



# Montgomery County, MD

Comparisons by Demographic Subgroups

2019



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# About

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Montgomery County’s Comparisons by Demographic Subgroups is part of a larger project for the County and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by number of years in Montgomery County, annual household income, race/ethnicity and age.

## Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Figure 1 below, respondents age 55 and over (C) gave significantly higher rating to the overall quality of life than those age 18 to 34 (A) and 35 to 54 (B), as denoted by the “A B” listed in the cell of the ratings for those 55+. This was also true of women (A) over men (B); people who were white alone, not Hispanic (A) over those who were Hispanic and/or other race (B); homeowners (B) over renters (A); and those living in detached housing (A) over those living in attached housing (B).

Figure 1: Community Characteristics – General (Example Only)

	Age			Sex		Race/ethnicity		Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	(A)
The overall quality of life in ABC	76%	78% A	82% A B	79% B	77%	81% B	71%	73%	81% A	79% B	76%	78%
Overall image or reputation of ABC	69%	69%	73% A B	71% B	69%	72% B	64%	68%	71% A	69%	71% A	70%
ABC as a place to live	81%	84% A	87% A B	85% B	83%	86% B	78%	79%	86% A	85% B	82%	84%

## Findings

Notable differences between demographic subgroups included the following:

- Respondents who had lived in Montgomery County from six to 20 years tended to have more favorable views of many Community Characteristics, County services and Governance in general than those who had lived in the County for more than 20 years. Residents who had lived in the county for more than 20 years reported higher levels of participation in Community Engagement activities than those who had lived in the County for shorter amounts of time.
- While broad patterns across pillars were difficult to discern, residents with annual household incomes of \$99,999 or less gave higher ratings to aspects of Mobility within Community Characteristics. Resident with annual household incomes of \$49,999 or less tended to give lower ratings to aspects of Recreation and Wellness and Education and Enrichment than those with higher incomes. Respondents with annual household incomes of \$100,000 or more reported higher levels of participation in Community Engagement activities than those with lower incomes.
- Survey respondents who were Hispanic and/or any other race gave higher ratings to many of the general aspects of Community Characteristics, Governance and Participation than those who were white alone/not Hispanic.
- Resident aged 18-34 gave higher ratings to most general aspects of Governance than residents who were older. Residents aged 18-34 also tended to have more favorable views of Mobility and Natural Environment than older respondents. However, residents aged 35-54 and those aged 55 and over reported the highest levels of participation in Community Engagement activities.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B) C	(C)	(A)	(B)	(C)	(A)	(B) A	(A)	(B)	(C)	
The overall quality of life in Montgomery County	85%	90% C	82%	83%	84%	87%	84%	88% A	89%	83%	85%	85%
Overall image or reputation of Montgomery County	83%	87% C	81%	86%	80%	86%	81%	88% A	87%	83%	84%	84%
Montgomery County as a place to live	90%	93% C	87%	89%	92%	90%	88%	93% A	92%	89%	90%	90%
Your neighborhood as a place to live	90%	89%	85%	86%	85%	90% B	88%	89%	89%	86%	89%	87%
Montgomery County as a place to raise children	84%	88%	86%	79%	87% A	88% A	84%	89%	84%	86%	88%	86%
Montgomery County as a place to retire	54% B C	43%	39%	61% B C	46% C	35%	38%	50% A	48% B	36%	48% B	43%
Overall appearance of Montgomery County	86% C	80%	78%	81%	83%	80%	80%	83%	81%	82%	81%	81%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall feeling of safety in Montgomery County	88% C	84%	81%	79%	83%	88% A	83%	85%	88% B	81%	85%	84%
In your neighborhood during the day	95%	95% C	91%	93%	94%	94%	95%	93%	95%	94%	93%	94%
In Montgomery County's downtowns/commercial areas during the day	92%	93% C	88%	88%	89%	93%	91%	92%	93% C	92% C	88%	91%

