Here are just a few of the things MCDOT’s 1,320 employees do every day to keep you moving.

**RUNNING ONE OF THE BUSIEST BUS SYSTEMS AROUND**
- 2nd largest transit system in the region
- 340 ADA-accessible Ride On buses with bike racks, of which use alternative fuels
- 88,000 passenger pick-ups a day
- 26.4 million riders each year
- 5,400 bus stops

**MAINTAINING THE BRIDGES OF MONTGOMERY COUNTY**
- 334 highway bridges inspected on a regular basis
- Dozens of bridges rehabilitated every year

**KEEPING TRAFFIC FLOWING WITH OUR TRANSPORTATION MANAGEMENT CENTER**
- 820 managed traffic signals
- 200 traffic safety cameras

**GIVING YOU A SMOOTH RIDE**
- 940 arterial road lane miles maintained
- 4,260 residential and rural road lane miles maintained

**MAKING SURE IT IS ALWAYS A GOOD DAY TO WALK AND BIKE**
- 1,000 miles of sidewalk maintained
- 66,000 streetlights
- 85 miles of bike lanes

**PARKING MADE EASIER**
- 22,300 County-managed parking spaces
- 2,400 on-street parking meters
- 42 County-managed parking lots and garages

MCDOT
Montgomery County Department of Transportation
moving forward together

MONTGOMERY COUNTY IS CHANGING. Our thriving County is attracting new employers and residents every day. This growth brings with it the potential for economic progress and shared prosperity. It also poses transportation challenges that require fresh, creative solutions. That is why we are committed to using innovative approaches to provide a safe, efficient and reliable transportation system that enhances quality of life for everyone in Montgomery County. By building a balanced and comprehensive network that uses our roads more efficiently and supports more walking, bicycling and transit use, we will move forward together towards a better future.

Montgomery County Executive Isiah Leggett

WE ARE BUILDING ON A STRONG FOUNDATION. Montgomery County is recognized as a national leader in innovation and technology and at the Montgomery County Department of Transportation (MCDOT), we are supporting travel alternatives, improving safety and embracing cutting edge solutions through our work each day. The implementation of Capital Bikeshare, traffic signal modernization, smart parking meters, and our ongoing Pedestrian Safety Initiative are just a few of our diverse projects and programs. We are also planning for a future with more jobs, more people and more options through transformative projects such as the Purple Line light rail and Bus Rapid Transit systems.

LET’S MOVE FORWARD TOGETHER. At MCDOT, we are committed to delivering the first-rate, multimodal transportation system that Montgomery County needs through a renewed vision, mission and set of guiding principles. We want to partner with you, the people who use this system daily, to make lasting change and create the best transportation network possible for our community. We ask that you join us in working towards these goals. The daily transportation choices we make and the priorities we choose as a community matter. Let’s keep moving forward together.

Montgomery County Department of Transportation Director Al Roshdieh
Our Vision:
A seamless transportation system for people of all ages, incomes and abilities that supports a vibrant and sustainable community.

Our Mission:
To move people and connect places with the best transportation choices and services.

MOVING PEOPLE AND CONNECTING PLACES IS OUR CORE BUSINESS.
Our transportation system is one of our most important resources. It must be designed to help people move easily between the places in Montgomery County and the region that are part of their daily lives, including work, school, recreation, services, economic centers and neighborhoods. At MCDOT, we strengthen these connections by providing the best transportation choices and services possible.

Having a range of high-quality transportation options—including bicycle, pedestrian and transit facilities—benefits everyone, including people who do not drive, those looking to reduce their household transportation spending, and those frustrated by congested commutes. By increasing travel alternatives, we can move more people in fewer vehicles. Goods and services can move more easily. All households and people with disabilities have more options. It’s better for our economy, our community, and a sustainable Montgomery County.
At MCDOT, our work is guided by the following fundamental principles:

- Provide an effective and efficient transportation system
- Keep our system reliable, safe and secure
- Engage and support our diverse community
- Enhance quality of life
- Be innovative and forward-thinking
Providing an effective and efficient transportation system means using our valuable County resources — including public spaces and funds — to yield the greatest results in terms of access, mobility, safety and quality of life. The result is a balanced approach that accommodates vehicle demand, manages congestion and provides transit, ridesharing, bicycling and walking opportunities that serve all County residents, visitors and workers. As MCDOT fine tunes our programs and policies to support expanding transportation choices, we continue to look for opportunities to serve more people in a variety of ways.
WE USE LASERS.
WE KNOW, IT’S COOL.
We monitor the condition of 5,200 lane miles of the County’s roads. Our Pavement Management System collects data through photographic and laser measurements that detect everything from simple cracks to large areas of pavement failure. The information helps us target our limited resources to the roads that most need our attention.

BUILDING IT BETTER
We have built a comprehensive transportation system in Montgomery County and we’re always improving it with new construction to bridge gaps and provide more connections. Whether it’s a bike path providing access to the Shady Grove Metro Station, a new bridge over railroad tracks on East Gude Drive, new sidewalks on Greentree Road, or storm drain improvements in Chevy Chase, we’re building a better multimodal system one project at a time.

