

# Sticking Points:



COMMON CONCERNS SEEN BY EMSQA

## *Dispatch History is Medical History*

CAD notes contain valuable information.  
It is imperative that they are read and  
integrated into your clinical judgement

Location for RapidSOS is not available

PROBLEM: BACK PAIN

DISPATCH LEVEL: 05C04 (DIFFICULTY BREATHING)

20-YEAR-OLD, MALE, CONSCIOUS, BREATHING.

1. THIS STARTED/HAPPENED NOW (LESS THAN 6HRS AGO).
2. IT'S NOT KNOWN WHAT CAUSED HIS BACK PAIN.
3. HE IS RESPONDING NORMALLY (COMPLETELY ALERT).
4. HE IS HAVING DIFFICULTY BREATHING.
5. A HISTORY OF DIAGNOSED AORTIC ANEURYSM HAS NOT BEEN REPORTED.

BACK PAIN - ALS1: BACK PAIN - ALS1[Agency/IRF]



The 911 operator said  
that you were having  
difficulty breathing. How  
is your breathing now?



Get a **dispatch history** to include:

- *Presence of the complaint before you arrived*
- *History*
- *Treatments*

**Ask about and consider carefully:**

- Differences between dispatched complaint and current presentation
- Resolved complaint (eg syncope, DEC LOC, chest pain, dyspnea, weakness, etc)