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Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall ease of getting to the places you usually have to visit	71% C	71% C	59%	76% C	77% C	59%	56%	79% A	73% B	65%	65%	67%
Traffic flow on major streets	29%	39% A C	27%	50% B C	35% C	24%	20%	46% A	30%	33%	33%	32%
Ease of public parking	54% C	57% C	39%	57% C	49%	47%	41%	58% A	58% B C	48%	45%	49%
Ease of travel by car in Montgomery County	52% C	53% C	41%	60% C	52% C	43%	35%	64% A	51%	48%	46%	48%
Ease of travel by public transportation in Montgomery County	54%	53%	48%	64% C	60% C	42%	42%	61% A	49%	50%	56%	51%
Ease of travel by bicycle in Montgomery County	42%	49% C	36%	65% B C	48% C	34%	35%	51% A	36%	50% A C	39%	43%
Ease of walking in Montgomery County	66% C	62% C	50%	68% C	66% C	51%	53%	64% A	64% C	59%	54%	58%
Availability of paths and walking trails	78% B C	67% C	59%	58%	77% A C	63%	66%	68%	76% B C	65%	61%	66%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Quality of the overall natural environment in Montgomery County	84%	84%	79%	83%	86%	81%	79%	87% A	85%	81%	83%	82%
Air quality	72%	76% C	67%	79% C	74%	69%	67%	78% A	69%	73%	72%	71%
Cleanliness of Montgomery County	81%	79%	77%	78%	79%	79%	78%	81%	80%	79%	78%	78%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall "built environment" of Montgomery County (including overall design, buildings, parks and transportation systems)	75% C	74% C	64%	76% C	82% C	64%	62%	80% A	75%	69%	71%	71%
Public places where people want to spend time	83% C	78%	72%	74%	80%	77%	74%	82% A	82% C	80% C	70%	77%
Variety of housing options	50%	57%	53%	55%	54%	54%	49%	60% A	46%	58% A	56% A	54%
Availability of affordable quality housing	24%	27%	22%	32% B C	22%	23%	19%	30% A	18%	28% A	28% A	25%
Overall quality of new development in Montgomery County	66%	72% C	60%	70%	70%	63%	62%	72% A	69% C	69% C	60%	66%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall economic health of Montgomery County	77%	80%	76%	76%	78%	78%	77%	79%	82%	75%	78%	78%
Montgomery County as a place to work	80%	81%	79%	80%	84%	79%	80%	81%	81%	79%	82%	80%
Montgomery County as a place to visit	69%	72%	69%	78% C	73%	67%	64%	79% A	72%	70%	70%	70%
Employment opportunities	69%	60%	69% B	63%	62%	68%	72% B	60%	63%	64%	70%	66%
Shopping opportunities	85%	86%	83%	78%	86% A	88% A	86%	85%	88%	84%	84%	85%
Cost of living in Montgomery County	20%	23%	21%	26%	22%	20%	15%	29% A	23%	19%	24%	22%
Overall quality of business and service establishments in Montgomery County	77%	76%	74%	66%	77% A	77% A	77%	74%	78%	75%	74%	75%
Vibrant downtowns/commercial areas	79% C	79% C	71%	77%	78%	74%	74%	78%	90% B C	73%	67%	75%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Health and wellness opportunities in Montgomery County	81%	83%	82%	79%	84%	82%	82%	83%	81%	79%	87% B	82%
Fitness opportunities (including exercise classes and paths or trails, etc.)	71%	77%	73%	66%	73%	77% A	75%	74%	75%	71%	78%	74%
Recreational opportunities	79%	79%	74%	71%	78%	79%	76%	79%	80%	75%	77%	77%
Availability of affordable quality food	74%	71%	72%	71%	70%	75%	73%	72%	68%	71%	77% A	72%
Availability of affordable quality health care	63%	61%	68%	64%	59%	67% B	69% B	61%	60%	61%	72% A B	64%
Availability of preventive health services	75%	69%	73%	70%	69%	74%	76% B	69%	70%	72%	74%	72%
Availability of affordable quality mental health care	57%	51%	51%	57%	58% C	46%	49%	56%	48%	53%	55%	53%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall opportunities for education and enrichment	82%	85%	85%	84%	85%	86%	85%	85%	87% B	80%	90% B	85%
Availability of affordable quality child care/preschool	31%	50% A	42%	57% C	54% C	35%	33%	53% A	31%	46% A	52% A	44%
K-12 education	80%	81%	83%	79%	80%	83%	80%	84%	80%	80%	85%	82%
Adult educational opportunities	69%	75%	79% A	65%	72%	81% A B	78%	74%	74%	76%	77%	76%
Opportunities to attend cultural/arts/music activities	72%	75%	78%	69%	74%	79% A	78%	74%	74%	76%	79%	76%
Opportunities to participate in religious or spiritual events and activities	84%	81%	88% B	77%	83%	88% A	89% B	81%	79%	87% A	87% A	85%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Opportunities to participate in social events and activities	70%	71%	71%	58%	72% A	74% A	74% B	67%	67%	72%	74%	71%
Opportunities to volunteer	77%	77%	80%	66%	81% A	81% A	82% B	75%	72%	79%	82% A	79%
Opportunities to participate in community matters	79%	72%	72%	63%	79% A	76% A	78% B	70%	72%	74%	78%	74%
Openness and acceptance of the community toward people of diverse backgrounds	80% C	77% C	71%	70%	69%	80% A B	76%	74%	78%	76%	72%	75%
Neighborliness of residents in Montgomery County	64%	66% C	58%	67% B	55%	65% B	58%	68% A	61%	65%	60%	62%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Montgomery County	91% C	87% C	78%	87%	84%	83%	83%	87%	92% B C	79%	84%	84%
The value of services for the taxes paid to Montgomery County	69% C	60% C	49%	59%	61%	55%	56%	60%	68% B C	51%	55%	57%
The overall direction that Montgomery County is taking	66% C	64% C	48%	71% C	61%	54%	54%	64% A	67% B C	53%	57%	57%
The job Montgomery County government does at welcoming resident involvement	65% C	61% C	48%	63% C	63% C	52%	51%	65% A	65% B C	55%	54%	57%
Overall confidence in Montgomery County government	67% C	69% C	54%	68%	65%	60%	58%	68% A	69% B C	60%	60%	62%
Generally acting in the best interest of the community	72% C	66% C	53%	64%	64%	61%	59%	67% A	67%	60%	62%	61%
Being honest	67% C	62% C	54%	61%	65% C	56%	56%	64% A	58%	58%	63%	59%
Treating all residents fairly	62% C	56%	51%	58%	62% C	52%	56%	56%	53%	53%	61%	55%



