Bethesda Cares
7728 Woodmont Avenue
Bethesda, Maryland 20814
E-mail: info@bethesdacares.org
www.bethesdacares.org
301-907-9244 (V)

Mission is to prevent, ease and end homelessness in our community. Bethesda Cares are strong supporters of the “Housing First” movement, an alternative to the traditional shelter system. Through Housing First, an approach now considered a nationwide best practice, they place people, regardless of their physical or mental challenges, into permanent housing. They then bring supportive services to them, helping them cope with their issues from that stable platform. They believe coping with such challenges are not precursors to housing; rather, they will flow from the safety and stability that comes from having a permanent home in the first place.

Easing Homelessness - Onsite Services: Their main office serves as both a Drop-In Center for clients experiencing homelessness and the site for most of their services. For persons experiencing homelessness, their Drop-In Center offers hot coffee, snacks and a place that clients can come in for a respite from the weather. Importantly, it’s also a place where they know they will be greeted with smiles, and not be asked to “move along.” Their drop-in also provides a workstation for their street outreach worker and direct services staff, who work closely together to raise the level of care for persons experiencing homelessness. Their drop-in services are reserved for persons experiencing homelessness, with a clothing closet resource, client phone, and toiletries, and temporary mail services until the client obtains their own housing placement in the community.

Preventing Homelessness – Housing Stabilization: Through their Housing Stabilization Program (eviction/utility shut-off prevention), they assist county wide keeping area residents safe in their homes with utilities turned on. Collaborating with a large network of local providers who, they partner to package grant assistance to County residents under severe financial distress. Our Housing Stabilization Counselor reviews the request for a plan to maintain housing once the client comes through the crisis; if approved, our grants are sent directly to the appropriate landlord/utility company. A safety-net program, this assistance is available once per year from time of last receipt of a grant.

Ending Homelessness - Outreach Team: The Outreach Team is available at the Drop-In Center, Monday through Friday, to discuss clients’ needs and assist with referrals. Additionally, the Outreach Team reaches out to clients where they are located: in parks, Metro stops, parking garages. Whatever the client's needs, they work to form individual strategies to help each client to exit homelessness. As they engage with clients, building trusting relationships with them, they offer food, clothing, access to a staff psychiatrist.

Community Resource and Referral Center (CRRC) - DC Veterans Affairs Medical Center
1500 Franklin Street, NE
Washington, DC 20018
202-745-8000 x 53602 (V)

Operating Hours: 24 hours a day, 7 days a week. Offer services to Veterans who are homeless or at-risk of homelessness. Although not a shelter, the CRRC provides services to assist Veterans which include a computer lab, laundry, showers, social work services and a host of community services. Offices located in the CRRC include the DCVAMC’s Health Care for Homeless, Veterans Program (HCHV), Employment Assistance, Compensated Work Therapy (CWT), HUD/VASH case workers, vocational rehabilitation specialists, mental health professionals, Veterans Supported Employment Program, and Pathways to Housing.
Compensated Work Therapy
Veteran Affairs Medical Center
10 North Green Street
Baltimore, MD 21201
www.va.gov/health/cwt

410-642-2411 x 5725 (V)

Hours: 8:00 a.m. to 4:30 p.m., Monday through Friday. Offer employment opportunities for at-risk and homeless veterans with physical, psychiatric, and substance abuse problems. The VA works with private industries as well as the public sector to find work for these veterans, where they will have the opportunity to learn new job skills, relearn successful work habits, and regain self-esteem. In conjunction with the Work Therapy program, the VA operates more than 50 community-based transitional residences with more than 432 beds. Homeless veterans stay in the housing an average of six months while they gain work skills.

Disabled American Veterans - Homeless Veterans Initiative
National Service and Legislative Headquarters
807 Maine Avenue, SW
Washington, DC 20024
E-mail: service@davmail.org
www.dav.org/veterans/outreach-programs/homeless-veterans/

202-554-3501 (V)

Help homeless veterans make the transition from life on the streets to one of productivity and normalcy. Promote the development of supportive housing and necessary services to assist homeless veterans become productive, self-sufficient members of society.

