

Technology and Enterprise **Business Solutions**

APPROVED FY22 BUDGET

\$44,642,174

FULL TIME EQUIVALENTS

166.25

■ GAIL M. ROPER, CHIEF INFORMATION OFFICER/DIRECTOR

MISSION STATEMENT

The mission of the Department of Technology and Enterprise Business Solutions (TEBS) is to be responsive, collaborative, and innovative in providing technology solutions and services to facilitate the delivery of a wide range of services in all branches of government. The department strives to provide its solutions and consultative services in a cost-effective, timely, and high-quality fashion to reduce service times, avoid inflated costs, reduce information security risk, and improve the quality of County services through automation-assisted process improvement. The department facilitates business and reengineering processes to improve legacy workflow and streamline services to our customers.

- TEBS is responsive by providing measurable solutions and services to internal and external partners, customers, and constituents, when and where they are needed; securely enabling County employees to provide quality services and information to internal entities, residents, and businesses; and enhancing project management to improve contract management and overall performance.
- TEBS is collaborative as it provides expert consultative service to partners including internal customers, external agencies, and the public and private sectors to increase the productivity of County government, businesses, and residents; and to assist with technology enabled economic, workforce development, and community digital equity initiatives.
- TEBS is innovative as it identifies and implements technology solutions to address business needs that enhance value and enable continuous measurable improvement.

BUDGET OVERVIEW

The total recommended FY22 Operating Budget for the Department of Technology and Enterprise Business Solutions is \$44,642,174, an increase of \$1,313,396 or 3.03 percent from the FY21 Approved Budget of \$43,328,778. Personnel Costs comprise 52.06 percent of the budget for 168 full-time position(s) and two part-time position(s), and a total of 166.25 FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 47.94 percent of the FY22 budget.

Additional support for TEBS programs are provided and detailed in the Cable Television Communications Fund. In addition, this department's Capital Improvements Program (CIP) requires Current Revenue funding.

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COUNTY PRIORITY OUTCOMES

While this program area supports all seven of the County Executive's Priority Outcomes, the following are emphasized:

- Effective, Sustainable Government
- An Affordable, Welcoming County for a Lifetime
- Thriving Youth and Families

INITIATIVES

- The Device Client Management (DCM) program intends to complete the replacement of up to 3,000 devices, primarily laptops, for eligible employees. Increase funding to allow the County to establish a 5-year PC replacement policy in contrast to the current 6.5-year policy.
- Create a TEBS training strategic plan and associated role-based learning paths, create training content, adopt vendor-based content, and manage the registration process to increase skills, knowledge, and adoption towards strategic priorities departmentally and organizationally. The plan encompasses Microsoft, Oracle, TEBS Internal and other IT training portfolios, including training required during IT projects or implementations.
- Implement FiberNet3, a third-generation network design which impacts the speed in which digital information travels. FiberNet3 builds on the long-term success of County-owned fiber optic communications infrastructure to provide critical infrastructure for next generation communications and access to cloud services. Planned upgrades address emerging and long-term needs including: essential equipment and technology refreshes, an increased capacity to support growing bandwidth demands, and design enhancements to expand the breadth of service offerings. FiberNet3 upgrade objectives include: increased capacity access; flexible transport services over Montgomery County Public Libraries and Dense Wavelength Division Multiplexing (DWDN) technology; Tier IV data center connection; more resilient internet services; direct connections to cloud-based service; enhanced quality of service for critical unified communications (VOIP, Video); support for new customer technologies and emergency demand; and growth opportunities for the County.
- Provide Change Management support on enterprise IT projects or implementations that are new or currently in progress.
- Lead business process re-engineering efforts in departmental and enterprise-wide projects and initiatives to increase efficiencies and better support our residents.
- Develop internal training to prevent data leakage, or the transmission of private or sensitive data with unauthorized parties.

 This training will prepare users to utilize controls and permissions in the MCG data sharing platforms (OneDrive, SharePoint, Teams) to specify user access and prevent unauthorized data access.