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Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall customer service by Montgomery County employees (receptionists, inspectors, librarians, bus drivers, etc.)	79% C	81% C	71%	76%	71%	79% B	77%	77%	75%	78%	77%	77%
The Federal Government	3% B	2%	3% B	2%	2% A	3% A	3% B	2%	3%	2%	2%	2%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Police services	83%	88% C	80%	82%	84%	84%	87% B	80%	82%	81%	88% B	84%
Fire services	96%	98% C	94%	95%	96%	98%	98% B	94%	97%	96%	96%	96%
Ambulance or emergency medical services	86%	96% A	94% A	91%	95%	94%	95%	93%	92%	94%	95%	94%
Crime prevention	74%	75%	70%	70%	73%	73%	77% B	69%	69%	70%	78% A B	72%
Fire prevention and education	85%	87% C	79%	85%	85%	82%	86%	82%	91% B	77%	86% B	83%
Animal control	63%	77% A C	62%	71%	66%	70%	68%	69%	75% C	68%	64%	69%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69%	76% C	66%	79%	71%	70%	70%	74%	71%	73%	71%	71%

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Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall (A)
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Traffic enforcement	61%	66%	59%	72% B C	59%	61%	60%	65%	57%	63%	65%	62%
Street repair	50% C	48% C	33%	57% B C	39%	40%	34%	51% A	46%	44%	39%	42%
Street cleaning	73% C	66% C	56%	67%	61%	62%	58%	68% A	73% B C	63%	56%	63%
Street lighting	78% C	75% C	62%	74%	70%	71%	71%	71%	80% B C	67%	68%	70%
Snow removal	79% C	73%	69%	74%	72%	73%	73%	74%	76%	69%	75%	72%
Sidewalk maintenance	78% B C	67% C	55%	70%	68%	62%	65%	66%	73% B C	64%	61%	65%
Traffic signal timing	64% C	61% C	50%	69% C	65% C	50%	49%	67% A	65% B C	54%	55%	57%
Bus or transit services	82% C	84% C	73%	84%	77%	79%	72%	86% A	88% B C	76%	77%	79%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall (A)
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Garbage collection	89% C	89% C	82%	83%	84%	89%	87%	86%	88%	85%	86%	86%
Recycling	83%	88%	85%	77%	85% A	89% A	87%	85%	88%	84%	87%	86%
Yard waste pick-up	90% C	86%	82%	79%	83%	87% A	88% B	82%	92% B C	84%	82%	85%
Drinking water	79%	76%	78%	76%	73%	82% B	80%	77%	78%	76%	81%	78%
Preservation of natural areas such as open space, farmlands and greenbelts	71% C	78% C	60%	72%	72%	68%	63%	76% A	82% B C	67%	64%	69%
Montgomery County open space	68%	76% C	59%	68%	70%	66%	61%	74% A	73% C	67%	62%	67%

