

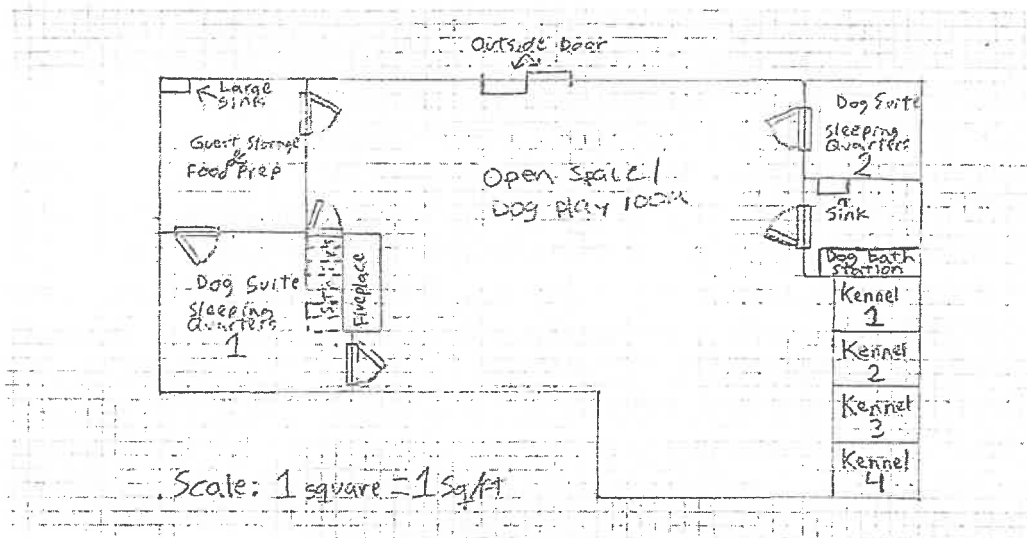
**Attachment A-
Detailed Information about Proposed Use**

Exhibit 19
OZAH Case No: CU 24-05

Monday – Friday Doggie Daycare Operations:

Daycare will operate on weekdays (Monday through Friday), between 7:30 AM and 4:30 PM. Daycare will not have an "open door" policy. Daycare attendees will be required to have set schedules, attending at least one day per week. This allows the dogs to all become very familiar with each other, which creates a more calm, quieter, and structured environment. We expect to have an average of 10 guests per day, and up to a maximum capacity of 15 guests on some occasions. (These totals include daycare and overnight boarding guests combined).

Facility Set Up



The daycare and boarding facility is a total of 1,338 sqft. The space will consist of an open play/exercise area, a row of (4) oversized kennels, (2) suites, (1) bathroom and dog bathing station, and (1) laundry and storage room.

The play/exercise area is 908 sqft, and can be split up into multiple sections with the use of a mobile room divider. This will allow small and large dogs to be kept separate from each other when the need arises. The mobile divider will be custom made to fit our specific space. The divider walls will be constructed from High Density Polyethylene (HDPE), which are abrasion, moisture, stain and odor resistant, FDA, NSF and USDA approved for its closely packed structure and chemical resistance.

The flooring will be a poured polyurea coating. This type of flooring is high impact resistant and slip resistant, making it easier on the dogs joints as they play. A polyurea floor is ideal for any canine related facility, as its structure makes it safe and easy to sanitize. The coating has a tight molecular structure that keeps microscratches to a minimum. A polyurea coating prevents the growth of bacteria and kennel cough, and is scratch-resistant so can be easily and thoroughly sanitized.

The play/exercise area will have Fiberglass Reinforced Plastic panels (FRP) installed on the walls. The panels will go up 4 feet in height before shifting to standard drywall. FRP is a USDA Certified antimicrobial surface that is easy to clean and sanitize.

All entrances and exits will be dual gated. This will guarantee that no dogs will escape past team members who are entering or exiting to and from the outside.

Additional Safety Measures:

The floors, room divider, and play area walls will all be made of easily sanitizable surfaces. HAFH team members will use Rescue™ (a veterinarian grade disinfectant which kills parvo, ringworm, kennel cough, and more), in our daily cleaning/disinfecting routines.

The facility will be equipped with a Lorex NVR Security Camera System. There will be multiple cameras, showing every angle of the facility.

- All HAFH team members are Dog & Cat First Aid/CPR Certified through the Red Cross.
- All HAFH team members will be required to obtain an individual Fear Free certification. *(The goal of Fear Free is to enhance the emotional and physical wellbeing of companion animals by supporting, stimulating, and promoting evidence-based research aimed at advancing our understanding and improving our ability to create a positive, happy, and Fear Free experience for pets, owners, and their pet care providers.)*

HAFH will require the following of all our guests:

- All daycare and overnight boarding guests must be up-to-date on Rabies, Distemper, Bordetella, and Canine Influenza vaccinations.
- All guests must be taking a vet prescribed flea/tick preventative.
- All guests over 12 months old must be spayed or neutered in order to participate in group play.
- Owners will be required to show proof of the above requirements via vet records that will be kept on file and updated every 6 months.

Traffic

Approximately 75% of our daily daycare visitors will be transported to and from the property by an HAFH team member, in one AM and one PM trip. This will majorly cut down on customer related traffic.

The dogs will be shuttled to and from in a van which is equipped with Ruff Land™ crash tested travel crates. The crates are secured to the interior of the van using Husky brand cam buckle tie-down straps, which are rated for a 500 pound working limit per strap, and a break strength of 1,500 pounds per strap. Each crate is secured with a minimum of (4) separate straps.

The remaining few guests who are dropped off by customers will have staggered appointment times, as to not create a line of traffic.