INNOVATIONS AND PRODUCTIVITY IMPROVEMENTS

- ** Developed several constituent-facing web applications aimed at providing resources to residents and small businesses impacted by the COVID-19 pandemic. Established a strategy to keep the network up during high volume response by applicants.
- ** Established the necessary infrastructure and support to swiftly migrate the organization to a telework environment in support of business continuity during the COVID-19 emergency efforts. Established necessary security and 24/7 help desk support during the critical transition with little to no interruptions in revenue collection or business operations.

- ** Partnered with the Department of Permitting (DPS) to begin a business re-engineering strategy to upgrade their permitting system to include a cloud-based solution with enhanced functionality for permit processing and customer service.
- ** Renegotiated and consolidated the Microsoft Enterprise Agreement (EA). The Microsoft EA provides a comprehensive agreement combining software and services to support Montgomery County's Telework strategic initiatives including improved security, licensing, and required infrastructure for recovery efforts.
- ** To answer the technology needs of the County vaccine distribution program, TEBS delivered a pre-registration system to allow County residents and workers to input critical information to determine their tier for vaccination. The system provided a virtual phone agent to automatically address inquiries in both English and Spanish, resolving approximately sixty percent of incoming calls before reaching a human; email and text notifications to keep pre-registrants informed of their vaccination status; and a user-friendly solution to allow public health resources to efficiently manage the large amount of data to process vaccinations.
- ** Managed the development and implementation of web-based, mobile-friendly, COVID-19 testing, and notification solution, which provides an end-to-end service allowing a County resident, worker or employee to register, test and be notified of test results within a 24-48 hour window. Over 10,000 tests have been conducted via this Microsoft solution.

PROGRAM CONTACTS

Contact Michele Crane of the Department of Technology and Enterprise Business Solutions at 240.777.2845 or Felica Hyatt of the Office of Management and Budget at 240.777.2763 for more information regarding this department's operating budget.

PROGRAM PERFORMANCE MEASURES

Performance measures for this department are included below (where applicable), with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY21 estimates reflect funding based on the FY21 Approved Budget. The FY22 and FY23 figures are performance targets based on the FY22 Approved Budget and funding for comparable service levels in FY23.

PROGRAM DESCRIPTIONS

***** Digital Transformation

The Office of Digital Transformation provides a strategic digital vision for the County to meet its priority objectives, enhance the value of services provided to stakeholders, and lower the overall cost of service delivery. The Office of Digital Transformation is responsible for ensuring that the enterprise's business strategy is optimal, given the current and evolving digital realities, opportunities, and threats. The Chief Digital Officer leads the Office of Digital Transformation and champions the use of information, data, and technology in improving the business model design of County stakeholders, innovating upon all aspects of the business, and creating business success for Montgomery County.

The Office of Digital Transformation is responsible for Geographic Information Systems, Employee Productivity Services, Web and Mobile Applications, Infrastructure and Cloud Services, Data Services, and Enterprise Resource Planning which includes Human Capital Management, Payroll/Comp/BI, Security and System Administration, and Financials.

| Drawen Performance Maccines | Actual | Actual | Estimated | Target | Target |
|------------------------------|--------|--------|-----------|--------|--------|
| Program Performance Measures | FY19 | FY20 | FY21 | FY22 | FY23 |

| Program Performance Measures | Actual FY19 | Actual FY20 | Estimated FY21 | Target FY22 | Target FY23 |
|--|----------------|----------------|-------------------|----------------|----------------|
| Number of websites and web applications supported ¹ | 334 | 373 | 402 | 429 | 456 |
| Number of Open Data datasets published | 50 | 32 | 35 | 35 | 35 |
| Number of IT help desk requests | 37,424 | 63,516 | 64,786 | 66,082 | 67,404 |
| Percent of customers satisfied with the IT help desk | 99% | 99% | 98% | 98% | 98% |
| Percent of IT help desk requests resolved on the first call | 96% | 90% | 90% | 90% | 90% |

Data for this measure not collected prior to FY19

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|-------|
| FY21 Approved | 8,617,230 | 43.75 |
| Shift: Chief Digital Officer from Office of the County Executive | 210,000 | 1.00 |
| Increase Cost: Software Maintenance for Oracle, Gov Delivery, Verint/ForeSee, and Pictometry | 168,898 | 0.00 |
| Enhance: Oracle License Expansion | 76,000 | 0.00 |
| Decrease Cost: Lapse ERP Functional Business Analyst | (132,877) | 0.00 |
| Eliminate: ERP Offices, 51 Monroe Street Lease Terminated | (315,100) | 0.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | 4,647,423 | 7.00 |
| FY22 Approved | 13,271,574 | 51.75 |

Note(s): The Department is currently reviewing and updating all program performance measures as a part of their comprehensive reorganization and updates will be reflected in the FY23 budget.

