Service Guide for Residents

MCDOT is partnering with the Department of Environmental Protection to create “green streets” that improve water quality by using rain gardens, permeable pavers and other methods to filter rainwater on-site.

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Find out more about what MCDOT can do for you!
DO I CONTACT THE COUNTY, STATE OR MUNICIPALITY?

All numbered roads in the County are State roads, which are maintained by the Maryland State Highway Administration (MSHA). If the road has a route number posted, such as Route 355 or Route 97, it is a MSHA road. Non-numbered within Montgomery County are either County-maintained or maintained by a municipality.

Call 311 from inside the County or 240-777-0311 for more information.

On State roads, MSHA removes snow and maintains the road, signs, trees and medians. The County is responsible for sidewalk construction and maintenance along State roads and initially evaluates traffic signal issues.

MSHA information: www.roads.maryland.gov
MSHA Customer Service Requests: marylandssha.force.com/customercare/request_for_service

On non-numbered roads, the County is responsible for maintaining sidewalks, bridges, bikeways, trails and transportation engineering.

Call 240-777-7220 or 240-777-7244 for more information.

On non-numbered roads within Montgomery Country, you may have to contact the MCDOT or CDOT departments. Call 311 for assistance.