Building a Healthy, Safe and Caring Community. One Person at a Time.

This information is available in an alternative format by calling:
240-777-1864  TTY 240-777-1398

Internet Information:
This document and other information about the Department of Health and Human Services is available on the Department’s website at: montgomerycountymd.gov/hhs

VOLUNTEER OPPORTUNITIES

Volunteer Center
240-777-2600

Looking for ways to put your talents to work in the community? The Montgomery County Volunteer Center helps match individuals, families and groups with the programs that need help the most. Call and find out about volunteer opportunities for everyone from students to seniors.

If you have an item you would like to donate: 240-777-2600

For information on any services provided by Montgomery County Department of Health and Human Services, please call Montgomery County Information at 3-1-1
TTY 240-773-3556 montgomerycountymd.gov/311
Calls are received in any language
24 HOUR EMERGENCY AND HOTLINE NUMBERS

Ambulance, Fire, Police ............... 911

Adult Abuse and Neglect Hotline
240-777-3000
TTY 8:30am-5:00pm Mon-Fri
240-777-4575
TTY after 5:00pm weekdays,
all day on weekends
240-777-4815

Child Abuse and Neglect Hotline
240-777-4417

Crisis Center Hotline
240-777-4000 TTY 240-777-4815

Mobile Crisis Team
240-777-4000 TTY 240-777-4815

Rape/Sexual Assault Victim Crisis Line
240-777-4357
TTY 8:30am-5:00pm Mon-Fri
240-777-1347
TTY after 5:00pm weekdays
all day on weekends
240-777-4815

Spouse Abuse/Abused Persons
Crisis Line
240-777-4673
TTY 8:30am-5:00pm Mon-Fri
240-777-4850
TTY after 5:00pm weekdays,
all day on weekends
240-777-4815

Emergency Shelter
240-777-4000 TTY 240-777-4815

OTHER IMPORTANT NUMBERS

HHS and Montgomery County
Information Line, 3-1-1
TTY 240-773-3556

Americans with Disabilities Act (ADA)
Compliance Officer
240-777-3050 TTY 240-777-1398

ADVISORY BOARD AND COMMISSIONS

Adult Public Guardianship
Review Board
240-777-3144

Alcohol and Other Drug Abuse
Advisory Board
240-777-4392

Board of Social Services
240-777-4513

Collaboration Council for Children,
Youth and Families
240-777-1665

Commission on Aging
240-777-1120 TTY 240-777-1236

Commission on Child Care
240-777-4659

Commission on Children
and Youth
240-777-1110

Commission on Health
240-777-1141

Commission on People
with Disabilities
240-777-1246 TTY 240-777-1236

Community Action Agency
301-565-7460

Juvenile Court Committee
240-777-3307

Mental Health Advisory
Committee
240-777-1485

Domestic Violence Coordinating
Council
240-777-7099

Victim Services Advisory Board
240-777-4210
GUIDE TO SERVICES

Following is a listing of programs and services offered by the Montgomery County, Maryland Department of Health and Human Services. If you cannot find the information or assistance you need, check the index in the back of this book or call the Department of Health and Human Services at 240-777-1245 TTY 240-777-1295.

Although this listing does not include the many organizations we work with in the private sector, you can find information about their programs through the Services Locator on our website at www.montgomerycountymd.gov.

This guide contains information only about services offered in Montgomery County. To reach the U.S. Department of Health and Human Services, please call 202-619-0257.

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How do I report possible abuse or neglect of children, seniors or other vulnerable adults?
Adult Protective Services
240-777-3000  TTY 240-777-4575
Child Protective Services
240-777-4417  TTY 240-777-3556

How do I find child care?
LOCATE: Child Care
240-777-3130

How do I complain about a child care provider?
Maryland State Child Care Administration
800-332-6347  TTY 800-925-4434

Can I adopt a child or become a foster parent?
240-777-1664  TTY 240-777-3556

How can I get help obtaining child support?
Office of Child Support Enforcement
800-332-6347

Do I qualify for Medicaid?
Income Supports:
  Germantown                   240-777-3420  TTY 240-777-3422
  Rockville                    240-777-4600  TTY 240-777-4410
  Silver Spring                240-777-3100  TTY 240-777-1478
  East County                  240-777-4470  TTY 240-777-4468

Can I receive Meals on Wheels?
Call Senior Nutrition Programs
240-777-3810  TTY 240-777-1236

Where can my child get immunized?
Call the Immunization Program
240-777-1050  TTY 240-777-1598

Do I qualify for food stamps?
Income Supports
  Germantown                   240-777-3420  TTY 240-777-3422
  Rockville                    240-777-4600  TTY 240-777-4410
  Silver Spring                240-777-3100  TTY 240-777-1478
  East County                  240-777-4470  TTY 240-777-4468

