

NON DISCRIMINATION LAW

The law in Montgomery County Maryland (Chapter 27 Montgomery County Code) prohibits discrimination on the basis of race, color, religious creed, ancestry, national origin, sex, sexual orientation, marital status, presence of children, age, disability or source of income.

ACKNOWLEDGEMENT

I have received the brochure on In-Home Services for Children and have been advised of my rights and responsibilities, the process for complaints, grievances and appeals. By signing this acknowledgement, I waive no rights.

Signature

Print Name

Signature

Print Name

Social Worker

Date

CHILD WELFARE SERVICE LOCATIONS

CWS CENTRAL OFFICE

1301 Piccard Drive, 4th Floor
Rockville, Maryland 20850
240-777-3500 • Maryland Relay 7-1-1

GERMANTOWN CENTER

12900 Middlebrook Road, 2nd Floor
Germantown, Maryland 20874
240-777-1742 • Maryland Relay 7-1-1

TREE HOUSE CHILD ASSESSMENT CENTER

7300 Calhoun Place, Suite 400
Rockville, Maryland 20855
240-777-4435/3391 • Maryland Relay 7-1-1



MARC ELRICH

Montgomery County Executive

RAYMOND CROWEL

DHHS Director

LISA MERKIN

CWS Administrator

Alternative formats of this brochure are available upon request. Call 240-777-3558 or Maryland Relay 711.

Montgomery County
Department of Health and Human Services
401 Hungerford Drive
Rockville, Maryland 20850
www.montgomerycountymd.gov/hhs



Under the Mandate of the
Maryland Department of Human Resources

Montgomery County, Maryland
Department of Health and Human Services
CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

IN-HOME SERVICES



*Building a healthy, safe and strong
community one person at a time*

IN-HOME SERVICES PROGRAM

In-Home Services provides ongoing intervention with families whose children can safely remain in their homes following an investigation for abuse or neglect. Services include crisis intervention, counseling, assistance in obtaining resources and parenting skill development so that the family can remain together.

ELIGIBILITY CRITERIA

Eligibility for In-Home Services is based on the assessment of risk of future maltreatment in the family. The Juvenile Court may be involved when protective supervision is necessary.

CONFIDENTIALITY

Federal and State laws provide that information Child Welfare Services obtains about you and your family is confidential. These laws limit what information we can share with others outside of CWS. There are situations when we can or must share information about you or give information to others:

When you sign a written release we will share only information you allow and only with persons indicated in the release.

We may be required to provide information to a Court if ordered to do so.

Article 88A§6b of the Annotated Code of Maryland provides limited circumstances under which we may disclose certain information to other Child Protective Services or Law Enforcement personnel for the purposes of protection or providing treatment to a child or children.

Our mission is to protect children, preserve families, strengthen communities and ensure permanency for every abused and neglected child in Montgomery County.



YOUR RIGHTS AND RESPONSIBILITIES

- ✓ To be treated courteously and with respect when receiving services.
- ✓ To participate in service planning for your family.
- ✓ To be informed about decisions made concerning your family and your children.
- ✓ To make decisions for yourself and to refuse services; however Child Welfare may need to intervene if a child is in danger and court involvement becomes necessary.
- ✓ We expect you to work with us to resolve problems and to treat staff courteously.

COMPLAINTS/GRIEVANCES

If you have a complaint, contact your social worker. If you need further assistance, please contact the supervisor. If the matter is still unresolved, you may contact the Child Welfare Ombudsperson at 240-777-3357. Complaints may be made by phone or in writing.

APPEALS

If you disagree with a decision made by Child Welfare Services, you have the right to a formal appeal. An Appeal Notice is given to you for this purpose.

HOURS

Regular office hours are from 8:30am to 5:00pm, Monday through Friday, except holidays. Child Protective Services are available 24 hours a day, 7 days per week for emergencies (see phone numbers).

YOUR SOCIAL WORKER IS

Name

Phone Number

Supervisor Name

Phone Number

In an emergency call:

