



Montgomery  
County Council

**Staff:** Glenn Orlin, Senior Analyst  
**Purpose:** To make preliminary decisions – straw vote expected  
**Keywords:** #DOTMassTransit

AGENDA ITEM #12  
 April 30, 2020  
**Worksession**

**SUBJECT**

FY21 Operating Budget: Mass Transit Fund

**EXPECTED ATTENDEES**

Christopher Conklin, Director, Department of Transportation (DOT)  
 Dan Hibbert, Chief, Division of Transit Services, DOT  
 Brady Goldsmith, Senior Analyst, Office of Management and Budget (OMB)

**EXECUTIVE RECOMMENDATION**

FY21 Executive Recommendation	\$156,993,890	908.87 FTE
Increase (Decrease) from FY20	\$11,865,663 8.2%	0.00 FTE 0.0%

**COUNCIL STAFF RECOMMENDATION – CONTINUITY OF SERVICES BUDGET**

FY21 Council Staff Recommendation	<b>\$154,687,255</b>	<b>908.87 FTE</b>
Increase (Decrease) from FY20	\$9,582,239 6.6%	0.00 FTE 0.0%
Increase (Decrease) from CE FY21 Rec	(\$2,306,635) (1.5%)	0.00 FTE 0.0%

**EXECUTIVE RECOMMENDED ITEMS NOT INCLUDED IN CONTINUITY OF SERVICES**

- This budget includes \$2,043,424 for the FY21 compensation adjustments. The Council will review and discuss compensation and benefits for all the County Government separately.
- The Mass Transit Fund budget includes \$240,000 to expand the eligibility of Call-n-Ride, the taxi voucher subsidy program for low-income elderly and disabled persons. There are four subsidy levels, stratified by income: Level 1 = 91.3%; Level 2 = 83.3%; Level 3 = 66.7%; and Level 4 = 50.0%. The proposal would increase the eligibility income for the Level 4 participants only. The 166 new participants will be in addition to the annual average of 500-520 new participants added. The current participants, by level, are on ©11, and the existing and proposed subsidy levels are on ©12.

**CONTINUITY OF SERVICES FROM FY20**

Motor Pool Adjustment	\$6,040,888
Annualization of FY20 Compensation Increases	\$971,011
Annualization of FY20 Personnel Costs	\$(716,340)
Annualization of FY20 Lapsed Positions	\$1,611,864

US 29 FLASH Operating Cost	\$1,421,977
WMATA Charges for Kids Ride Free	\$610,263
Nicholson Court Lease and Repair	\$277,542
Benefits for Conversion of Full-Time to Part-Time Bus Operators	\$108,250
Bethesda and North Bethesda TMDs	\$49,000
Print and Mail Adjustment	\$27,342
Retirement Adjustment	\$(591,332)
TMD Biennial Reports	\$(20,000)
MLS Pay for Performance	\$17,925
Annualization of FY20 Bus Frequency Reductions	\$(111,350)
Risk Mgmt. Adjustment	\$(123,972)

- The Executive’s FY21 recommended budget in terms of the 10 programs that were presented in the FY20 Budget are displayed below:

Program	FY20 Approved Budget	FY20 FTE	FY21 Rec. Budget	FY21 FTE
Medicaid & Senior Programs	\$8,141,370	12.50	\$8,398,978	12.50
Ride On	\$117,802,522	834.80	\$128,248,763	834.80
Commuter Services	\$4,449,960	16.59	\$4,506,144	16.59
Taxi Regulation	\$716,548	5.00	\$679,846	5.00
Customer Service	\$2,685,923	5.62	\$3,300,308	5.62
Transit Parking Facility Maintenance	\$405,609	1.28	\$405,584	1.28
Transit Operations Planning	\$2,446,556	7.00	\$2,459,008	7.00
Fixed Costs	\$3,130,265	0.00	\$3,006,293	0.00
Administration	\$3,846,274	21.08	\$4,404,568	21.08
Passenger Facilities	\$1,503,200	5.00	\$1,584,398	5.00
<b>TOTAL</b>	<b>\$145,128,227</b>	<b>908.87</b>	<b>\$156,993,890</b>	<b>908.87</b>

## POTENTIAL REDUCTIONS

- Transportation Action Partnership (TAP) and Bethesda Transportation Solutions (BTS) are two not-for-profit organizations that perform the transportation demand management (TMD) function for the County in North Bethesda/Shady Grove and Bethesda/Friendship Heights, respectively. Each has requested personnel and operating expense increases that are included in the Executive’s Mass Transit Fund budget. Should the Council not approve wage increases for County employees in FY21, then a corollary would be not to fund the increased personnel costs for TAP and BTS, which are \$15,611 and \$7,600, respectively.

## POTENTIAL ITEMS RELATED TO COVID-19

- None.

## OTHER COUNCIL STAFF COMMENTS

- The pre-COVID performance of each existing Ride On route, in reverse order of efficiency (in terms of riders per hour) is displayed on ©13-15. When the Executive transmits his Savings Plan in early FY21, it would be understandable if the reductions in service will come from the routes near the bottom of the list.
- The 3<sup>rd</sup> Quarterly Analysis shows that expenditures of the Mass Transit Fund—under Scenario 2—are only about 1.9% less than had been expected at the beginning of the year, but for very different reasons. As the transit service has been significantly reduced—only about 25% of the budgeted revenue-hours of service are being provided during this last quarter—spending on fuel has dropped precipitously. On the other hand, all employees are still receiving their salaries and benefits, and for the hours they are working they are receiving emergency pay, largely offsetting the fuel savings.
- Fare revenue, on the other hand, has dropped significantly. The FY20 budget had assumed about \$20.0 million from fares, but the projection under Scenario 2 is now just \$12.9 million (see ©16). With the reduced service and the reticence of regular patrons to use the service during the pandemic, Ride On ridership is well down in the 4<sup>th</sup> Quarter, and the few who are riding are largely not paying a fare. This situation will likely continue into FY21 to some degree. The only reason why the Mass Transit Fund is not in worse shape is that budgeted fare revenue constitutes less than 10% of total revenue, with most funding coming from the Mass Transit property tax and State aid, which has been constant. (Contrast this with the Parking Lot District Funds, which are in real trouble given that more than 95% of their revenues are from parking fees and fines; see the staff report for Agenda Item #10.) Nevertheless, it is very likely that some Ride On reductions will be included in the Executive’s Savings Plan in early FY21.

### This report contains:

Executive’s Recommended Mass Transit Fund Budget	©1-10
Call-n-Ride program information	©11-12
Ride On Route Profile (pre-COVID-19)	©13-15
FY20 3 <sup>rd</sup> Quarterly Analysis Revenue Comparison	©16

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# Transit Services

**RECOMMENDED FY21 BUDGET**  
**\$156,993,890**

**FULL TIME EQUIVALENTS**  
**908.87**

☀ **CHRISTOPHER CONKLIN, DIRECTOR**

## **MISSION STATEMENT**

The mission of the Division of Transit Services is to provide an effective mix of public transportation services in Montgomery County.

