

# Children, Youth, and Family Services

## FUNCTION

The mission of Children, Youth, and Family Services is to promote opportunities for children to grow up safe, healthy, ready for school, and for families and individuals to be self-sufficient. This mission is realized through the provision of protection, prevention, intervention, and treatment services for children and their families, and through education, support, and financial assistance for parents, caretakers, and individuals. These services work to build on the strengths of both the individual and the community in addressing issues of child development, abuse, neglect, health, and economic security.

## PROGRAM CONTACTS

Contact Kate Garvey of the HHS - Children, Youth, and Family Services at 240.777.1101 or Pofen Salem of the Office of Management and Budget at 240.777.2773 for more information regarding this service area's operating budget.

## PROGRAM DESCRIPTIONS

### Child Welfare Services

This program provides protective, rehabilitative, and supportive services for children who are maltreated and for their families. This program also provides supportive and financial help to relatives, foster parents, and adoptive parents. Investigations, protective services, kinship care, foster care, adoption, and in-home aide services are also provided through this program. Family Preservation Services provide social services to families with children who are at risk of removal from home due to neglect or abuse.

<b>Program Performance Measures</b>	<b>Actual FY11</b>	<b>Actual FY12</b>	<b>Estimated FY13</b>	<b>Target FY14</b>	<b>Target FY15</b>
Percent of reduction in the number of children placed in out-of-home care <sup>1</sup>	5	8	9	9	9
Percentage of families receiving in-home services who do not have a child protective service investigation with an abuse or neglect finding within one year after receiving services	98	98	98	98	98

<sup>1</sup> In FY11, a greater focus on the use of relatives and community members enabled more children to remain with their parents, thus reducing the number of children in out-of-home care.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>22,025,599</b>	<b>212.20</b>
Increase Cost: Attachment and Bonding Support for Children Involved with Child Welfare Services	57,630	0.00
Increase Cost: Stabilization and Crisis Mental Health Services for Foster Children and Families	52,160	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	82,351	-2.80
<b>FY14 Approved</b>	<b>22,217,740</b>	<b>209.40</b>

### Linkages to Learning

The mission of Linkages to Learning is to improve the well-being of Montgomery County's children and families through a collaborative delivery of comprehensive school-based services that support success in school and the community. This program is a partnership among the Department of Health and Human Services, Montgomery County Public Schools, and local public and private non-profit agencies. It provides school-based prevention and early intervention services to students and families of elementary and middle school communities with the highest indicators of poverty. These integrated social, health, mental health, and educational support services are designed to address the non-academic issues that may interfere with a child's success.

<b>Program Performance Measures</b>	<b>Actual FY11</b>	<b>Actual FY12</b>	<b>Estimated FY13</b>	<b>Target FY14</b>	<b>Target FY15</b>
Percentage of clients receiving mental health services who demonstrated maintained or improved behavior at termination of treatment, regardless of reason for termination	73	76	75	75	75
Percentage of clients satisfied with services	96	96	95	95	95

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>4,783,819</b>	<b>5.00</b>
Add: The Operation of Linkages to Learning Program at Arcola and Georgian Forest Elementary Schools	341,280	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	116,438	0.00
<b>FY14 Approved</b>	<b>5,241,537</b>	<b>5.00</b>

### **Positive Youth Development**

This program focuses on positive youth development, gang prevention, and intervention for those youth who are at-risk of gang involvement and those already involved in gang activity. The key elements include a youth violence prevention coordinator that manages and monitors the following: an Up-County and Down-County Youth Opportunity Center, High School Wellness Center, and the Street Outreach Network. Services and supports are provided through community based work, community education, and partnerships. This program works closely with the Police Department, MCPS, State Attorney's Office, Recreation, other HHS divisions, Libraries, and other community groups to address gang issues throughout the county.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>2,929,129</b>	<b>9.50</b>
Enhance: Convert a Part-Time Community Service Aide III Position to Full-Time for the Street Outreach Network	41,206	0.50
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	1,161,091	0.00
<b>FY14 Approved</b>	<b>4,131,426</b>	<b>10.00</b>

