


# Montgomery County Fire and Rescue Service FIRE CHIEF'S GENERAL ORDER

FCGO: 16-12

January 13, 2017 (Revised 3/20/2017)

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TO: All MCFRS Personnel  
FROM: Fire Chief Scott E. Goldstein   
SUBJECT: PremierOne Mobile Software Training for New CAD

*Note – compliance date revised due to the delay in the system implementation.*

In early 2017, MCFRS will implement a new Computer Aided Dispatch (CAD) system developed by Motorola Solutions called PremierOne CAD (“P1”). Along with the P1 CAD, new software called PremierOne Mobile will be activated on both mobile data computers and in-station remote CADs.

As part of this implementation, the MCFRS Tech Training Office will provide online, self-paced training on the PremierOne Mobile software for MDCs and in-station remote CADs. This training is mandatory for all Integrated Emergency Command Structure (IECS) personnel.

The link to the online training is located at <http://www.mcfrsit.com/e-learning/p1/> .

Chief Officers are responsible for tracking completion of this training for personnel under their command through the MCFRS Tech Training website.

The online training **must be completed by March 31, 2017**. Personnel who do not complete the online training component by this date are subject to removal from the IECS.

Just prior to cutover to the P1 CAD, MCFRS ECC “super-user” personnel will also go out to the battalions to provide a review of the online material and hands-on training sessions. Scheduling of these sessions will be coordinated through the Duty Operations Chief’s Office and the Division of Volunteer and Community Services.

For further questions or clarification, contact Communication Section Chief.

This FCGO will be automatically cancelled on July 1, 2017