. Assist in filing for disability compensation, rehabilitation and education programs, pension and death benefits, and employment and training programs. Request hearings before the VA and the Board of Veterans Appeals to present oral arguments when needed. VFW Service Officers are with America's veterans every step of the way once they're ready to file a claim. The VFW offers these services free of charge to anyone seeking assistance with the claims process.

SILVER SPRING VET CENTER - READJUSTMENT COUNSELING AND FAMILY SUPPORTS

Wayne Miller, Vet Center Director
2900 Linden Lane - Silver Spring, MD 20910
Email: wayne.miller3@va.gov

301-589-1073 (V) / 202-273-9116 (Bereavement Counseling)
Open Monday through Friday, 8am to 4:30pm
Closed Saturday, Sunday and holidays

Services are currently being provided in-person and virtually.

www.va.gov/silver-spring-vet-center

Walk-ins permitted, but appointments are requested. After hours appointments as needed. Veterans must show proof of service. Provides benefits counseling and assistance with navigating the VA and paperwork, as well as employment counseling, counseling on PTSD and sub-PTSD, substance abuse counseling, family and marital counseling, psychological counseling related to readjustment, coordination and referral with doctors, employment related issues, assistance with basic needs such as food, shelter and clothing, medical and legal referrals, homeless assistance and will work with Montgomery County to find shelter placement, sexual trauma counseling, community outreach, bereavement counseling, and more. Services are provided at no cost to the veteran and their family.

BEHAVIORAL HEALTH SERVICES – EASTER SEALS SERVING DC | MD | VA

The Steven A. Cohen Military Family Clinic at Easterseals
Mallory Lass, Outreach Manager
1420 Spring Street, Suite 300, Silver Spring, MD 20910
Email: mlass@eseal.org

240-847-7500 (V)

Hours of Operation: Monday and Tuesday, 8am to 7pm;
Wednesday and Thursday, 8am to 8pm, and Friday, 8am to 3pm

www.easterseals.com/DCMDVA/programs-and-services/cvn-home.html

Provides veterans, active-duty, and the entire military family (as defined by the service member/veteran: spouse, children, partners, household members, caregivers, and survivors) with high-quality and accessible behavioral health care services by culturally competent, trained, and credentialed staff. Counseling options include individuals, child/adolescent (ages 4+), group, couples, and family. To make an appointment, please call 240-847-7500 (V) or email info.mfc@eseal.org.

CAREGIVER SUPPORT PROGRAM – U.S. DEPARTMENT OF VETERANS AFFAIRS

www.caregiver.va.gov

202-745-8000 x 57797 (DC VA Medical Center)

The Program of General Caregiver Support Services (PGCSS) provides resources, education and support to caregivers of Veterans. The Veteran does not need to have a service-connected condition, for which the caregiver is needed, and may have served during any era. Caregivers who enroll in PGCSS have access to education and training, including courses at local VA medical centers (VAMCs). In addition, caregivers can participate in support services and take advantage of VA home and community-based care. In addition, go to Caregiver Supports listed in the Montgomery County Commission on Veterans Affairs Veterans Network Directory for more information www.montgomerycountymd.gov/vnd.

HOMELESS VETERAN CARE – DC VETERANS AFFAIRS MEDICAL CENTER (DCVAMC)

Kevin Morton, Homeless Veterans Coordinator

202-636-7660 ext. 5366 (V)

Email: kevin.morton@va.gov

Help veterans who are homeless or at risk of becoming homeless due to financial hardship, unemployment, addiction, depression, or transition from jail. Contact a VA Washington DC health care homeless services care coordinator to get help with immediate food and shelter, including both transitional and permanent housing; job training, life skills development, and education; support with justice system navigation and community re-entry from jail; financial support to prevent homelessness; treatment for addiction and depression; and health and dental care.