ONE OF THE BUSIEST BUS SYSTEMS AROUND
We are proud to have the second largest transit system in the region. Our 340 Ride On buses are busy picking up 26.4 million riders a year. We are working hard to provide great service every day: our daily maintenance on our buses keeps them in good shape, our Kids Ride Free program helps students and parents avoid car trips, and our ride planning tools help residents plan their trips. People seem to be noticing. In 2014, the Transportation Association of Maryland named Ride On the “Transit System of the Year.”

WE’RE GIVING YOU THE GREEN LIGHT
Our state-of-the-art transportation management system balances the needs of pedestrians, bicyclists, vehicles and transit, enhancing overall mobility and safety to keep people moving. Our Transportation Management Center constantly monitors traffic and adjusts signal timing on our corridors to help relieve traffic jams. Traffic signal control and coordination improves our system’s efficiency and decreases delays significantly.
Safety is paramount to what we do. We are dedicated to making our streets safe for all users and we are expanding our programs to do so. Our projects take a “complete streets” approach, addressing the safety and comfort of pedestrians, transit-users, people on bikes, and people in cars. We prioritize safety education and work closely with other departments and agencies on projects and programs that further this goal. MCDOT is an integral partner in coordination efforts such as the Emergency Operations Center. Additionally, we continue to build trust amongst Montgomery County residents in the security and reliability of all of our services.
A RELIABLE, SAFE AND SECURE TRANSPORTATION SYSTEM requires careful engineering, public awareness and on-going maintenance of roads and equipment.

SAFETY FOR EVERYONE THROUGH TRAFFIC CALMING
Our residential traffic calming program uses engineering solutions to make neighborhoods more livable by increasing safety for pedestrians and bicyclists. Speed humps, small traffic circles, curb extensions and pedestrian refuge islands help slow down traffic. We conduct Pedestrian Safety audits on the corridors with the most collisions and implement engineering, education and enforcement improvements to reduce risk of crashes. We have conducted comprehensive Safe Routes to School evaluations at all 202 public schools and we’ve started assessing private schools. Montgomery County’s Pedestrian Safety Initiative is being used as a model by the State of Maryland and federal agencies alike.

SORRY, BUT WE ARE TRYING TO CANCEL YOUR SNOWDAY
Having a reliable transportation system means that you can count on it, even during inclement weather and emergencies. When the snow starts to fall, the rivers start to rise, or strong winds bring down trees, our crews leap into action to keep you moving. We do year-round emergency repairs to bridges and roads and respond promptly to flooding. During snow, Highway Services clears emergency routes, major bus routes, and the highest priority roads first. Of the regional bus systems, Ride On has a record of providing the most service during snow storms to get our riders home safely.

MAINTENANCE IN MONTGOMERY COUNTY
It takes a lot to keep a transportation system running smoothly and reliably. We don’t just maintain, rehabilitate and repave our roads and our 334 bridges, we also repair curbs and gutters, sidewalks, bicycling facilities, storm drains, and driveway aprons. We cut energy use by replacing streetlight and traffic signal lamps with LED lights.

YOU CAN COUNT ON US
We strive to provide service you can rely on for all types of travel by minimizing unscheduled disruptions. And when service disruptions do occur, we use online updates and variable message signs to inform you of alternative routes and provide travel time updates.

LIGHTING THE WAY
Providing good lighting along roads, sidewalks, in parking lots and garages, and adjacent to transit stops is one of many ways we work to ensure your safety and security while using our transportation system. We also use patrols and video cameras to monitor buses and parking and transit facilities.
Montgomery County is diverse in many ways. Our community is home to people of many ages, incomes, races, backgrounds and abilities. We are proud of our bustling urban centers, suburban neighborhoods and our cherished rural/agricultural heritage. To truly support our community, the transportation system must respond to the needs of all groups, neighborhoods and contexts that make up our vibrant County. We actively involve people in our work through public engagement and a customer-oriented approach to everything we do.

Engage and support our diverse community
MCDOT IS REACHING OUT TO OUR COMMUNITY IN MANY WAYS – face-to-face, through social media, with robust education campaigns, at fairs and festivals, giving back to the community – and so much more. Follow us on Twitter @MCDOTNow.

BECAUSE YOLO
We want our County’s high school students to model good behavior – so we made them models in our award-winning effort to engage teens. The YOLO (You Only Live Once) High School Pedestrian Safety Campaign paired the popular phrase with compelling images to remind high school students to put down their phone, take out their ear buds, and pay close attention when crossing the street.

HEARING YOU AND SPEAKING YOUR LANGUAGE
Annually, our staff attends hundreds of public meetings, fairs, festivals and events, and sends tens of thousands of newsletters to residents. We also communicate with our diverse community by translating materials into multiple languages. The MCDOT Resident’s Guide to Services comes in Spanish, Chinese, Korean and Vietnamese!

