## Long Term Care

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### Long-Term Care Ombudsman Program

**Montgomery County Government - Aging and Disability Services**

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Holiday Park Senior Center  
3950 Ferrara Drive, 2nd Floor  
Silver Spring, MD 20906  
240-777-3369 (V)  
E-mail: HHSLTCOmbudsman@montgomerycountymd.gov  
[www.montgomerycountymd.gov/HHS-Program/ADS/OMBUDSMAN/OmbudIndex.html](http://www.montgomerycountymd.gov/HHS-Program/ADS/OMBUDSMAN/OmbudIndex.html)

The Long Term Care Ombudsman Program serves more than 7,700 individuals living in 34 nursing home and 183 assisted living facilities in Montgomery County. The program is designated by the Maryland Department of Aging to operate within the Montgomery County Department of Health and Human Services, Aging and Disability Services. The program receives federal, state and local funding to accomplish its mission of maintaining regular presence and access to services for residents of nursing homes and licensed assisted living facilities. The program supports a group of volunteer ombudsman representatives and has received national recognition. As advocates for long term care residents, the staff and volunteers seek to resolve problems, replicate best practices, research current issues and trends and convey relevant information about topics that promote the highest degree of quality of life and care. Who can use their services: residents of all licensed long term care facilities in Montgomery County; friends and families of residents living in long term care facilities; facility staff and administrators; public agencies; senior citizen groups; any individual or group in the community interested in residents' well being; and anyone in the community seeking information about long term care.

### Medical Assistance (Medicaid) - Long Term Care (MA-LTC)

**Montgomery County Government - Public Health Services**

401 Hungerford Drive, 4th Floor  
Rockville, MD 20850  
240-777-3995 (V)  
[www.montgomerycountymd.gov/HHS-Program/PHS/PHSMALongTermCare-p1027.html](http://www.montgomerycountymd.gov/HHS-Program/PHS/PHSMALongTermCare-p1027.html)  
[https://mymdthink.maryland.gov/home/#/home](https://mymdthink.maryland.gov/home/#/home) (Apply Online)

Long Term Care provides the public with information about the policies and regulations of the Medical Assistance Long Term Care (MA-LTC) program. This program helps Maryland residents who live in a nursing home pay for their cost of care in a nursing home if they meet the program’s financial, technical and medical criteria. It also helps pay doctor, hospital and other medical care services. It is funded by your federal and state taxes. You must be a U.S. citizen, a Maryland resident, and meet disability criteria if you are under the age of 65 years. Your eligibility also is based on your income and assets. You must also qualify for a nursing home level of care.