

# MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

## Housing – Legal Issues

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**This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: [DHHSWebsite@montgomerycountymd.gov](mailto:DHHSWebsite@montgomerycountymd.gov), 240-777-1246 (V), MD Relay 711.**

### **Equal Rights Center**

11 Dupont Circle NW, Suite 450  
Washington, DC 20036  
202-234-3062 (V)  
1-866-719-4372 (Toll Free)

E-mail: [info@equalrightscenter.org](mailto:info@equalrightscenter.org)  
[www.equalrightscenter.org](http://www.equalrightscenter.org)

Civil rights organization that identifies and seeks to eliminate unlawful and unfair discrimination in housing, employment, and public accommodations in Greater Washington, D.C. and Nationwide. Civil rights education and outreach about fair housing, fair employment, equal access to public accommodations and government services, disability rights, and immigrant rights. Counseling, advice, advocacy, and investigations.

### **Office of Consumer Protection (OCP)**

#### **Montgomery County Government**

100 Maryland Avenue, Room 330  
Rockville, MD 20850

240-777-3636 (V)  
240-777-3681 (Anonymous Tip Line)

E-mail: [consumerprotection@montgomerycountymd.gov](mailto:consumerprotection@montgomerycountymd.gov)  
[www.montgomerycountymd.gov/ocp](http://www.montgomerycountymd.gov/ocp)

Investigates and resolves consumer complaints regarding automotive sales and repairs, new home construction, home improvements, credit and financial issues, retail sales, internet services, and most other consumer transactions. Issues civil citations and subpoenas, executes settlement agreements, conducts administrative hearings, and initiates legal action through the County Attorney. OCP works with agencies that prosecute criminal cases. Provides pre-purchase information on its web page including the number of complaints filed against each merchant. OCP issues news releases, email alerts, and provides speakers to community organizations. Investigators are available for consultation by telephone, email, and in person. Licenses automotive repair facilities, towing companies, new home builders, appliance repair firms, and pawn shops & consignment shops. Website offers a home builders license search.

### **Office of Human Rights / Fair Housing**

#### **Montgomery County Government**

21 Maryland Avenue, Suite 330  
Rockville, MD 20850

240-777-8450 (V) – Complaints/Compliance  
240-777-8480 (TTY)

E-mail: [Human.Rights.Administration@montgomerycountymd.gov](mailto:Human.Rights.Administration@montgomerycountymd.gov)  
[www.montgomerycountymd.gov/humanrights](http://www.montgomerycountymd.gov/humanrights)

Established by law to help avoid and conciliate intergroup friction and to enforce human rights laws. Rights protected under the law cover employment, public accommodations, housing, and commercial real estate. The law also makes illegal discrimination that is based on race, color, religion, ancestry, sex, age, national origin, marital status, physical or mental disability, sexual orientation, genetic status, family responsibilities, gender identity, and (in housing only) source of income and presence of children. Also provide information on requirements for townhouse and condominium developments. Informational brochures.

### **Office of Landlord-Tenant Affairs - Montgomery County Dept. of Housing and Community Affairs**

100 Maryland Avenue, 4<sup>th</sup> Floor  
Rockville, MD 20850

240-777-3691 (V)  
[www.montgomerycountymd.gov/dhca](http://www.montgomerycountymd.gov/dhca)

Provide assistance to both tenants and landlords in resolving disputes as well as enforcing Chapter 29 of the Montgomery County Code, the County law that governs Landlord-Tenant relations. Resources include Landlord-Tenant Handbook, tips for tenants, and security deposit information. Provides information, assistance and impartial dispute resolution to promote an equitable balance among all members of common ownership communities. Manages the licensing of residential properties and registers Common Ownership Communities. Promotes, plans and implements revitalization projects in targeted retail and residential communities and ensures any federal, state and/or county funds used for this purpose are done so in compliance with all applicable laws and rules.