

TRANSPORTATION NETWORK DIRECTORY FOR PEOPLE WITH DISABILITIES AND ADULTS 50+ MONTGOMERY COUNTY, MD

ESCORTED TRANSPORTATION

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: DHHSWebsite@montgomerycountymd.gov, 240-777-1246 (V), MD Relay 711.

This section is divided by providers that charge a fee ("private") and volunteer programs that offer free rides. Volunteer transportation programs use volunteers who provide rides in their personal vehicles. Whether a private company or a volunteer program, each provider sets its own guidelines. When contacting different programs, ask who they serve and how they operate, including their driver screening and training policies. Describe your personal needs in addition to information about the trip. (Such needs might include assistance getting out of the car or navigating to the doctor's office.) Note that most volunteer driving programs are unable to accommodate wheelchairs/scooters.

**** Providers with an asterisk * offer wheelchair accessible vehicles.****

Fee-Based Providers

*Al Star Medical Transportation

Provide non-emergency ambulatory and wheelchair transportation to and from: adult day care or senior nursing facilities, airports, assisted living facilities, nursing homes, chemotherapy, dental appointments, dialysis treatments, doctors visits, medical appointments, hospitals (admissions / discharges / transfers), long distance / out-of-state transportation (accompanied by a Registered Nurse), occupational or physical therapy, outpatient surgeries, prescription pick-ups, radiation treatments, rehab centers, senior centers, and workman's comp appointments. Medical transport vehicles are ADA compliant and have room for wheelchairs, stretchers, or oxygen tanks. Family members or friends ride free of charge (up to 3 passengers). Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

Customer Service 301-577-6173 (V)

Schedule A Trip 1-877-241-0784 (Toll Free)

www.alstarmedtrans.com • E-mail: alstarmedicaltransport@gmail.com

*Americare Medical Transport

Provide non-emergency medical transport to medical appointments, pharmacies, grocery stores or other outings. Wheelchair and Gerri-chair transportation is available. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 240-388-3401 (V)

E-mail: contact@americaretrans.com

*Battle's Transportation, Inc.

Non-emergency medical transportation for doctor's appointments, dialysis treatments, nursing homes, outpatient care, and hospital discharges throughout the metropolitan area and region. Other transportation services include airport and train, shopping trips, work, special events, shuttle services, transportation management services and more. Wheelchair and stretcher equipped vehicles are available. 24-hour advance notice preferred. Same day service provided.

..... 202-462-8658 (V)

www.battles-transport.com • E-mail: info@battles-transport.com

***Brenner Escorted Transportation Program - JSSA**

Program provides escorted door-through-door transportation to adults with disabilities and to adults age 60+. Drivers are JSSA employees and are trained to work with people with disabilities. Rides are provided for all important appointments. Drivers can assist with various waiting room needs, such as checking in at the reception desk, filling out forms, or hanging up outerwear, waiting during appointments, and stopping at a pharmacy to fill prescriptions, if needed. Passengers or their family can arrange rides over the phone or by email. Passengers do not need to be JSSA clients to receive a ride but must complete a one-page application before their first ride. Passengers pay an hourly fee billed to them each month. Transportation is provided between 8:00 a.m. and 3:00 p.m. on weekdays. Ambulatory and wheelchair transportation is available.

..... 301-816-2639 (V)
www.jssa.org/get-help/seniors/transportation/brenner-transportation-program
E-mail: dhaysearp@jssa.org

***Butler Medical Transport**

Provide wheelchair and para-transit transportation from Basic Life Support to Critical Care Nursing Transports in a variety of vehicles from sedans, minivans, wheelchair accessible vans and mobility buses. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 1-888-602-4007 (Toll Free)
www.butlermedicaltransport.com • E-mail: info@butlermedicaltransport.com

***Capital Area Transport Service**

Provide escorted non-emergency wheelchair accessible as well as non-wheelchair door to door transportation, both local and long distance. Will provide wheelchairs upon request. Services include: medical appointments, outpatient rehabilitation, dialysis, outpatient chemotherapy, hospital discharges, nursing home transfers, anesthesia discharges, physical therapy, radiation therapy, airport shuttle, and holiday / birthday / wedding / religious services, as well as special events transport. Trained drivers, courteous service, central customer service and dispatch. Family members and friends travel free per available seating. Serve Maryland, Washington, DC, and Northern Virginia on weekdays and weekends. Accept Medicaid, Optum/Evercare, credit cards, cash, check, and insurance with pre-authorization. Can invoice facilities and long-term customers.

