

What is it	Who fixes it	What form to use	Notes
Apparatus: All unless noted below	CMF	<a href="#">Apparatus Defect Report</a>	
Apparatus: Brush Trucks, County owned	CMF	<a href="#">Apparatus Defect Report</a>	
Apparatus: Brush Trucks, LFRD owned	Usually CMF, confirm with LFRD	<a href="#">Apparatus Defect Report</a>	
Apparatus: Light duty, LFRD-owned (ALS703, UT715, etc)	LFRD	<a href="#">Apparatus Defect Report</a>	
Apparatus: Light duty, County owned, managed by Seven Locks (ALS725, BC, EMSDO, Duty Chief)	Seven Locks	Seven Locks Service Ticket - Paper form	Can be dropped off 24/7. Seven Locks is staffed 0600-2400 Mon-Fri. For Towing, call 240-773-0505 during business hours, call Geyers Towing 301-762-2686 after hours.
Apparatus: Pigtails	Small Tools	<a href="#">Small Tools Defect Report</a>	Pigtails (cords and connections) that connect from the outlet of a cord, regardless of length, are supplied and managed by the Small Tools Section. Extension cords will be purchased by the Station Commanders.
Apparatus: Power cords	Facilities	<a href="#">Fire Station Defect Reporting System</a>	Power cords permanently hard wired and mounted in the ceilings of engine rooms will be managed by the Facilities Section. If a station (there are a few) does not have permanently hard wired and mounted power cords in the ceiling of its engine room, Fire Facilities will work with the Station Commander to resolve that. If a resolution is not possible, the Small Tools Section will supply and manage those cords and connections.
Apparatus: Tires	CMF	<a href="#">Apparatus Defect Report</a>	Mon-Fri contact CMF. After hours, the DOC can contact the tire vendor: Still submit defect report and email Steve Wolff and Bob Smith
Apparatus: US&R vehicles, County owned	CMF and SpecOps	<a href="#">Apparatus Defect Report</a>	
Boats and motors	Special Operations	<a href="#">Apparatus Defect Report</a>	
Boat equipment	Special Operations	<a href="#">Small Tools Defect Report</a>	
Boat Supports - County owned	CMF	<a href="#">Apparatus Defect Report</a>	Special Operations may assist in the coordination of this repair.
Boat Supports - LFRD	Usually LFRD	<a href="#">Apparatus Defect Report</a>	Special Operations may assist in the coordination of this repair.
Breathing Air Compressor Systems	SCBA and Meter Shop	<a href="#">Email SCBA Shop</a>	fire.scbashop@montgomerycountymd.gov
Car Wash Dispensers	CMF Parts Manager	<a href="#">Email to CMF Parts Manager</a>	The CMF parts manager is able to get parts/new units. Gary Letterman is the CMF parts manager.
Child Car Safety Seats	EMS Logistics	<a href="#">Email to EMS Logistics</a>	mcfrs.emssupplies@montgomerycountymd.gov
Cots and Stair Chairs	Small Tools	<a href="#">Small Tools Defect Report</a>	After-hours cots available at FS18, FS26, and FS32 - contact the EMSDO
DrinkMore Water	Linda Ingram	<a href="#">Email Linda Ingram</a>	Do NOT contact vendor directly. Include station number and address in email to Linda.Ingram@montgomerycountymd.gov
EMS Bags that are Damaged	EMS Logistics	<a href="#">EMS Equipment Defect Form</a>	When choosing the device that is being written up, choose "Other"
Facilities & Stations	Facilities	<a href="#">Fire Station Defect Reporting System</a>	

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FD ID cards - Career and Civilian Employees	Office of Investigative Programs	<a href="#">Email to Una Small</a>	Email Una Small directly for new or replacement access cards. Ms. Small can only provide access to MCFRS Stations and limited access to the PSTA. For access requests for PSHQ, CMF, ECC, etc. please contact the Assistant Chief or Supervisor for that site.
FD ID cards - Volunteer members	Division of Volunteer Services	<a href="#">Email the Division of Volunteer Services</a>	Email the Division of Volunteer Services (DOVS) for ALL access card requests for MCFRS Volunteer members. DOVS will coordinate the request with the Office of Investigative Programs.
Fuel Pumps / Station out of fuel	Fleet Support	<a href="#">Email to Shereen Blanton</a>	shereen.blanton@montgomerycountymd.gov
MDCs, radios, ePCRs, cellphone, landline phones, GPS, Aritrator cameras, Fire Station Alerting and audio, Sonim phones	TechOps	<a href="#">TSR - Technology Service Request</a>	
Medical technology and devices (AED, LifePak, Lucas)	EMS Logistics	<a href="#">EMS Equipment Defect Form</a>	
Meters (MX6, Ventis, Tango CO, Sensit and PRD's)	SCBA and Meter Shop	Attach repair tag and deliver or Send via courier to the SCBA shop	fire.metershop@montgomerycountymd.gov
Meter Docking Stations	SCBA and Meter Shop	<a href="#">Email Meter Shop</a>	fire.metershop@montgomerycountymd.gov
METRO Hot Sticks and WSADs	Special Operations	<a href="#">Email Captain Bill Porter</a>	william.porter@montgomerycountymd.gov
Portable equipment on all non-SpecOps apparatus	Small Tools	<a href="#">Small Tools Defect Report</a>	Things that aren't bolted or wired to apparatus. A handlight is Small Tools, the mounted charger is an apparatus defect.
Portable equipment on all SpecOps apparatus	Special Operations	<a href="#">Small Tools Defect Report</a>	Things that aren't bolted or wired to apparatus. A handlight is Small Tools, the mounted charger is an apparatus defect.
SCBA harnesses, facepieces, and cylinders	SCBA and Meter Shop	Attach repair tag and deliver or Send via courier to the SCBA shop	Please call 240-777-2221 to check the availability for while-you-wait facepiece repairs. Monday-Thursday 0600-1500 hrs.
Thermal Imagers	Small Tools	<a href="#">Small Tools Defect Report</a>	
Traffic Lights: Stations	Traffic Management Center	Contact TMC	For exterior traffic light issues please call TMC 240-777-2100. For issues within the station, create a Facilities Defect via the Facilities Defect Reporting System.
Trailers (boat, UTV, other)	Special Operations	<a href="#">Apparatus Defect Report</a>	
UTV equipment	Special Operations	<a href="#">Small Tools Defect Report</a>	
UTV's - County owned	Special Operations	<a href="#">Apparatus Defect Report</a>	
UTV's - LFRD owned	LFRD	Contact the LFRD	Special Operations may assist in the coordination of this repair.