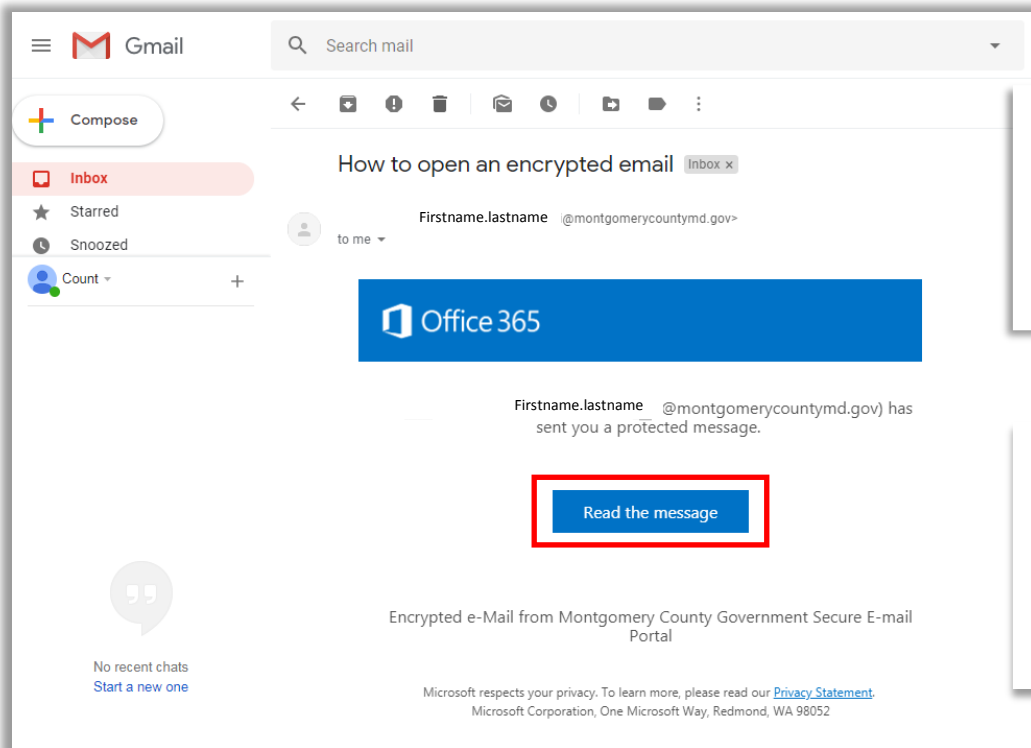


How to Open an Encrypted DHHS Email



Step 1

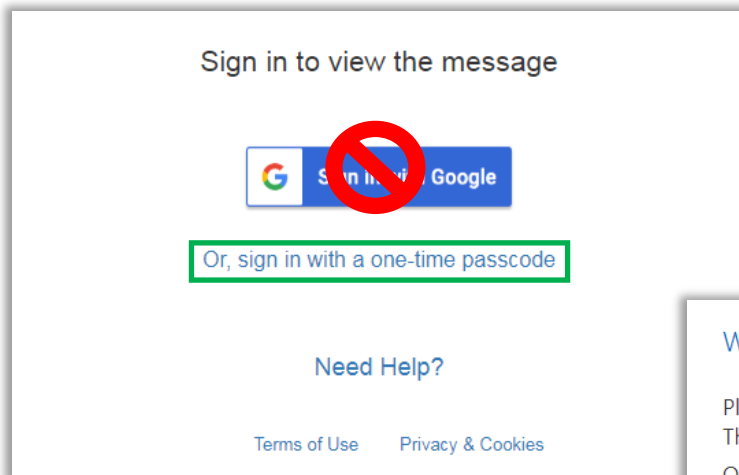
Open the email

Step 2

Click **Read the Message**

You will have two choices:

Sign in to view the message or **Sign in with a one-time passcode**



Step 3

Click **Or sign in with a one-time passcode**

We sent a one-time passcode to [you@email.com](#).

Please check your email, enter the one-time passcode and click continue. The one-time passcode will expire in 15 minutes.

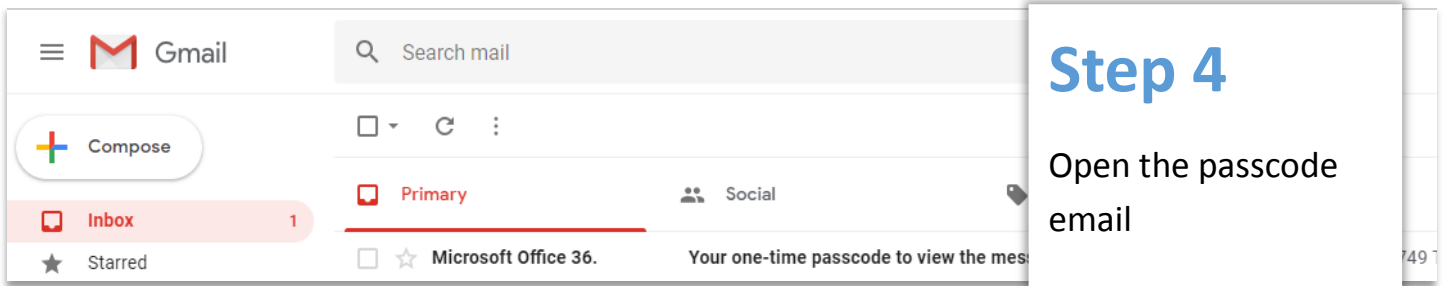
One-time passcode

☐ This is a private computer. Keep me signed in for 12 hours.