Dog Waste Management

We have 3 plans for responsible pet waste disposal:

OPTION 1) Flushing into our septic system, which will be emptied once yearly.

-We have talked to Fogle's Septic Service, who inspected the septic system personally and deemed it in great condition. They prescribed pumping it once every 2 years for a family of 4, or once a year if we include the extra waste from a dog care business. If we continue with this option, they would splice a dog waste tube with a screw-able cover such as the commercially available "Doggie Doo Drain". The waste would be emptied into the drain tube and flushed down with water immediately.

-USDA supports the use of septic tanks to digest dog waste into harmless ground absorbed liquids.
<https://www.usda.gov/media/blog/2011/03/08/pet-waste-disposal-systems-help-protect-water-quality>

-EPA encourages dog owners to flush dog waste down the toilet.
<https://cfpub.epa.gov/npstbx/files/NHDES%20Pet%20Waste%20Campaign2.pdf>

-MDE also encourages dog owners to flush the waste down the toilet. The waste is pumped out of the septic and treated at a wastewater treatment plant as per the recommendation of MDE.
<https://mde.maryland.gov/programs/marylander/outreach/pages/scoop%20the%20poop.aspx>

OPTION 2) Bagging into biodegradable bags and using a locally available trash disposal service.

-MDE recommends bagging dog waste in biodegradable bags for normal trash disposal.
<https://mde.maryland.gov/programs/marylander/outreach/pages/scoop%20the%20poop.aspx>

-EPA suggests that "responsible pet owners should throw pet waste in the trash or flush it down the toilet"
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Option 3) Bagging into biodegradable bags and scheduling pickup on a weekly basis through a professional pet waste management company, such as "Doody Calls" or "Pet Butler".

- www.doodycalls.com
- <https://www.petbutler.com/locations/montgomery-county-area-pooper-scooper/silver-spring-md/>

Overview of Daily Daycare Operations

Doggie Daycare guests will arrive between 7:30 AM and 9:30 AM
Approximately 75% of our daily guests will be picked up by HAFH, and arrive in one van load. The remaining few that are dropped off by customers will have staggered appointment times, as to not create a line of traffic.
All drop offs or picks ups done by customers will be done "curb side" only (in our private driveway), as to not rile up the dogs inside which will help keep the noise level down.

Upon arrival, guests will be escorted by an HAFH team member and given the opportunity to relieve themselves before entering the indoor play area. During bathroom usage, dogs will be escorted on leash, within our property lines, staying close to the center of the property, as far away from property lines as possible. All daycare guests will be given four separate opportunities throughout the day for bathroom usage. One team member will escort up to two dogs per bathroom break.

Between 7:30 and 11 AM guests will have supervised playtime, as well as one-on-one basic training sessions.

Guests will have lunch time, followed by digestion/napping between 11 AM and 12 PM. Each guests will eat and nap in their own kennel/run/suite. During guest lunch/nap time, HAFH team members will clean and sanitize the main playroom floor. Sanitizing the floors will be done using Rescue™ (veterinarian grade disinfectant which kills parvo, ringworm, kennel cough, and more).

Guests will participate in individual or small group enrichment activities from 12 PM – 1 PM.

(Enrichment activities will vary from day to day, and will include the use of specialty canine toys and puzzles)

Guests will have supervised play time from 1 PM – 4 PM

Approximately 75% of our guests will be loaded up into our van at 4 PM, and taken back to their homes in one trip. The remaining few that are picked up by customers will have staggered appointment times, as to not create a line of traffic.

HAFH team members will clean and disinfect the main playroom floor and all kennels/suites at the end of each day.

Overnight Boarding Operations:

We expect to have an average of 2 overnight boarding guests each day. We would like to cap the overnight guests at a maximum of 5, especially during popular travel times surrounding and during holidays/long weekends.

Overnight Boarding guests may or may not interact with our regular daycare visitors, that will be determined on a case by case basis after a temperament test and thorough evaluation.

Overnight Boarding guests will be given six separate opportunities throughout the day for bathroom usage, between the hours of 7 AM and 9 PM. One team member will escort up to two dogs per bathroom break. During bathroom usage, dogs will be escorted on leash, within our property lines, staying close to the center of the property, as far away from property lines as possible.

Overnight Boarding guests can be dropped off and picked up from our location on weekdays between 7:30 AM and 6:30 PM, and on weekends between 10 AM and 5:30 PM. Since most people board their dogs when travelling out of town, the dogs will typically be spending several nights in a row with us. This means that Overnight Boarding guest drop off and pick up will only take place a few times throughout the week (probably around 4 times), during scheduled appointment times.

About Us:

Home Away From Home Pet Care is a small, family and Veteran owned business. We have been serving the Damascus community offering dog walking, check-in visit, and pack walk services since 2016. We have grown a loyal client base over the years, and would love the ability to offer more services. Many of our customers have asked us over the years if we would be willing to provide in-home pet sittings for them, during occasions when they may be tied up during the day, and unable to give their dogs as much attention as they would like. Many dogs get very stressed out, and don't do well in traditional large kennel facilities. We feel that we have the perfect solution to offer dogs a more relaxed and personal environment, and give their owners peace of mind. We have fostered for multiple non-profit dog rescue groups over the years, and would love to be able to volunteer our services on a more regular basis, in order to help the local Montgomery County shelter, and other local non-profit dog rescue groups. We feel that given the opportunity, we can provide a service that is very desired but currently lacking in the community, and serve animals in need through our volunteering efforts.

Thank you for considering our application.

Pet waste disposal plan for 24432 Ridge Rd, Damascus, MD 20872

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