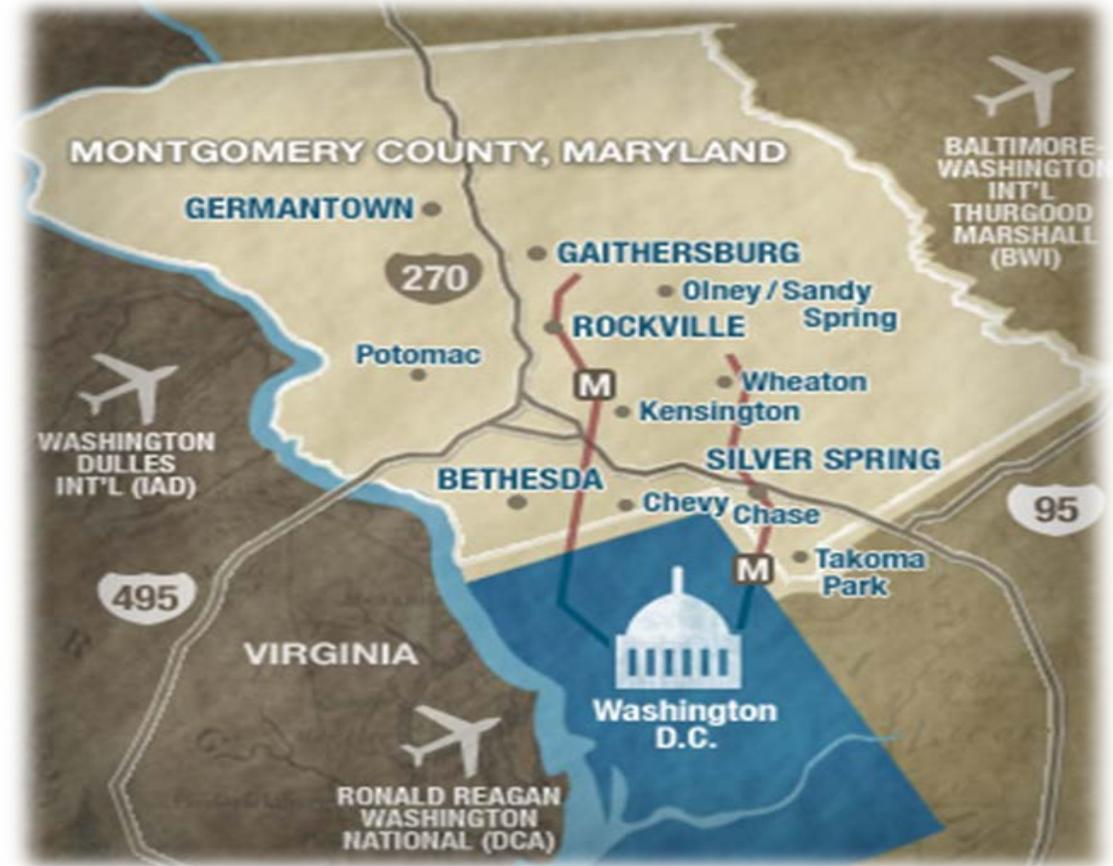


A fleet of blue buses is parked in a lot at a transit center. The buses are arranged in two rows, facing each other. The front of the buses has "SPECIAL" written on the destination sign. The buses are blue with yellow accents. In the background, there is a large building with a walkway bridge. The sky is clear and blue.

Division of Fleet Management Services Equipment Maintenance & Transit Operations Center

One Team, One Mission
*D*elivering *G*reat *S*ervice – *DGS*

- 500 Sq. Miles
- 1 Million + Residents
- Over 40 Departments
- 24/7/365 Operations
- 3,500 Fleet Vehicles
- 37K Work Orders
- 20K PM Services
- 150 Contracts
- **Mission Critical**



Fleet Management Services



- Vehicle Maintenance & Repair
- Welding & Fabrication
- Fleet Cleaning & Servicing
- Fleet Acquisition & Disposal
- Towing & Recovery
- Vehicle Up-Fitting
- Vehicle Engineering
- Warranty Management
- Fuel Management
- Parts Management
- Fleet Policy & Analysis
- FMIS Management
- Motor Pool Management
- Environmental Compliance

Department Of General Services

Delivering Great Service

Division of Fleet Management

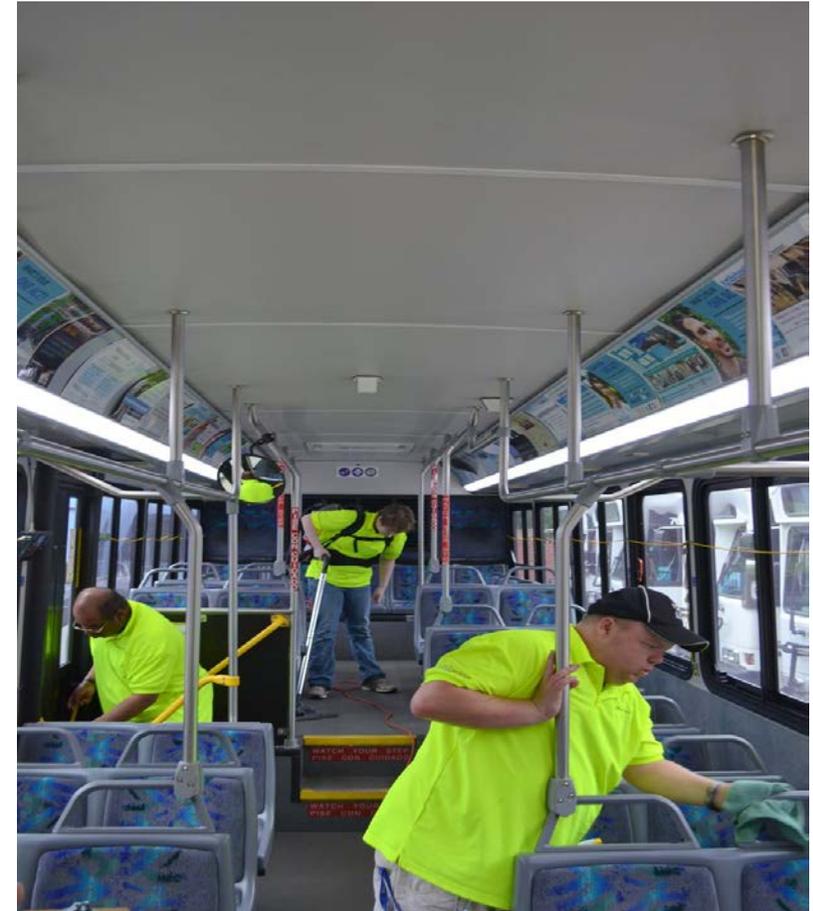


- Equipment Maintenance Transit Operations Center –*EMTOC*
- Brookville Maintenance Facility (Silver Spring) – *BMF*
- Nicholson Court, Small Transit Shop – *STS*
- Seven Locks Road Maintenance - *7 Locks*
- 6 Satellite Depot Maintenance Shops
 - Gaithersburg
 - Colesville
 - Poolesville
 - Bethesda
 - Damascus
 - Silver Spring



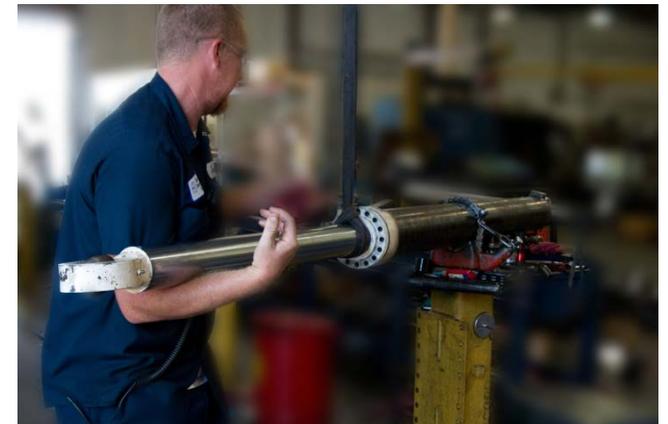
Transit Bus Servicing & Cleaning

- Daily Service – 365 Days
- Fluid Service
- Fueling
- Interior & Exterior Cleaning
- Environmental Cleaning
- Detailing Drivers Area
- Vehicle Safety Inspections
- Minor Maintenance
- Parking Lot Management



Vehicle Maintenance

- Preventative Maintenance
- DOT Inspections (COMAR)
- General Repairs
- Heavy Repairs
- Component Rebuilding
- Auto Body
- Towing & Recovery



Parts & Logistics Support

- Preventative Maintenance Parts
- Engine Components
- Brakes
- Electrical Components
- Belts
- Fasteners
- Hydraulic Hoses
- Fluids & Oils
- Filters
- Cleaning Supplies
- Safety Equipment



Equipment Upfitting

- Vehicles & Equipment are purchased from OEM Dealerships using “Off-the-Lot” Contracts.
- County specifies all upfit equipment.
- County recommends subcontractors for quote/installation.
- Subcontractor modifies the Contractor’s vehicle with costs passed through on the Contractor’s invoice.
- County pays Contractor Net 30 for completed vehicle.
- Contractor pays subcontractors according to their terms.



Key Takeaways



24 /7 Support - Reliable - Flexible

Questions?



Thank You