..... 301-530-5566 (V)
www.capitalareatransport.com • E-mail: capitalareatransport@gmail.com

***Doc's Nursing Jobs - Medical Transport Express**

Offer van service transport to doctors appointments, hospital discharges, church services, family visits, and holiday and out-of-state for individuals who use wheelchairs or geriatric chairs. Certified nursing assistant escorts available. The van provides transportation Monday through Saturday from 5:00 a.m. to 6:00 p.m. Extended hours and Sunday transportation can be arranged. One way transport from \$65. Roundtrip transport from \$90. Additional fee will be charged for a geriatric chair. Rides must be scheduled a minimum of 24 hours in advance. Same day service is available on first call basis. Serve Maryland and DC. Accept Montgomery County and DC Medicaid, private insurance and private pay.

..... 301-540-8444 (V)
..... 240-848-3161 (V)
www.medicaltransportandnursing.com/transport.htm • E-mail: doc@medicaltransportandnursing.com

***Fairland Medical Transport**

Provide non-emergency transportation. Wheelchair accessible vehicles are available. Accept Montgomery County and private pay.

Nagesh Bekkam: 301-742-4005 (V)
Sambasiva Bekkam: 240-464-6126
E-mail: nbekkam@gmail.com

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

***Falcon Transport**

Provide non-emergency medical ambulatory, wheelchair accessible and stretcher transportation. Services include: medical appointments, long term dialysis service contracts, shopping, beauty salons, social events, theaters, concerts, general sightseeing, and airports. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 240-595-0960 (V)
<http://myfalcontransport.com> • E-mail: falcon.transport@yahoo.com

***Fast Track**

Provide non-emergency medical transportation. Wheelchair accessible vehicles available. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 301-253-6886 (V)
E-mail: rshezai@icloud.com

***Freestate Transportation, LLC**

Provider wheelchair accessible transportation for trips for shopping, rehabilitation appointments, outpatient medical care, physician’s office, visiting families or friends, or other trips at the patient’s request. Also provide basic life support and advanced life support ambulances as well as specialty care transport and bariatric ambulance services. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 410-609-2156 (24 Hour Dispatch)
<http://freestateambulance.com> • E-mail: leadership@freestateambulance.com

***Harvey’s Transportation Service**

Provide wheelchair and ambulatory transport services and shuttle bus service for small / medium sized-groups (up to 24 passengers). Services are available Monday through Friday, 6:00 a.m. to 5:00 p.m., although after-hours, weekend and holiday pick-ups are available. Reservations requests are encouraged at least 24 hours in advance, but do provide same-day appointments. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 301-388-0967 (V)
www.harvey2transport.com • E-mail: wharvey@harvey2transport.com

JCA Escorted Transportation Program

Subsidized, low-cost escorted transportation to medical appointments, pharmacies, grocery stores or other outings for qualified low-income Montgomery County residents age 50+. Transportation providers are relatives or friends of the customer, designated licensed private driving organizations, local cab companies, and volunteers. If the customer recruits his/her own driver, the driver will be reimbursed for mileage. Each customer may take up to three trips per month with a maximum of 32 trips per year. Round trips may be three hours or less.

Dana Hirsch, Program Manager 301-738-3252 (V)
www.accessjca.org • E-mail: escorted.transport@accessjca.org

My Mobile Assistant – Trees & Companies, Inc.

Provide transportation services for individuals within the community who either choose not to drive or who are no longer capable of driving. Services may include a trip to the barber, church, grocery store, doctor’s office, pharmacy, or post office; airport or train station pick up or drop offs; and social outings.