Where do I call for help with substance abuse?
Addictions Services Coordination
240-777-4710

How can I find affordable housing?
Housing Opportunities Commission
240-773-9000  TTY 301-949-5326

Where do I call for problems concerning a well or septic line?
Code Enforcement
240-777-3785  TTY 240-777-3679
Department of Permitting Services
240-777-6300  TTY 240-777-6756

What can I do if my house or another building is unsafe?
Code Enforcement
240-777-3785  TTY 240-777-3679

Is there any help available if I cannot pay my utility bills?
Maryland Home Energy Program
240-777-4450  TTY 800-925-4434

Where can I call for information about Social Security?
800-772-1213  TTY 800-325-0778

Where do I call to report hazardous fumes, chemicals and other materials?
Department of Environmental Protection
240-777-7788 or CALL 911
AGING AND DISABILITY SERVICES

Information, services, protections and opportunities that promote choice, independence and inclusion for seniors and persons with disabilities and help them remain in, or return to their homes, if they choose.

ADULT PROTECTIVE SERVICES

240-777-3000 (24 Hours)

To report the abuse, neglect, or the financial exploitation of a vulnerable adult. 24 hour services.

INFORMATION AND ACCESS TO AGING AND DISABILITY SERVICES

240-777-3000  TTY 240-777-4575

Information, assessment and referral services for children, adults and seniors who are in need of care because of a physical, developmental, sensory and/or psychiatric disability. Call to:

• Consult, obtain information and referral about services for seniors and persons with disabilities;

• Discuss needs for protection of someone whom you feel is being abused/neglected or is experiencing self-neglect;

• Obtain a phone assessment to determine if a face-to-face visit is necessary to determine what services are needed to remain at home or, to discuss other housing or living options;

• Request an assessment for in-home/personal care services that are available on a sliding fee scale;

• Access other services such as financial assistance, respite care, case management, advocacy and linkage with a range of services.

DEVELOPMENTAL DISABILITY SERVICES – COMMUNITY SUPPORT NETWORK

240-777-1216  TTY 240-777-1217

Resources, information, and referral to programs for children and adults with developmental disabilities. Assists individuals and families in accessing services through the State and/or County. Programs include: Respite Care, My Turn Program, Transitioning Youth Services, Resource Coordination for individuals enrolled in Community Pathways, Service Coordination for children in the Autism Waiver, and Homeless case management.

HEALTH INSURANCE COUNSELING

301-590-2819

Senior Health Insurance Counseling and Advocacy Program (SHICAP) works with seniors and persons with disabilities to understand their options and rights under Medicare, Medicare + Choice and Medicaid and to obtain information on Medigap policies and long term care insurance.
LONG TERM CARE OMBUDSMAN
Nursing Home Complaints
240-777-3369  TTY 240-777-1236
Assisted Living and Group Home Complaints
240-777-3910  TTY 240-777-1236
Investigation and resolution of complaints or concerns about nursing homes, large assisted living facilities and group homes.

MEDICAL ASSISTANCE OUTREACH AND LONG TERM CARE
Medicaid (nursing homes)
240-777-3995  TTY 240-777-1236
Medicaid Outreach
240-777-3397  TTY 240-777-1236
Determines eligibility for Medical Assistance for aged, blind, and disabled persons who reside in nursing homes, hospitals, mental health treatment, and long term care facilities, to cover expenses for medical treatment, medical supplies, and prescription drugs.

RECREATION
Senior Centers, SOAR and Recreation Programs
301-468-4540  TTY 240-777-6974
Therapeutic Recreation Programs
240-777-6960  TTY 240-777-6974
For people with disabilities

RESPITE SERVICES OF MONTGOMERY COUNTY
301-816-9647
Occasional, temporary relief to individuals and families who are giving full-time care to children, adults and seniors with disabilities. Care is provided under contract with ARC of Montgomery County by trained, certified care workers in the family’s home or in the care worker’s home.

SENIOR NUTRITION PROGRAM
240-777-3810  TTY 240-777-1236
Nutritious meals with opportunities for seniors to socialize in setting where programs and other services are available. Provides nutrition education, Meals on Wheels for seniors who have mobility impairments.

SPECIAL NEEDS LIBRARY
240-777-0960  TTY 897-2217
Information and reading materials for people with disabilities, their families and service providers includes large print books, Talking Book services, computer training room, reading equipment for people with low vision and a disabilities collection.
TRANSPORTATION FOR SENIORS AND PEOPLE WITH DISABILITIES

Call ‘N Ride
301-948-5409  FAX 301-258-0206
Transportation for seniors and people with disabilities who meet low-income eligibility requirements.