Easter Seals Service DC | MD | VA – Homeless Reintegration
1420 Spring Street
Silver Spring, MD 20910
E-mail: veterans@eseal.org

301-588-8700 (V)

Manage two programs: Homeless Veterans Reintegration Program (HVRP) and Homeless Female Veterans & Veterans with Families (HFVVWF). Easter Seals Serving DC | MD | VA has received grant funds from the U.S. Department of Labor to provide services to homeless Veterans in Maryland's Baltimore, Prince George's and Montgomery Counties; Northern Virginia areas of Arlington, Fairfax, Loudoun, and Prince William Counties; and Washington DC. Services include job training, counseling and placement services, (including job readiness, literacy and skill training), to expedite the reintegration of homeless veterans into the workforce.

Eligibility - To qualify for the program, a veteran must meet the following criteria:
• Must be a homeless veteran or at-risk of homelessness;
• Have proof of veteran status (i.e. DD-214 or VA ID Card);
• Received any type of discharge except for dishonorable.

The goal of the Veteran Employment Services it to enroll eligible and interested veterans in local support services in the community, so that they have the opportunity for job search assistance, counseling, vocational guidance and training. These programs will help veterans develop skills for specific employment, eliminate barriers to employment and assist veterans with Veterans Affairs benefits and issues. Those enrolled in the program will work with case managers to create their Individualized Employment Plan (IEP). The IEP details their employment goals, strategies, and outcomes in order to most effectively find employment that fits each veteran.
Final Salute – Housing Outreach Mentorship Encouragement (H.O.M.E.) and Savings Assessment and Financial Education (S.A.F.E.)

Jas Boothe, Founder/President
Bob Steere, Executive Director
2800 Eisenhower Ave, Suite 220
Alexandria, VA 22314
E-mail: BSteere@finalsaluteinc.org
www.finalsaluteinc.org

703-224-8845 (V)

The H.O.M.E Program provides transitional housing, on-site case management, food, clothing, transportation, child care subsidy/assistance, employment support and other essential supportive services to homeless women Veterans and their children. The H.O.M.E Program focuses on integrating women Veterans back into their local communities and providing vast, safe and suitable residential areas to choose from. Our H.O.M.E Program is a collaboration with our resource partners that includes targeted supportive services to assist women Veterans in reaching their goals. Also assist with permanent placement once Veterans are ready to transition from our residential facilities. The S.A.F.E program helps to prevent homelessness by providing emergency financial assistance. Program recipients also receive resources on saving, budgeting and living on a fixed income. S.A.F.E eases financial hardships by providing assistance with past due rent, new lease deposit and utility assistance. The S.A.F.E program is open to women Veterans and members of the U.S. Military Reserve and Guard component forces, regardless of their location. Our programs have assisted women Veterans and children in over 15 States and Territories.

Friendship Place – Veterans First

E-mail: info@friendshipplace.org
https://friendshipplace.org/programs-outreach/veterans-first/

202-658-9599 (V)

Veterans First staff provide case management services aimed at housing stability. These services may include assistance with locating and moving into a permanent housing unit, connecting with benefits, employment assistance, connecting with medical and mental health care, budgeting, and other needs identified during intake. To participate in the Veterans First program, you must be a single Veteran or a household that includes a Veteran who has served on active duty in the military, naval, or air service* and: not have been given a dishonorable discharge; have an income below the 50% median income for their area; and be homeless or at risk of becoming homeless. The Veterans First program serves Washington D.C. and the counties of Prince George (MD), Montgomery (MD), Frederick (MD), Fairfax (VA), Loudoun (VA), Prince William (VA), Arlington (VA), as well as the City of Alexandria (VA). Friendship Place is a recipient of the Supportive Services for Veteran Families (SSVF) grant from the Department of Veterans Affairs.

