

OFFICE OF THE INSPECTOR GENERAL

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NEWS RELEASE

For Immediate Release January 24, 2024

OIG Finds Deficiencies in MCPS Complaint Handling Processes

Rockville, Maryland – Montgomery County Maryland Inspector General Megan Davey Limarzi announced today the release of a new Office of the Inspector General (OIG) report, <u>MCPS</u> <u>Complaint Processing</u>, detailing the results of an OIG review of the Montgomery County Public Schools' (MCPS) complaint handling and investigation processes as they relate to allegations of misconduct by employees. This review is the second of two MCPS related engagements announced by the Inspector General on September 20, 2023.

Through this review the OIG sought to determine whether MCPS has effective procedures for the receipt, assignment, investigation, referral, resolution, documentation, and retention of allegations of misconduct by its employees. The OIG also evaluated whether DCI, as MCPS's primary department for investigating allegations of employee misconduct, follows reasonable steps in conducting its investigations.

The review found numerous issues and resulted in 5 findings and 5 recommendations aimed at strengthening MCPS' handling of employee misconduct related complaints and investigations. Of particular note, many of the same deficiencies were previously identified by other entities and reported to MCPS, but they failed to implement appropriate corrective actions.

The report can be found at the following location, https://www.montgomerycountymd.gov/OIG/Resources/Files/PDF/IGActivity/FY2024/OIG_24-08.pdf

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