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Office of Broadband Programs and Infrastructure Modernization

The Office of Broadband Programs (OBP) is responsible for Countywide broadband governance, planning, implementation, and operations; encouraging broadband related economic development; and enabling digital equity initiatives. This Office leads the County Executive's ultraMontgomery initiative; manages the County's cable television and telecommunications franchise agreements and the Cable Revenue Fund; ensures that consumer cable and broadband services are of high quality; ensures that communication providers comply with safety and construction codes; enforces cable and broadband customer service requirements; promotes community and civic engagement through Public, Educational, and Government (PEG) programming utilizing multi-media platforms; and manages the County's FiberNet fiber optic network and related broadband services. FiberNet is the County's critical infrastructure communications network that enables all email, video, Internet access, and Cloud services, and supports County voice telephony, access to County business systems, County e-payments and forms, transport of public safety communications, and broadband and networking for MCPS, MC, HOC, M-NCPPC, and WSSC Water. As a result of the FY22 TEBS reorganization which consolidates infrastructure initiatives and management, OBP will now also lead the following programs:

The Infrastructure Modernization Enterprise Systems and Operations Division (ESOD) designs, implements, and maintains a secure and reliable data center, server and cloud infrastructures for over 600 County business systems and approximately 12,000 County users, including ongoing patching and remediation of the servers to maintain and improve functionality and security. ESOD manages the infrastructure for enterprise-wide systems for the Enterprise Resource Planning (ERP), MC311, MCTime and the Public Safety (911) Data System. This includes operating and managing the following enterprise systems - data centers, loud-based solutions, identity management systems, file and print systems, records management systems, and office productivity/collaboration.

The Telecommunication Solutions Enterprise Telecommunications and Services Division (ETSD) provides integrated

communications services and solutions for County government departments and agencies, including MC311. ETSD is responsible for the programming, operation, and maintenance of the County's telephone system and related services such as voicemail, automatic call distribution (ACD). Radio Communications Services is responsible for the operation and maintenance of the County's 800 MHZ radio and mobile communications systems and infrastructures which largely support public safety departments.

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|-------|
| FY21 Approved | 0 | 0.00 |
| Enhance: FiberNet2 | 500,000 | 0.00 |
| Increase Cost: CAD On-Site Support | 284,000 | 0.00 |
| Enhance: Netmotion VPN Maintenance | 17,500 | 0.00 |
| Increase Cost: Older Adult Technology Services (OATS) Contract | 2,340 | 0.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | 14,857,599 | 59.50 |
| FY22 Approved | 15,661,439 | 59.50 |

****** Office of the Chief Information Officer

The Office of the Chief Information Officer (OCIO) prioritizes the enterprise agenda for technology strategy. The OCIO focuses on strategic business outcomes which include alignment with the business goals of the organization, IT Strategy and Planning, the IT project portfolio IT Project Management Office (PMO), IT performance measurement, IT organizational change management, One Face Forward initiative, IT methodologies and trend decisions, IT vendor management, finance and budgeting. The OCIO remains focused on dealing with vendor relationships, identifying, and introducing new ways of doing business including the emphasis on consultative services to departments. The OCIO is strategic in engaging with business executives and the political body. The OCIO defines policy development that protects and defines data security by working closely with the Chief Information Security Officer.

| Program Performance Measures | Actual FY19 | | Estimated FY21 | Target FY22 | |
|--|----------------|-----|----------------|----------------|-----|
| Percent of systems and applications with risk assessment performed in past three years | 0% | 0% | 0% | 0% | 1% |
| Average security vulnerabilities per device | 10.7 | 9.3 | 9.1 | 8.8 | 8.5 |

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|-------|
| FY21 Approved | 4,504,345 | 9.00 |
| Enhance: Varonis Software License/Maintenance | 463,572 | 0.00 |
| Increase Cost: Qualys Software and iBoss VPN Maintenance | 20,000 | 0.00 |
| Increase Cost: Socrata Software Maintenance (dataMontgomery and spendingMontgomery) | 4,500 | 0.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | 3,279,203 | 37.00 |
| FY22 Approved | 8,271,620 | 46.00 |

Note(s): The Department is currently reviewing and updating all program performance measures as a part of their comprehensive reorganization and updates will be reflected in the FY23 budget.