Homeless Outreach at VA Gaithersburg Community-Based Outpatient Clinic (CBOC) – VA Medical Center

15810 Gaither Drive
Gaithersburg, MD 20877

VAMC Homeless Outreach Staff and Veteran's Justice Outreach Staff are available for both drop in and scheduled visits. The VA will be available to assist veterans by making referrals and connecting veterans who are eligible for VA services with the VA healthcare system. Maryland's Commitment to Veterans (MCV) is also providing staff to be on-site to assist veterans and their families with coordinating behavioral health services, including mental health and substance abuse services - either with the VA or Maryland's Public Health System; facilitate transportation to behavioral health appointments; provide information and referrals related to employment, education, housing or VA benefits; and provide outreach to educate residents, veterans and community groups about MCV.

**Homeless Outreach Walk-In Hours Temporarily Suspended Due to COVID-19**

- Aisha Clark, VA HUD VASH Senior Social Worker
  E-mail: aisha.clark@va.gov
- Imani Colbert, VA HUD VASH Senior Social Worker
  E-mail: imani.colbert@va.gov, 202-714-9362 (V)
- Office Hours: Monday – 9:00 a.m. to 2:00 p.m.

- Fatmata Kamara, VA Outreach Social Worker
  E-mail: fatmata.kamara@va.gov, 202-253-9261
  Office Hours: Wednesday, 9:00 a.m. to 2:00 p.m.
**Homeless Persons Representation Project, Inc.**

201 N. Charles Street, Suite 1104  
Baltimore, MD 21201  
410-685-6589 (V)  
1-800-773-4340 (Toll Free)  
[www.hprplaw.org/get_legal_help/veterans_benefits_and_discharge_upgrades](http://www.hprplaw.org/get_legal_help/veterans_benefits_and_discharge_upgrades)

Offers legal assistance to homeless or low-income Veterans in Maryland. Assistance includes service-connected disability benefits; non-service connection pension; and discharge upgrades. Satellite office serving Montgomery and Prince George’s counties.

**In Montgomery County**

VA Community-Based Outpatient Center  
15810 Gaither Drive  
Gaithersburg, MD 20877

Intakes are offered on the 4th Tuesday of the month from 12 p.m. to 3 p.m. beginning August 27, 2019. The clinic operates on an appointment basis. Please call 410-387-3126 to schedule an appointment. If you have documents related to your case, bring them. Types of documents include: any medical records (VA or private), past VA decisions on claims, and service personnel records (including DD-214).

**Homeless Programs & Initiatives - U.S. Department of Veterans Affairs**

Veterans Benefits Administration  
31 Hopkins Plaza  
Baltimore, MD 21201  
[www.va.gov/homeless](http://www.va.gov/homeless)

**Homeless Veteran Program Coordinators** provide outreach, case management, referrals to benefits counselors, linkage to health care, and housing assistance. Homeless veterans in need of assistance after hours should contact their local VA Medical Center’s emergency room.

**Domiciliary Care for Homeless Veterans (DCHV) Program** provides residential rehabilitation and treatment services for Veterans with multiple and severe medical conditions, mental illness, addiction, or psychosocial deficits. Identifies and addresses goals of rehabilitation, recovery, health maintenance, improved quality of life, and community integration in addition to specific treatment of medical conditions, mental illnesses, addictive disorders, and homelessness. The residential component emphasizes incorporation of clinical treatment gains into a lifestyle of self-care and personal responsibility.

**HUD-VASH Supported Housing Program** is a joint program with the U.S. Department of Housing and Urban Development (HUD). The program provides permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD’s Section 8 Voucher Program has designated over 10,000 vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless.

**Supported Housing Program** provides ongoing case management services to homeless veterans. Emphasis is placed on helping veterans find permanent housing and providing clinical support needed to keep veterans in permanent housing.

**Drop-In Centers** provide a daytime sanctuary where homeless veterans can clean up, wash their clothes, and participate in a variety of therapeutic and rehabilitative activities. Linkages with longer-term assistance are also available.