[Continue](#)

Once you click **Sign in with a one-time passcode**, the Microsoft Office 365 server will email you a one-time password . It should appear in your inbox in a minute or two.

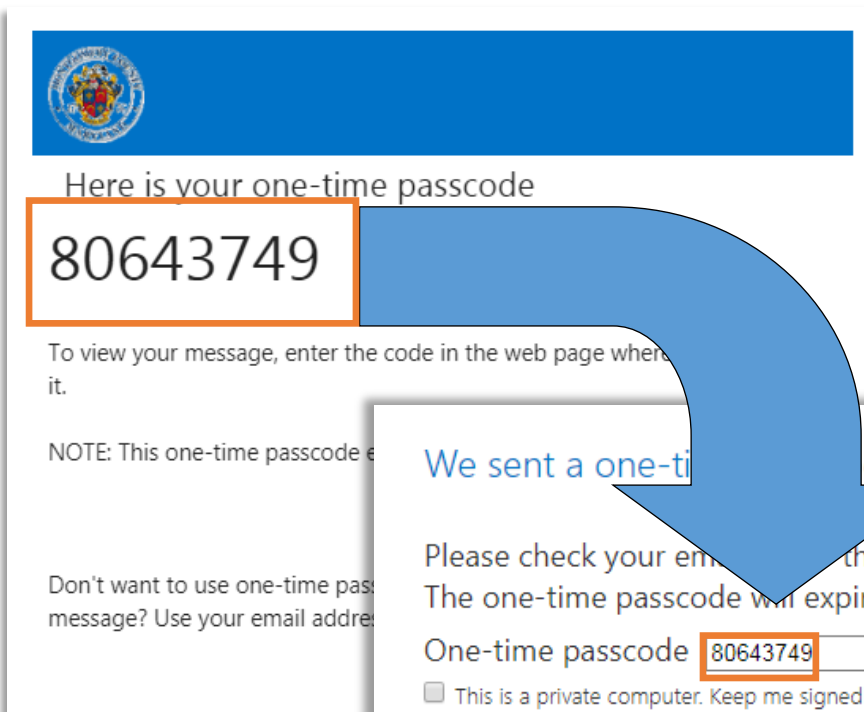
How to Open an Encrypted DHHS Email



Step 4

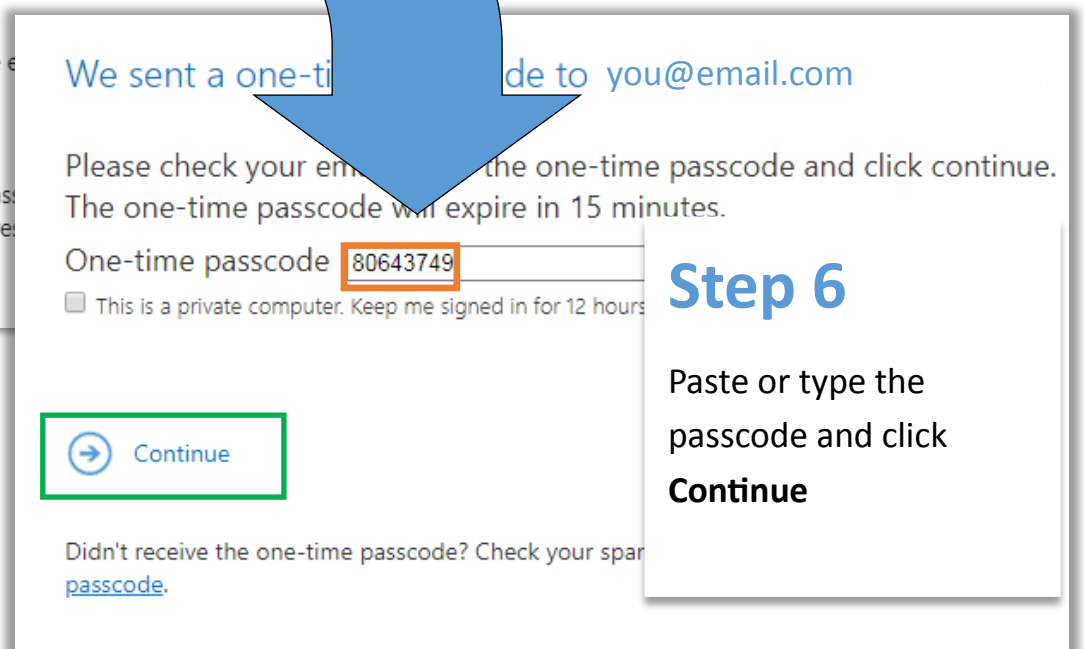
Open the passcode email

Tip: If you don't see the email in your inbox, check your spam folder.



Step 5

Copy the passcode



Step 6

Paste or type the passcode and click **Continue**



You're done!

You should now be able to read (and respond to) the encrypted email.