***** Strategic Partnerships

The Office of Strategic Partnerships supports innovation by bridging the gap between County departmental business partners and technology solution providers to accomplish quick and agile solutions that address longstanding technological or work processes facing departments. The Chief Technology Officer oversees this office and manages business process reengineering and maintains a consulting relationship with all department partners. The Office of Strategic Partnerships directs the planning to ensure alignment of required goals to support enterprise business demands. This Office focuses on envisioning how departmental technology and business needs can be better supported to improve service to our customers. This office pushes technology services from an administrative, back-office function to a strategic partner for departments in innovating service to citizens.

The Office of Strategic Partnerships manages MC311 Applications Support, Enterprise Services, and Employee Productivity Services. This office will also manage the deployment and governance of low code platforms to meet aggressive delivery timetables of applications and for faster iterative updates, while deploying to the customer or public end-users.

| Program Performance Measures | Actual FY19 | Actual FY20 | Estimated FY21 | Target FY22 | Target FY23 |
|--|----------------|----------------|----------------|----------------|----------------|
| Number of enterprise resource planning (ERP) work orders completed | 736 | 708 | 736 | 750 | 950 |
| Enterprise resource system availability | 99.9794% | 100.0000% | 98.9800% | 99.9800% | 99.9800% |
| Success rate for business intelligence data refreshes ¹ | 91.7684% | 98.0000% | 99.0000% | 99.0000% | 99.0000% |
| Number of business intelligence data models published | 100 | 90 | 100 | 105 | 115 |

Data for this measure not collected prior to FY19

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|---------|
| FY21 Approved | 8,182,124 | 31.50 |
| Increase Cost: Zylmage Software Maintenance | 13,000 | 0.00 |
| Increase Cost: ShareGate Subscription | 11,000 | 0.00 |
| Decrease Cost: Lapse Technology Expert (POS012591, Gr 32) | (139,533) | 0.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | (629,050) | (22.50) |
| FY22 Approved | 7,437,541 | 9.00 |

Note(s): The Department is currently reviewing and updating all program performance measures as a part of their comprehensive reorganization and updates will be reflected in the FY23 budget.

REALIGNED PROGRAMS

Funding in the following programs has been realigned to other programs within this department.

Enterprise Systems and Operations

| Program Performance Measures | Actual FY19 | Actual FY20 | Estimated FY21 | Target FY22 | Target FY23 |
|--|----------------|----------------|-------------------|----------------|----------------|
| Average monthly Enterprise Service Bus data transfers | 256,071 | 271,477 | 298,625 | 328,487 | 361,336 |
| Enterprise applications system availability ¹ | 99.986% | 99.992% | 99.993% | 99.994% | 99.995% |

¹ Enterprise Applications System Availability is the availability of the following applications: ERP's Oracle EBS system, ERP's Oracle EBS self-service system, MC311 system, MC311 self-service system, MCG Internet Portal, Department of Recreation's Class system

| FY22 Approved Changes | Expenditures | FTEs |
|-----------------------|--------------|-------|
| FY21 Approved | 13,000,150 | 37.00 |

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|---------|
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | (13,000,150) | (37.00) |
| FY22 Approved | 0 | 0.00 |



| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|---------|
| FY21 Approved | 1,594,555 | 10.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | (1,594,555) | (10.00) |
| FY22 Approved | 0 | 0.00 |

Note(s): The Department is currently reviewing and updating all program performance measures as a part of their comprehensive reorganization and updates will be reflected in the FY23 budget.

