



EMIHS 5-minute Lineup Drill

EMS700: Clinical Disposition Officer

The healthcare system currently faces many challenges:

1) Higher acuity patients 2) Staffing shortages 3) Longer inpatient hospital stays

EMS700 is in place to HELP you! They:

- Liaise** with the EMS DOs and ED staff
- Monitor** EMS resources, ED conditions and hospital statuses
- Assist** with the clinical based decisions, matching each patient with the best need
 - ❖ *Alternative Destinations, Hospital Transports, DTT, Refusals, etc.*
- Collaborate with you** to make the best medically based decision destination

7A13

When notifying EMS 700:

- Provide** the transporting unit (e.g., "A708B", not "ALS708")
- Inform** of age, nature of illness/injury, and pertinent assessment findings
- Advise** of medical needs, repatriation, patient preference, if warranted
- State** your plan – what you intend to do / where you intend to transport

EMS 700 may send a unit:

- farther to avoid a long wait at a closer ED, or to match inpatient capabilities (ICU, BH)
- to Children's if local pediatric beds are limited or if PICU admission is a possibility

Understand, there will still be times when the demand for EMS services surge the healthcare system and inundates the facilities in the area's ability to promptly register, triage, and/or treat.

EMIHS 5-minute Lineup Drill



The purpose of EMS 700 is not to make transport decisions for you

Say something like this . . .

“Ambulance 701 to EMS700, we have an adult female with abdominal pain . . . they are requesting Holy Cross Silver Spring”

“Medic 723 to EMS700, we have a 17-year-old male Category C Trauma, we’re planning on going to Suburban”

“Medic 723, Suburban just went on Trauma Bypass, I suggest either INOVA Fairfax or MEDSTAR.”

Avoid communications like this . . .

Ambulance 716 to EMS700, we have an ETOH patient where would you like us to take him?

Ambulance 742D to EMS700, we have an elderly female, checkup . . . <silence>

EMS 700 confirms or adjusts your plan based on their perspective



Patient Drop Time

at hospital to unit in service (*eTimes.13 - eTimes.11*)

Goal = 40 minutes

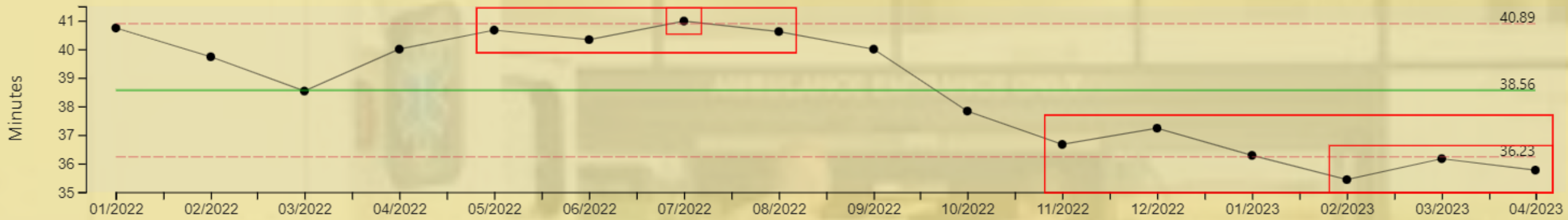
Day
Week
Month

Battalion

1	2	3	4	5
---	---	---	---	---

Priority 1 Priority 2 Priority 3

Median Drop Time by Month



90th Percentile Drop Time by Month