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Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Storm drainage	75%	80% C	71%	77%	79%	73%	69%	82% A	81% C	76%	72%	75%
Sewer services	87%	89%	84%	84%	82%	90% B	87%	86%	93% B C	86%	85%	87%
Power (electric and/or gas) utility	78%	86% A	83%	86%	81%	84%	84%	84%	83%	82%	85%	83%
Utility billing	71%	70%	70%	66%	67%	74%	72%	69%	67%	67%	78% A B	70%
Land use, planning and zoning	55%	67% A C	44%	70% C	60% C	49%	46%	67% A	62%	53%	53%	55%
Code enforcement (weeds, abandoned buildings, etc.)	63%	61%	52%	58%	63%	56%	54%	62%	64%	56%	54%	58%
Cable television	63%	69% C	56%	57%	68% A	62%	62%	64%	68%	60%	62%	62%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Economic development	65% C	72% C	50%	70% C	62%	59%	58%	66%	68%	60%	59%	62%

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Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
County parks	89%	94% C	85%	84%	90% A	93% A	92%	88%	95% B C	88%	89%	90%
Montgomery County recreation programs or classes	80%	90% A	85%	79%	87%	89% A	86%	87%	91% C	88%	82%	86%
Montgomery County recreation centers or facilities	83%	88%	82%	81%	83%	87%	84%	86%	89% C	86%	81%	85%
Health services	69%	79% A	76%	73%	74%	79%	80%	74%	80% B	71%	81% B	77%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Public library services	92%	96% C	89%	88%	94% A	94% A	93%	92%	94%	92%	94%	92%
County-sponsored special events	82% C	78% C	66%	61%	77% A	78% A	80% B	70%	81% C	75%	67%	74%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Public information services	84%	85% C	78%	80%	87%	81%	85%	80%	88% C	81%	80%	82%

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Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Sense of community	60%	64% C	57%	69% B C	57%	59%	55%	67% A	58%	61%	63%	60%
Recommend living in Montgomery County to someone who asks	92% C	89%	85%	83%	90% A	90% A	86%	92% A	90%	89%	86%	88%
Remain in Montgomery County for the next five years	83%	87% C	81%	83%	85%	84%	82%	87% A	76%	89% A	86% A	84%
Contacted Montgomery County (in-person, phone, email or web) for help or information	38%	45%	52% A	39%	36%	52% A B	44%	47%	38%	48% A	50% A	47%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Was NOT the victim of a crime	94% C	91% C	86%	94%	88%	90%	92% B	87%	88%	91%	90%	89%
Did NOT report a crime	91% B C	85%	85%	88%	85%	87%	88%	85%	86%	86%	86%	86%
Stocked supplies in preparation for an emergency	32%	38%	39%	33%	43% C	35%	33%	41% A	37%	42% C	31%	38%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Walked or biked instead of driving	83% B C	60% C	47%	55%	63%	61%	59%	61%	82% B C	55%	49%	60%
Carpooled with other adults or children instead of driving alone	45%	51% C	38%	40%	42%	48%	41%	50% A	58% B C	45% C	34%	44%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Used Ride On bus, Metrobus, Metro, MARC or other public transportation instead of driving	89% B C	75% C	55%	66%	67%	74% B	69%	72%	84% B C	71% C	58%	70%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Recycle at home	96%	99% C	96%	87%	98% A	99% A	99% B	95%	98%	97%	96%	97%
Made efforts to make your home more energy efficient	64%	82% A	77% A	70%	77%	77%	75%	77%	69%	78% A	79% A	76%
Made efforts to conserve water	76%	79%	81%	80%	87% C	75%	79%	79%	79%	77%	81%	80%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
NOT under housing cost stress	47%	60% A	65% A	14%	36% A	87% A B	71% B	47%	52%	60%	65% A	59%
Did NOT observe a code violation	76% B C	64%	65%	73% C	71% C	63%	65%	70%	72% C	66%	64%	67%