OBP Telecommunications Solutions

| Program Performance Measures | Actual FY19 | Actual FY20 | Estimated FY21 | Target FY22 | Target FY23 |
|---|----------------|----------------|-------------------|----------------|----------------|
| Number of telecom service requests | 2,377 | 1,920 | 1,500 | 1,500 | 1,400 |
| Average number of workdays to complete telecom service requests | 12.5 | 10.3 | 8.0 | 8.0 | 6.0 |
| Percent of time public safety radio system is fully operational | 99.819% | 100.000% | 98.900% | 98.900% | 98.900% |

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|---------|
| FY21 Approved | 4,715,635 | 18.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | (4,715,635) | (18.00) |
| FY22 Approved | 0 | 0.00 |

Note(s): The Department is currently reviewing and updating all program performance measures as a part of their comprehensive reorganization and updates will be reflected in the FY23 budget.

OBP ultraMontgomery

| Program Performance Measures | Actual FY19 | Actual FY20 | Estimated FY21 | | Target FY23 |
|---|----------------|----------------|----------------|-------|----------------|
| Total Senior Planet Montgomery participants ¹ | 811 | 552 | 10,354 | 4,900 | 2,000 |
| Unique new Senior Planet Montgomery participants ² | 275 | 496 | N/A | N/A | 300 |
| Percent of Senior Planet Montgomery participants who rated the quality of their instruction "high" or "very high" | 91% | 91% | 94% | 90% | 90% |
| Percent of Senior Planet Montgomery participants whose quality of life improved | 82% | 71% | 83% | 80% | 80% |

¹ Senior Planet Montgomery switched from in-person to online digital equity programs in response to COVID-19 on March 23, 2020. FY20 stats are through the third quarter only, and fourth quarter data are combined with FY21 because virtual participation is so different from in-person. Unique participant data is not available via Zoom yet; FY21 and FY22 figures include all virtual participants.

² Senior Planet Montgomery switched from in-person to online digital equity programs in response to COVID-19 on March 23, 2020. FY20 stats are through the third quarter only, and fourth quarter data are combined with FY21 because virtual participation is so different from in-person. Unique participant data is not available via Zoom yet.

| FY22 Approved Changes Expenditure | s FTEs |
|-----------------------------------|--------|
| FY21 Approved 478,05 | 1.00 |

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|--------|
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | (478,058) | (1.00) |
| FY22 Approved | 0 | 0.00 |

Note(s): The Department is currently reviewing and updating all program performance measures as a part of their comprehensive reorganization and updates will be reflected in the FY23 budget.

****** Office of Strategy and Planning

| FY22 Approved Changes | Expenditures | FTEs |
|---|--------------|---------|
| FY21 Approved | 2,236,681 | 15.00 |
| Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. | (2,236,681) | (15.00) |
| FY22 Approved | 0 | 0.00 |

BUDGET SUMMARY

| | Actual FY20 | Budget FY21 | Estimate FY21 | Approved FY22 | %Chg Bud/App |
|-------------------------------------|----------------|----------------|------------------|---------------|-----------------|
| COUNTY GENERAL FUND | | | | | |
| EXPENDITURES | | | | | |
| Salaries and Wages | 15,998,223 | 18,237,306 | 15,603,178 | 18,473,840 | 1.3 % |
| Employee Benefits | 4,509,054 | 4,960,012 | 4,076,261 | 4,766,584 | -3.9 % |
| County General Fund Personnel Costs | 20,507,277 | 23,197,318 | 19,679,439 | 23,240,424 | 0.2 % |
| Operating Expenses | 21,669,291 | 20,011,160 | 23,430,891 | 20,841,450 | 4.2 % |
| Capital Outlay | 0 | 120,300 | 120,300 | 60,300 | -49.9 % |
| County General Fund Expenditures | 42,176,568 | 43,328,778 | 43,230,630 | 44,142,174 | 1.9 % |
| PERSONNEL | | | | | |
| Full-Time | 174 | 167 | 167 | 168 | 0.6 % |
| Part-Time | 2 | 2 | 2 | 2 | _ |
| FTEs | 167.25 | 165.25 | 165.25 | 166.25 | 0.6 % |
| REVENUES | | | | | |
| Other Charges & Fees | (20) | 0 | 0 | 0 | _ |
| County General Fund Revenues | (20) | 0 | 0 | 0 | _ |
| GRANT FUND - MCG | | | | | |
| EXPENDITURES | | | | | |
| Salaries and Wages | 0 | 0 | 0 | 0 | _ |
| Employee Benefits | 0 | 0 | 0 | 0 | _ |
| Grant Fund - MCG Personnel Costs | 0 | 0 | 0 | 0 | _ |
| Operating Expenses | 69,089 | 0 | 0 | 500,000 | _ |
| Grant Fund - MCG Expenditures | 69,089 | 0 | 0 | 500,000 | _ |
| PERSONNEL | | | | | |
| | | | | | |