Connect-A-Ride
301-738-3252  TTY 301-881-5263  FAX 301-231-9360
Transportation information, assistance and referral about all transportation options.

MARC - Maryland Rail Commuter
800-325-7245  TTY 410-859-7420

Medicaid Transportation Information Line
Transportation for medical appointments to Medicaid providers.
Information: 240-777-5890
Reservations: 240-777-5899  FAX 240-77-5891

MetroAccess
301-562-5360, 5361  TTY 301-588-7535
Public transportation system for people with disabilities who are certified by WMATA as unable to use accessible fixed route public transportation.

Metrobus, Metrorail
202-637-7000  TTY 202-638-3780

Ride On Bus
240-777-7433  TTY 240-777-5869
For MetroAccess participants who do not qualify for the Call ‘N Ride Program because of income requirements.

Same Day Access Program
301-948-5409  TTY 301-258-0206
For certified MetroAccess participants to purchase one Call “N” Ride taxi coupon book per month.

VOLUNTEER OPPORTUNITIES
Volunteer Center......240-777-2600
See inside front cover
ADULT ADDICTION SERVICES

Addiction Services Intake
240-777-4710, 240-777-1770
TTY 240-777-4465
255 Rockville Pike, Suite 145
Rockville

Intake, assessment and referral services for drug and alcohol-involved adults, whether voluntary or court ordered.

Outpatient Addiction Services
240-777-1680 TTY 240-777-1399

Outpatient Addiction Services provides an array of treatment options for Montgomery County residents age 18 and over who are publicly funded. Available services include intensive outpatient and outpatient substance abuse services, medication assisted treatment, adult mental health services, and adult drug court treatment. OAS specializes in treating individuals with co-occurring substance use and mental health issues.

Jail Addiction Services
240-773-9732

Intensive education, treatment and referral services for eligible alcohol/drug addicted inmates in the Montgomery County Correctional Facility.

Urine Monitoring Program
240-777-4710

Urine collection and testing for drugs of abuse serving Montgomery County residents, treatment agencies and criminal justice services.
ADULT MENTAL HEALTH SERVICES
Outpatient mental health treatment and case management services for adults with serious mental illness.

Access to Behavioral Health Services
240-777-1770
255 Rockville Pike, Rockville
For help locating services for mental health and/or substance abuse problems for residents without health insurance. Addictions assessments for the uninsured are provided on site. Information and referral assistance for mental health resources in the community is provided by telephone.

Adult Behavioral Health Program
240-777-1323
2424 Reedie Drive, Suite 300 Wheaton
Outpatient behavioral health treatment and case management for adults with serious and persistent mental illness who are not eligible for the Public Mental Health System, or who may have difficulty having their needs met due to the acuity of their illness or their need for other than English language capacity. For referrals, call 240-777-1770.

Mental Health Services for Seniors
301-572-6585, Extension 139
Outreach and mental health services in English and Spanish for homebound seniors provided through Affiliated Sante Group.

Mental Health Services for Persons with Developmental Disabilities
301-572-6585, Extension 176
Services for persons with developmental disabilities provided through Affiliated Sante Group.

Mental Health Services for Persons Who Are Deaf
301-881-3700 TTY 301-990-7215
Services for persons who are deaf provided through Jewish Social Services Agency.
Email: hhornstein@jssa.org

Mental Health Community Case Management Services
240-777-4720
Case management linkages, referrals, and treatment engagement for adults with serious and persistent mental illness, homeless or criminal justice involved.

Mental Health Core Service Agency
240-777-1400
Planning, development, monitoring and evaluation of publicly funded behavioral health care services for special populations. Target populations include children with serious emotional and behavioral disorders, adults with severe and persistent mental illness, homeless mentally ill persons and elderly persons with mental health needs.
CHILD MENTAL HEALTH AND ADDICTION SERVICES

Child and Adolescent Outpatient Mental Health Services
240-777-1450  FAX 240-777-1367
8818 Georgia Avenue, Suite 500
1st Floor, Silver Spring
240-777-1432  FAX 240-777-4447
7300 Calhoun Place, Rockville

Family-focused outpatient mental health services to children and adolescents and their families who are residing in Montgomery County and dealing with mental health, behavioral, substance abuse and/or victimization problems who have Medicaid, no health insurance, or are undocumented.

Maryland Choices
301-947-0023

Maryland Choices serves children with serious emotional problems and their families. Choices, Inc. is a nonprofit, community-centered organization that coordinates services for individuals and families involved in one or more governmental systems. Choices strives to provide an integrated care system that individualizes the needs of the clients, reorganizes the funding structures to maximize tax dollars and builds accountability into the delivery system through a community based provider network.