**VBA-VHA Special Outreach and Benefits Assistance** staff provide dedicated outreach, benefits counseling, referral, and additional assistance to eligible veterans applying for VA benefits.
### Homeless Veterans Dental Program

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<th>10 North Greene Street</th>
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<td>Baltimore, MD 21201</td>
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<tr>
<td><a href="http://www.va.gov/homeless/dental.asp">www.va.gov/homeless/dental.asp</a></td>
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<td>410-605-7000 (V)</td>
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Increase accessibility of quality dental care to homeless veteran patients. Contact nearest VA's Homeless Coordinator.

### Housing Counseling Services, Inc.

<table>
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<th>2410 17th Street, NW, Suite 100</th>
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<td>Washington, DC 20009</td>
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<tr>
<td>E-mail: <a href="mailto:ssvfprogram@housingetc.org">ssvfprogram@housingetc.org</a></td>
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<td><a href="http://housingetc.org/category/veterans/programs-veterans">http://housingetc.org/category/veterans/programs-veterans</a></td>
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<td>202-667-7006</td>
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With the support of the U.S. Department of Veterans Affairs, provide short, intensive case management and temporary financial assistance (TFA) to address a host of factors that affect the housing stability of veteran families (joblessness, limited income, disability, mental illness, credit/budget issues, etc.) and link veterans to the following services: housing counseling; assistance with paying rental arrears; security deposit/1st month’s rent; moving expenses; health care; daily living; personal financial planning; transportation assistance; fiduciary and payee services; legal services; and child care.

### Supportive Services for Veteran Families (SSVF)

Program provides services to very low-income veterans who are homeless or face potential homelessness. Basic eligibility requirements: Must be a veteran who was not dishonorably discharged from the military; Must reside in the HCS SSVF service area (DC, Prince George’s County, Montgomery County, Fairfax County, the City of Alexandria and Arlington County); Must be at imminent risk of homelessness or homeless as defined by the VA; and must meet income requirements for very low income.

### HUD-Veterans Affairs Supportive Housing (VASH) Program

<table>
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<th>Veterans Benefits Administration</th>
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<tr>
<td>31 Hopkins Plaza</td>
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<td>Baltimore, MD 21201</td>
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<tr>
<td>1-800-827-1000 (Toll Free)</td>
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Joint program with U.S. Department of Housing & Urban Development (HUD). Provide permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD’s Section 8 Voucher program has designated over 10,000 vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless. These vouchers are portable so that veterans can live in communities served by their VA medical facility where case management services can be provided.

### Maryland Center for Veterans Education & Training (MCVET)

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<th>301 North High Street</th>
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<tr>
<td>Baltimore, MD 21202</td>
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<tr>
<td>E-mail: <a href="mailto:info@mcvet.org">info@mcvet.org</a></td>
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<tr>
<td><a href="http://www.mcvet.org">www.mcvet.org</a></td>
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<tr>
<td>410-576-9626 (V)</td>
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Provide homeless veterans and other veterans in need with comprehensive services that will enable them to rejoin their communities as productive citizens. Short-term and long-term housing and supportive services include a day drop-in facility, emergency housing, transitional housing, single room occupancy, case management and substance abuse and mental health counseling, and education and employment services.
Montgomery County, MD – Veterans Network Directory – Homelessness – Updated 11/18/2021

Military Order of the Purple Heart (MOPH) of the USA

Military Order of the Purple Heart
5413-A, B & C Backlick Road
Springfield, VA 22151-3960
www.purpleheart.org/ServiceProgram/Default.aspx
703-642-5360 ext 120 (Service Program)

Assist in identifying and helping homeless veterans. Assist all veterans, their dependents, widows and orphans in working with the VA and filing claims for the many benefits that are available. You do not need to be a member to seek assistance. Provide veterans' benefits experts at various veterans administration regional offices, hospitals, vet centers, and state and county veteran facilities. Process veterans' claims for compensation, pension, medical care, education, job training, employment, veterans preference, housing, death and burial benefits. Educate veterans on their benefits and entitlements. Provide quality and professional representation for veterans whose benefits have been denied at the local VA regional office.