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Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Purchase goods or services from a business located in Montgomery County	99%	97%	98%	98%	98%	98%	97%	99%	98%	98%	98%	98%
Economy will have positive impact on income	24%	31%	25%	32%	27%	25%	23%	31% A	25%	30%	25%	27%
Work in Montgomery County	46%	58% A C	48%	59%	52%	50%	49%	53%	47% C	67% A C	35%	51%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Used Montgomery County recreation centers or their services	55%	71% A C	57%	53%	58%	66% A B	60%	63%	59%	70% A C	53%	62%
Visited a neighborhood park or County park	92% C	95% C	82%	83%	87%	93% A B	88%	89%	96% C	95% C	76%	89%
Eat at least 5 portions of fruits and vegetables a day	90%	93% C	86%	90%	86%	92% B	87%	92% A	92%	90%	88%	90%
Participate in moderate or vigorous physical activity	89%	88%	88%	75%	88% A	92% A	89%	87%	92% C	88%	85%	88%
Reported being in "very good" or "excellent" health	74% B C	66%	61%	43%	68% A	74% A	68%	64%	70% C	69% C	59%	66%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Used Montgomery County public libraries or their services	79% C	78% C	68%	67%	75%	75% A	70%	78% A	76% C	78% C	68%	74%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Participated in religious or spiritual activities in Montgomery County	33%	52% A	50% A	47%	48%	45%	44%	51% A	36%	51% A	51% A	48%
Attended a County-sponsored event	44%	50% C	41%	28%	47% A	50% A	45%	46%	48% C	52% C	34%	45%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Campaigned or advocated for an issue, cause or candidate	26%	23%	29%	18%	25%	29% A	30% B	22%	23%	25%	30%	26%
Contacted Montgomery County elected officials (in-person, phone, email or web) to express your opinion	24% B	17%	24% B	17%	20%	24%	27% B	17%	20%	22%	25%	22%
Volunteered your time to some group/activity in Montgomery County	39%	38%	41%	28%	37%	45% A B	42%	39%	30%	46% A	41% A	40%
Participated in a club	14%	25% A	31% A	21%	20%	30% A B	25%	25%	19%	27% A	31% A	26%
Talked to or visited with your immediate neighbors	78%	86% A	92% A B	77%	82%	92% A B	90% B	82%	78%	91% A	88% A	87%
Done a favor for a neighbor	56%	82% A	85% A	77% B	65%	84% B	80% B	74%	57%	85% A	85% A	78%
Attended a local public meeting	17%	23%	28% A	15%	22%	27% A	25%	22%	16%	27% A	26% A	24%
Watched (online or on television) a local public meeting	14%	31% A C	25% A	29%	28%	22%	16%	35% A	21%	25%	27%	25%
Read or watch local news (via television, paper, computer, etc.)	74%	84% A	92% A B	88%	86%	83%	83%	88%	75%	86% A	92% A B	85%
Vote in local elections	74%	78%	91% A B	63%	80% A	90% A B	89% B	75%	77%	79%	90% A B	83%



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Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Overall feeling of safety in Montgomery County	87%	91%	90%	93% C	93% C	86%	87%	92% A	81%	92% A	93% A	89%
Overall ease of getting to the places you usually have to visit	93%	91%	90%	90%	90%	91%	92%	89%	91%	90%	91%	91%
Quality of the overall natural environment in Montgomery County	91% C	90% C	85%	88%	89%	88%	88%	88%	88%	90%	85%	88%
Overall "built environment" of Montgomery County (including overall design, buildings, parks and transportation systems)	83%	80%	78%	85%	77%	80%	80%	79%	75%	81%	83% A	80%
Health and wellness opportunities in Montgomery County	74%	84% A	82% A	90% C	85% C	76%	75%	87% A	77%	78%	86% A B	81%
Overall opportunities for education and enrichment	80%	90% A C	82%	92% C	91% C	80%	79%	91% A	84%	86%	83%	84%
Overall economic health of Montgomery County	84%	93% A	92% A	92%	91%	90%	89%	92%	85%	93% A	92% A	91%
Sense of community	70%	78% A C	69%	84% C	75%	69%	68%	79% A	62%	79% A	75% A	72%