Montgomery County Federation of Families for Children’s Mental Health
301-681-8929

Family-to-family support, education program, advocacy, and leadership opportunities for families of children with emotional behavioral and mental health challenges. Also offers activities for youth with these challenges. Services provided by families of children with these challenges.

www.mcfof.org

VICTIM SERVICES

Abused Persons Program (APS)
240-777-4210  TTY 240-777-4850
1301 Piccard Drive, 1st Floor
Rockville

Services to victims of partner abuse include crisis intervention and safety planning, counseling for victims, support and advocacy through the civil and criminal justice system, and emergency shelter services. Counseling for individuals who have been abusive.

APS Crisis Line (24 Hours)
240-777-4673 (HOPE)
240-777-4815 TTY

APS Crisis Center
240-777-4000 (24 Hours)
1301 Piccard Drive, 1st Floor
Rockville

After hours, weekends and holidays walk-in crisis, counseling, and advocacy services.

Family Justice Center
600 Jefferson Street
Rockville

Walk-in crisis, counseling and advocacy services during regular business hours.
Victim Assistance and Sexual Assault Program (VASAP)

Crisis Line and Walk-In Service provided through the Crisis Center
240-777-4357 (HELP)
www.vasap.org
1301 Piccard Drive, 4th Floor
Rockville

Administration/Intake
240-777-1355  TTY 240-777-1347

Outreach to victims of sexual assault at hospital emergency rooms or police stations. Crisis and ongoing counseling to victims of general crime, rape/sexual assault and adults molested as children. Support groups for homicide survivor victims, adults molested as children and for rape victims. Compensation to eligible victims for financial losses resulting from crime victimization. Assistance with criminal justice system and with application to the Maryland Criminal Injuries Compensation Board. Educational programs for professionals, schools and community groups.

CHILDREN, YOUTH AND FAMILY SERVICES

Promotes opportunities for children to grow up safe, healthy, and ready for school, and for families and individuals to be self-sufficient.

EARLY CHILDHOOD SERVICES

Infants and Toddler’s Program
240-777-3997  TTY 301-610-7190

Assistance to families with children birth to three years old where there is a concern about development or a documented developmental delay. Early intervention is provided at four regional sites.

Child Care Resource and Referral Center
240-777-3110  TTY 301-279-1810
332 W. Edmonston Drive, Rockville
Works with parents, child care providers, businesses, and community members to help promote the availability of quality child care services in the County and the State. Provides parents with child care referrals and information on evaluating quality child care. Also offers training and support services for child care providers to establish and improve their programs. (LOCATE Child Care, 240-777-3130 to find a licensed child care provider)

ChildLink
240-777-GROW (4769)

Information and resources for parents and caregivers with children birth to five years old. Serves as a point of entry and referral source for a wide variety of services and information, including parenting, health, mental health, preschool education and child care, special needs, home visiting and recreational activities.
CHILD AND ADOLESCENT SERVICES

Linkages to Learning
240-777-1731
Community services for children and families at selected schools to enable children and adolescents to reach their optimal physical and mental health, achieve academic success and become socially secure in the community.

Child Welfare Services
240-777-3500  TTY 240-777-3556
• Adoption – prepares children who are under guardianship of the department for permanent placement with adoptive families.
• Community Education – outreach to educate community groups on child welfare issues.
• Family Preservation – home-based services to families with children at risk of out of home placement.
• Foster Care – provides case management and plans permanent situations for children who have been placed in foster care.
240-777-1664  TTY 240-777-3556
• Protective Services – investigates reports of child abuse and neglect to ensure the safety of children and provides services to help families stay together.
240-777-4417

Conservation Corps
301-929-5554
One-year program to improve the employability and citizenship of out-of-school and unemployed youth ages 17 through 24.

Child Care Subsidy Program
240-777-1155
7300 Calhoun Place, Rockville
Vouchers for eligible families to help purchase child care services.

Maryland Office of Child Support Enforcement
800-332-6347
State office that assists parents with obtaining court-ordered child support payments.

Juvenile Justice Services
240-777-1430
Coordination and support services for all juvenile justice activities within the Department of Health and Human Services.
Screening and Assessment for Children and Adolescents (SASCA)
240-777-1430
Screening and assessment for children and adolescents in need of mental health and/or related to substance abuse services.

Street Outreach Network (SON)
240-777-1001
A program that assists in the prevention, neutralization, and control of hostile behavior in high risk youth and youth gangs through the development of positive relationships between youth, community stakeholders, and the program outreach workers. Outreach workers utilize positive youth development programs and leisure time activities as the intervening vehicle for redirecting antisocial and aggressive behaviors.

INCOME, FOOD AND MEDICAL SUPPORTS
Benefits to eligible residents include Temporary Cash Assistance, Food Stamps, Medical Assistance, Temporary Disability Assistance Program (TDAP).

