



**MONTGOMERY COUNTY**  
**DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**Behavioral Health Crisis Services**

**TRAUMA SERVICES PROGRAM**

**ONGOING SERVICES/ADMINISTRATION:**

1301 Piccard Drive, 4<sup>th</sup> Floor, Suite 4100  
Rockville, Maryland 20850  
(240) 777-1355 • FAX NO. (240) 777-1329  
TTY (FOR HEARING IMPAIRED): Maryland Relay 7-1-1  
[www.montgomerycountymd.gov/hhs](http://www.montgomerycountymd.gov/hhs)

**CRISIS CENTER:**

1301 Piccard Drive, 1<sup>st</sup> Floor  
Rockville, Maryland 20850  
(240) 777-HOPE (4673)

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**MISSION:** The mission of Trauma Services is to:

- Provide nonjudgmental social, informational, and practical support to all survivors and crime victims.
- Promote safety, healing, justice and rights for survivors and victims.
- Ensure a voice for survivors and victims through the implementation of Trauma-informed policies and practices.
- Promote access for survivors and victims to a seamless web of multidisciplinary and comprehensive services to meet their needs in the short and long term.
- Advocate for individual survivors/victims as well as for social, institutional, and legal change.

**WHO WE SERVE:** Survivors of intimate partner related violence and their children, offenders of intimate partner related violence, victims of crimes including rape/sexual assault, homicide (surviving family and friends), driving while intoxicated (DWI) and vehicular manslaughter, terrorism, torture, hate violence, robbery, carjacking, physical assault, battery, stalking, human trafficking, bullying and vandalism. Victim's family and significant others.

**SERVICES:**

- 24-hour telephone and walk-in crisis counseling, information, and referral.
- 24-hour crisis outreach counseling services for victims of sexual assault at hospitals and police stations.
- 24-hour accessible shelter for survivors of intimate partner violence and their dependent children
- Survivor/Victim psychotherapy/counseling and support groups.
- Support groups for surviving family and friends of victims/survivors.
- Case management services including referrals and coordination with other providers.
- Psychiatric evaluation, treatment, and consultation.
- Victim assistance/advocacy through the criminal justice system, including support and accompaniment during legal procedures and collaboration with police, State's Attorney's Office and other County agencies upon client request; victim advocates are available in Rockville and Silver Spring Court Houses
- Assistance in applying to the Maryland Criminal Injuries Compensation Board (CICB) and coordination of the claim with the board.
- Compensation for income eligible victims from the Montgomery County Compensation Fund.
- Anonymous third-party reporting of rape and sexual offenses to the Montgomery County Police Department upon client request.
- Educational programs on victim rights, sexual assault/rape, human trafficking, crime prevention for professionals and community groups.
- Treatment for intimate partner violence

**WHO IS ELIGIBLE:** Montgomery County residents and/or survivors or victims of crimes committed in Montgomery County.

**FEES:** All fees are charged on a sliding scale based on their ability to pay. No one is denied services due to a lack of funds.

**STAFF:** Licensed therapists, victim advocates and trained volunteers.

**HOURS:**

Program Office: Monday - Friday, 8:30am to 5:00pm

Counseling Services: By appointment only; evening hours available.

After-hours and Weekends: Telephone and/or walk-in: 24-hours a day, 7 days a week