## **BUDGET OVERVIEW**

The total recommended FY21 Operating Budget for the Division of Transit Services is \$156,993,890, an increase of \$11,865,663 or 8.2 percent from the FY20 Approved Budget of \$145,128,227. Personnel Costs comprise 55.1 percent of the budget for 878 full-time position(s) and 16 part-time position(s), and a total of 908.87 FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 44.9 percent of the FY21 budget.

The general obligation bond Debt Service for the Mass Transit Fund is appropriated in the Debt Service Fund and is not displayed in this section. To pay for the Debt Service, a transfer of funds from the Mass Transit Fund to the Debt Service Fund of \$20,686,890 is required.

In addition, this department's Capital Improvements Program (CIP) requires Current Revenue funding.

## **COUNTY PRIORITY OUTCOMES**

While this program area supports all seven of the County Executive's Priority Outcomes, the following are emphasized:

- ❖ **Thriving Youth and Families**
- ❖ **Easier Commutes**
- ❖ **A Greener County**

## **INITIATIVES**

- ★ Implement a Transit Services Route Restructuring project that will examine the transit system's route network and recommend changes for more efficient and effective service delivery. A variety of route features will be examined including route structure and connectivity, route span and frequency of service. The route restructuring study will lead to recommendations to improve service delivery, transportation connectivity between local routes, connectivity between local and regional routes, and first mile/last mile transportation. A key aspect of the study will be the introduction of Electric buses to the fleet and how that changes the route structure.

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- ★ Replace the Transit Radio System to maintain and integrate regional interoperability system support and enhanced features pursuant to national standards for radio devices. The current Transit Services radio system can no longer be supported as the equipment production stopped over a decade ago and the current vendor has sent out a notice that they will no longer be able to provide maintenance support for the current radio system. By upgrading its radio system, the transit service program will ensure that during emergency situations continued communication between bus operators and central communication is reliable and consistent.
  - ★ Expand eligibility for the Call N Ride program to serve an additional 166 participants.

## **INNOVATIONS AND PRODUCTIVITY IMPROVEMENTS**

- ★ Successfully launched Ride On FLEX bus service. This is an on-demand service operating in the Rockville, Glenmont, and Wheaton areas. Ridership has tripled on this route since the launch with average customer wait times of 7-9 minutes.
- ★ New limited stop FLASH service will launch in Summer 2020 between the Burtonsville Park-and-Ride Lot and the Silver Spring Transit Center. The line will include 18 new station platforms with a fleet of 16 60-foot articulated buses. Service will run from 5:30am-midnight seven days a week with 7.5 minute headways in the morning and afternoon peak periods and 15 minutes all other times.
- ★ Four Electric buses, the first in the fleet, will be placed into service in May 2020 with another ten expected to go into service in FY21. MCDOT will continue to pursue opportunities to expand the Electric bus fleet through Public Private Partnerships and grants.

## **PROGRAM CONTACTS**

Contact Samuel Oji of the Division of Transit Services at 240.777.5895 or Brady Goldsmith of the Office of Management and Budget at 240.777.2793 for more information regarding this department's operating budget.

## **PROGRAM PERFORMANCE MEASURES**

Performance measures for this department are included below (where applicable), with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY20 estimates reflect funding based on the FY20 Approved Budget. The FY21 and FY22 figures are performance targets based on the FY21 Recommended Budget and funding for comparable service levels in FY22.

## **PROGRAM DESCRIPTIONS**

### ★ **Community Mobility Services**

The Community Mobility Services program provides a wide range of transportation-related services and options for County residents and commuters. The program includes components to inform people about services available, enabling them to make the best choices for their needs; programs to reduce the cost of using those options; and programs to increase the array of choices. Those components include the following units:

- Commuter Services: Working with the business and residential community, this program unit promotes alternatives to single occupant vehicles (including transit, car/vanpooling, biking, bikesharing, walking, and telework) in order to reduce

traffic congestion, improve air quality and other environmental factors, and address climate change. Outreach and services are targeted to employers, employees and residents of multi-unit buildings within the County's five Transportation Management Districts (TMDs): Silver Spring, Friendship Heights, Bethesda, North Bethesda and Greater Shady Grove, and in the Wheaton Transportation Planning and Policy area. Large employers outside the TMDs are also serviced on a more limited basis as funding permits. The unit coordinates with other agencies in the development approval process and works with developers within TMDs to incorporate supportive measures into their projects. The unit also coordinates with Parking Management to provide parking opportunities within the TMDs but outside Parking Lot Districts (PLDs). Revenues from these non-PLD parking areas help support the unit's services.

- **Bikeshare & Dockless Vehicles:** A system of shared bicycles are available to the public and provided in coordination with the region-wide Capital Bikeshare program. Dockless vehicles, including e-bikes and e-scooters, are also available to the public in portions of the County under a pilot program coordinated through Commuter Services. These services provide transportation options that are healthy and environmentally sound, offer an option to the automobile for short trips and provide first-mile/last-mile connections to transit.
- **Senior & Special Transportation:** This unit provides travel options for low-income elderly and disabled residents, under a user-side subsidy program (Call-n-Ride); transportation to and from medical appointments for low income participants (Medicaid); and outreach and information on public and private transportation programs for populations with special needs (Senior and Special Transportation Services). It ensures these populations have transportation options to meet their unique needs, provides access to necessary services, promotes independence and prevents social isolation.
- **Taxi Services:** This unit administers taxicab regulation, licensing, and permit activities of Chapter 53 of the Montgomery County Code (Taxi).
- **Cross-Coordination of Services:** The Community Mobility Program coordinates implementation of programs and grants to support a broad range of mobility options with community groups, County departments and other local, state and regional agencies.

Program Performance Measures	Actual FY18	Actual FY19	Estimated FY20	Target FY21	Target FY22
Number of employer contacts	6,079	8,635	7,770	7,800	7,900
Number of Call-n-Ride participants	5,209	5,356	5,450	5,450	5,450
Percent of traffic mitigation plans completed on-time	100%	100%	100%	100%	100%
Non-auto driver mode share in Silver Spring Transportation Management District	57.0%	57.0%	57.0%	57.0%	57.0%

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>0</b>	<b>0.00</b>
Realignment of Programs	13,307,878	34.09
Enhance: Expand Eligibility for Call N Ride program to Serve an Additional 166 Participants	240,000	0.00
Increase Cost: Contract Escalation for Bethesda and North Bethesda Transportation Management Districts	49,000	0.00
Increase Cost: COG Grant Increase	9,171	0.00
Decrease Cost: Transportation Management District Biennial Reports	(20,000)	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	(1,081)	0.00
<b>FY21 Recommended</b>	<b>13,584,968</b>	<b>34.09</b>

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## Transit Services

Public transit plays a vital role in maintaining the livability of Montgomery County's growing communities, easing commutes for County residents and reducing emissions of greenhouse gases. The Transit Services program provides Ride On fixed-route bus service, the planned FLASH limited stop transit service and the FLEX on demand zone-based service in the County. The program plans and schedules all transit service, evaluates and develops routes and zones; and adjusts bus schedules three times a year.