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
<th>TTY Phone Number</th>
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<tbody>
<tr>
<td>Germantown</td>
<td>240-777-3420</td>
<td>TTY 240-777-3422</td>
</tr>
<tr>
<td>Rockville</td>
<td>240-777-4600</td>
<td>TTY 240-777-4410</td>
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<tr>
<td>Silver Spring</td>
<td>240-777-3100</td>
<td>TTY 240-777-1478</td>
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<tr>
<td>East County</td>
<td>240-777-4470</td>
<td>TTY 240-777-4468</td>
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- Temporary Cash Assistance (TCA) – a Federal/State program for eligible children and their parents or other caretaker relative that provides limited cash assistance. Parents are required to be working toward employment and self-sufficiency in order to receive benefits.

- Food Stamp Program – provides benefits monthly to eligible households to buy food.

- Medical Assistance Program – provides health benefits for low-income people.

- Temporary Disability Assistance Program (TDAP) – a State program to help Maryland residents who are totally disabled and cannot work. See also Aging and Disability Services.

- Refugee Cash Assistance – Federal program that provides cash assistance to financially needy refugees to help adjust to the first eight months in the United States.

- Refugee Medical Assistance – coverage for refugees who do not qualify for another medical assistance program during their first eight months in the United States.

EMPLOYMENT SERVICES
240-777-3488
7300 Calhoun Place, Rockville
Assistance to families to end – or avoid – cash assistance by helping them find or maintain a job. Provides vouchers to eligible families to assist with the purchase of child care while the parent is participating in employment activities. The Employment Service Program is for eligible Temporary Cash Assistance, Food Stamp recipients, and non-custodial parents.
OFFICE OF COMMUNITY AFFAIRS

Develops and implements outreach strategies and initiatives targeted to ethnically and culturally diverse populations who are disproportionately under served by health and human services. The office is also responsible for the department’s compliance with federal LEP requirements, cultural competency of services, health disparities and self sufficiency, and minority health programs.

COMMUNITY ACTION
301-565-7460
8210 Colonial Lane, Silver Spring
Works to reduce the adverse effects of social and economic conditions on the County’s low-income residents. Community Action provides:
- Community liaison and leadership development, building partnerships among community residents and public and private agencies;
- Coordination of the Head Start program with Montgomery County Public Schools;
- Employment/economic development and multicultural outreach;
- Demographics, research and special projects for the County.

TESS COMMUNITY SERVICES CENTER
301-565-7675
8513 Piney Branch Road
Silver Spring
Bilingual (Spanish/English) information and referral regarding community government programs that includes help for low-income residents, short-term counseling, legal aid and consumer credit counseling.

AFRICAN AMERICAN HEALTH PROGRAM
240-777-1833
Addresses health disparities affecting African Americans in Montgomery County. Services include diabetes education, HIV counseling and testing, nurse case management for high-risk, pregnant women, and community health education and outreach. Primary medical care for low-income adults is available at The Peoples Community Wellness Center, 301-847-1172.

ASIAN AMERICAN HEALTH INITIATIVE
240-777-4517
Provides culturally competent health services for Asian Americans in Montgomery County. Programs include cancer, hepatitis B, and diabetes education and screening. Cancer screening services available to those who are eligible. Visit our website for more information, www. AAHiinfo.org

LATINO HEALTH INITIATIVE
240-777-3221, www.lhiinfo.org
Seeks to improve the health of Latino families in Montgomery County and to improve the quality of services they receive. Enhances coordination between existing health programs and services, provides technical assistance to programs and services, develops and supports model programs and services, and advocates for policies and practices that effectively reach and serve Latinos.

“Ama tu Vida”
Campaign ...................240-777-4173
Asthma Management
Pilot Program .............240-777-3384
Health Promoters Program
“Vias de la Salud”......240-777-3470
Latino Youth Wellness Program.............240-777-4173
Foreign-Trained Health Professionals Program..................240-777-4796
Smoking Cessation Program for Latinos ............240-777-4630
System Navigator & Interpreter Program..................301-279-8432
Latino Data Workgroup..................240-777-1779
Community Engagement Workgroup .............240-777-1779

PUBLIC HEALTH SERVICES

Responsible for preventing epidemics and the spread of disease, promoting healthy behaviors, enforcing health laws and regulations, and assuring the quality and accessibility of health services.

Birth and Death Records Office
240-777-1757
2000 Dennis Avenue, Silver Spring
Maryland Division of Vital Records
800-832-3277

Certified death certificates (with State approved documentation) can be issued for up to 30 days from the date of death when the certificate is filed in this office. A fee is charged for each document. If more than 30 days from date of death, the death certificate must be obtained from the Maryland State Division of Vital Records, P. O. Box 68760, Baltimore, Maryland 21215.

