

# Questions about your EyeMed Benefit?



We've made it easy to get all the answers you need. Simply choose the option that is right for you.

## Step 1 Register & log in

To access your benefit details choose one of the following.

1. Log into themember portal at [eyemed.com](http://eyemed.com)
2. Refer to your Member Brochure and Welcome Packet sent to your home
3. Contact the Customer Care Center at: 866-939-3633



Welcome back. Please login below

If you're starting a new plan period, you may need to register as a new user to see any changes to your benefits

User ID/E-mail Address [Forgot User ID](#)

Password [Forgot Password](#)

[Log In](#)

### New User?

Getting set up is quick and easy! Just [create an account](#) and you can:

- Check your claim status
- Print your member ID card
- Review your benefit details
- And more!

### Provider Locator

We have a nationwide network of thousands of independent and retail providers. [Find a Provider](#)

## Step 2 Review your benefits summary

- A. Eye exams
  - B. Lenses
  - C. Frames
  - D. Lens options
  - E. Contacts
  - F. Non-scheduled items
- \*Actual benefits and frequencies vary by plan

	In-Network Benefits	Out-of-Network Benefits	Additional Discounts
<b>A</b>	<b>Vision Care Services</b>		
	Exam	Member Pays	
	Exam	\$10 Copay	
	Dilation	\$0	
	Eye Exam Refraction	\$0	
<b>B</b>	<b>Lens</b>		
	Single Vision	\$10 Copay	
	Bi-focal	\$10 Copay	
	Tri-focal	\$10 Copay	
	Standard Progressive Lens	64% Off	
<b>C</b>	<b>Frame</b>		
	Frame	80% of Balance over \$140	
<b>D</b>	<b>Lens Options</b>		
	Standard Polycarbonate (under 19)	\$0	
	Standard Polycarbonate (19 +)	\$30 Copay	
	Photochromatic Plastic	\$60 Copay	
	Standard Plastic Scratch Coating	\$0	
<b>E</b>	<b>Contacts</b>		
	Contact Lens - Conventional	85% of Balance over \$130	
	Contact Lens - Disposable	Balance over \$130	
<b>F</b>	<b>Non-Scheduled Items</b>		
	Doctor Misc Material	80% of Charge	
	Non-scheduled Item - Retail	80% of Charge	
	Roll & Polish	80% of Charge	

## Step 3 Find a provider near you

To locate a provider near you chose one of the following:

1. Select "Locate a Provider" on [eyemed.com](http://eyemed.com)
  - Select the network shown on your ID card
  - Enter your home address
2. Contact 1 of the 10 closest providers listed in your Member Brochure and Welcome Packet
3. Contact the Customer Care Center at: 866-939-3633 with additional questions



Welcome TOMMY TEST [Manage Profile](#) [Log Out](#)

[Home](#) [View Your Benefits](#) [Locate a Provider](#) [Vision Wellness](#) [Help and Resources](#)

Using Your Benefits

Benefit Details

Locate a Provider

Print ID Card

Claim Status

Replacement Contact Lenses

### Professional Providers Near You

Not all providers offer all services. Discounts on non-covered services, like the additional pair discount, may not be available in all states. When making your appointment, please confirm all discounts and services are offered.

[Check All](#) | [Check None](#)

[Printer Friendly Version](#)

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New Search Map Selected Providers

**MASON VISION CENTER**   
218 READING RD  
MASON, OH 45040  
(513) 398-3886  
0.5 Miles  
[Doctor Listing](#)

**MICHAEL W HAMMER OD**   
126 E MAIN ST  
MASON, OH 45040  
(513) 677-2840  
0.7 Miles  
[Doctor Listing](#)

**LENSCRAFTERS**   
KINGS MALL SHOPPING CENTER  
9998 KINGS AUTOMALL DR  
CINCINNATI, OH 45249  
(513) 683-9710  
4.0 Miles  
[Doctor Listing](#)

**JOBENNEY OPTICAL**   
9365 FIELDS ERTLE RD  
CINCINNATI, OH 45249  
(513) 677-9555  
4.0 Miles  
[Schedule an Eye Exam Online](#)

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