### **Early Childhood Services**

This program focuses on increasing the quality of early care and education programs available to young children throughout Montgomery County through technical assistance, consultation, and training for providers. This program also includes the development of strategies to increase the supply of quality early care and education programs and services. The Parent Support Services (now titled Family Support Services) program was previously a separate program, but is now included in Early Childhood Services. These services, delivered through contracts between HHS, the State, and private non-profits, support parents as their children's first and most important teacher. The services primarily target families and children with risk factors such as poverty, health issues, and isolation. The services include voluntary screening of newborns, learning parties, home visits, health and parenting education, screening of children to identify special needs, and family support.

<b>Program Performance Measures</b>	<b>Actual FY11</b>	<b>Actual FY12</b>	<b>Estimated FY13</b>	<b>Target FY14</b>	<b>Target FY15</b>
Percentage of families that are receiving parent support services that do not have involvement with child welfare by the time the child is five years old	100	100	100	100	100
Percentage of family child care workforce who successfully completed one or more trainings offered by the Montgomery County Child Care Resource and Referral Center <sup>1</sup>	21	NA	NA	NA	NA
Percentage of Head Start, licensed child care centers, and family based child care students who demonstrate "full readiness" upon entering kindergarten	72.0	80.0	78.0	80.0	80.0

<sup>1</sup> Data not available for FY12. A new measure is under development for FY14.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>2,956,428</b>	<b>11.00</b>
Enhance: Contract for Business Counseling and Support Services for Child Care Providers	70,000	0.00
Enhance: Additional Support for Children's Resource Center to Reduce a Wait List and Meet the Demand of Providers	50,000	0.00
Shift: Montgomery County Child Care Resource and Referral Funding	-3,394	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	3,418	1.00
<b>FY14 Approved</b>	<b>3,076,452</b>	<b>12.00</b>

### **Infants and Toddlers**

This program provides evaluation, assessment, family support, and early intervention services to families with children from birth up to four years of age when there is a concern about development, or when a developmental delay is documented. The services are delivered using a family-centered approach and are provided by staff employed by MCPS, HHS, and private community service providers.

<b>Program Performance Measures</b>	<b>Actual FY11</b>	<b>Actual FY12</b>	<b>Estimated FY13</b>	<b>Target FY14</b>	<b>Target FY15</b>
Number of children served	4,098	4,545	4,098	4,098	4,098
Percentage of families that understand their child's special needs <sup>1</sup>	82	96	86	86	86

<sup>1</sup> FY12 increase due to new strategy of survey delivery to families which resulted in increased responses.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>3,699,256</b>	<b>11.03</b>
Shift: Infants and Toddlers State Grant	-318,397	2.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	20,998	0.00
<b>FY14 Approved</b>	<b>3,401,857</b>	<b>13.03</b>

## Child Care Subsidies

This program provides child care subsidies and support for eligible low-income families who work or are in a work activity and families receiving Temporary Cash Assistance, and actively participating in job search, job preparation, or another work activity. The Child Care Subsidy Program is the single point of entry for both the State and Federally-funded Child Care Subsidy program and the County's Working Parents Assistance program.

<b>Program Performance Measures</b>	<b>Actual FY11</b>	<b>Actual FY12</b>	<b>Estimated FY13</b>	<b>Target FY14</b>	<b>Target FY15</b>
Number of families authorized to receive a subsidy (per fiscal year) <sup>1</sup>	621	477	655	655	655

<sup>1</sup> This is calculated as the number of families with approved vouchers for any portion of the fiscal year. FY11: WPA served more children in FY11 due to State Child Care Subsidy Program wait list, effective 2/28/11. FY12: WPA wait list for first 8 months. FY13: No WPA wait list. FY14-FY15: Assuming no new WPA funds is available, program will maintain at 655.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>3,813,446</b>	<b>17.25</b>
Enhance: Reduce the Wait List on the County's Working Parents Assistance Program	338,670	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	25,387	-0.75
<b>FY14 Approved</b>	<b>4,177,503</b>	<b>16.50</b>