Statement of Age cards (verification of birth) can be issued only to persons born in Montgomery County with a photo ID. A fee is charged for each card. Currently, Montgomery County does not have a walk-in location to obtain a Maryland State Certified Birth Certificate. This can be obtained from the Maryland State Division of Vital Records.

Cancer Control Programs
Screening, diagnosis and treatment services available for eligible individuals.

Breast and Cervical Cancer .............240-777-1750
Colorectal Cancer .............240-777-1222
Oral Cancer ..................240-777-3496
Prostate Cancer ..........240-777-1848

Communicable Disease and Epidemiology
240-777-1790
TTY for all services, 240-777-1598
2000 Dennis Avenue, Silver Spring
Disease Control Services
240-777-1755
Emergency Preparedness Team
240-777-3038
HIV/AIDS Services
240-777-1869
HIV Dental Services
240-777-1737
International Travel Information
240-777-1755
Lyme Disease Information
240-777-1755
Refugee/Migrant Health Services
240-777-3102
Sexually Transmitted Diseases
240-777-1760
Tuberculosis Control
240-777-1800
Rabies Vaccine Information
240-0777-1755
West Nile Virus Information
240-777-1755

PUBLIC HEALTH SERVICES
Dental Services
240-777-1875
Primary and preventive dental care for eligible enrollment populations: children up to age 18 years in Care for Kids, maternity clients in HHS Maternity Partnership, adults in Montgomery Cares Safety Net Program, and Seniors age 60 years and older who are enrolled in the County’s Service Eligibility Unit (SEU). Additional dental services are provided to persons living with HIV/AIDS who are enrolled through local health departments in 5 Maryland counties. Eligibility varies by population based on the enrollment program.

Eligibility Determination (SEU)
Service Eligibility Units determine financial eligibility and enrolls eligible individuals into a variety of public and private health care programs, including:
• Maryland Children’s Health Program (MCHP)
• Care for Kids – medical care for low-income children not eligible for MCHP
• Maternity Partnership Program
• Dental Services for uninsured children

Locations:
Germantown Health Center
12300 Middlebrook Drive
240-777-3591  TTY 240-777-3422
Rockville Health Center
1335 Piccard Drive
240-777-3120  TTY 240-777-3422
Silver Spring Health Center
8630 Fenton Street, 10th Floor
240-777-3066  TTY 240-777-1478

Food Poisoning
240-777-3986
To report poisoning caused by food ingestion.

Health Services Information Line
301-270-8432
Information provided in Spanish and English on how to obtain low-cost medical care.
Monday - Friday, 8:00am-8:00pm

Health Promotion
240-777-1710
Public education, information training related to access to breast and cervical cancer screenings and case management for women; child abuse and injury prevention; faith-based outreach for chronic disease prevention; healthy pregnancy outcomes; and obesity prevention.

Immunizations
240-777-1050  TTY 240-777-1598
Information on immunizations is available 24 hours a day from the Immunization Line at 240-777-1050.

Childhood immunizations are available at the four locations listed below. Call for hours.
Germantown Health Center
12900 Middlebrook Road
Germantown
240-777-3380
Silver Spring Health Center
8630 Fenton Street
Silver Spring
240-777-3160
Dennis Avenue Health Center
2000 Dennis Avenue
Silver Spring
240-777-1050
School Health Services Center
4910 Macon Road
Rockville
301-0468-4529

Flu and pneumonia shots are available in season for adults. Call 240-777-1050 for information.
Lead Poisoning Prevention Program
240-777-3118
All children should be tested for lead poisoning at 12 months and at 24 months. Lead poisoning prevention education, outreach, case management and referrals for lead testing are available.

Licensure and Regulatory Services
240-777-3986
Enforces State and County laws related to food service facilities, smoking in public places, nursing homes, group homes, swimming pools, rat/vermin control, private educational institutions, and miscellaneous business licenses, including those required for raffles.

Montgomery Cares
301-628-3455
Medical clinics that provide primary care to medically uninsured, low income adult residents of Montgomery County. Funded in part by Montgomery County to help support a network of independent, nonprofit clinics. To qualify for services, you must provide proof you live in Montgomery County and that your income is limited.

School Health Services
240-777-1550
Prevention, detection and correction of health and developmental problems for public school students in Montgomery County. Manages the care of ill and injured students, administers medications and treatments. Provides health assessments, health counseling, health education/promotion, and case management and referral services. Provides the health care component for Head Start programs and Linkages to Learning, including the School-Based Health Centers. Provides hearing and vision screening. Provides immunizations and tuberculosis screening of a newly enrolled international students. Provides consultation to private schools.
who are homeless at the time of referral and demonstrate a potential for economic self-sufficiency and improved family functioning within two years.

