
Human Rights

MISSION STATEMENT

The mission of the Office of Human Rights is to enforce Federal, State, and County anti-discrimination laws in housing, commercial real estate, employment, public accommodation & intimidation and promote increased understanding and tolerance among diverse groups.

BUDGET OVERVIEW

The total approved FY14 Operating Budget for the Office of Human Rights is \$942,673, an increase of \$45,725 or 5.1 percent from the FY13 Approved Budget of \$896,948. Personnel Costs comprise 92.3 percent of the budget for eight full-time positions, and a total of eight FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 7.7 percent of the FY14 budget.

LINKAGE TO COUNTY RESULT AREAS

While this program area supports all eight of the County Result Areas, the following are emphasized:

- ❖ ***A Responsive, Accountable County Government***
- ❖ ***Vital Living for All of Our Residents***

DEPARTMENT PERFORMANCE MEASURES

Performance measures for this department are included below, with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY13 estimates reflect funding based on the FY13 approved budget. The FY14 and FY15 figures are performance targets based on the FY14 approved budget and funding for comparable service levels in FY15.

ACCOMPLISHMENTS AND INITIATIVES

- ❖ ***The Office participated in the following Outreach and Education events:***
 - World of Montgomery***
 - Coordinated a One-Stop Shop for Fair Housing Conference and Discussion Panel for Housing and the Real Estate Industry***
 - Human Rights Day Proclamation***
 - Community Discussion on Immigration***
 - One-Stop Shop for Small Employers***
 - Housing Fair***
 - Civil Rights Education Freedom Tour***
 - Released Public Statements against Incidents of Hate/Violence and Call for Civility***
 - 2012 Human Rights Hall of Fame***
- ❖ ***Enforcement:***

From July 2012 to December 2012, the office closed 91 employment cases, 13 real estate and housing cases, and 8 public accommodations cases.

In addition, the office continues streamlining internal procedures for consistency and expedition of resolutions; growth of the mediation program and conducted training for new and continuing mediators; drafted regulations to make mediation a required first step in the Enforcement process; initiated a language interpreter program to support mediations in which parties have limited English proficiency; strengthened the Appeal and Conciliation Programs; and successfully closed mediation and conciliated cases with monetary and non-monetary resolutions.

The office also promoted hate-violence compensation through Partnership Fund for Hate Violence Victims.

PROGRAM CONTACTS

Contact James Stowe of the Office of Human Rights at 240.777.8490 or Phil Weeda of the Office of Management and Budget at 240.777.2780 for more information regarding this department's operating budget.

PROGRAM DESCRIPTIONS

Compliance

This program investigates and resolves formal complaints of discrimination in employment, housing commercial and residential real estate transactions, public accommodations and intimidations through a formal complaint process or mediation.

Program Performance Measures	Actual FY11	Actual FY12	Estimated FY13	Target FY14	Target FY15
Percent of cases that have completed their investigation within 24 months ¹	NA	94%	95%	95%	95%
Percent of cases closed that resulted in a backlog status. ²	NA	11%	10%	10%	10%
Percent of referred cases that are mediated successfully	NA	NA	50	50	50
Percent of cases that have a Letter of Determination issued within 30 days of complete investigation by investigator	NA	NA	95	95	95
Percent reduction (or increase) in the average closeout time of cases (formal complaints) over the prior year	NA	NA	10	10	10

¹ This is a new headline measure as of FY12.

² This performance measure did not exist in FY11.

FY14 Approved Changes	Expenditures	FTEs
FY13 Approved	581,957	6.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	24,474	0.00
FY14 Approved	606,431	6.00

Community Outreach and Education

This program supports and promotes the Human Rights Commission and Committee on Hate Violence on their outreach and education efforts. Participate or, in partnership with other local/state/federal offices, conduct various forums to promote increased understanding and tolerance among diverse groups.

Program Performance Measures	Actual FY11	Actual FY12	Estimated FY13	Target FY14	Target FY15
Results of Customer Satisfaction Survey of the Human Rights Commission ¹	NA	3.4	3.5	3.5	3.5

¹ This is a new headline measure in FY12. The results are based on a five-point satisfaction scale.

