MONTGOMERY COUNTY FIRE AND RESCUE SERVICE
MONTGOMERY COUNTY, MD.

Information Bulletin

April 9, 2015

Number: 15-01

TO: All MCFRS Personnel

FROM: Division Chief Stephen Jones
Division of Operations

SUBJECT: Priority Dispatch System Upgrades

Effective April 20, 2015, the Emergency Communications Center (ECC) will begin using Fire Priority Dispatch System (FPDS) protocols, Version 6.1, for all fire, hazardous materials, and technical rescue events.

Additionally, the ECC will update Medical Priority Dispatch (MPDS) protocols to Version 13.0 for medical events.

Most of the changes accompanying these new protocols will not be noticeable to field providers. However, you should be aware of the following:

1. In order to become compatible with the new CAD system, CAD Event Codes will no longer contain dashes (-). Example: "29-D-3" will become "29D3."

2. There will be an operational change in the way some fire, hazardous materials, and technical rescue event descriptions appear in the CAD record and on the MDCs, as well as how they are verbalized by the ECC dispatcher. The full list of Call Types and Response Plans are located under the ECC Resource Page on Quicklinks.

3. Call Takers will now provide protocol-driven post-dispatch instructions to 911 callers for fire, hazardous materials, and technical rescue events.

If you need additional information, please contact the Emergency Communications Section Chief.

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