Family Self-Sufficiency
240-777-4550
Case management services for families in subsidized housing who demonstrate motivation to become economically self-sufficient within five to seven years.

Maryland Home Energy Programs
240-777-4450
1301 Piccard Drive, 4th Floor
Maryland Energy Assistance Program (MEAP)
Electric Universal Service Program (EUSP)
Financial assistance for low-income households in paying their heating expenses and electric costs. Eligible customers receive a lump sum benefit once per year. Weatherization assistance offered on limited basis to help improve energy efficiency in the home.

Rental Assistance Program
240-777-4400
1301 Piccard Drive, 4th Floor
Financial assistance for low-income households to help meet their rental expenses. Assistance is available to legal residents who are disabled, elderly or households of two or more.

HOMELESS SERVICES
For Families, call Germantown, 240-777-4448; Rockville, 240-777-4550 or Silver Spring, 240-777-3075.

For singles, call The Crisis Center, 240-777-4000
PHONE DIRECTORY

GENERAL INFORMATION

TTY: 240-773-3556

ABUSED PERSONS
CRISIS LINE ..................... 240-777-4673
TTY ..................................... 240-777-4850

Administration ................... 240-777-4210
TTY ..................................... 240-777-4850

ALCOHOL AND DRUG ABUSE

Adult Addiction Services .... 240-777-4710
TTY ..................................... 240-777-1399

Jail Addiction Services ....... 240-773-9732

Outpatient Addiction Services . 240-777-1680
TTY ..................................... 240-777-1399

Substance Abuse Screening
(Children/Teens) ............... 240-777-1430

AGING AND DISABILITY SERVICES

Adult Protective Services .... 240-777-3000
TTY ..................................... 240-777-4575

Assisted Living Services .... 240-777-3994
TTY ..................................... 240-777-1216

Information/Assessment/
Case Management ............. 240-777-3000
TTY ..................................... 240-777-4575

Long Term Care Ombudsman . 240-777-3369
TTY ..................................... 240-777-1236

Medicaid for Nursing Homes... 240-777-3995
TTY ..................................... 240-777-1236

Medicaid Outreach ............. 240-777-3397
TTY ..................................... 240-777-1236

Respite Care ...................... 301-984-5792

Senior Mental Health
Services ......................... 301-589-2303, Ext. 304

Senior Nutrition Program...... 240-777-3810
TTY ..................................... 240-777-1236

Special Needs Library .......... 240-777-0960
TTY ..................................... 301-897-2217

Transitioning Youth .......... 240-777-1215
TTY ..................................... 240-777-1217

TRANSPORTATION

Call ‘N Ride ....................... 301-948-5409
FAX ..................................... 301-258-0206

MARC (Maryland Rail Commuter)
............................................. 800-325-7245
TTY ..................................... 410-859-7420

Medicaid and Seniors
Transportation .................. 240-777-4890
FAX ..................................... 240-777-5891
Reservation ....................... 240-777-4899

MetroAccess ...................... 301-562-5360
TTY ..................................... 301-588-7535

Metrobus, Metrorail ............ 202-637-7000
TTY ..................................... 202-638-3780

Ride On Bus ....................... 240-777-7433
TTY ..................................... 240-777-5869

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CHILD AND ADOLESCENT SERVICES

Child Care Referrals
(LOCATE) .............................. 301-279-3110
TTY ........................................ 301-279-1810

Child Care Subsidy Programs .... 240-777-1155

Child Link Referral to Services ...................................... 240-777-4769

Child Protective Services ........ 240-777-3500

Child Support Enforcement
(State Office) ............................ 800-332-6347

Child Welfare Services ........ 240-777-3500
TTY ........................................ 240-777-3556

Conservation Corps .................. 301-929-5554

Foster Care ................................ 240-777-1664
TTY ........................................ 240-777-3556

Infants and Toddlers Program .. 240-777-3997

Linkages to Learning .............. 240-777-1792

Mental Health Services
(Silver Spring) ......................... 240-777-1450

Mental Health Services
(Rockville) .............................. 240-777-1432

COMMUNITY ACTION .............................. 301-565-7460

CRISIS SERVICES ........ 240-777-4000
TTY ........................................ 240-777-4815

Victims Assistance/
    Sexual Assault Crisis Line .... 240-777-4357

Administrative/Intake ............ 240-777-1355
TTY ........................................ 240-777-1347

DEVELOPMENTAL DISABILITY SERVICES .......................... 240-777-1216
TTY ........................................ 240-777-1217

DISABILITY SERVICES ... 240-777-3000

EMPLOYMENT SERVICES ........ 240-777-3232

FINANCIAL ASSISTANCE/
    FOOD STAMP PROGRAM

Germantown ....................... 240-777-3420
TTY ........................................ 240-777-3422