Montgomery County Coalition for the Homeless

405 East Gude Drive, Suite 209
Rockville, MD 20850
E-mail: mcch@mcch.net
www.mcch.net
301-217-0314 (V)

Home Builders Care Assessment Center (HBCAC) Men’s Emergency Shelter: The County's only 24/7 emergency shelter serving approximately 750 men annually. Services provided at HBCAC include case management; medical, psychiatric and dental care; employment services; breakfast, lunch and dinner; bathrooms and showers; and laundry facilities.

Permanent Support Housing: Operates ten permanent supportive housing (PSH) programs to connect people who have experienced homelessness to stable, permanent housing along with the services they need to ensure they never experience homelessness again.

Coalition Homes: An affiliate of Montgomery County Coalition for the Homeless (MCCH), Coalition Homes (CH) is the only developer of permanent supportive housing projects in Montgomery County. CH acquires, develops and manages permanent supportive housing to meet the needs of the most vulnerable populations with disabilities.

National Call Center for Homeless Veterans

www.va.gov/homeless/nationalcallcenter.asp
www.va.gov/homeless/nationalcallcenter.asp

Free and confidential 24/7 access to trained VA counselors. Assist veterans who are homeless or at risk of homelessness and their families, VA Medical Centers, federal, state and local partners, community agencies, service providers and others in the community. Information about VA homeless programs and mental health services in your area.

National Coalition for Homeless Veterans

1730 M Street, NW, Suite 705
Washington, DC 20036
E-mail: info@nchv.org
www.nchv.org
202-546-1969 (V)
1-800-VET-HELP (Toll Free)

Under a grant awarded by the Department of Veterans Affairs, this organization provides guidance and information about program development, administration, governance and funding to all of the nation's homeless veteran service providers. Website features news, hot topics, and grant information.

Montgomery County, Maryland (‘the County’) cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.
Operation Renewed Hope Foundation

P.O. Box 10142
Alexandria, VA 10142
http://operationrenewedhopefoundation.org

Awarded Support Services for Veterans and families (SSVF) grant funding from the Department of Veterans Affairs. Program offers temporary assistance to at-risk, low-income families in an effort to keep them from becoming homeless. This grant program is designed to house these at-risk families as quickly as possible by providing legal counseling and financial aid for rent, utilities, moving costs, childcare and bus transportation, employment assistance and benefits counseling. Participants in the program can also receive assistance in obtaining Veterans Affairs (VA) benefits covering such things as health care and disability payments. Serving Prince George's and Montgomery Counties in Maryland, Arlington, Alexandria, Fairfax, Loudoun and Prince William Counties in Virginia, and Washington, DC. Work with landlords and rental agencies throughout the metro DC area finding suitable places for Veterans and their families, thus providing a stable housing environment. ORHF partners with community organizations and citizens in the tri-state area, picking up donated furniture and household items delivering directly to the Veteran's home. Assist Veterans by providing bus, taxi or metro fare, and when possible, donated vehicles.

Silver Spring Vet Center

Wayne Miller, Director
2900 Linden Lane
Silver Spring, MD 20910
E-mail: wayne.miller3@va.gov
www.vetcenter.va.gov