COMMUNITY RESOURCE AND REFERRAL CENTERS (CRRC) - VA HOMELESS PROGRAMS

Washington DC Office

202-745-3012 ext. 8 (V)

1500 Franklin Street, NE
Washington, DC 20018

Baltimore Office

410-637-3246 (V)

209 W. Fayette Street
Baltimore, MD 21201

CRRCs provide Veterans who are homeless and at risk of homelessness with one-stop access to community-based, multiagency services to promote permanent housing, health and mental health care, career development and access to VA and non-VA benefits.

EMPLOYMENT – VETERAN PROGRAM - MARYLAND DEPARTMENT OF LABOR

LeRoy Thomas, DLLR Veterans Program Manager

410-767-2015 (LeRoy Thomas)

Email: leroy.thomas@maryland.gov

301-929-4350 (Wheaton)

WorkSource Montgomery – American Job Center

240-406-5485 (Germantown)

11510 Georgia Avenue, Wheaton, MD 20902

WorkSource Montgomery – American Job Center

12900 Middlebrook Road, Germantown, MD 20874

<https://dllr.state.md.us/employment/veteranservices.shtml>

Local Veterans Employment Representatives work with businesses, contractors, and employer organizations within local areas to develop career opportunities for veterans. Disabled Veterans Outreach Program staff also provide specialized intensive employment assistance to eligible veterans with employment and training needs. American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Staff will help you, the transitioning service member or veteran, successfully transition to a rewarding career. Priority of service is given to veterans and their eligible spouses who meet certain eligibility requirements. Additional information regarding services and resources is found at [DLLR's Maryland Workforce Exchange Virtual One Stop \(MWE-VOS\)](#).

OPERATION SECOND CHANCE

20251 Century Boulevard, Suite 130, Germantown, MD 20874

Email: assistance@operationsecondchance.org

<https://operationsecondchance.org/support-and-assistance/>

301-972-1080 (V)

1-888-672-4838 (Toll Free)

Provide airfare and essential daily assistance. Items that will be considered for assistance:

- Rent/Mortgage (must be accompanied by a copy of mortgage statement with account number and billing address. If rental assistance is being requested, a copy of the rental agreement that has the name/address of the rental/lease company, monthly rent amount.
- Utility bills (electric, gas, water, sewer).
- Childcare during illness or surgery.
- Housing and/or airfare for a family member to assist an injured or recovering member.

Please have your service liaison, chain of command, or care provider request an application by email.

SERVING TOGETHER – WHERE VETERANS FIND LOCAL RESOURCES FOR THE MISSION AHEAD

Beatriz Mendez, Care Coordinator, bmendez@every-mind.org

Cornelius Johnson, Care Coordinator, cjohnson@every-mind.org

Destiny Nettles, Program Manager, dnettles@every-mind.org

Christy Kenady, Director, ckenady@every-mind.org

www.servingtogetherproject.org

301-738-7176 (V)

1-855-738-7176 (Toll Free)

Monday through Friday, 9:00 a.m. to 4:30 p.m.

Care Coordinators work to guide military, Veterans and their families through a sometimes complicated and fragmented system of resources and information in Montgomery County, MD. They also work to connect the Montgomery County community with Veteran events. You can view the event calendar on their website.

WOMEN VETERANS/INCLUSION PROGRAM – MARYLAND DEPARTMENT OF VETERANS AFFAIRS (MDVA)

Roslyn Jones, Women Veterans/Inclusion Program Manager

Outreach & Advocacy Program

Maryland Department of Veterans Affairs

16 Francis Street, 4th Floor, Annapolis, MD 21401

Email: roslyn.jones1@maryland.gov

410-260-3971 (Office)

443-223-2831 (Cell)

Charged with advocating for women Veterans and other traditionally underserved veteran populations, along with their families. Provide outreach and education on federal and state VA benefits earned through military service. Collaborate with the United States Department of Veterans Affairs, state and local governments, and the community to raise awareness of the needs of Maryland's women, minority, and other underserved Veteran populations.

Contact: Betsy Tolbert Luecking, Community Outreach Manager, Montgomery County Commission on Veterans Affairs

240-777-1256, betsy.luecking@montgomerycountymd.gov

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