



Montgomery County Fire & Rescue Service
Division of Operations
Emergency Medical and Integrated Healthcare Services

EMS Patient Bill of Rights

June 2021

All patients have the right to receive emergency healthcare that is:

- Compassionate, high quality, and medically appropriate;
- Delivered on a timely basis using recognized and accepted patient safety standards;
- Delivered by appropriately trained, equipped and licensed emergency and mobile healthcare practitioners who are physically and mentally fit for duty; and
- Provided under the guidance of a qualified physician medical director.