In the middle of orthodontic treatment? Switching to a Dental PPO (DPPO) plan? Your new DPPO coverage may help pay some of your orthodontic costs.

**Q: What is “orthodontics in progress”?**

**A:** It’s when you start orthodontic treatment with one carrier. Then you switch to a DPPO plan before your orthodontic care is done. Your treatment is still “in progress.” And your Cigna plan may cover it.*

**Q: Do I have coverage for orthodontics in progress under my new plan?**

**A:** You could qualify for coverage if your teeth are being actively moved (by bands or appliances, such as braces) when your coverage starts. Your DPPO coverage depends on your specific plan’s limitations.

*Please note:* The terms of the contract you signed with your orthodontist don’t change. You’re still responsible for the orthodontist’s total charge.

**Q: How much is my benefit amount?**

**A:** Your benefit amount is determined by:

- Your plan’s coinsurance level for orthodontics
- The months of active treatment you have left when your DPPO plan starts

After you enroll, your orthodontist should send these items to your claim office:

- The original treatment plan showing the total months of active treatment
- The orthodontist’s total fee
- The banding date

Here’s how it works:

- Your plan takes effect
- Coinsurance is applied to your orthodontist fee – see example
- You pay the balance
- Your plan contributes to your costs until the lifetime orthodontia maximum has been met. Or until active treatment is done. (Whichever comes first.)

**Orthodontics in progress example**

<table>
<thead>
<tr>
<th>Year</th>
<th>Months of Active Treatment</th>
<th>DPPO Plan Effect Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>24</td>
<td>4/1</td>
</tr>
<tr>
<td>2019</td>
<td>12</td>
<td>4/1</td>
</tr>
</tbody>
</table>

On 4/1/19, the patient’s DPPO plan takes effect

12 months of active treatment are left

In this example, the plan would pay 50% of the monthly orthodontic payments. The remaining 12 months of active treatment would be covered.

**$120**

Patient’s contracted rate for active treatment per month

**$60**

Patient’s DPPO plan pays 50% to a lifetime orthodontia maximum of $1,500

The total is **$720**

The $1,500 maximum has not been met. But plan contributions stop because active treatment is done. The patient pays any remaining balance owed to the orthodontist.

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*Offered by: Cigna Health and Life Insurance Company or Connecticut General Life Insurance Company.*
Q: How will my DPPO plan pay the orthodontist?
A: Your plan will pay your orthodontist quarterly. If you’ve prepaid your bill, we can pay you directly.

Q: What about non-orthodontic treatment in progress?
A: Your DPPO plan doesn’t usually cover non-orthodontic treatment in-progress. This includes:

› Root canal treatment
› Crown and bridge work
› Dentures

You should finish this treatment under the guidelines of your prior dental plan. See your plan documents for more details.

Questions?
For live, 24/7/365, customer service, call us at 800.Cigna24 (800.244.6224). Or visit us at Cigna.com.