BUDGET SUMMARY

| | Actual FY20 | Budget FY21 | Estimate FY21 | Approved FY22 | %Chg Bud/App |
|---------------------------|----------------|----------------|------------------|---------------|-----------------|
| Full-Time | 0 | 0 | 0 | 0 | |
| Part-Time | 0 | 0 | 0 | 0 | _ |
| FTEs | 0.00 | 0.00 | 0.00 | 0.00 | _ |
| REVENUES | | | | | |
| American Rescue Plan Act | 0 | 0 | 0 | 500,000 | % |
| Grant Fund - MCG Revenues | 0 | 0 | 0 | 500,000 | _ |
| DEPARTMENT TOTALS | | | | | |
| Total Expenditures | 42,245,657 | 43,328,778 | 43,230,630 | 44,642,174 | 3.0 % |
| Total Full-Time Positions | 174 | 167 | 167 | 168 | 0.6 % |
| Total Part-Time Positions | 2 | 2 | 2 | 2 | _ |
| Total FTEs | 167.25 | 165.25 | 165.25 | 166.25 | 0.6 % |
| Total Revenues | (20) | 0 | 0 | 500,000 | _ |

FY22 APPROVED CHANGES

| | Expenditures | FTEs |
|--|--------------|--------|
| COUNTY GENERAL FUND | | |
| FY21 ORIGINAL APPROPRIATION | 43,328,778 | 165.25 |
| Changes (with service impacts) | | |
| Enhance: Varonis Software License/Maintenance [Office of the Chief Information Officer] | 463,572 | 0.00 |
| Enhance: Oracle License Expansion [Digital Transformation] | 76,000 | 0.00 |
| Enhance: Netmotion VPN Maintenance [Office of Broadband Programs and Infrastructure Modernization] | 17,500 | 0.00 |
| Eliminate: ERP Offices, 51 Monroe Street Lease Terminated [Digital Transformation] | (315,100) | 0.00 |
| Other Adjustments (with no service impacts) | | |
| Increase Cost: FY21 Compensation Adjustment | 366,890 | 0.00 |
| Increase Cost: CAD On-Site Support [Office of Broadband Programs and Infrastructure Modernization] | 284,000 | 0.00 |
| Shift: Chief Digital Officer from Office of the County Executive [Digital Transformation] | 210,000 | 1.00 |
| Increase Cost: Software Maintenance for Oracle, Gov Delivery, Verint/ForeSee, and Pictometry [Digital Transformation] | 168,898 | 0.00 |
| Increase Cost: FY22 Compensation Adjustment | 113,495 | 0.00 |
| Increase Cost: Motor Pool Adjustment | 29,221 | 0.00 |
| Increase Cost: Qualys Software and iBoss VPN Maintenance [Office of the Chief Information Officer] | 20,000 | 0.00 |
| Increase Cost: ZyImage Software Maintenance [Strategic Partnerships] | 13,000 | 0.00 |
| Increase Cost: ShareGate Subscription [Strategic Partnerships] | 11,000 | 0.00 |
| Increase Cost: Socrata Software Maintenance (dataMontgomery and spendingMontgomery) [Office of the Chief Information Officer] | 4,500 | 0.00 |
| Increase Cost: Older Adult Technology Services (OATS) Contract [Office of Broadband Programs and Infrastructure Modernization] | 2,340 | 0.00 |
| Decrease Cost: Print and Mail Adjustment | (4,641) | 0.00 |