Table 29: Additional Service Items and Government Ratings

Please rate the quality of each of the following services in Montgomery County: (Percent rating as "excellent" or "good").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
MC311 non-emergency services and information line	78%	85% C	67%	72%	76%	78%	75%	79%	75%	78%	74%	76%
Services for seniors	85% C	86% C	66%	77%	77%	71%	73%	78%	87% C	74%	72%	75%
Services for youth	78% C	77% C	62%	65%	71%	73%	71%	72%	76%	68%	73%	71%
Election/voter services	91% C	88% C	79%	81%	81%	88% B	88% B	82%	94% B C	83%	82%	85%
Permitting services	68%	74% C	57%	70%	65%	64%	61%	71% A	67%	68%	63%	66%

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Please rate the quality of each of the following services in Montgomery County: (Percent rating as "excellent" or "good").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Consumer protection	86% C	73% C	59%	67%	67%	68%	65%	72%	79% B C	67%	62%	68%
Alcohol sales	54%	57%	51%	60% C	65% C	49%	51%	60% A	53%	52%	58%	54%
The State of Maryland	75% C	69%	65%	75% C	75% C	64%	68%	71%	69%	66%	72%	69%

Table 30: County Focus Areas

Thinking now about some more specific areas of focus, please indicate if each of the following have gotten better, worse or stayed the same in Montgomery County over the past two years: (Percent rating as "much better" or "somewhat better").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
Affordable housing	11%	16%	13%	29% B C	12%	9%	8%	19% A	8%	14%	17% A	14%
Crime	29% C	28% C	19%	44% B C	24%	18%	16%	34% A	29%	23%	23%	24%
The environment	36% C	37% C	25%	45% B C	31%	29%	19%	46% A	35%	34%	27%	32%
The pace of growth	43% C	42% C	24%	63% B C	36% C	25%	21%	50% A	42% C	36%	28%	35%
Public schools (K-12)	50% C	43% C	28%	68% B C	36% C	26%	16%	55% A	44%	35%	36%	37%
Social services for those in need	52% B C	37% C	23%	52% B C	33% C	21%	21%	41% A	37%	31%	32%	33%
Traffic	12%	21% A C	6%	38% B C	10%	6%	4%	23% A	8%	16% A	14%	13%
Job growth	29%	39% C	24%	50% B C	32%	25%	23%	39% A	32%	32%	30%	31%
Business growth	44% C	46% C	30%	53% C	43% C	33%	33%	46% A	45% C	42% C	32%	39%
Quality of life opportunities (recreation, libraries, arts and culture)	47%	49% C	39%	59% B C	39%	42%	33%	56% A	50% C	47% C	38%	44%

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Table 31: Ease of Communicating or Resolving Issue

Please indicate how easy or hard it was to do each of the following. (Percent rating as "very easy" or "somewhat easy").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Communicate the issue/problem	71%	81%	75%	71%	86%	76%	75%	79%	88%	73%	75%	76%
Resolve the issue/problem	63%	60%	52%	41%	76% A	57%	58%	58%	70%	54%	56%	57%

Asked only of those who said they needed the County government to resolve an issue or problem in the past two years.

Table 32: Fairness of Interaction with Montgomery County Police Department Employee

To what extent do you agree or disagree that the MCPD employee(s) you interacted with treated you fairly?	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
	92% B	83%	85%	74%	87% A	89% A	92% B	80%	81%	87%	90% A	86%

Table 33: Aspects of Interaction with Montgomery County Police Department Employee

Please rate each of the following aspects of the MCPD employee(s) with whom you personally had contact: (Percent rating as "excellent" or "good").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Professionalism	87% C	81%	76%	77%	82%	81%	84% B	77%	74%	82%	84% A	80%
Approachability	82%	73%	73%	69%	77%	76%	80% B	70%	62%	79% A	81% A	75%
Responsiveness	67%	75%	71%	66%	74%	74%	76%	69%	57%	78% A	78% A	72%