Ride On bus service is provided throughout the County with a fleet of 370+ buses. Roughly half of the buses use alternative fuels. Transit Services is committed to the deployment of low emission (electric) buses and additional emission reduction efforts as technology and costs allow. The Transit Service program anticipates 14 electric buses to be deployed by summer 2021.

Ride On operates fixed route service primarily in neighborhoods and provides a collector and distributor service to the major transfer points and transit centers in the County. Ride On bus service coverage extends to 76% of residents and 89% of employers and provides service within 0.25 miles to 81% of low-income households and 86% of households without cars.

The FLEX bus provides on demand service in several community zones. The FLASH Transit service will operate on Route 29 from Briggs Chaney and Burtonsville to the Paul S Sarbanes Transit Center in the Silver Spring business district. Transit Services supplements and coordinates the County's mass transit services with Metrobus and Metrorail service, which are provided by the Washington Metropolitan Area Transit Authority (WMATA).

The Transit Services system operates and manages more than 79 routes, provides nearly 1.2 million hours of service, and vehicles travel over 16 million miles per year. The majority of Transit Services routes provides 15-20 minutes service while the weekend service extends to 30 minutes. The Transit Services program complies with Title VI of the Civil Rights Act to ensure that transit services and passenger amenities are equitably distributed to all County residents; all Ride On buses are ADA compliant and wheelchair accessible, with designated seating spaces for older adults and individuals with disabilities and wheelchair securement areas.

Transit Services Fiscal Year 2019 passenger trips totaled 20,596,520. This effort is performed with an operating budget of approximately \$130 million with an average of \$20 million in fare collected annually and a workforce of approximately 800 dedicated employees. Transit Services leverages Federal and State aid (\$40 million) to operate public transit throughout the County.

Key program performance measures include passengers transported per hour of service, on time performance for Ride On buses, and scheduled Ride On trips missed per 1,000 trips. Transit Services plans to implement various strategies to improve these performance measures (e.g. increase passengers per hour of service, fewer missed trips and better on-time performance).

Transit Services maintains a strategic plan for replacement of the bus fleet; trains new bus operators, provides continuing safety, remedial, and refresher instruction for existing operators; and coordinates activities with a Central Communications Center, which also operates the computer-aided dispatch/automatic vehicle location system.

The Transit Services program provides for a safe, clean and accessible environment for transit customers which includes supervising the installation, repair and maintenance of bus stops, bus shelters and passenger amenities (bus benches, transit information display units, trash receptacles, etc.). The program also manages maintenance of parking facilities (park n ride lots, etc.) to enable residents easier access to transit services.

Program Performance Measures	Actual FY18	Actual FY19	Estimated FY20	Target FY21	Target FY22
Passengers transported (millions)	21.59	20.596	21.142	22.649	22.989
Scheduled Ride On roundtrip circuits missed, in whole or in part, per 1,000 roundtrip circuits	4.30	7.00	6.50	6.25	5.50
On time performance for Ride On buses	88.2%	87.5%	88.0%	88.5%	88.8%

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>117,802,522</b>	<b>834.80</b>
Realignment of Programs	12,182,881	33.98
Increase Cost: US 29 FLASH Operating Cost	1,421,977	0.00
Increase Cost: Increased Charges from WMATA for the Kids Ride Free Program	610,263	0.00
Increase Cost: Nicholson Court Lease and Facility Repair	277,542	0.00
Increase Cost: Benefits Costs Related to Conversion of Full-Time to Part-Time Bus Operators	108,250	0.00
Decrease Cost: Annualization of FY20 Bus Frequency Reductions	(111,350)	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	8,768,976	0.00
<b>FY21 Recommended</b>	<b>141,061,061</b>	<b>868.78</b>

## ☀️ Transit Services General Administration

The General Administration program provides executive direction and support functions for Transit Services programs that include Ride On operations and planning, human resources, information technology, budget/grant/fiscal management/procurement services and special transportation programs to increase mobility and promote the economic growth and stability of the County.

Public transit plays a vital role in maintaining the livability of Montgomery County's growing communities, easing commutes for County residents and reducing emissions of greenhouse gases. The Transit Services program provides Ride On fixed-route bus service, the planned FLASH limited stop transit service and the Flex on demand zone-based service in the County. The program plans and schedules all transit service, evaluates and develops routes and zones; and adjusts bus schedules three times a year.

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>0</b>	<b>0.00</b>
Realignment of Programs	1,834,946	6.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	512,915	0.00
<b>FY21 Recommended</b>	<b>2,347,861</b>	<b>6.00</b>

## REALIGNED PROGRAMS

Funding in the following programs has been realigned to other programs within this department.

## ☀️ Administration

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>3,846,274</b>	<b>21.08</b>
Realignment of Programs	(3,846,274)	(21.08)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

**Transit Services**

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## ☀ **Commuter Services**

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>4,449,960</b>	<b>16.59</b>
Realignment of Programs	(4,449,960)	(16.59)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## ☀ **Customer Service**

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>2,685,923</b>	<b>5.62</b>
Realignment of Programs	(2,685,923)	(5.62)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## ☀ **Fixed Costs**

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>3,130,265</b>	<b>0.00</b>
Realignment of Programs	(3,130,265)	0.00
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## ☀ **Medicaid and Senior Programs**

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>8,141,370</b>	<b>12.50</b>
Realignment of Programs	(8,141,370)	(12.50)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## ☀ **Passenger Facilities**

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>1,503,200</b>	<b>5.00</b>
Realignment of Programs	(1,503,200)	(5.00)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## ☀ **Taxi Regulation**

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>716,548</b>	<b>5.00</b>
Realignment of Programs	(716,548)	(5.00)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

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## ☀ Transit Operations Planning

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>2,446,556</b>	<b>7.00</b>
Realignment of Programs	(2,446,556)	(7.00)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## ☀ Transit Parking Facility Maintenance

FY21 Recommended Changes	Expenditures	FTEs
<b>FY20 Approved</b>	<b>405,609</b>	<b>1.28</b>
Realignment of Programs	(405,609)	(1.28)
<b>FY21 Recommended</b>	<b>0</b>	<b>0.00</b>

