



Rapid Rehousing Program (RRH)

Landlord FAQ's

1. What is the Rapid Rehousing program?

The Rapid Rehousing Program (RRH) offers participants financial support services and landlords receive monthly subsidy payments on the client's behalf as long as they qualify for this support, which can be up to 24 months.

2. What does this subsidy cover?

RRH provides landlords security deposit (up to double the monthly rental amount) and support with financial services for up to 24 months. Landlords will receive a portion of the rental payment from the program and the remaining portion will be paid directly to the Landlord from the tenant.

3. How long does this subsidy last?

RRH is a flexible subsidy that will decrease every three months as the tenant increases income. The subsidy can support the tenant for a period of up to 24 months.

4. What happens after the 24 months?

Tenants exiting the RRH program will be connected to the Rental Assistance Program and any other services that will provide additional financial support where eligible.

5. What happens when my tenant needs to recertify their income?

All tenants are provided a Case Manager who will regularly connect, partner, and support them throughout the RRH program including the recertification process. The recertification of the tenant's rental contribution will always be affordable to them as their contribution will be based on their current net income.

6. How will I be paid?

Checks will be made out to the landlord and sent via mail, direct deposit if signed up for ACH payments with the County.

7. What should my tenant do if they have questions about the program?

Your tenant should contact their Case Manager with any questions or concerns regarding the program and for any support needed.

8. Who should I contact if I have questions about rental payments?

The RRH Case Manager can provide you with any assistance or information regarding RRH payments. Additionally, if you are ever unsure who the Case Manager is, you may reach out to Elizabeth.Driggers@montgomerycountymd.gov for assistance.

9. How can I partner with RRH ongoing?

Please reach out to Elizabeth.Driggers@montgomerycountymd.gov to let them know you are interested in continued partnership with the RRH program. Someone will contact you to discuss partnering with the RRH program and any other special programs or incentives available to Landlords who partner with the Services to End and Prevent Homelessness.

10. Where can I get more information about my rights and responsibilities as a landlord?



Landlords can access the Office of Landlord and Tenant Affairs (OLTA) or use the Maryland Courts website for more information about rights and responsibilities as a landlord. Links for both websites are included below:

<https://montgomerycountymd.gov/DHCA/housing/landlordtenant/index.html> (OLTA)

<https://www.mdcourts.gov/legalhelp/housing> (Maryland Courts)