SECTION D – SPECIFICATIONS/SCOPE OF WORK

1. MINIMUM CONTRACTOR REQUIREMENTS
   a. The Contractor must possess either TRAA Level 3 and/or Wreckmaster 8/9 certification and have certification available for inspection by Contract Administrator or designee.
   b. Contractor’s operators must attend a fire apparatus familiarization course coordinated by the MCFRS at no cost to the MCFRS.
   c. The Contractor must certify that its operators are knowledgeable on the proper tow procedures for fire apparatus to include, but not limited to the Oshkosh all-wheel steer system and tractor-drawn aerial ladder trucks. Failure of the Contractor to certify its operator’s knowledge of the proper tow procedures as described may result in a suspension in towing services to the County.
   d. The Contractor must attend familiarization training annually and on an as-needed basis at MCFRS Central Maintenance Facility relative to fire apparatus towing requirements/procedures. Failure to attend the training in a timely manner may result in a suspension in towing services to the County.

2. MANDATORY RESPONSE TIME
   The response time to arrival at a tow site is required within sixty (60) minutes after notification by a MCFRS representative of the need for services. If the Primary Contractor has not responded within the required time, the County may authorize the Secondary Contractor to respond and the Primary Contractor will be instructed to stand down with no monetary compensation from the County. If the Primary Contractor knowingly cannot respond within these requirements, it is the Contractor's responsibility to notify the MCFRS representative. It is at the County's sole discretion to extend the response time when deemed to be in the County's best interest or to have the Secondary Contractor perform the services with no compensation to the Primary Contractor.

3. DELIVERY SCHEDULE TO DESIGNATED DESTINATION AFTER HOOK-UP AT TOWING SITE
   Towing service delivery is required within ninety (90) minutes after hook-up at the tow site. Delivery schedule is defined as the length of time from hook-up until vehicle/equipment arrival at the designated destination, within the County, as determined by the MCFRS. The County’s requirements must take precedence and supersede all contractual agreements with any and all entities other than the Department. It is at the County's sole discretion to extend the delivery schedule when deemed to be in the County's best interest. Towing service delivery is required as soon as possible to destinations outside of Montgomery County, i.e. directly from the tow site to the destination, outside the County, without a break.

4. EMERGENCY RECOVERY
   Emergency recovery is defined as, but not limited to the extraction of a vehicle that is not accessible by standard towing processes, (i.e. accident/off-road extraction).

5. DEAD LIFT CRANING/FLATBED SECURING
   Dead Lift Craning/Flatbed Securing is defined as, but not limited to craning operation, including vertical lift and required rotation of vehicles/equipment when necessary, (i.e. accident, hydraulic failure) and securing of vehicles/equipment for transport, and the craning and required rotation of vehicles/equipment at destination.

6. MECHANICAL WORK
   Mechanical work is defined as, but not limited to removal of drive axles and the mandatory securing of Contractor's supplied axle caps, removal of drive shafts or similar duties to expedite towing procedures to provide damage free drivetrain, transmission and drive axle transport/delivery of vehicles/equipment. Mechanical work will be performed under direction and authorization of the MCFRS representative or authorized designee. NOTE: In the event an axle shaft is removed from a County vehicle by the Contractor, it is mandatory that the Contractor install an axle cap on the differential to minimize fluid loss. Axle caps will be supplied by the Contractor. Axle caps remain the property of the Contractor.

7. NON-HAZMAT CLEAN-UP WORK
   Non-HAZMAT clean-up work is defined as, but not limited to the retrieval and removal of all County generated accident debris and includes the Contractor's securing and/or transfer of load/cargo displaced by an accident situation under direction and authorization of the MCFRS representative or authorized designee. This solicitation does not provide for hazardous materials spill containment/clean-up. The Contractor shall exercise every precaution when incorporating accident debris into/on to the vehicle being towed so as to not to damage the vehicle being towed further.
8. **EMERGENCY SUPPORT**
Emergency Support is defined as a flat rate fee per hour per vehicle/operator the Contractor bills the County for having personnel and equipment at full disposal to the County, during a County designated emergency. This fee is only available to the Contractor when contacted by the MCFRS representative or designee. The emergency support fee will cease and desist when the Contractor is notified by the MCFRS representative or designee that emergency support is no longer required. The MCFRS representative or designee will designate the vehicle(s)/operator(s) for emergency support, by location/staging base of operation. During emergency support, the Contractor's vehicle(s)/operator(s) will be under the direction of the MCFRS representative or designee. The Contractor's vehicle(s)/operator(s) will perform any and all services, as described in the solicitation, under the direction of the MCFRS representative or designee at the bid price for Emergency Support.

9. **WASTE DISPOSAL**
All waste disposal must be in accordance with current County, State and Federal Laws and regulations.

10. **AVAILABILITY**
The Contractor must make available and provide towing and wrecker service seven (7) days per week on a twenty-four (24) hour per day basis, 365 days per calendar year. During the term of a contract resulting from this solicitation, the Contractor must provide sufficient pre-approved equipment, available within the maximum allowable response time and delivery schedule. The Contractor must only respond to locations when the County requires towing services when specifically requested by the County. If the Contractor arrives at a location without authorization to respond, the County will NOT reimburse the Contractor for any charges.

11. **CONTRACTOR EQUIPMENT**
Vehicles owned, operated or controlled by the Contractor to be used in the performance of this contract must meet the following minimum requirements;

a) Wreckers must be standard manufacture vehicles originally designed and built as wreckers and not modified trucks.

b) The Contractor must provide an adequate compliment of equipment (wreckers) to provide for the requirements of a contract resulting from this solicitation. Bidders must reference Section C, provision 49. QUALIFICATIONS.

c) Minimum requirements include, but are not limited to having sufficient under-reach equipped vehicles capable of safely towing fire apparatus up to 80,000# GVWR. Minimum requirements include, but are not limited to the provision of dollies, cable extensions, winches, air cushions and any/all equipment required to perform all phases of off-road recovery. “Under-reach” is defined as being able to attach to the vehicle’s front axle and/or vehicle manufacturer designated lift points. Bidders must reference Section C, provision 49. QUALIFICATIONS.

d) All equipment must be capable to transport County owned/operated vehicles/equipment without causing damage under normal towing conditions.

e) The Contractor must have the capability of handling all tows occurring during the contract term. This requirement includes providing "special use" vehicles such as sliding axle trailers for low clearance vehicles, towing with flatbed truck and towing large and/or heavy vehicles/equipment when required.

f) In addition to the above, Contractor must have formal access to a 60-ton rotator and a tandem tractor/triaxle Landoll Haulall, detachable goose-neck extendable low boy trailer (or equivalent). The formal agreement must be provided upon request of the Contract Administrator.

12. **OPERATOR'S REQUIREMENTS**
Operators are required to possess valid C.D.L. operator’s licenses. Operators must adhere to Federal, State of Maryland, Montgomery County, Maryland, and local jurisdiction law. The Operators must make available to the Contract Administrator their valid C.D.L. operator’s license at any given time as requested.