



www.montgomerycountymd.gov/311
301-251-4850 TTY

Outside of Montgomery County
call 240-777-0311

MCDOT'S ADDRESS

Department of Transportation
101 Monroe Street, 10th Floor
Rockville, Maryland 20850-2540

www.montgomerycountymd.gov/mcdot

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Montgomery County Department of Transportation

Service Guide for Residents



MCDOT is partnering with the Department of Environmental Protection to create "green streets" that improve water quality by using rain gardens, permeable pavers and other methods to filter rainwater on-site.



Office of the Director



Al Roshdieh, MCDOT Acting Director

E-mail: mcdot.director@montgomerycountymd.gov

Twitter: @MCDOTNow

- Bikeshare
- Bus Rapid Transit System
- Impact tax and development approval
- Master and sector plan review & analysis
- METRO and MARC train coordination
- Regional transportation project coordination
- Regional and State transportation project coordination, including the Purple Line
- Traffic mitigation agreement review

Commuter Services

- Commuting information and Transit Subsidies
- Employer outreach
- TRiPS Commuter stores
- Transportation management districts and traffic mitigation plans

Taxis

- Service and performance
- Licensing and regulation

Community Outreach

- Adopt A Road or Spot
- Graffiti removal
- Keep Montgomery County Beautiful Program

Transit Services



www.rideonbus.com

Twitter: @RideOnMCT

Facebook: RideOnMCT

Ride On Bus Service

- Schedules
- Bus shelters, stops and benches
- Compliments/concerns

Services for seniors, people with disabilities or low income residents

- WMATA/Metro Access, 301-562-5360 or 202-962-1245
- Call-N-Ride subsidized taxi trips, 301-948-5409
- JCA Connect-A-Ride, 301-738-3252
- Medicaid transportation to medical appointments, 240-777-5899 (Monday-Friday, 8:30 a.m. to Noon)



Transportation Engineering



Twitter: @MoCo_DTE

- ADA Ramps
- Bikeways
- Bridges
- Disposition of public property
- Permanent closures of public roads
- Property acquisition
- Road construction
- Right-of-way abandonment
- Roadways and highways
- Sidewalks
- Storm drain construction
- Transit facilities

Highway Services



Twitter: @MontCo_Highways

Facebook: **MoCoHighwayServices**

YouTube: **Montgomery County Highway Services**

- Leaf vacuuming
- Mowing in the right-of-way
- Potholes
- Roadway paving
- Road shoulder maintenance
- Sidewalk, Curb and Gutter maintenance
- Snow removal
- Storm drain maintenance
- Tree maintenance

Parking Management



Twitter: @MCDOT_Parking

Facebook: **MCDOT_Park**

- Parking garage or lot maintenance
- Parking lot districts and taxes
- Parking policies and studies
- Parking tickets, related court hearings and appeals
- Parking meters

Parking Stores - purchase monthly and residential permits

Call Silver Spring, 240-777-8744

Call Bethesda, 240-777-8770

Traffic Engineering



Traffic Engineering and Operations

- Advanced Transportation Management System
- Block Party Permit
- Lane markings and crosswalk striping
- Pedestrian safety
- Safe Routes to School
- Special Event Permits
- Speed humps, Guardrail and other traffic calming measures
- Streetlights
- Subdivision development plan review
- Traffic and Pedestrian signals
- Traffic signs and street name signs

DO I CONTACT THE COUNTY, STATE OR MUNICIPALITY?

All numbered roads in the County are State roads, which are maintained by the Maryland State Highway Administration (MSHA).

If the road has a route number posted, such as Route 355 or Route 97, it is a MSHA road. Non-numbered roads within Montgomery County are either County-maintained or maintained by a municipality. On State roads, MSHA removes snow and maintains the road, signs, trees and medians. The County is responsible for sidewalk construction and maintenance along State roads and initially evaluates traffic signal issues.

MHSA information: roads.maryland.gov MSHA Customer Service Requests: marylandsha.force.com/customer-care/request_for_service

Call 311 from inside the County or 240-777-0311 for more information.
montgomerycountymd.gov/mcdot