Hours: Open Monday through Thursday 8:00 a.m. to 7:30 p.m.; Friday 8:00 a.m. to 4:30 p.m.; Closed Saturday, Sunday, and Holidays. Walk-ins are permitted during these hours, but appointments are requested. After hours appointments as needed. Veterans must show proof of service. The center provides benefits counseling and assistance with navigating the VA and paperwork, as well as employment counseling, counseling on PTSD and sub-PTSD, substance abuse counseling, family and marital counseling, psychological counseling related to readjustment, coordination and referral with doctors, employment related issues, assistance with basic needs such as food, shelter and clothing, medical and legal referrals, homeless assistance and will work with Montgomery County to find shelter placement, sexual trauma counseling, community outreach, bereavement counseling, and more. All services are provided at no cost to the veteran and their family. Veterans do not need to be enrolled with the Department of Veteran Affairs Medical Centers to use the Vet Center. Veterans do not need a disability rating or service connection for injuries from either the Department of Veteran Affairs or the Department of Defense, to use the Vet Center. View Vet Center Eligibility Criteria. If you live outside of Montgomery County view a list of other locations that may be closer to you. Directions: The Silver Spring Vet Center is located near the intersection of Seminary Road/Capitol View Avenue. You can also take the #5 Ride On Bus from either the Silver Spring Metro Station or the Twinbrook Metro Station and be dropped off at the Capitol View Avenue stop.

Stand Downs – U.S. Department of Veterans Affairs

www.va.gov/homeless/events.asp

Stand Downs are typically one to three-day events providing services to homeless veterans such as food, shelter, clothing, health screenings, VA and Social Security benefits counseling, and referrals to a variety of other necessary services, such as housing, employment and substance abuse treatment. Stand Downs are collaborative events, coordinated between local VAs, other government agencies, and community agencies who serve the homeless. For information on Stand Down dates and locations, call the Homeless Veterans Programs Office.
U.S. VETS – United States Veterans Initiative – Supportive Services to Veterans Families

111 K Street, NE
Washington, DC 20002
www.usvetsinc.org/information-center/portfolio-category/locations/washington-dc/

Shaniqua Harding, Housing Programs
E-mail: sharding@usvetsinc.org

Awarded Support Services for Veterans and Families (SSVF) grant funding from the Department of Veterans Affairs. Program offers temporary assistance to at-risk, low-income families in an effort to keep them from becoming homeless. This grant program is designed to house these at-risk families as quickly as possible by providing legal counseling and financial aid for rent, utilities, moving costs, childcare and bus transportation, employment assistance and benefits counseling. Participants in the program can also receive assistance in obtaining Veterans Affairs (VA) benefits covering such things as health care and disability payments. Serving Prince George’s and Montgomery Counties in Maryland, Arlington, Alexandria, and Fairfax Counties in Virginia, and Washington, DC.

Vesta, Inc. – Veterans’ Services

E-mail: vets@vestainc.org
www.vesta.org/veterans

Vesta, Inc. has been awarded a contract from the Department of Veterans Affairs to provide transitional housing to homeless veterans with the purpose of finding long-term housing. The program provides support and treatment for: secure affordable housing; nutritional meals; health care – both physical and mental; substance abuse counseling; job training; personal development/enrichment; and clothing. Case management services include: housing counseling and services; assistance in obtaining VA benefits and other public benefits; resource navigation; and personal financial planning services. For intake and referrals, please contact the DC Veterans Affairs Medical Center at 202-745-8000 (V).

Way Station – Veteran Programs

230 West Patrick Street
Frederick, MD 21705
www.waystationinc.org/veterans-programs

Operation New Start: Homeless Veteran Reintegration Program to assist homeless veterans in obtaining and retaining employment. The program provides outreach, assistance in locating support services in the community, training, job development, and employment referrals, coaching, counseling and mentoring through the first 180 days on the job, help with eliminating barriers to employment, and help with health and VA issues.

Welcome Home Program: Provide a transitional living program to homeless veterans. Program offers housing support services to homeless veterans wishing to achieve residential stability, recovery-oriented services designed to support sobriety, employment services, independent living skills training and support, such as money management, and coordination with veteran affair services.

North Point Veterans’ Home: Provide a transitional living program to homeless veterans. Provide housing support services to homeless veterans wishing to achieve residential stability; recovery-oriented services designed to support sobriety; employment services; independent living skills training and support, such as money management; and coordination with veteran affair services.