..... 301-332-1900 (V)
www.mymobileassistant.org • E-mail: jtrees@mymobileassistant.org

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

***Omega Transportation**

Provide assisted and escorted transportation services. Offer wheelchair accessible vehicles. Drivers will assist with errands and packages. Prefer 24-hour advance registration. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 301-685-6710 (V)

E-mail: omegatransco@gmail.com

***Paramed Medical Transport**

Provide non-emergency stretcher, wheelchair, Gerri-chair and ambulatory transport. Provide services to hospitals and nursing homes, rehabilitation centers, cancer centers, dialysis facilities, day care facilities, airports, train stations, schools, work, doctor’s offices, private residences, and special events. Also offer out-of-state and long distance transport. Transport hours are Monday through Saturday, 5:00 a.m. to 8:00 p.m. Appointments are required for Sunday and holiday appointments. 24 hour advance reservation preferred. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 301-838-8700 (V)

..... 1-800-572-0005 (Toll Free)

<http://paramedusa.com> • E-mail: paramed@paramedusa.com

***Reliable Medical Transport**

Provide escorted and/or assisted transportation. Ambulatory, wheelchair lift and stretcher service are available on an emergency and non-emergency basis. Wheelchair provided upon request. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 301-931-7575 (V)

E-mail: paulmds@hotmail.com

***Reliable Para Transit LLC**

Provide non-emergency medical transportation to medical and dental appointments, the pharmacy, and social outings. Wheelchair accessible vans. Accept private pay and insurance with pre-authorization.

..... 301-529-0710 (V)

www.reliableparatransit.com

Senior Transportation Service, LLC

Provide transport to medical appointments, hair appointments, restaurants, theatre, airports, train stations, and more. Also provide quick trip service for errands and out-of-state trips. Serve MD, VA and DC.

..... 240-855-6355 (V)

www.seniortransportationservice.com • E-mail: srtrsv@gmail.com

***Simon Transportation, LLC**

Non-emergency medical transportation service provider. Provide inter-facility transport, errands, social outings, appointments, and point to point transportation services. Service is available same-day, evenings, weekends and holidays. Wheelchair accessible vehicles available. Accept Montgomery County Medicaid, private pay and insurance with pre-authorization.

..... 240-606-0680 (V)

www.simontransportation.com • E-mail: howie.simon1@yahoo.com

***Transcend Services, Inc.**

GPS-equipped sedans, mini-vans and custom wheelchair vans for doctor visits, hospital visits, physical and occupational therapy, dialysis, special events, group trips, airport pick-up and delivery, family functions, and assisted transportation.

..... 410-526-4949 (V)
..... 1-877-838-3032 (Toll Free)
www.transcendservice.com/transportation-services.cfm • E-mail: info@transcendservice.com

***Transport-U**

Sedan service as well as wheelchair and stretcher accessible vans for non-emergency medical transportation to and from hospitals, nursing homes, assisted living and group homes, dialysis, doctor’s offices, rehabilitation centers, and out-patient centers, as well as shopping, errands, social events, and airport service. 24-hour advanced notice preferred. Can accommodate same day requests based on availability. Advance notice required for holidays. Accept Montgomery County Medicaid, Evercare, other insurances (with transportation benefit), and private pay.

..... 240-475-7568 (V)
www.transportu.com • E-mail: info@transportu.com

Volunteer-Based Providers

American Cancer Society Road to Recovery Program - Maryland

Provides transportation to and from treatment for people who have cancer and do not have a ride or are unable to drive themselves. Volunteer drivers donate their time and the use of their cars. Four-business day advance notice is required.

..... 1-800-227-2345 (Toll Free)
www.cancer.org/treatment/supportprogramsservices/road-to-recovery

Bikur Cholim of Greater Washington

Provide limited free transportation for patients who need to be driven to medical appointments.

..... 202-331-4481 (V)
www.bikurcholimgw.org • E-mail: info@bikurcholimgw.org

Damascus Help

Provide transportation for low-income persons and families for medical or social service appointments. Serve the upper portion of Montgomery County in zip codes 20871, 20872, 20882 north of Brink Road and 20876 from Route 27 north of Brink Road. Require at least 48-hour advance notice.

..... 301-253-4100 (V)
www.damascushelp.org • E-mail: dh20872@aol.com

Gaithersburg Help

Free of charge transportation provide to doctor or social service appointments for adults 65+ and adults 18+ with a disability who are unable to take public transportation. Must be a resident of Gaithersburg. Appointment must be within 20 miles driving distance of downtown Gaithersburg. Requests must be made at least 48-hours in advance (2 business days). Provide up to 18 rides per calendar year per client.

..... 301-216-2510, Option #2 (V)
www.gaithersburghelp.org/get-help/transportation

Johns Hopkins Medicine – Patient and Visitor Shuttles

Courtesy shuttles are provided free of charge for patients and visitors traveling around campus. Only authorized patients and their visitors may ride the shuttles. Provide information about public transportation to and from campus.

