

What is it	Who fixes it	What form to use	Notes
Apparatus: All unless noted below	CMF	Apparatus Defect Report	
Apparatus: Brush Trucks, County owned	CMF	Apparatus Defect Report	
Apparatus: Brush Trucks, LFRD owned	Usually CMF, confirm with LFRD	Apparatus Defect Report	
Apparatus: Light duty, LFRD-owned (ALS703, UT715, etc)	LFRD	Apparatus Defect Report	
Apparatus: Light duty, County owned, managed by Seven Locks (ALS725, BC, EMSDO, Duty Chief)	Seven Locks	Seven Locks Service Ticket - Paper form	Can be dropped off 24/7. Seven Locks is staffed 0600-2400 Mon-Fri. For Towing, call 240-773-0505 during business hours, call Geyers Towing 301-762-2686 after hours.
Apparatus: Pigtails	Small Tools	Small Tools Defect Report	Pigtails (cords and connections) that connect from the outlet of a cord, regardless of length, are supplied and managed by the Small Tools Section. Extension cords will be purchased by the Station Commanders.
Apparatus: Power cords	Facilities	Fire Station Defect Reporting System	Power cords permanently hard wired and mounted in the ceilings of engine rooms will be managed by the Facilities Section DGS. If a station (there are a few) does not have permanently hard wired and mounted power cords in the ceiling of its engine room, Fire Facilities will work with the Station Commander to resolve that. If a resolution is not possible, the Small Tools Section will supply and manage those cords and connections.
Apparatus: Tires	CMF	Apparatus Defect Report	Mon-Fri contact CMF. After hours, the DOC can contact the tire vendor: Still submit defect report and email Steve Wolff and Bob Smith
Apparatus: US&R vehicles, County owned	CMF and SpecOps	Apparatus Defect Report	
Bio-Hazard Waste Pick Up	Public Safety Logistics	Email Roseyann Spence	roseyann.spence@montgomerycountymd.gov
Boats and motors	Special Operations	Apparatus Defect Report	
Boat equipment	Special Operations	Small Tools Defect Report	
Boat Supports - County owned	CMF	Apparatus Defect Report	Special Operations may assist in the coordination of this repair.
Boat Supports - LFRD	Usually LFRD	Apparatus Defect Report	Special Operations may assist in the coordination of this repair.
Breathing Air Compressor Systems	SCBA and Meter Shop	Email SCBA Shop	fire.scbashop@montgomerycountymd.gov
Car Wash Dispensers	CMF Parts Manager	Email to CMF Parts Manager	The CMF parts manager is able to get parts/new units. Gary Letterman is the CMF parts manager.
Child Car Safety Seats	EMS Logistics	Email to EMS Logistics	mcfrc.emssupplies@montgomerycountymd.gov
Cots and Stair Chairs	Small Tools	Small Tools Defect Report	After-hours cots available at FS18 and FS32 - contact the EMSDO
DEF Diesel Exhaust Fluid Dispenser	CMF – Gary Letterman	Email Gary Letterman	Email gary.letterman@montgomerycountymd.gov description of the issue with photos.
DEF Barrier drum disposal	CMF – Joe Zimmerman	Email Joe Zimmerman	Email joe.zimmerman@montgomerycountymd.gov description and photos.
DrinkMore Water	Linda Ingram	Email Linda Ingram	Do NOT contact vendor directly. Include station number and address in email to Linda.Ingram@montgomerycountymd.gov
Facilities & Stations	Facilities – DGS/FRS	Fire Station Defect Reporting System	Facilities issues mechanical, electrical, plumbing etc., Appliances - residential Commercial issues, PT equipment, air compressor, furniture, Bulk pick up, etc.

Fuel Pumps / Station out of fuel	Fleet Support	Fire Station Defect Reporting System	Fuel pumps & Generator fuel issues.
----------------------------------	---------------	--	-------------------------------------

What is it	Who fixes it	What form to use	Notes
MDCs, radios, ePCRs, cellphone, landline phones, GPS, Aritrator cameras, Fire Station Alerting and audio, Sonim phones	TechOps	TSR - Technology Service Request	
Medical technology and devices (AED, LifePak, Lucas)	EMS Logistics	TSR - Technology Service Request	
Meters (MX6, Ventis, Tango CO, Sensit and PRD's)	SCBA and Meter Shop	Attach repair tag and deliver or Send via courier to the SCBA shop	fire.metershop@montgomerycountymd.gov
Meter Docking Stations	SCBA and Meter Shop	Email Meter Shop	fire.metershop@montgomerycountymd.gov
METRO Hot Sticks and WSADs	Special Operations	Email Captain Bill Porter	william.porter@montgomerycountymd.gov
Portable equipment on all non- SpecOps apparatus	Small Tools	Small Tools Defect Report	Things that aren't bolted or wired to apparatus. A handlight is Small Tools, the mounted charger is an apparatus defect.
Portable equipment on all SpecOps apparatus	Special Operations	Small Tools Defect Report	Things that aren't bolted or wired to apparatus. A handlight is Small Tools, the mounted charger is an apparatus defect.
SCBA harnesses, facepieces, and cylinders	SCBA and Meter Shop	Attach repair tag and deliver or Send via courier to the SCBA shop	Please call 240-777-2221 to check the availability for while-you-wait facepiece repairs. Monday-Thursday 0600-1500 hrs.
Thermal Imagers	Small Tools	Small Tools Defect Report	
Traffic Lights: Stations	Traffic Management Center	Contact TMC	For exterior traffic light issues please call TMC 240-777-2100. For issues within the station, create a Facilities Defect via the Facilities Defect Reporting System.
Trailers (boat, UTV, other)	Special Operations	Apparatus Defect Report	
UTV equipment	Special Operations	Small Tools Defect Report	
UTV's - County owned	Special Operations	Apparatus Defect Report	
UTV's - LFRD owned	LFRD	Contact the LFRD	Special Operations may assist in the coordination of this repair.
WSAD's & Volt Probes	Special Operations/WMATA	Special Operations Defect Report	WSAD's & volt probes for calibration or repair they need to be sent back to WMATA will provide replacement or repair item.

