



Montgomery
County Council

Committee: GO

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Purpose: Briefing on OLO report released on Oct. 15, 2019.

Keywords: MC311, 3-1-1

GO COMMITTEE #1

October 24, 2019

Briefing

SUBJECT

Presentation of Office of Legislative Oversight (OLO) Report 2019-15, *Measuring MC311 System Performance*

DESCRIPTION/ISSUE

Responding to Council request for an OLO report on the current MC311 performance measures, other potential metrics for the MC311 system, and ways to enhance MC311 services.

SUMMARY OF KEY DISCUSSION POINTS

The report is available online at <http://www.montgomerycountymd.gov/olo>.

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