

Solution

+ + R + + + + D + S R T P N +
+ S + E + + E + E + E + H O +
+ + R + M T + I + L T + O I M
+ + + O N U N + E + S + N T A
R + + A T A S M + B I + E C R
+ I W + P C A N I + G + + E K
+ N G M + R E L O + E + + T E
U + O H K + L L + C R + + O T
+ C D E T I C I L O S N U R I
+ + T + + S + + + O + + + P N
+ E + + + + + + + C C F + G
R + + + + C O M P L A I N T
+ + S L L A C O B O R + + + +
+ + + + + + N U M B E R + +
+ + + + + + + + + + + + + +

(Over, Down, Direction)

BILL (10, 5, SW)
COLLECTORS (11, 11, NW)
COMPANIES (2, 9, NE)
COMPLAINT (7, 12, E)
CONSUMER (10, 8, NW)
FCC (13, 11, W)
MARKETING (15, 3, S)
NUMBER (8, 14, E)
PHONE (13, 1, S)
PROTECTION (14, 10, N)
REGISTER (11, 8, N)
RIGHTS (1, 5, SE)
ROBOCALLS (11, 13, W)
TELEMARKETER (12, 1, SW)
UNSOLICITED (13, 9, W)
UNWANTED (1, 8, NE)