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Table 34: Aspects of Montgomery County K-12 Schools

Please rate each of the following aspects of Montgomery County K-12 public schools: (Percent rating as "excellent" or "good").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
Class size	47%	56% C	39%	80% B C	49% C	34%	32%	61% A	46%	49%	47%	48%
Teacher/student ratio	44%	56% C	37%	77% B C	48% C	32%	32%	59% A	41%	47%	47%	46%
Student safety	67%	70% C	58%	72% C	67%	60%	58%	70% A	63%	63%	68%	65%
School facilities	59%	62%	60%	72% C	67% C	52%	50%	67% A	55%	56%	71% A B	60%
Food/cafeteria	37%	45% C	32%	53% C	43% C	28%	27%	46% A	26%	37%	51% A B	39%
Accessibility of teachers and administrators	67%	75%	67%	69%	69%	73%	75%	69%	58%	75% A	72% A	71%
Diversity of race/ethnicity of the student body	81% C	75% C	65%	67%	73%	74%	74%	71%	64%	74%	72%	72%
Overall quality of education	80%	77%	72%	77%	82% C	72%	73%	78%	70%	75%	79%	75%

Table 35: Adjusting Boundaries of Montgomery County Public Schools

To what extent do you agree or disagree that Montgomery Public Schools (MCPS) should consider adjusting school boundaries in order to increase student diversity and better utilize capacity in its schools?	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	
	84% C	74% C	61%	82% C	84% C	63%	67%	76% A	87% B C	63%	66%	70%

The National Community Survey™

Table 36: Potential Information Sources

Please indicate the extent to which you use each of the following potential sources for information about County services, activities and events.: (Percent rating as "major source" or "minor source").	Number of years in Montgomery County			Annual household income			Race/ethnicity		Age			Overall
	5 years or less	6 to 20 years	More than 20 years	\$49,999 or less	\$50,000 to \$99,999	\$100,000 or more	White alone, not Hispanic	Hispanic and/or other race	18-34	35-54	55+	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)
County website (www.montgomerycountymd.gov)	72%	83% A C	73%	70%	73%	80% A B	76%	77%	73%	82% A C	73%	76%
MC311	29%	47% A	50% A	53% B C	41%	41%	40%	48% A	32%	48% A	49% A	44%
Local newspapers and/or their websites	68%	71%	70%	67%	72%	69%	69%	71%	73%	67%	71%	70%
Radio (e.g., WTOP, etc.)	54%	70% A	73% A	68%	68%	67%	67%	69%	66%	68%	69%	68%
"Montgomery al Dia" radio program	11%	18% A C	11%	36% B C	14% C	7%	6%	24% A	8%	19% A C	13%	14%
Local television stations	42%	59% A	67% A B	70% B C	60%	53%	58%	59%	49%	58% A	68% A B	59%
County cable television (Verizon ch. 30, Comcast and RCN ch. 6)	27%	37% A C	30%	48% C	40% C	23%	22%	43% A	28%	32%	36%	32%
Civic association, homeowners' association newsletters, or community listservs	46%	57% A	58% A	53%	50%	58% B	57%	54%	44%	57% A	62% A	55%
Nextdoor app or website	43% C	46% C	29%	36%	32%	43% B	35%	43% A	44% C	42% C	30%	38%
Montgomery County's social network sites (e.g. Facebook, Twitter, etc.)	39% C	46% C	24%	43% C	44% C	30%	26%	46% A	50% B C	39% C	21%	35%
Alert Montgomery	40%	70% A C	52% A	61%	53%	56%	50%	61% A	47%	69% A C	46%	55%
Blog websites	22% C	29% C	12%	35% B C	21%	15%	13%	29% A	26% C	23% C	13%	20%
Publications from County government or elected officials (mailings, publications, online e newsletters, Paperless Airplane)	39%	52% A	56% A	55%	52%	47%	50%	51%	38%	51% A	59% A B	51%
Town hall meetings or other public meetings	27%	38% A	32%	38%	30%	32%	30%	37% A	28%	36%	33%	33%
Word of mouth	78% B	66%	77% B	63%	72%	76% A	80% B	65%	74%	73%	72%	73%