## BUDGET SUMMARY

	Actual FY19	Budget FY20	Estimate FY20	Recommended FY21	%Chg Bud/Rec
<b>MASS TRANSIT</b>					
<b>EXPENDITURES</b>					
Salaries and Wages	57,272,137	60,382,596	60,444,263	63,875,436	5.8 %
Employee Benefits	19,004,207	21,271,877	20,513,020	20,992,179	-1.3 %
<b>Mass Transit Personnel Costs</b>	<b>76,276,344</b>	<b>81,654,473</b>	<b>80,957,283</b>	<b>84,867,615</b>	<b>3.9 %</b>
Operating Expenses	57,449,184	58,273,998	62,692,487	66,917,348	14.8 %
Capital Outlay	0	111,500	111,500	111,500	—
<b>Mass Transit Expenditures</b>	<b>133,725,528</b>	<b>140,039,971</b>	<b>143,761,270</b>	<b>151,896,463</b>	<b>8.5 %</b>
<b>PERSONNEL</b>					
Full-Time	844	871	871	863	-0.9 %
Part-Time	0	0	0	16	—
FTEs	863.27	895.77	895.77	895.77	—
<b>REVENUES</b>					
Bus Advertising	937,431	935,000	795,000	990,000	5.9 %
Miscellaneous Revenues	40,019	0	0	0	—
Motor Pool Charges/Fees	875,893	0	0	0	—
Other Charges/Fees	3,503,279	2,492,442	0	0	-100.0 %
Other Fines/Forfeitures	4,025	0	0	0	—
Parking Fees	1,010,906	720,000	720,000	720,000	—
Parking Fines	875,526	525,000	725,000	525,000	—
Property Tax	97,930,577	139,457,768	136,387,606	153,458,962	10.0 %
Recreation Fees	2,276	0	0	0	—
Ride On Fare Revenue	20,500,200	20,022,517	20,065,685	22,557,443	12.7 %
State Aid: Call N' Ride	386,168	379,107	379,107	379,107	—
State Aid: Damascus Fixed Route	309,958	309,950	309,950	309,950	—

## BUDGET SUMMARY

	Actual FY19	Budget FY20	Estimate FY20	Recommended FY21	%Chg Bud/Rec
State Aid: Ride On	40,598,912	40,628,000	40,628,000	40,628,000	—
Taxi Licensing Fees	377,371	400,000	400,000	400,000	—
<b>Mass Transit Revenues</b>	<b>167,352,541</b>	<b>205,869,784</b>	<b>200,410,348</b>	<b>219,968,462</b>	<b>6.8 %</b>

### GRANT FUND - MCG

#### EXPENDITURES

Salaries and Wages	1,042,146	1,305,248	1,305,248	1,318,141	1.0 %
Employee Benefits	367,932	315,939	315,939	303,810	-3.8 %
<b>Grant Fund - MCG Personnel Costs</b>	<b>1,410,078</b>	<b>1,621,187</b>	<b>1,621,187</b>	<b>1,621,951</b>	<b>—</b>
Operating Expenses	3,624,514	3,467,069	3,467,069	3,475,476	0.2 %
<b>Grant Fund - MCG Expenditures</b>	<b>5,034,592</b>	<b>5,088,256</b>	<b>5,088,256</b>	<b>5,097,427</b>	<b>0.2 %</b>

#### PERSONNEL

Full-Time	15	15	15	15	—
Part-Time	0	0	0	0	—
FTEs	13.10	13.10	13.10	13.10	—

#### REVENUES

Federal Grants	1,199,744	1,939,693	1,939,693	1,939,693	—
State Grants	3,658,205	3,148,563	3,148,563	3,157,734	0.3 %
<b>Grant Fund - MCG Revenues</b>	<b>4,857,949</b>	<b>5,088,256</b>	<b>5,088,256</b>	<b>5,097,427</b>	<b>0.2 %</b>

### DEPARTMENT TOTALS

<b>Total Expenditures</b>	<b>138,760,120</b>	<b>145,128,227</b>	<b>148,849,526</b>	<b>156,993,890</b>	<b>8.2 %</b>
<b>Total Full-Time Positions</b>	<b>859</b>	<b>886</b>	<b>886</b>	<b>878</b>	<b>-0.9 %</b>
<b>Total Part-Time Positions</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>—</b>
<b>Total FTEs</b>	<b>876.37</b>	<b>908.87</b>	<b>908.87</b>	<b>908.87</b>	<b>—</b>
<b>Total Revenues</b>	<b>172,210,490</b>	<b>210,958,040</b>	<b>205,498,604</b>	<b>225,065,889</b>	<b>6.7 %</b>

### FY21 RECOMMENDED CHANGES

	Expenditures	FTEs
<b>MASS TRANSIT</b>		
<b>FY20 ORIGINAL APPROPRIATION</b>	<b>140,039,971</b>	<b>895.77</b>
<b>Changes (with service impacts)</b>		
Enhance: Expand Eligibility for Call N Ride program to Serve an Additional 166 Participants [Community Mobility Services]	240,000	0.00
<b>Other Adjustments (with no service impacts)</b>		
Increase Cost: Motor Pool Adjustment	6,040,888	0.00
Increase Cost: FY21 Compensation Adjustment	2,043,424	0.00
Increase Cost: Annualization of FY20 Lapsed Positions	1,611,864	0.00

**FY21 RECOMMENDED CHANGES**

	Expenditures	FTEs
Increase Cost: US 29 FLASH Operating Cost [Transit Services]	1,421,977	0.00
Increase Cost: Annualization of FY20 Compensation Increases	971,011	0.00
Increase Cost: Increased Charges from WMATA for the Kids Ride Free Program [Transit Services]	610,263	0.00
Increase Cost: Nicholson Court Lease and Facility Repair [Transit Services]	277,542	0.00
Increase Cost: Benefits Costs Related to Conversion of Full-Time to Part-Time Bus Operators [Transit Services]	108,250	0.00
Increase Cost: Contract Escalation for Bethesda and North Bethesda Transportation Management Districts [Community Mobility Services]	49,000	0.00
Increase Cost: Print and Mail Adjustment	27,342	0.00
Increase Cost: MLS Pay for Performance (Increase to Base Pay)	17,925	0.00
Decrease Cost: Transportation Management District Biennial Reports [Community Mobility Services]	(20,000)	0.00
Decrease Cost: Annualization of FY20 Bus Frequency Reductions [Transit Services]	(111,350)	0.00
Decrease Cost: Risk Management Adjustment	(123,972)	0.00
Decrease Cost: Retirement Adjustment	(591,332)	0.00
Decrease Cost: Annualization of FY20 Personnel Costs	(716,340)	0.00
<b>FY21 RECOMMENDED</b>	<b>151,896,463</b>	<b>895.77</b>

**GRANT FUND - MCG**

**FY20 ORIGINAL APPROPRIATION 5,088,256 13.10**

**Other Adjustments (with no service impacts)**

Increase Cost: COG Grant Increase [Community Mobility Services]	9,171	0.00
<b>FY21 RECOMMENDED</b>	<b>5,097,427</b>	<b>13.10</b>