FY14 Approved Changes	Expenditures	FTEs
FY13 Approved	38,846	0.50
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	1,634	0.00
FY14 Approved	40,480	0.50

Monitor the County's Fair Housing Ordinance

This program monitors the County's Fair Housing Ordinance through the Interagency Fair Housing Work Group in order to coordinate the activity of county departments, offices, and agencies to prevent housing discrimination and to perform testing of housing providers.

Program Performance Measures	Actual FY11	Actual FY12	Estimated FY13	Target FY14	Target FY15
Percent of housing providers in full compliance with Fair Housing Laws based on the Office of Human Rights' (HRC) selected matched pair testing. HRC is responsible for tracking, monitoring and enforcement ¹	NA	NA	0	0	0

¹ The County's goal is to have zero variance.

FY14 Approved Changes	Expenditures	FTEs
FY13 Approved	56,768	0.50
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	2,388	0.00
FY14 Approved	59,156	0.50

Administration

This program provides overall direction of the office, administration of the budget, personnel, procurement, automation, and support services. Also provided in this program is funding for human relations awards.

FY14 Approved Changes	Expenditures	FTEs
FY13 Approved	219,377	1.00
Increase Cost: FY14 Compensation Adjustment	24,390	0.00
Increase Cost: Annualization of FY13 Personnel Costs	20,030	0.00
Increase Cost: Operating Expenses	8,000	0.00
Increase Cost: Motor Pool Adjustment	5,399	0.00
Increase Cost: Group Insurance Adjustment	3,027	0.00
Increase Cost: Retirement Adjustment	1,661	0.00
Increase Cost: Other Labor Contract Costs	331	0.00
Decrease Cost: Printing and Mail Adjustment	-9	0.00
Decrease Cost: Elimination of FY13 \$2,000 Lump Sum	-17,104	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	-28,496	0.00
FY14 Approved	236,606	1.00

BUDGET SUMMARY

	Actual FY12	Budget FY13	Estimated FY13	Approved FY14	% Chg Bud/App
COUNTY GENERAL FUND					
EXPENDITURES					
Salaries and Wages	600,801	642,918	683,889	669,175	4.1%
Employee Benefits	151,071	195,192	191,835	201,270	3.1%
County General Fund Personnel Costs	751,872	838,110	875,724	870,445	3.9%
Operating Expenses	99,561	58,838	45,378	72,228	22.8%
Capital Outlay	0	0	0	0	—
County General Fund Expenditures	851,433	896,948	921,102	942,673	5.1%
PERSONNEL					
Full-Time	9	9	9	8	-11.1%
Part-Time	0	0	0	0	—
FTEs	8.00	8.00	8.00	8.00	—
REVENUES					
EEOC Reimbursement	0	57,700	57,700	57,700	—
Miscellaneous Revenues	9,132	0	0	0	—
County General Fund Revenues	9,132	57,700	57,700	57,700	—

FY14 APPROVED CHANGES

	Expenditures	FTEs
COUNTY GENERAL FUND		
FY13 ORIGINAL APPROPRIATION	896,948	8.00
Other Adjustments (with no service impacts)		
Increase Cost: FY14 Compensation Adjustment [Administration]	24,390	0.00
Increase Cost: Annualization of FY13 Personnel Costs [Administration]	20,030	0.00
Increase Cost: Operating Expenses [Administration]	8,000	0.00
Increase Cost: Motor Pool Adjustment [Administration]	5,399	0.00
Increase Cost: Group Insurance Adjustment [Administration]	3,027	0.00
Increase Cost: Retirement Adjustment [Administration]	1,661	0.00
Increase Cost: Other Labor Contract Costs [Administration]	331	0.00
Decrease Cost: Printing and Mail Adjustment [Administration]	-9	0.00
Decrease Cost: Elimination of FY13 \$2,000 Lump Sum [Administration]	-17,104	0.00
FY14 APPROVED:	942,673	8.00

PROGRAM SUMMARY

Program Name	FY13 Approved		FY14 Approved	
	Expenditures	FTEs	Expenditures	FTEs
Compliance	581,957	6.00	606,431	6.00
Community Outreach and Education	38,846	0.50	40,480	0.50
Monitor the County's Fair Housing Ordinance Administration	56,768	0.50	59,156	0.50
	219,377	1.00	236,606	1.00
Total	896,948	8.00	942,673	8.00