## Income Supports

This program serves low-income families and individuals facing significant challenges in meeting basic needs to include food, medical coverage, and shelter. The Income Supports program determines eligibility for: Temporary Cash Assistance (TCA); Temporary Disability Assistance Program; Refugee Cash Assistance; Supplement Nutrition Assistance Program (formerly known as Food Stamps); Community Medical Assistance; and Refugee Medical Assistance. This program also manages a required employment program for applicants and recipients of TCA.

<b>Program Performance Measures</b>	<b>Actual FY11</b>	<b>Actual FY12</b>	<b>Estimated FY13</b>	<b>Target FY14</b>	<b>Target FY15</b>
Percentage (increase) in families accessing Food Stamps as a support to self sufficiency measured as the number of families applying for Food Stamp assistance (compared to FY05 as the base year)	137	137	145	145	145
Average 12 month earnings gain rate for current and former Temporary Cash Assistance recipients who are placed in jobs (%) <sup>1</sup>	59.0	56.0	N/A	N/A	N/A
Average 12 month job retention rate for current and former TCA recipients who are placed in jobs (%) <sup>2</sup>	75.0	81.0	N/A	N/A	N/A

<sup>1</sup> FY11 is the most recent data available for this measure due to an 18 month time lag, therefore FY12 number is estimated.

<sup>2</sup> See footnote 1.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>16,262,014</b>	<b>157.06</b>
Add: Pilot an Incentive Program at Seven County Farm Markets for SNAP Recipients to Shop for Local Foods	25,580	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	561,957	2.04
<b>FY14 Approved</b>	<b>16,849,551</b>	<b>159.10</b>

Notes: The multi program adjustments include three Income Assistance Program Specialist positions (\$168,541; 3.0 FTEs).

## Child and Adolescent School and Community Based Services

Services provided through this program include respite care, community empowerment efforts, single-parent family services, family services, youth services, and family outreach efforts. The program also provides for the coordination, planning, and implementation

of a number of key interagency initiatives among public and private agencies in the community to meet the needs of children, youth, and their families.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>2,853,264</b>	<b>4.50</b>
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	66,742	-0.50
<b>FY14 Approved</b>	<b>2,920,006</b>	<b>4.00</b>

### **Service Area Administration**

This program provides leadership and direction for the administration of Children, Youth, and Family Services.

<b>FY14 Approved Changes</b>	<b>Expenditures</b>	<b>FTEs</b>
<b>FY13 Approved</b>	<b>361,146</b>	<b>4.00</b>
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	30,705	0.50
<b>FY14 Approved</b>	<b>391,851</b>	<b>4.50</b>

## **PROGRAM SUMMARY**

<b>Program Name</b>	<b>FY13 Approved</b>		<b>FY14 Approved</b>	
	<b>Expenditures</b>	<b>FTEs</b>	<b>Expenditures</b>	<b>FTEs</b>
Child Welfare Services	22,025,599	212.20	22,217,740	209.40
Linkages to Learning	4,783,819	5.00	5,241,537	5.00
Positive Youth Development	2,929,129	9.50	4,131,426	10.00
Early Childhood Services	2,956,428	11.00	3,076,452	12.00
Infants and Toddlers	3,699,256	11.03	3,401,857	13.03
Child Care Subsidies	3,813,446	17.25	4,177,503	16.50
Income Supports	16,262,014	157.06	16,849,551	159.10
Child and Adolescent School and Community Based Services	2,853,264	4.50	2,920,006	4.00
Service Area Administration	361,146	4.00	391,851	4.50
<b>Total</b>	<b>59,684,101</b>	<b>431.54</b>	<b>62,407,923</b>	<b>433.53</b>