# **Inspector General**

#### **MISSION STATEMENT**

The mission of the Office of Inspector General is to promote the effectiveness and efficiency of programs and operations of County government and independent County agencies; prevent and detect fraud, waste, and abuse in government activities; and propose ways to increase the legal, fiscal, and ethical accountability of County government and County-funded agencies.

#### **BUDGET OVERVIEW**

The total recommended FY15 Operating Budget for the Office of Inspector General is \$757,046, a decrease of \$73,054 or 8.8 percent from the FY14 Approved Budget of \$830,100. Personnel Costs comprise 91.0 percent of the budget for four full-time positions, and a total of five FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 9.0 percent of the FY15 budget.

## LINKAGE TO COUNTY RESULT AREAS

While this program area supports all eight of the County Result Areas, the following are emphasized:

- A Responsive, Accountable County Government
- Strong and Vibrant Economy

#### Vital Living for All of Our Residents

#### **DEPARTMENT PERFORMANCE MEASURES**

Performance measures for this department are included below. The FY14 estimates reflect funding based on the FY14 approved budget. The FY15 and FY16 figures are performance targets based on the FY15 recommended budget and funding for comparable service levels in FY16.

Measure	Actual FY12	Actual FY13	Estimated FY14	Target FY15	Target FY16
Program Measures					
Percent of audit recommendations accepted	67%	100%	90%	75%	75%
Percent of complaints reviewed and action initiated within five business	90%	96%	100%	98%	98%
days					
Percent of inquiries completed within 60 days	70%	72%	93%	85%	85%
Percent of complaints resolved or referred to management within 90 days	70%	89%	86%	85%	85%
Percent of audit/inspection/investigation reports completed within 180	50%	50%	50%	50%	50%
days					

#### **ACCOMPLISHMENTS AND INITIATIVES**

- In addition to anticipated issues arising from complaints, the OIG will in FY 2015-2017 focus on two areas: acquisitions and procurements; and accountability of County Government, Independent County agencies, employees, and others receiving Montgomery County funds.
- Use data analytics to the fullest extent possible in our future activities to identify management/internal control weaknesses or deficiencies of organizations and technology systems; to allow auditors to review 100 percent of available data rather than just a smaller statistical sample; and to detect "needles in a haystack" instances of fraud. All OIG staff members received training in the use of data analytics tools during FY 2014.
- The OIG will use contract subject matter experts to assist in conduct of specific audits and investigations. As necessary and cost effective, we will supplement OIG staff with qualified external subject matter expert contractors where specific expertise is required by OIG in order to address technical issues beyond the expertise of OIG staff. The specific subject matter expertise required and the related costs will depend on external circumstances that the OIG can neither predict nor control. Accordingly, while the one-time, non-recurring cost associated with acquisition of expertise for a major review was appropriated and is included in FY 2014, this cost is not included in amounts projected for FY 2015-2017.

The OIG will leverage resources, continuing efforts to make our reviews a partnership between OIG staff and the audited entity which will ultimately be charged with the task of implementing changes in response to OIG findings and recommendations. This approach will enhance our mutual understanding of the issues without sacrificing our independence or objectivity.

#### **PROGRAM CONTACTS**

Contact Ed Blansitt of the Office of Inspector General at 240.777.8241 or Crystal B. Sallee of the Office of Management and Budget at 240.777.2778 for more information regarding this department's operating budget.

### **PROGRAM DESCRIPTIONS**

#### **Inspector General**

The Inspector General conducts independent audits, reviews, and investigations; receives and investigates credible complaints; reports possible violations of the law to law enforcement or another appropriate organization; notifies the County Council and Executive of serious problems in programs; reviews legislation and regulations to strengthen controls and increase accountability; and submits reports with recommendations to appropriate officials. The Inspector General periodically conducts projects jointly with other government agencies and contractors.

#### **BUDGET SUMMARY**

	Actual FY13	Budget FY14	Estimated FY14	Recommended FY15	% Chg Bud/Rec
COUNTY GENERAL FUND EXPENDITURES					
Salaries and Wages	447,884	535,547	540,401	569,225	6.3%
Employee Benefits	91,003	126,458	126,459	119,519	-5.5%
County General Fund Personnel Costs	538,887	662,005	666,860	688,744	4.0%
Operating Expenses	106,767	168,095	168,095	68,302	-59.4%
Capital Outlay	0	0	0	0	
County General Fund Expenditures	645,654	830,100	834,955	757,046	-8.8%
PERSONNEL					
Full-Time	4	5	5	4	-20.0%
Part-Time	1	0	0	0	
FTEs	4.80	5.00	5.00	5.00	

#### **FY15 RECOMMENDED CHANGES**

	Expenditures	FTEs
COUNTY GENERAL FUND		
FY14 ORIGINAL APPROPRIATION	830,100	5.00
Other Adjustments (with no service impacts)		
Increase Cost: FY15 Compensation Adjustment	32,342	0.00
Increase Cost: Group Insurance Adjustment	760	0.00
Increase Cost: Retirement Adjustment	253	0.00
Increase Cost: Printing and Mail	207	0.00
Decrease Cost: Annualization of FY14 Personnel Costs	-6,616	0.00
Decrease Cost: Elimination of One-Time Items Approved in FY14	-100,000	0.00
FY15 RECOMMENDED:	757,046	5.00

#### **FUTURE FISCAL IMPACTS**

Title	CE REC.	CE REC.			(\$000's)			
	FY15	FY16	FY17	FY18	FY19	FY20		
This table is intended to present significant t	future fiscal impacts of the de	epartment's	programs.					
COUNTY GENERAL FUND								
Expenditures								
FY15 Recommended	757	757	757	757	757	757		
No inflation or compensation change is inclu	ded in outyear projections.							
Labor Contracts	0	10	10	10	10	10		
These figures represent the estimated annual	lized cost of general wage adjust	tments, servic	e increments,	and associate	ed benefits.			
Subtotal Expenditures	757	768	768	768	768	768		