

# MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

## Health Insurance

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This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: [DHHSWebsite@montgomerycountymd.gov](mailto:DHHSWebsite@montgomerycountymd.gov), 240-777-1246 (V), MD Relay 711.

### AFLAC

1-800-992-3522 (Toll Free)

[www.aflac.com](http://www.aflac.com)

Health insurance plans for individuals and families that work with existing policies. Offers include hospital intensive care and long-term care.

### Maryland Children's Health Program (MCHP)

Department of Health & Mental Hygiene

1-855-642-8572 (Toll Free)

1-855-642-8573 (TTY)

<https://mmcp.health.maryland.gov/chp/pages/home.aspx>

Full health benefits, including prescriptions, for children up to age 19. Those eligible for MCHP are uninsured children under age 19, whose household modified adjusted gross income (MAGI) is at or below 211% of the federal poverty level (FPL) for their family size. Applications can be filed online at

[www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov), by visiting your local department of social services, or by calling the number above.

### Maryland Health Connection

1-855-642-8572 (Call Center)

1-855-642-8573 (TTY)

[www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov)

[www.montgomerycountymd.gov/healthconnect](http://www.montgomerycountymd.gov/healthconnect)

**Call Center Hours:** Monday through Friday, 8:00 a.m. to 6:00 p.m. Maryland's official health insurance marketplace for individuals and families to compare and enroll in health insurance and determine eligibility for Medicaid and other assistance programs, federal tax credits and cost-sharing reductions. You can get the coverage you need online, over the phone or in person. Download their free mobile app, Enroll MHC, from the Apple Store (iPhone) or the Google Play Store (Android) to apply from your phone.

### Maryland Insurance Administration

#### Consumer Complaints

Attn: Consumer Complaint Investigation

*(indicate if complaint is regarding Life/Health or Property/Casualty Insurance)*

200 St. Paul Place, Suite 2700

Baltimore, MD 21202

410-468-2260 (Life and Health)

410-468-2307 (Property and Casualty)

[www.insurance.maryland.gov](http://www.insurance.maryland.gov)

Investigate complaints consumers have about their insurance coverage, including life, health, automobile, homeowners, etc. Investigate acts of insurance fraud. Protect Maryland consumers by regulating the State's insurance companies and producers. Because health insurance complaints involve private health records, these types of complaints can only be submitted by mail.

### Maryland Medical Assistance (Medicaid) Program

311 (in the County)

240-777-0311 (outside of the County)

301-251-4850 (TTY)

[www.montgomerycountymd.gov/HHS-Program/Program.aspx?id=CYF/CYFMAPgm-p424.html](http://www.montgomerycountymd.gov/HHS-Program/Program.aspx?id=CYF/CYFMAPgm-p424.html)

Medical Assistance (also known as Medicaid or MA) pays the medical bills of low-income families and individuals. The insurance covers services such as in-patient/outpatient hospital care, pharmacy, basic physician care, nursing home costs, medical day care, personal care, mental health, and substance abuse treatment. Individuals receiving Federal Supplemental Security Income (SSI) benefits should contact their local office to apply. To find out if you are eligible for Medicaid, you can apply online at [www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov) or at the locations listed below.

#### MidCounty DHHS Building

1301 Piccard Drive, Rockville, MD 20850

#### DHHS Silver Spring Center

8818 Georgia Avenue, Silver Spring, MD 20910

#### UpCounty Regional Services Center

12900 Middlebrook Road, Germantown, MD 20874

#### Neighborhood Service Center at Catholic Charities

12247 Georgia Avenue, Silver Spring, MD 20906

#### Takoma East Silver Spring (TESS) Center

8513 Piney Branch Road, Silver Spring, MD 20901

#### Neighborhood Service Center at Family Services, Inc.

200 Girard Street (Suite 203), Gaithersburg, MD 20877

## Medicare

1-800-633-4227 (Toll Free)

[www.medicare.gov](http://www.medicare.gov)

Medicare is health insurance for the following: people 65 or older; people under 65 with certain disabilities, and people of any age with End-Stage Renal Disease (ESRD) (permanent kidney failure requiring dialysis or a kidney transplant).

**Medicare Part A (Hospital Insurance)** helps cover inpatient care in hospitals, and skilled nursing facilities, hospice, and home health care.

**Medicare Part B (Medical Insurance)** helps cover doctors' services, hospital outpatient care, and home health care, and covers some preventive services to help maintain your health and to keep certain illnesses from getting worse.

**Medicare Part D (Medicare Prescription Drug Coverage)** is a prescription drug option run by Medicare-approved private insurance companies, helps cover the cost of prescription drugs, and may help lower your prescription drug costs and help protect against higher costs in the future.

## State Health Insurance Assistance Program (SHIP)

### Maryland Department of Aging

12320 Parklawn Drive

Rockville, MD 20852

301-255-4250 (V)

[www.medicareabcd.org](http://www.medicareabcd.org)

SHIP provides free information, educational programs, individual assistance and counseling about Medicare, supplements to Medicare (Medigap plans), Medicare Advantage (managed care) plans, prescription drug plans, income saving programs (QMB/SLMB/SPDAP), Maryland health insurance plans, employer health insurance plans, and long-term care insurance. The SHIP program also works to curb Medicare fraud and abuse, and to resolve billing issues. The SHIP program provides educational programs, seminars, and training to community groups, church groups, clubs, neighborhood associations, and our aging network partners. Trained volunteers meet on an individual basis with seniors, the disabled, their family members and caregivers, by scheduled appointments, in county libraries, senior centers, senior communities, and other places to provide objective information, help solve individual insurance problems, assist with Medicare and Medicaid forms, insurance claims, and act as advocates in making appeals. Funded by the Centers for Medicare and Medicaid Services (CMS) and the Montgomery County Department of Health and Human Services, with support from the Maryland Department of Aging. The JCA of Greater Washington holds the contract for the SHIP of Montgomery County, Maryland.