FY22 APPROVED CHANGES

| | E | Expenditures | FTEs |
|--|---------------|--------------|--------|
| Decrease Cost: Retirement Adjustment | | (95,803) | 0.00 |
| Decrease Cost: Lapse ERP Functional Business Analyst [Digital Transformation] | | (132,877) | 0.00 |
| Decrease Cost: Lapse Technology Expert (POS012591, Gr 32) [Strategic Partnerships] | | (139,533) | 0.00 |
| Decrease Cost: Lapse Technology Expert [] | | (279,066) | 0.00 |
| | FY22 APPROVED | 44,142,174 | 166.25 |

GRANT FUND-MCG

| Federal/State Programs | | | |
|------------------------|---------------|---------|------|
| Enhance: FiberNet2 | | 500,000 | 0.00 |
| | FY22 APPROVED | 500,000 | 0.00 |

PROGRAM SUMMARY

| Program Name | | FY21 APPR Expenditures | FY21 APPR FTEs | FY22 APPR Expenditures | FY22 APPR FTEs |
|---|-------|---------------------------|-------------------|---------------------------|-------------------|
| Digital Transformation | | 8,617,230 | 43.75 | 13,271,574 | 51.75 |
| Enterprise Systems and Operations | | 13,000,150 | 37.00 | 0 | 0.00 |
| OBP FiberNet | | 1,594,555 | 10.00 | 0 | 0.00 |
| OBP Telecommunications Solutions | | 4,715,635 | 18.00 | 0 | 0.00 |
| OBP ultraMontgomery | | 478,058 | 1.00 | 0 | 0.00 |
| Office of Broadband Programs and Infrastructure Modernization | | 0 | 0.00 | 15,661,439 | 59.50 |
| Office of Strategy and Planning | | 2,236,681 | 15.00 | 0 | 0.00 |
| Office of the Chief Information Officer | | 4,504,345 | 9.00 | 8,271,620 | 46.00 |
| Strategic Partnerships | | 8,182,124 | 31.50 | 7,437,541 | 9.00 |
| | Total | 43,328,778 | 165.25 | 44,642,174 | 166.25 |

CHARGES TO OTHER DEPARTMENTS

| Charged Department | Charged Fund | FY21 Total\$ | FY21 FTEs | FY22 Total\$ | FY22 FTEs |
|-------------------------------------|--------------------------------|-----------------|--------------|-----------------|--------------|
| COUNTY GENERAL FUND | | | | | |
| Human Resources | Employee Health Self Insurance | 0 | 0.00 | 348,750 | 0.00 |
| Alcohol Beverage Services | Liquor | 0 | 0.00 | 1,156,817 | 0.00 |
| CIP | Capital Fund | 0 | 0.00 | 467,839 | 3.00 |
| NDA - Retiree Health Benefits Trust | Retirement Fund (ERS) | 0 | 0.00 | 135,623 | 0.00 |
| Human Resources | Employee Health Self Insurance | 348,750 | 0.00 | 0 | 0.00 |
| Alcohol Beverage Services | Liquor | 1,073,967 | 0.00 | 0 | 0.00 |
| CIP | Capital Fund | 467,186 | 3.00 | 0 | 0.00 |
| NDA - Retiree Health Benefits Trust | Retirement Fund (ERS) | 135,623 | 0.00 | 0 | 0.00 |

CHARGES TO OTHER DEPARTMENTS

| Charged Department | Charged Fund | | FY21 Total\$ | | FY22 Total\$ | |
|--------------------|--------------|-------|-----------------|------|-----------------|------|
| | | Total | 2,025,526 | 3.00 | 2,109,029 | 3.00 |

FUNDING PARAMETER ITEMS

CC APPROVED (\$000S)

| Title | FY22 | FY23 | FY24 | FY25 | FY26 | FY27 |
|--|--------------------|---------------|-------------------|----------------|------------------|--------|
| COUNTY GENERAL FUND | | | | | | |
| EXPENDITURES | | | | | | |
| FY22 Approved | 44,142 | 44,142 | 44,142 | 44,142 | 44,142 | 44,142 |
| No inflation or compensation change is included | in outyear project | tions. | | | | |
| Labor Contracts | 0 | 333 | 333 | 333 | 333 | 333 |
| These figures represent the estimated annualized | d cost of general | wage adjustme | nts, service incr | ements, and ot | her negotiated i | tems. |
| Subtotal Expenditures | 44,142 | 44,475 | 44,475 | 44,475 | 44,475 | 44,475 |

