

## How to Submit Compounded Medication Claims to Caremark

*Note:* The following does not apply to participants in the Kaiser medical plan.

Historically, claims for compounded medicines were processed as if they only had one ingredient. Now, due to new Health Insurance Portability and Accountability Act (HIPAA) regulations, compounded claims will need to include information on all of the ingredients in order to be processed through the Caremark prescription drug plan benefit.

### What is a compounded medication?

A compounded medication is the creation of a particular pharmaceutical product to fit the unique needs of a patient. This may be done for medically necessary reasons, such as to change the form of the medication from a solid pill to a liquid, to avoid a non-essential ingredient that the patient is allergic to, or to obtain the exact dose needed. It may also be done for voluntary reasons, such as adding favorite flavors to a medication.

### Who is affected?

If the pharmacy that fills your compounded medicine processes the claim directly with CVS Caremark, you will not be required to take any additional steps. However, if you pay for the compounded medicine out-of-pocket and then submit a paper claim form, you will need to include the detailed information described below along with your claim form.

➤ **Important tip:** Before filling a compounded medicine, call your pharmacy and ask if they will file the compounded medicine claim on your behalf.

### New required information when submitting paper claim forms

For each ingredient in your prescription, the following information will need to be listed when you file a paper claim form. The pharmacy where you filled your prescription(s) can assist you.

- Valid 11-digit National Drug Code (NDC) number for each ingredient used in the compounded prescription
- Ingredient name for each NDC
- “Metric quantity” – number of tablets, grams or milliliters for each NDC ingredient
- Cost for each ingredient (dollar amount)
- Total compounded quantity
- Total dollar amount you paid

*Note:* You may want to keep a copy of what you submit for your records.

### Questions?

If you have any questions or concerns, please contact Caremark’s Customer Care toll-free at 1-866-240-4926 or visit [www.caremark.com](http://www.caremark.com).