

**HEALTH AND WELLNESS COMMITTEE OF THE COA**  
**Meeting Notes**  
**9-10:30am**  
**January 2, 2018**  
**7300 Calhoun Place, Room 6C, Rockville, MD**

**In Attendance:** In Attendance: Judy Peres, Alan Kaplan, Neal Brown, Phyllis Rand, Syed Yusuf, Mary Petrizzo

**Staff:** Tina Purser Langley

**Guest:** Marsha Weber, Eileen Bennett

Topic	Discussion Points	Decisions/follow-up
<p><b>1. Welcome and Introductions</b></p> <p><b>2. Eileen Bennett - Program Manager, MC Ombudsman Program</b></p>	<p>1. Alan &amp; Tina started the meeting and Introduced the Committee's guest speaker, Eileen Bennett.</p> <p>2. Eileen Bennett led the Committee in a discussion of the Ombudsman Program in order to reinforce the CoA support of another FT position in the Ombudsman Office. In addition, the Committee is interested in focusing on nursing home quality and is reviewing areas of impact. Eileen reviewed the OIG report and how Maryland ranked at the bottom in being responsive to complaint investigations. She indicated that the OIG report covers the period from 2011-2015 and that with Dr. Nye joining the State OSCQ that for the period of 2015-2017 the Maryland homes are more in compliance with regard to the complaint surveys. In addition she reviewed the Ombudsman program and its role in nursing home quality. Ideally she would hope that the program could expand to group home settings.</p>	<p>2. Eileen mentioned to the group that she could use 3 additional FTs however, 1 FT would be a huge help to her program.</p>

<p><b>3. Discussion of Committee Interests</b></p>	<p>She also briefly discussed the new Resident-Centered Survey and Certification System and its current rollout. The Federal S&amp;C system has three phases ... starting Oct. 2016/ Phase II, Nov. 28, 2017 and Phase III 11/2018.</p> <p>The group discussed the need for culture change in the MC homes.</p> <p>The Committee discussed the interest expressed by Delegate Bonnie Cullison regarding LTC quality. Both Alan and Mary had reached out to her office to let her know of the CoAs interest in this area.</p> <p>The group expressed the need of a communication strategy. There is not currently an active Communication Committee. Suggestion for a communication specialist on each committee.</p> <p>Next meeting: February, 6 2018 Robin Henoeh will take notes at next meeting. Meeting Adjourned at 10:30 am</p>	<p>3. The group agreed to again look at the remaining recommendations from the NH Summer Study ... to help focus current areas of interest.</p> <p>We agreed to raise the issue of embedding communications strategy with each Committee.</p>
--	--	---

--	--	--