🕒 **Transportation Office Hours:** Monday through Friday, 6:00 a.m. to 10:00 p.m.

Darrick White, Transportation Manager 410-502-6880 (V)

www.hopkinsmedicine.org/security_parking_transportation/transportation • E-mail: dwhite8@jhmi.edu

Olney Home for Life

Volunteer drivers provide free escorted transportation for medical appointments, shopping, and other needs to riders age 60+ and living in Olney, Ashton, Brookeville, and Sandy Spring area (20832, 20833, 20860, 20861). Trips must be within a 15 mile radius of downtown Olney. They also serve those outside their service area who need transportation to MedStar Montgomery's Cancer Center. Must request ride at least 7 days in advance.

..... 301-446-2512 (V)

www.olneyhomeforlife.org • E-mail: info@olneyhomeforlife.org

Regency Taxi

Offer free rides for Montgomery County residents age 70+. Rides must be within a ten mile radius of pick-up location. Riders must provide proof of age. To reserve a ride, call between 7:00 a.m. and 3:00 p.m. Free trips are capped at a maximum of 100 per month for entire program.

..... 301-990-9000 (V)

www.regencytaxi.com • E-mail: info@regencytaxi.com

Senior Connection

Uses a network of volunteer drivers to provide free, escorted transportation to County residents age 60+. Provide up to four escorted roundtrips per month, per client to a pre-scheduled appointment. Acceptable appointments include: medical appointment or follow up visits; pharmacy for medication; activities and social events; religious observations; trips to the bank or post office; stores for grocery or other shopping; or other appointments. Requests must be made at least 2 to 3 weeks in advance. Unable to serve people who use wheelchairs. **Hours:** Monday through Friday, 9:00 a.m. to 4:00 p.m.

..... 301-962-0820 (V)

www.seniorconnectionmc.org • E-mail: info@seniorconnectionmc.org

Western Upper Montgomery County (WUMCO) Help

Medical and social transportation provided by volunteers. For Poolesville, Barnesville, Beallsville, Boyds, Dickerson and surrounding areas.

..... 301-972-8481 (V)

www.wumcohelp.org • E-mail: wumco2@gmail.com

Villages

Villages are local neighbors-helping-neighbors organizations offering a wide variety of services and many offer volunteer transportation to their members. (They do not offer housing but support aging in place.) Some villages charge an annual membership fee. You can find out if there is a village in your community by going on the County's website: www.montgomerycountymd.gov/village and looking at the village map tab.

Bannockburn Neighbors Assisting Neighbors

Serves the Bannockburn neighborhood in Bethesda (20817) from River Road to MacArthur Boulevard and from Goldsboro Road to Booze Creek.

Miriam Kelty, Volunteer Coordinator 301-229-5639 (V)

www.bannockburncommunity.org/nan.php • E-mail: keltym@verizon.net

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

Bethesda Metro Area Village

Serves the areas of Battery Park, South Bradley Hills, Bradley Village, Edgemoor, English Village and Greenwich Forest (20816). Open to residents age 50+. Village charges a fee to join.

..... 240-630-2628 (V)
www.bmavillage.org • E-mail: bmavillage@gmail.com

Bradley Hills Village

Serves Bradmoor and Huntington Terrace subdivisions in Bethesda.

..... 240-600-1846 (V)
<https://bhv.clubexpress.com> • E-mail: bhv.help@gmail.com

Burning Tree Village

Serves the Burning Tree neighborhood in Bethesda (20817).

..... 240-389-3829 (V)
www.burningtreevillage.org • E-mail: board@burningtreevillage.org

Cabin John – Neighbor2Neighbor Program

Serves the Cabin John neighborhood in Bethesda (20817).

Judith Bell, Volunteer Coordinator..... 301-799-4550 (V)
www.cabinjohn.org/neighbor-2-neighbor

Chevy Chase At Home

Serves single family homes in the five incorporated sections of Chevy Chase, Maryland, Rollingwood, the Old Hamlet, and other unincorporated areas bounded by Wisconsin Avenue, Montgomery Avenue, Beach Drive, and Western Avenue. This village charges a fee to join and serves people age 60+.

..... 301-657-3115 (V)
www.chevychaseathome.org • E-mail: info@chevychaseathome.org

Friendship Heights Neighbors

Serve the eight residential, high-rise buildings located in Friendship Heights (The Carleton, Highland House West and Highland House, The Elizabeth, The Willoughby, 4701 Willard, 4615 North Park, and 4620 North Park). This village charges a fee to join.

..... 301-320-3267 (V)
www.fhneighbors.org • E-mail: information.fhnn@gmail.com

Greater Stonegate Village

Serves the neighborhood of Greater Stonegate Village in Silver Spring (20905). This village charges a fee to join.

..... 240-918-7989 (V)
www.greaterstonegatevillage.org • E-mail: service@greaterstonegatevillage.org

Little Falls Village

Serves the 20816 zip code. This village charges a fee to join and serves people age 60+.

..... 301-320-3267 (V)
www.littlefallsvillage.org • E-mail: info@littlefallsvillage.org

Manor Connections

Serve the Manor Park and Manor Village neighborhoods in Rockville (20853).

..... 240-408-5507 (V)
www.manorconnections.org • E-mail: info@manorconnections.org

Maplewood Village

Serve Maplewood Village in Bethesda (20814). Partner with Wyngate Village.

www.maplewoodcitizens.org/maplewood-village.html • E-mail: mdeering@starpower.net
www.facebook.com/maplewoodvillagebethesda

Mill Creek Village

Serves the neighborhood of Mill Creek Towne (20855). Serves people age 60+ and adults with disabilities.

..... 240-686-5870 (V)
<https://millcreekvillage.wordpress.com> • E-mail: mctvillage@gmail.com

Muslim Community Center (MCC) Senior Program

Offers a variety of services to people age 55+ including transportation to Muslim community members in the County.

<https://mccmd.org/committees/mcc-seniors/> • E-mail: mccseniorprogram@gmail.com

North Chevy Chase Connections

Serves the area from Beach Drive to the north, Rock Creek Park to the east, East-West Highway to the south, and North Chevy Chase Park and Columbia Country Club to the west. This village charges a fee to join.

..... 240-343-2446 (V)
<http://northchevychasecon.wixsite.com/nccc> • E-mail: northchevychaseconnections@gmail.com

Olney Home for Life

Volunteer drivers provide free escorted transportation for medical appointments, shopping, and other needs to people age 60+ living in Olney, Ashton, Brookeville and Sandy Spring (20832, 20833, 20860, 20861). Also serve those outside the service area who need transportation to MedStar Montgomery's Cancer Center.

..... 301-446-2512 (V)
www.olneyhomeforlife.org • E-mail: info@olneyhomeforlife.org

Potomac Community Village

Serves the 20854 zip code. Serves people age 60+ and charges a fee to join.

..... 240-221-1370 (V)
www.potomaccommunityvillage.org • E-mail: info@potomaccommunityvillage.org

Silver Spring Village

Serves the 20910 zip code. This village charges a fee to join.

..... 301-503-7401 (V)
www.silverspringvillage.org • E-mail: info@silverspringvillage.org

Somerset Helping Hand

Serves the Town of Somerset in Chevy Chase.

..... 301-657-3211 (V)
<http://townofsomerset.com/2160/Helping-Hand>

Town of Garrett Park

Town staff person Elizabeth Henley coordinates the town's volunteers to assist people 60+.

..... 301-933-7488 (V)
www.garrettparkmd.gov/organizations/neighbors-helping-neighbors • E-mail: garrettpark2@comcast.net

Village at Kentlands and Lakelands

Open to residents 55 and older and persons with disabilities of any age living in the Kentlands and Lakelands communities.

..... 240-449-9002 (V)
www.villagekentlandslakelands.org • E-mail: villagekentlandslakelands@gmail.com

Village of Takoma Park

Serve people 60+ and adults with disabilities in Takoma Park (20912). Reservations must be made at least one week in advance. This village charges a fee.

..... 301-646-2109 (V)
www.villageoftakomapark.com • E-mail: villageoftp@gmail.com

Villages of Kensington

Open to all residents in 20895 zip code. This village charges a fee to join.

..... 301-509-0191 (V)
www.villagesofkensingtonmd.org • E-mail: vok@villagesofkensingtonmd.org

Wyngate Neighbors Helping Neighbors

Serve the Wyngate neighborhood in Bethesda (20817).

..... 301-388-5112 (V)
www.wnhn.org • E-mail: wnhn.help@gmail.com