**PROGRAM SUMMARY**

Program Name	FY20 APPR Expenditures	FY20 APPR FTEs	FY21 REC Expenditures	FY21 REC FTEs
Administration	3,846,274	21.08	0	0.00
Community Mobility Services	0	0.00	13,584,968	34.09
Commuter Services	4,449,960	16.59	0	0.00
Customer Service	2,685,923	5.62	0	0.00
Fixed Costs	3,130,265	0.00	0	0.00
Medicaid and Senior Programs	8,141,370	12.50	0	0.00
Passenger Facilities	1,503,200	5.00	0	0.00
Taxi Regulation	716,548	5.00	0	0.00
Transit Operations Planning	2,446,556	7.00	0	0.00
Transit Parking Facility Maintenance	405,609	1.28	0	0.00
Transit Services	117,802,522	834.80	141,061,061	868.78
Transit Services General Administration	0	0.00	2,347,861	6.00

**PROGRAM SUMMARY**

Program Name	FY20 APPR Expenditures	FY20 APPR FTEs	FY21 REC Expenditures	FY21 REC FTEs
<b>Total</b>	<b>145,128,227</b>	<b>908.87</b>	<b>156,993,890</b>	<b>908.87</b>

**CHARGES TO OTHER DEPARTMENTS**

Charged Department	Charged Fund	FY20 Total\$	FY20 FTEs	FY21 Total\$	FY21 FTEs
<b>MASS TRANSIT</b>					
Health and Human Services	General Fund	282,694	0.00	282,694	0.00

**FUNDING PARAMETER ITEMS**

CE RECOMMENDED (\$000S)

Title	FY21	FY22	FY23	FY24	FY25	FY26
<b>MASS TRANSIT</b>						
<b>EXPENDITURES</b>						
<b>FY21 Recommended</b>	<b>151,896</b>	<b>151,896</b>	<b>151,896</b>	<b>151,896</b>	<b>151,896</b>	<b>151,896</b>
No inflation or compensation change is included in outyear projections.						
<b>Transit System Radio Replacement</b>	<b>0</b>	<b>1,750</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Labor Contracts</b>	<b>0</b>	<b>608</b>	<b>608</b>	<b>608</b>	<b>608</b>	<b>608</b>
These figures represent the estimated annualized cost of general wage adjustments, service increments, and other negotiated items.						
<b>Subtotal Expenditures</b>	<b>151,896</b>	<b>154,254</b>	<b>152,504</b>	<b>152,504</b>	<b>152,504</b>	<b>152,504</b>

**Call-n-Ride**

**Current Participants by Subsidy Level**

<b>Subsidy Level</b>	<b>Cost Per \$60 Value</b>	<b>Cost Per \$120 Value</b>	<b>Number of Participants</b>	<b>% of total Participants</b>
91.30%	\$5.25	\$10.50	4,601	82%
83.30%	\$10.00	\$20.00	504	8.90%
66.70%	\$20.00	\$40.00	224	3.95%
50%	\$30.00	\$60	117	2.04%
Same Day Access (50%)	\$30.00	N/A	178	3.11%
<b>Total</b>			<b>5,624</b>	<b>100%</b>

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Breakdown of Proposed Eligibility Categories for Call-n-Ride (Enhancement for FY21)								
		Income Limits by Household Size						
Categories		Cost Per \$60 Value	1-Person	2-Person	3-Person	4-Person	5-Person	6-Person
Level 1	Current	\$ 5.25	up to \$15,856	up to \$21,403	up to \$26,950	up to \$32,498	up to \$38,047	up to \$43,595
Level 2	Current	\$ 10.00	\$15,857 - \$21,403	up to \$24,404	up to \$31,404	up to \$37,489	up to \$43,747	up to \$49,295
Level 3	Current	\$ 20.00	\$21,404 - \$26,951	up to \$29,951	up to \$36,725	up to \$42,500	up to \$49,447	up to \$54,995
Level 4	Current	\$ 30.00	\$26,952 - \$32,499	up to \$32,951	up to \$42,800	up to \$47,102	up to \$55,147	up to \$60,695
Level 4	<b>Proposed</b>		<b>\$26,952 - \$35,750</b>	<b>up to \$36,246</b>	<b>up to \$47,100</b>	<b>up to \$51,812</b>	<b>up to \$60,661</b>	<b>up to \$66,764</b>