Rockville .............................. 240-777-4600
TTY ........................................ 240-777-4410

Silver Spring ......................... 240-777-3100
TTY ........................................ 240-777-1478

East County ......................... 240-777-4470
TTY ........................................ 240-777-4468

FOOD ASSISTANCE

Germantown ....................... 240-777-3420
TTY ........................................ 240-777-3422

Rockville .............................. 240-777-4600
TTY ........................................ 240-777-4410

Silver Spring ......................... 240-777-3100
TTY ........................................ 240-777-1478

East County ......................... 240-777-4470
TTY ........................................ 240-777-4468
HOUSING ASSISTANCE

Emergency Assistance

Germantown ......................... 240-777-4448
TTY ................................. 240-777-3422

Rockville .......................... 240-777-4550
TTY ................................. 240-777-4410

Silver Spring ........................ 240-777-3075
TTY ................................. 240-777-1478

East County ....................... 240-777-4470
TTY ................................. 240-777-4468

Transitional Housing Services .. 240-777-4550

Home Energy Programs ............ 240-777-4450

Progress Place ....................... 301-585-4471

Rental Assistance .................. 240-777-4400

INCOME SUPPORTS

Germantown ......................... 240-777-3420
TTY ................................. 240-777-3422

Rockville .......................... 240-777-4600
TTY ................................. 240-777-4410

Silver Spring ........................ 240-777-3100
TTY ................................. 240-777-1478

East County ....................... 240-777-4470
TTY ................................. 240-777-4468

LICENSED AND REGULATORY
SERVICES ......................... 240-777-3986

MEDICAL ASSISTANCE
PAYMENT FORMS .......... 240-777-1842

MEDICAL ASSISTANCE PROGRAM

Germantown ......................... 240-777-3420
Rockville .......................... 240-777-4600
Silver Spring ........................ 240-777-3100
East County ....................... 240-777-4470

MENTAL HEALTH SERVICES
(ADULTS)

Access to Services ............... 240-777-1770

Community Case
Management Services ........... 240-777-4720

Core Service Agency .......... 240-777-1400

Multicultural Services .......... 240-777-1323

Seniors and Persons with
Developmental
Disabilities ............ 301-572-6585, Ext. 176

Persons Who Are Deaf .......... 301-881-3700
TTY ................................. 301-990-7215

MENTAL HEALTH AND
ADDICTIONS SERVICES (CHILDREN)

Child/Adolescent Outpatient
Mental Health ............... 240-777-1450

Juvenile Justice Services ....... 240-777-1430

Substance Abuse Screening .. 240-777-1430
PUBLIC HEALTH SERVICES
African American Health Program .............................. 240-777-1833
Asian American Health Program .............................. 240-777-4517
Birth and Death Records ................................ 240-777-1757
Maryland Division of Vital Records .............................. 800-832-3277

CANCER CONTROL PROGRAMS
Breast and Cervical ............................................. 240-777-1750
Colorectal Cancer .............................................. 301-977-5255
Oral Cancer ...................................................... 301-977-5255
Prostate Cancer ................................................... 301-977-5255

COMMUNICABLE DISEASE AND EPIDEMIOLOGY ...... 240-777-1755
TTY for all Services ............................................. 240-777-1598
Disease Control Services ................................. 240-777-1755
HIV/AIDS Services ........................................... 240-777-1869
HIV Dental Services ........................................... 240-777-1737
International Travel Information ............................. 240-777-1755
Lyme Disease Information .................................... 240-777-1755
Refugee/Migrant Health Services ............................ 240-777-3102
Sexually Transmitted Diseases ............................... 240-777-1760
Tuberculosis Control ........................................... 240-777-1800
Rabies Vaccine Information .................................. 240-777-1755
West Nile Virus Information .................................. 240-777-1755

ELIGIBILITY DETERMINATION
Germantown Health Center ................................... 240-777-3591
TTY ................................................................. 240-777-4410
Rockville Health Center ....................................... 240-777-3120
TTY ................................................................. 240-777-4410
Silver Spring Health Center .................................. 240-777-3066
TTY ................................................................. 240-777-1478

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Health Promotion ............................................... 240-777-1710
Immunizations ................................................. 240-777-1050
TTY ................................................................. 240-777-1598
Lead Poisoning Prevention .................................. 240-777-1050
Licensing and Regulatory Services ....................... 240-777-3986
Montgomery Cares Clinics ..................................... 301-628-3455
School Health Services ........................................ 240-777-1550

VICTIM SERVICES
Victim Services/Sexual Assault Crisis Line ............... 240-777-4357
Administration ................................................... 240-777-1355
TTY ................................................................. 240-777-1347
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TTY 240-773-3556
montgomerycountymd.gov/311

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