

Drainage Programs

The Montgomery County Department of Transportation (MC-DOT) has two drainage assistance programs pertaining to drainage issues associated with surface runoff from roads and other property owned and maintained by Montgomery County. One is for maintenance of existing storm drain systems and the other is for addressing communities' requests for drainage improvements.

Drainage System Maintenance Requests For drainage concerns on existing storm drain systems where maintenance is needed, such as clearing of debris from inlets, storm drain pipes, and/or drainage channels, reestablishment of drainage channels which may have eroded or silted up over time, water ponding on roads (puddles, potholes), or reconstruction of roadside curbs, please contact MC-DOT's Division of Highway Services at 240-777-6000.

Drainage Assistance Request (DAR) Program

The Division of Transportation Engineering (DTE) administers and manages the County's Drainage Assistance Request Program. The purpose and goal of this program is to solve drainage problems where there is no storm drain system or the existing system is failing or is inadequate. Through this program, the Design Section receives and addresses requests for assistance to correct drainage problems where the runoff water originates from the public Right-of-Way.

Procedure for Requesting Drainage Assistance

A request for assistance can be initiated by a telephone call, e-mail, FAX or letter to the Design Section of the Division of Transportation Engineering (DTE). A County staff knowledgeable in surface runoff issues will review the request in a timely manner. After the review has been completed, you will receive an explanation of the review findings and proposed action.



Evaluation Process

Response by DTE will begin after receiving your request. After all the necessary information about the request is received, the following steps are taken:

- Investigate the nature and cause of the problem.
- Determine if it should be included as a DAR Project, or
- Refer to another appropriate agency responsible for this issue.
- If a DAR project, calculate the size of the watershed, where the water originates and surface water flow characteristics.
- Verify the number of properties being affected and extent of damage being caused by runoff, as well as cost/benefit ratio.
- Review the existing drainage system in the area and potential needs for upgrades.
- Determine availability of Right-of-Way or easements and needs for easements.
- Determine if the problem can have a "spot solution" or a comprehensive Capital Improvement Project (CIP) is needed.
- If a "spot solution," schedule work with HMS Contract's Unit.
- If a CIP, prioritize and include in the list of projects for recommendation as CIP projects for County Executive and County Council approval.
- Notify the citizen what action is being taken.



When requesting drainage assistance, please include the following information:

The location where the drainage problem is occurring.

A brief statement describing the drainage problem and where the water originates and where it goes (photographs are helpful). Your name, home address, and telephone number where you can be contacted. Permission authorizing a site visit by County staff on your property, if applicable. Your availability to meet the County staff at the site during the site visit, if necessary. Community or Homeowner Association, name of representative and telephone number, if applicable.

Forward Drainage Assistance Request to:

Division of Transportation
Engineering 100 Edison Park Drive, 4th
floor Gaithersburg, Maryland 20878
ATTN:
Program Manager
Drainage Assistance Request Program

Phone: 240-620-9115

FAX: 240-777-7277

bill.park@montgomerycountymd.gov

Other Water Runoff Related Referrals

Private drainage problems such as flooding of private property by runoff from private property (runoff is NOT from County-maintained property)

Montgomery County Soil Conservation Service (Technical Assistance Only) 301-590-2855

Nuisance Drainage Problems such as neighbor's fence blocking yard ditch, house gutter spouts drain on neighbor yard, minor ponding in yard, swimming pool discharges on land

Montgomery County Department of Housing and Community Affairs--Code Enforcement Division 240-777-3785

Flooding and drainage from State Roads

State Highway Administration (District 3) 301-513-7300

Permit for construction on County Right-of-Way (such as driveway culverts), waterway construction permits, sediment control/storm water management

Montgomery County Department of Permitting Services--Land Development Division 240-777-6259

Stream erosion on private land, stream valley improvements, swimming pool discharges in waterways, private pools and hot tubs, storm water management

ponds, watershed management, water quality/pollution, fish kills

Montgomery County Department of Environmental Protection—Division of Environmental Policy * Compliance 240-777-7770

Stream erosion on park land

Maryland-National Capital Park * Planning Commission—Parks Department 301-495-2500

Drainage issues within City of Rockville

City of Rockville DPWT 240-314-8567

Drainage issues within City of Gaithersburg

City of Gaithersburg DPWT 301-258-6370

Broken water main or sanitary sewer problems

Washington Suburban Sanitary Commission 301-206-4002



Division of Transportation Engineering's website:
<http://www.montgomerycountymd.gov/dot-dte/index.html>

**FOR MAINTENANCE ISSUES CALL
240-777-6000**

For drainage problems where the water runoff originates from private property and flows onto private property, see list of other referral agencies.



Isiah Leggett
County Executive

Montgomery County Drainage Programs



Guidelines for Requesting Assistance for Storm Drainage from Properties Owned by Montgomery County

Al Kosnaien
Director, MC-DOT

Alternative formats for this document are available upon request by calling 240-777-7221