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FY20 Ride On Route Profile

Route	Ser	Route Description	AM Avg Hdwy	Base Day 1200n	PM Avg Hdwy	Evng 900p	1st Trip	Last AM Trip	First PM Trip	Last Trip	Annual Riders	Annual Platform Hours	Riders Per Platform Hour
15	Wkdy	Langley Park-Wayne Ave.-Silver Spring	6	15	8	20	420			2510	972,315	21,114	46.1
15	Sat	Langley Park-Wayne Ave.-Silver Spring	12	12	10	30	420			2510	148,135	3,673	40.3
15	Sun	Langley Park-Wayne Ave.-Silver Spring	20	15	15	25	460			2510	125,457	3,129	40.1
2	Wkdy	Lyttonsville-Silver Spring	20	30	20	30	432			2249	220,113	6,630	33.2
16	Wkdy	Takoma-Langley Park-Silver Spring	12	20	12	30	427			2455	907,205	28,229	32.1
10	Wkdy	Twinbrook-Glenmont-White Oak-Hillandale	30	30	25	30	438			2213	743,536	23,511	31.6
55	Sat	GTC-Milestone-Lakeforest-Shady Grove-Rockville	20	15	15	30	500			2442	244,436	7,770	31.5
61	Wkdy	GTC-Lakeforest-Shady Grove	20	30	20	30	420			2350	655,400	21,446	30.6
55	Sun	GTC-Milestone-Lakeforest-Shady Grove	30	20	20	30	530			2358	185,478	6,088	30.5
9	Wkdy	Wheaton-Four Corners-Silver Spring	20	30	20	30	445			2240	392,443	13,082	30.0
49	Wkdy	Glenmont-Layhill-Rockville	20	30	20	30	500			2345	473,275	16,218	29.2
16	Sat	Takoma-Langley Park-Silver Spring	15	15	12	30	501			2450	168,699	5,804	29.1
12	Wkdy	Takoma-Flower Avenue-Wayne Avenue-Silver Spring	15	30	15	30	434			2439	439,694	15,275	28.8
20	Wkdy	Hillandale-Northwest Park-Silver Spring	10	20	12	20	426			2500	740,242	25,857	28.8
55	Wkdy	GTC-Milestone-MC,G-Lakeforest-Shady Grove-MC,R-Rockville	15	15	15	30	415			2445	1,258,127	44,064	28.8
17	Wkdy	Langley Park-Maple Ave.-Silver Spring	20	25	20	30	441			2411	358,830	12,597	28.5
20	Sat	Hillandale-Northwest Park-Silver Spring	20	20	20	30	500			2500	108,067	3,858	28.0
11	Wkdy	Silver Spring-East/West Hwy-Friendship Heights	9		12		554	947	1405	1945	171,174	6,146	27.9
26	Wkdy	Glenmont-Aspen Hill-Twinbrook-Montgomery Mall	20	30	20	30	427			2420	869,234	31,289	27.8
16	Sun	Takoma-Langley Park-Silver Spring	30	15	15	30	510			2425	140,790	5,136	27.4
20	Sun	Hillandale-Northwest Park-Silver Spring	25	25	20	30	500			2430	95,589	3,511	27.2
61	Sat	GTC-Lakeforest-Shady Grove	30	30	30	30	600			2215	94,552	3,487	27.1
100	Wkdy	GTC-Shady Grove	6	15	6	30	440			2408	539,070	20,018	26.9
1	Sat	Silver Spring-Leland St.-Friendship Heights	30	30	30	30	525			2155	50,668	1,897	26.7
59	Wkdy	Montgomery Village-Lakeforest-Shady Grove-Rockville	20	30	20	30	449			2520	722,616	27,311	28.5
57	Wkdy	Lakeforest-Washington Grove-Shady Grove	20	20	20	30	445			2402	402,121	15,377	26.2
61	Sun	GTC-Lakeforest-Shady Grove	30	30	30	30	630			2200	85,158	3,289	25.9
100	Sat	GTC-Shady Grove	30	30	30	30	630			2200	35,086	1,357	25.9
34	Wkdy	Aspen Hill-Wheaton-Bethesda-Friendship Heights	15	30	15	30	500			2440	665,186	25,806	25.8
58	Wkdy	Lakeforest-Montgomery Village-East Village-Shady Grove, Watkins Mill & MD355	25	30	25	30	445			2200	373,814	15,045	24.8
59	Sat	Montgomery Village-Lakeforest-Shady Grove-Rockville	30	30	30	30	517			2440	103,721	4,198	24.7
48	Wkdy	Wheaton-Bauer Dr.-Rockville	25	25	20	30	505			2420	432,204	17,723	24.4
26	Sat	Glenmont-Aspen Hill-Twinbrook-Montgomery Mall	30	30	30	30	512			2420	120,628	4,956	24.3
10	Sun	Twinbrook-Glenmont-White Oak-Hillandale	30	30	30	646				2015	87,495	3,597	24.3
28	Wkdy	Silver Spring Downtown (VanGo)	15	15	20	15	700			2400	229,871	9,563	24.0
48	Sat	Wheaton-Bauer Dr.-Rockville	30	25	25	30	620			2135	59,095	2,470	23.9
57	Sat	Lakeforest-Washington Grove-Shady Grove	30	20	20	30	530			2303	65,031	2,724	23.9
64	Wkdy	Montgomery Village-Quail Valley-Emory Grove-Shady Grove	20	30	25	30	450			2300	331,620	13,923	23.8
58	Sat	Lakeforest-Montgomery Village-East Village-Shady Grove	30	30	30	635				2040	47,064	1,977	23.8
1	Sun	Silver Spring - Friendship Heights	30	30	30		540			2055	44,460	1,870	23.8
49	Sat	Glenmont-Layhill-Rockville	30	30	30	30	540			2145	54,113	2,280	23.6
97	Wkdy	GTC, Germantown MARC, Waring Station, GTC	15	30	15	30	430			2330	197,235	8,415	23.4
34	Sat	Wheaton-Bethesda-Friendship Heights	30	30	30	30	550			2440	76,585	3,270	23.4
54	Sat	Lakeforest-Washington Boulevard-Rockville	30	30	30	30	615			2132	60,738	2,802	23.3
10	Sat	Twinbrook-Glenmont-White Oak-Hillandale	30	30	30	30	643			2216	89,411	3,853	23.2
74	Wkdy	GTC-Great Seneca Hwy.-Shady Grove	30	30	30	30	500			2240	317,667	13,949	22.8
46	Wkdy	Montgomery College-Rockville Pike-Medical Center	20	15	15	30	459			2515	674,268	29,810	22.6
47	Wkdy	Rockville-Montgomery Mall-Bethesda	25	30	25	30	514			2210	404,712	17,901	22.6
5	Wkdy	Twinbrook-Kensington-Silver Spring	12	30	12	30	500			2428	497,867	22,134	22.5
54	Wkdy	Lakeforest-Washington Blvd-Rockville	20	30	20	30	455			2350	428,480	19,125	22.4
57	Sun	Lakeforest-Washington Grove-Shady Grove	30	25	25	700				2103	51,585	2,320	22.2
48	Sun	Wheaton-Bauer Dr.-Rockville	30	30	30	645				2030	46,626	2,098	22.2
12	Sat	Takoma-Flower Avenue-Wayne Avenue-Silver Spring	30	30	30	30	500			2435	48,548	2,194	22.1
49	Sun	Glenmont-Lay hill-Rockville	30	30	30		630			2110	44,403	2,041	21.8
1	Wkdy	Silver Spring-Leland St.-Friendship Heights	30	20	20	30	507			2325	308,112	14,382	21.4
46	Sat	Montgomery College-Rockville Pike-Medical Center	25	20	20	30	511			2436	97,096	4,547	21.4
17	Sat	Langley Park-Maple Ave.-Silver Spring	30	30	30	30	613			2342	44,891	2,104	21.3
59	Sun	Montgomery Village-Lakeforest-Shady Grove-Rockville	30	30	30	30	517			2440	93,594	4,457	21.0
13	Wkdy	Takoma-Manchester Rd.-Three Oaks Dr.-Silver Spring	25		27		550	920	1603	1917	75,225	3,596	20.9
34	Sun	Wheaton-Bethesda-Friendship Heights	30	30	30	30	550			2440	70,281	3,374	20.8
26	Sun	Glenmont-Aspen Hill-Twinbrook-Montgomery Mall	30	30	30	30	512			2420	108,015	5,227	20.7
17	Sun	Langley Park-Maple Ave.-Silver Spring	30	30	30	30	717			2122	37,278	1,818	20.5
58	Sun	Lakeforest-Montgomery Village-East Village-Shady Grove	30	30	30		710			1930	37,620	1,847	20.4

