



Important Benefits Contact Information

Resource	Phone	Web / Email
Medical		
<ul style="list-style-type: none"> CareFirst BlueCross BlueShield 	1-888-417-8385	www.carefirst.com <i>Tip: Go to Find a Provider, click the Search feature, and choose a doctor from any BlueChoice Advantage network.</i>
<ul style="list-style-type: none"> Kaiser Permanente <ul style="list-style-type: none"> Washington area Baltimore area 	301-468-6000 1-800-777-7902	https://myhealth.kaiserpermanente.org/montgomerycountygovernment/
<ul style="list-style-type: none"> UnitedHealthcare HMO 	1-800-638-0014	http://welcometouhc.com/mcg or www.myuhc.com <i>Tip: This plan utilizes the Select EPO network</i>
Prescription		
<ul style="list-style-type: none"> Caremark SilverScript (Medicare-eligible retirees) 	1-866-240-4926 1-866-249-6167	www.caremark.com www.mcq.silverscript.com
Dental		
<ul style="list-style-type: none"> CIGNA 	1-800-244-6224	www.cigna.com
Vision		
<ul style="list-style-type: none"> EyeMed 	1-866-800-5457	www.eyemed.com Network: <i>Insight</i>
Life, AD&D, Optional Life and LTD1		
<ul style="list-style-type: none"> MetLife 	1-800-638-6420	https://www.metlife.com/montgomery-county-government/
Flexible Spending Accounts		
<ul style="list-style-type: none"> Voya 	1-888-401-3539	www.voya.com / https://myhealthaccount.voya.com Member Login
Direct Bill and COBRA		
<ul style="list-style-type: none"> Voya 	1-888-401-3539	www.voya.com https://myhealthaccount.voya.com Member Login
General Information		
<ul style="list-style-type: none"> MC311 OHR Customer Service Center 	240-777-0311	www.mc311.com Open Monday to Friday, 7 a.m. to 7 p.m. Any questions MC311 representatives cannot answer are immediately routed via a service request to the OHR Health Insurance Customer Care Center, Monday to Friday, open 8 a.m. to 5 p.m.
<ul style="list-style-type: none"> Medicare 	1-800-633-4227	www.medicare.gov
<ul style="list-style-type: none"> Office of Human Resources (OHR) Health Insurance Team 		Fax: 240-777-5131 (Fax) Mail: OHR Health Insurance Team 101 Monroe Street, 7th Floor Rockville, MD 20850
<ul style="list-style-type: none"> Social Security Administration 	1-800-772-1213	www.ssa.gov