


# Montgomery County Fire and Rescue Service

## DIVISION OF OPERATIONS DIRECTIVE

**NUMBER: 10-09**

September 20, 2010

**TO:** All Operations Division Personnel  
**FROM:** Division Chief Steve Lohr   
**SUBJECT:** **ECC Dispatch Adjustments- ALS Transport Unit Staffing**

Effective immediately, the ECC will cease tracking the daily staffing levels of ALS transport units. Along with this change, the ECC will no longer dispatch ALS units as the sole responder on ALS-1 events, as has been the practice in the past with ALS transport unit staffing of three or more personnel. The standard dispatch for an ALS-1 event will remain an ALS unit *and* a first responder unit. The staffing level of the ALS unit will no longer alter this dispatch.

If the officer-in-charge of the responding ALS transport unit believes there is adequate staffing, then ECC can be requested to place the manpower unit in service, but only after the dispatch.

Dispatchers at the ECC manually track the daily staffing levels of ALS transport units as part of a work-around to shortfalls in the CAD technology. However, this work-around unnecessarily adds to the time it takes the ECC to dispatch events. As MCFRS continues to reduce overall response times, this delay in 911 call processing will be eliminated.

If you have questions regarding these changes, please contact the ECC, Assistant Chief Rusty Rothenhoefer at (240) 773-7101, or via email.