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FY20 Ride On Route Profile

Route	Ser	Route Description	AM Avg Hdwy	Base Day 1200n	PM Avg Hdwy	Evng 900p	1st Trip	Last AM Trip	Firat PM Trip	Last Trip	Annual Riders	Annual Platform Hours	Riders Per Platform Hour
L8	Sat	Grand Pre-Bel Pre, Connecticut, Friendship Hts Station	30	30	30	30	600			2305	62,593	3,095	20.2
2	Sat	Lyttoville-Silver Spring	30	30	30	30	636			2119	19,716	981	20.1
9	Sat	Wheaton-Four Corners-Silver Spring	30	30	30	30	630			2150	36,729	1,844	19.9
54	Sun	Lakeforest-Washingtonian Boulevard-Rockville	30	30	30		702			2002	49,362	2,497	19.8
56	Wkdy	Lakeforest-Quince Orchard-Shady Grove Hospital-Rockville	25	30	25	30	445			2155	430,593	21,854	19.7
97	Sun	GTC, Gunner's Lake, GTC	30	30	30		700			2100	17,271	884	19.5
2	Sun	Lyttoville-Silver Spring	30	30	30		706			2019	18,411	946	19.5
12	Sun	Takoma-Flower Avenue-Wayne Avenue-Silver Spring	30	30	30	30	526			2435	43,833	2,269	19.3
14	Wkdy	Takoma-Piney Branch Road-Franklin Ave.-Silver Spring	30	30	30		510			2040	186,995	9,818	19.0
28	Sat	Silver Spring Downtown (VanGo)	15	15	15	15	700			2600	41,552	2,210	18.8
38	Wkdy	Wheaton-White Flint	30	30	30	30	510			2212	187,697	10,098	18.6
101	Wkdy	EXTRA-Lakeforest-Medical Center	10		10		530	930	1530	1930	547,240	29,759	18.4
5	Sat	Twinbrook-Kensington-Silver Spring	30	30	30	30	530			2428	54,802	2,989	18.3
41	Wkdy	Aspen Hill-Weller Rd.-Glenmont	30	30	30	30	518			2318	146,363	8,007	18.3
63	Wkdy	Shady Grove-Gaither Road-Piccard Dr.-Rockville	30	30	30		552			2005	172,341	9,512	18.1
9	Sun	Wheaton-Four Corners-Silver Spring	30	30	30		638			2005	34,143	1,887	18.1
97	Sat	GTC, Gunner's Lake, GTC	30	30	30	30	630			2130	19,769	1,097	18.0
25	Wkdy	Langley Park-Washington Adventist Hosp-Maple Ave-Takoma	15		20		503	911	1504	2050	119,121	6,681	17.8
43	Wkdy	Traville TC-Shady Grove-Hospital-Shady Grove	25	30	30	30	500			2340	185,959	10,455	17.8
24	Wkdy	Hilandale-Northwest Park-Takoma	25		30		525	830	1550	2010	54,302	3,060	17.7
66	Wkdy	Shady Grove-Piccard Drive-Shady Grove Hospital-Traville TC	30		30		530	840	1530	1850	33,626	1,938	17.4
L8	Sun	Grand Pre-Bel Pre, Connecticut, Friendship Hts Station	30	30	30		600			2043	45,714	2,679	17.1
64	Sat	Montgomery Village-Quail Valley-Emory Grove-Shady Grove	30	30	30	30	600			2215	39,697	2,348	16.9
60	Wkdy	Montgomery Village-Flower Hill-Shady Grove	30		30		515	845	1535	1936	59,461	3,519	16.9
46	Sun	Montgomery College-Rockville Pike-Medical Center	30	20	30	30	511			2415	73,872	4,657	15.9
38	Sat	Wheaton-White Flint	30	30	30	30	637			2112	24,857	1,579	15.7
39	Wkdy	Briggs Chaney-Glenmont	30		30		530	930	1430	1950	89,206	5,814	15.3
22	Wkdy	Hilandale-White Oak-FDA-Silver Spring	15		15		540	910	1502	1855	126,141	8,237	15.3
8	Wkdy	Wheaton-Forest Glen-Silver Spring	30	30	30		550			2000	184,265	12,062	15.3
70	Wkdy	Milestone-Medical Center-Bethesda Express	12		15		445	930	1430	1955	216,948	14,433	15.0
56	Sat	Lakeforest-Quince Orchard-Shady Grove Hospital-Rockville	30	30	30		553			2053	51,569	3,461	14.9
64	Sun	Montgomery Village-Quail Valley-Emory Grove-Shady Grove	30	30	30		655			2105	30,324	2,092	14.5
74	Sat	GTC-Great Seneca Hwy.-Shady Grove	30	30	30		600			2010	36,676	2,533	14.5
23	Wkdy	Sibley Hospital-Brookmont-Sangamore Road-Friendship Heights	25	30	30	30	540			2225	140,965	9,818	14.4
41	Sat	Aspen Hill-Weller Rd.-Glenmont	30	30	30	30	616			2235	22,366	1,558	14.4
96	Wkdy	Montgomery Mall-Rock Spring-Grosvenor	13	30	16		550			2030	98,788	6,911	14.3
30	Wkdy	Medical Center-Pooks Hill-Bethesda	30	30	30	30	540			2240	159,681	11,322	14.1
65	Wkdy	Montgomery Village-Shady Grove	30		30		555	900	1615	1930	30,411	2,168	14.0
67	Wkdy	Traville TC-North Potomac-Shady Grove	30		30		525	910	1600	1920	31,965	2,321	13.8
51	Wkdy	Norbeck P&R-Hewitt Ave.-Glenmont	30		30		545	854	1522	1922	60,165	4,386	13.7
18	Wkdy	Langley Park-Takoma-Silver Spring	30	30	30	30	625			2352	163,382	11,960	13.7
56	Sun	Lakeforest-Quince Orchard-Shady Grove Hospital-Rockville	30	30	30		653			2023	44,460	3,260	13.6
71	Wkdy	Kingsview-Dewson Farm-Shady Grove	30		30		514	819	1518	1920	53,329	3,927	13.6
129	Wkdy	Limited Stop US29 Burtonsville-Silver Spring	15		15		530	900	1500	1900	225,568	16,677	13.5
41	Sun	Aspen Hill-Weller Rd.-Glenmont	30	30	30		928			1843	12,597	935	13.5
21	Wkdy	Briggs Chaney-Tamarack-Dumont Oaks-Silver Spring	30		30		536	846	1530	1910	77,078	5,738	13.4
90	Wkdy	Milestone-Damascus-Woodfield Rd- Airpark Shady Grove	25	30	20	30	452			2104	203,275	15,402	13.2
45	Wkdy	Fallsgrave-Rockville Senior Center-Rockville-Twinbrook	15	30	15		522			2005	221,357	16,805	13.2
T2	Sat	Friendship Hts, River Rd, Falls Rd, Rockville W.	30	30	30		640			1945	34,238	2,613	13.1
47	Sat	Rockville-Montgomery Mall-Bethesda	30	30	30	30	645			2117	40,174	3,095	13.0
43	Sat	Traville TC-Shady Grove-Hospital-Shady Grove	30	30	30		640			2110	21,889	1,701	12.9
78	Wkdy	Kingsview-Richter Farm-Shady Grove	30		30		501	831	1600	1933	53,076	4,131	12.8
100	Sun	GTC-Shady Grove	30	30	30	30	630			2130	27,816	2,252	12.4
75	Wkdy	Clarksburg-Correctional Facility-Milestone-GTC	30	30	30	30	515			2320	164,443	13,388	12.3
29	Wkdy	Bethesda-Glen Echo-Friendship Heights	30	30	30	40	535			2220	139,292	11,373	12.2
47	Sun	Rockville-Montgomery Mall-Bethesda	30	30	30		715			2015	36,138	2,998	12.1
79	Wkdy	Clarksburg-Skyark-Scenary-Shady Grove	30		30		506	906	1512	1912	56,995	4,820	11.8
76	Wkdy	Poolesville-Kentlands-Shady Grove	15	30	15		501			1945	145,687	12,470	11.7
38	Sun	Wheaton-White Flint	30	30	30		637			1942	18,665	1,716	11.5
32	Wkdy	Naval Ship R&D-Cabin John-Bethesda	30		30		630	910	1505	1926	53,222	4,692	11.3
T2	Sun	Friendship Hts, River Rd, Falls Rd, Rockville W.	30	30	30		640			1945	31,065	2,759	11.3
98	Wkdy	GTC, Kingsview, GCC, Cinnamon Woods	30	30	30	30	443			2005	140,359	12,495	11.2
43	Sun	Traville TC-Shady Grove-Hospital-Shady Grove	30	30	30		640			2025	18,240	1,670	10.9
5	Sun	Twinbrook-Kensington-Silver Spring	30	30	30	30	530			2428	36,195	3,369	10.7
37	Wkdy	Potomac-Tuckerman La.-Grosvenor-Wheaton	30		30		600	920	1559	1929	58,974	5,508	10.7