GETTING EVERYONE ON BOARD
Our bus stop improvement program has been cited as a national model in improving access for people with disabilities. A multi-year program identified 3,400 bus stops (out of a total of 5,400) that needed improvements to make them accessible. So far, $11 million has been invested in ensuring that more than 90 percent of the stops meet Americans with Disabilities Act standards. We won’t stop until we’re done. The upgrades have also boosted pedestrian safety for transit users.

THIS IS A PUBLIC SERVICE ANNOUNCEMENT
We are thrilled to work with our community to participate in public service programs. During our annual Give and Ride campaign, Ride On passengers give a donated item that goes to Manna Food Center to help needy families and Ride On gives them a free ride in exchange. Last year, the program collected 8,232 pounds of food and baby supplies for the charity. Not only that, but we work with volunteers who keep 450 road segments litter-free under the Adopt a Road program.
Our transportation systems have far-reaching impacts that go beyond mobility and access. The way that streets are designed and the range of transportation choices available can influence our environment, physical health, social cohesion, and the resiliency of neighborhoods over time. These broader quality of life issues remain at the heart of MCDOT’s program, design and policy decisions.
**OUR GREEN STREETS DRINK RAINWATER**

Did you know that MCDOT maintains more than half a million trees along public roads that absorb rainwater? We further reduce stormwater runoff that pollutes our waterways through our work with the Department of Environmental Protection to create Green Streets landscaping using raingardens, sidewalks that soak up rain, green curb extensions and grass swales. Our green initiatives don’t stop there – in addition to improving air and water quality, we are reducing our energy use in lots of ways, including converting parking garage lights to LEDs that use less energy and are longer lasting. More of these types of projects are in the works!

**WE’RE ON A ROLL WITH CAPITAL BIKESHARE**

Montgomery County is part of the regional Capital Bikeshare system with more than 50 stations in Bethesda, Friendship Heights, Silver Spring, Takoma Park, Rockville, Shady Grove and the Life Sciences Center area. Bikeshare is the perfect way to get to transit, avoid sitting in traffic, give your walking shoes a break, or take a one-way bike trip. Because of its popularity, we are working to further expand the network. We even received an award from the Public Technology Institute for the innovative system that helps us select new station locations.

**PROVIDING A BREATH OF FRESH AIR**

Seventy-five percent of the Ride On fleet uses alternative fuels. And all Ride On buses are equipped with bike racks, so you can get out there and enjoy that fresher air.

**IS THIS WHAT THEY MEAN BY LEAVING A VACUUM?**

Our industrial strength vacuums collect 140,000 cubic yards of leaves annually for composting. In addition, our street sweeping keeps tons of waste out of our waterways. Literally. Every year, we remove more than 1,000 tons of debris from the county’s streets.

**A NATURAL CONGESTION REMEDY**

Our Commuter Services team is constantly looking for new ways to relieve your congestion symptoms. Every year, we contact thousands of employers with information to help their employees get to work and avoid getting stuck in traffic. We participate in more than 100 information fairs a year and participate in hundreds of meetings with employers.
As a forward-thinking transportation department, we are embracing technology and innovation. From public outreach to pavement management, almost every aspect of our transportation system and department can benefit from new and emerging technologies. We encourage our employees to be creative in their approach to addressing transportation challenges and to create a system that will continue to provide excellent choices and services to all users well into the 21st century.
COMING SOON: COUNTYWIDE BUS RAPID TRANSIT AND THE PURPLE LINE
Two innovative projects are on the way that will have a major impact on transportation in Montgomery County: the Bus Rapid Transit system, which includes the Corridor Cities Transitway, and the Purple Line, a proposed 16-mile light rail line extending from Bethesda in Montgomery County to New Carrollton in Prince George's County. Projects like these extend transit options to more people and make everyone’s commute a little easier.

A LITTLE MORE ELBOW ROOM FOR YOUR BIKE RIDE
The buffered bike lane on Woodglen Drive, between Edson Lane and Nicholson Lane, provides a low-stress connection for bicycling between the Bethesda Trolley Trail and Rockville destinations. We are proud that it is one of the first non-urban protected bike lanes in the United States. These facilities separate bikes from vehicles and help bicyclists feel safer on the road, which creates a more comfortable ride for everyone.

INFORMATION IS POWER
We want to make taking transit easier and more reliable by providing the information that customers want to know. That’s why we are installing our real time transit information screens in bus stops and buildings. They show when the next bus or train is coming with information tailored to a specific location. Not only do they display when the next Ride On bus will arrive, they may also show Metrobus, Metrorail, MARC train arrivals, carsharing options and even the number of available Bikeshare docking stations and bikes at nearby stations.

WE’LL HELP YOU FIND THAT PERFECT PARKING SPOT
We are saving people time by making parking spaces easier to find and faster to use. At our garages, we’re putting in sensors that monitor space availability and display this information at entrances and on mobile devices. At many parking garages and lots, you can now plug in your electric car. Or, park on the street in some areas and pay by credit card, coins or phone app using our solar-powered smart meters.

WE ARE ALWAYS LOOKING FOR GREAT IDEAS to make your drive, ride and walk a little easier and welcome the public’s suggestions.
moving forward together