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**FY20 Ride On Route Profile**

Route	Ser	Route Description	AM Avg Hdwy	Base Day 1200n	PM Avg Hdwy	Evng 900p	1st Trip	Last AM Trip	First PM Trip	Last Trip	Annual Riders	Annual Platform Hours	Riders Per Platform Hour
4	Wkdy	Kensington-Silver Spring	30		30		606	940	1335	1836	54,313	5,126	10.6
6	Wkdy	Grosvenor-Pariside-Montgomery Mall Loop	30	30	30		601			2019	74,108	7,038	10.5
36	Wkdy	Potomac-Bradley Blvd.-Bethesda	30	30	30		557			1950	79,151	8,007	9.9
18	Sat	Langley Park-Takome-Silver Spring	30	30	30	30	653			2222	18,603	1,892	9.8
19	Wkdy	Northwood-Four Corners-Silver Spring	30		30		614	820	1448	1945	27,723	2,831	9.8
75	Sat	Clarksburg-Correctional Facility-Milestone-GTC	30	30	30	30	645			2150	21,942	2,364	9.3
18	Sun	Langley Park-Takoma	30	30	30		655			1952	14,478	1,573	9.2
45	Sat	Fallsgrave-Rockville-Twinbrook	30	30	30		642			1928	21,094	2,300	9.2
14	Sat	Takoma-Piney Branch Road-Franklin Ave.-Silver Spring	30	30	30		731			1840	13,409	1,484	9.0
75	Sun	Clarksburg-Correctional Facility-Milestone-GTC	30	30	30		715			2050	18,924	2,120	8.9
33	Wkdy	Glenmont-Kensington-Medical Center	25		25		515	900	1430	2008	61,383	7,115	8.6
31	Wkdy	Glenmont-Kemp Mill Rd.-Wheaton	30		30		601	900	1600	1849	28,876	3,392	8.5
8	Sat	Wheaton-Forest Glen-Silver Spring	30	30	30		715			1915	17,278	2,056	8.4
44	Wkdy	Twinbrook-Hungerford-Rockville	30		30		613	854	1614	1917	31,005	3,698	8.4
23	Sat	Sibley Hospital-Brookmont-Sangamore Road-Friendship Heights	30	30	30		625			1930	12,826	1,638	7.8
98	Sat	GTC, Kingsview, Soccerplex	30	30	30	30	813			1905	14,151	1,807	7.8
7	Wkdy	Forest Glen-Wheaton	30		30		555	835	1610	1855	13,188	1,709	7.7
42	Wkdy	White Flint-Montgomery Mall	30	30	30		532			2020	87,416	11,628	7.5
83	Wkdy	Germantown MARC-GTC-Waters Landing-Milestone-Holy Cross	30	30	30	30	426			2356	117,604	15,759	7.5
301	Wkdy	Tobytown-Rockville	90	90	90		555			1845	29,771	4,004	7.4
76	Sat	Kentlands-Shady Grove	30	30	30		645			1941	9,169	1,314	7.0
29	Sat	Bethesda-Glen Echo-Friendship Heights	35	35	35		725			2100	5,936	864	6.9
53	Wkdy	Shady Grove-MGH-Olney-Glenmont	35		35		505	845	1520	1940	64,638	9,792	6.8
29	Sun	Glen Echo-Friendship Heights	35	35	35		725			1945	5,586	855	6.5
81	Wkdy	Rockville-Tower Oaks-White Flint	30		30		600	905	1515	1917	29,541	4,867	6.3
301	Sat	Tobytown-Rockville	90	90	90		640			1845	5,194	832	6.2
83	Sat	GTC-Waters Landing-Milestone	30	30	30	30	826			1900	10,282	1,691	6.1
73	Wkdy	Clarksburg-Old Baltimore-Shady Grove	25		25		510	945	1430	1915	42,380	7,140	5.9
52	Wkdy	MGH-Olney-Rockville	30		30		530	830	1545	1855	28,360	5,202	5.5
301	Sun	Tobytown-Rockville	90	90	90		640			1845	4,332	895	4.8
42	Sat	White Flint-Montgomery Mall	30	30	30		812			1920	7,632	1,966	3.9

Avg Daily APC Ridership Jul-Nov FY19, Service data are Jan 2020

**24,806,348    1,176,642    21.1**

Garage- S Silver Spring, G-Gallthersburg, N-Nicholson Ct, C Contract

Headways are averages when headway not consistent in peak direction-generally AM 700a/PM 500p

Headways updated as of Jan 2020

Service data does not include Purple Line Detour changes

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## FY20 3RD Quarterly Analysis Revenue Comparison

Revenue Code	Revenue Description	Budget	Actual	Projection Scenario 1	Projection Scenario 2
<b>Transit Services</b>					
<b><u>Mass Transit</u></b>					
4B001	Property Tax	139,457,768	134,043,040	134,043,040	134,043,040
4B105	Taxi Licensing Fees	400,000	208,785	209,300	209,300
4B211	State Aid: Ride On	40,628,000	26,091,441	40,628,494	40,628,494
4B212	State Aid: Call N' Ride	379,107	399,239	399,239	399,239
4B213	State Aid: Damascus Fixed Route	309,950	174,069	309,950	309,950
4B318	Parking Fees	720,000	825,648	1,000,000	1,000,000
4B319	Ride On Fare Revenue	20,022,517	11,266,670	15,894,253	12,922,426
4B320	Bus Advertising	935,000	372,280	372,280	372,280
4B326	Recreation Fees	0	7,044	7,044	7,044
4B344	Motor Pool Charges/Fees	0	715,058	715,058	715,058
4B399	Other Charges/Fees	2,492,442	2,966,164	3,380,601	3,380,601
4B503	Parking Fines	525,000	783,063	783,063	783,063
4B599	Other Fines/Forfeitures	0	515	515	515
4B799	Miscellaneous Revenues	0	42,915	42,915	42,915

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