



EMERGENCY COMMUNICATIONS CENTER

AC Ed Radcliffe





Consolidation Timeline

Phase I

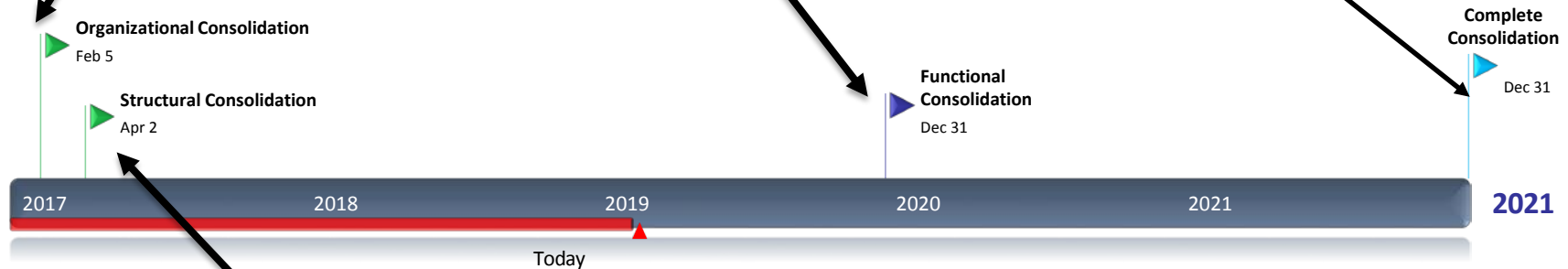
Organizational Consolidation reached when FRS Civilian personnel are moved over to POLICE. Date Completed: February 5, 2017.

Phase III

Functional Consolidation will be reached when Universal Call Taking (UCT) is fully implemented at ECC. Target date is currently set for the end of 2019, but is heavily contingent on staffing and training.

Phase IV

Complete Consolidation will be achieved when ECC functions as one entity and encompasses all UCT, Police and Fire Dispatch. FRS personnel will only be assigned as Fire Liaison Officers (FLO). Target date is the end of 2021, but is heavily contingent on staffing and training.



Structural Consolidation reached when renovations are complete at the PSCC. Date Completed: April 2, 2017. Renovations at the AECC were completed in 2016

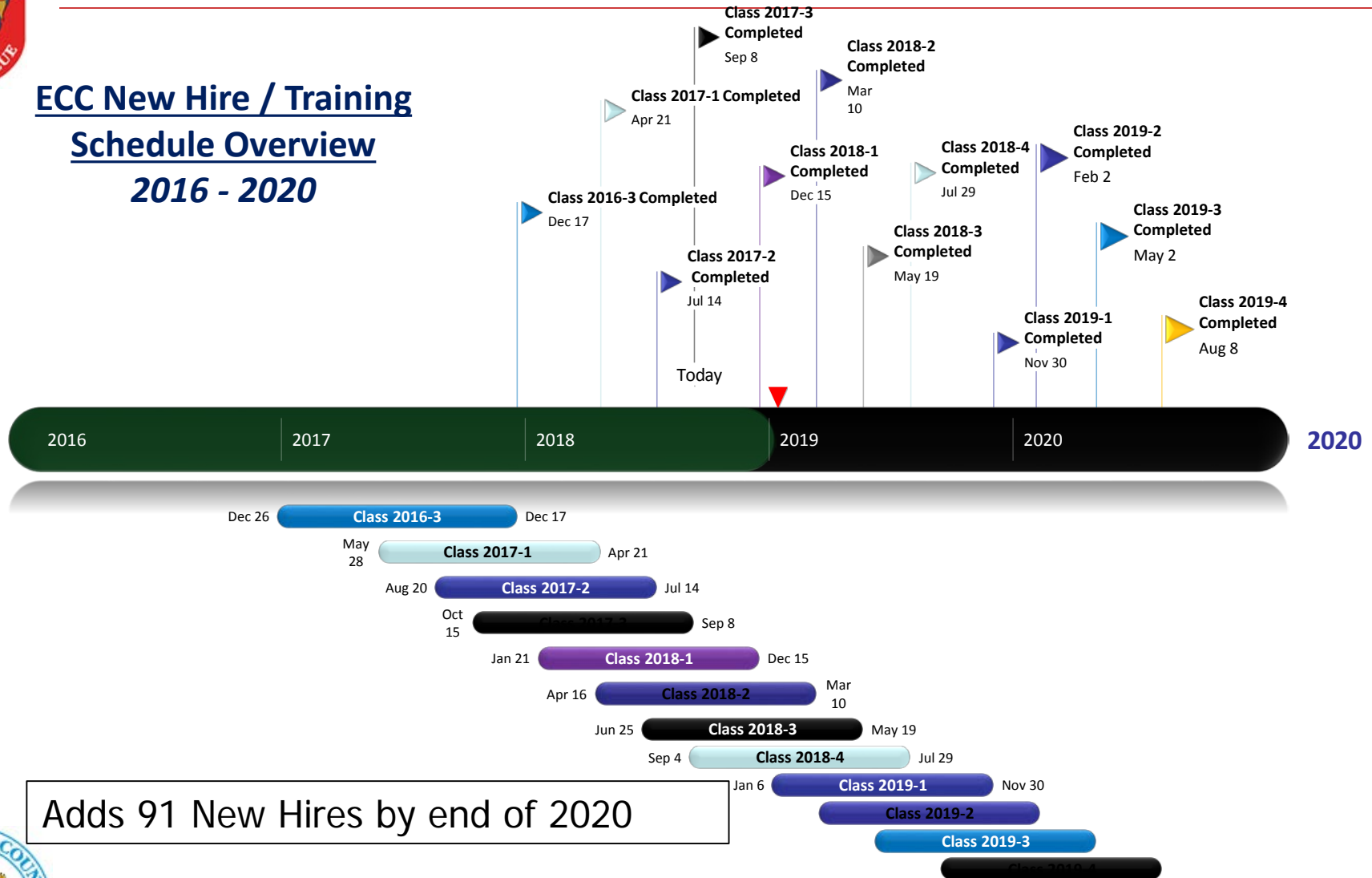
Phase II

2019 Annual MCFRS Chiefs Meeting





ECC New Hire / Training Schedule Overview 2016 - 2020

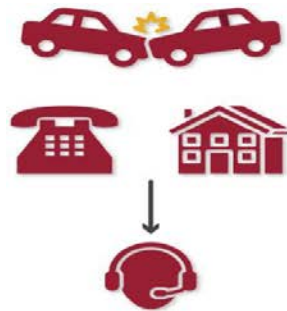


2019 Annual MCFRS Chiefs Meeting

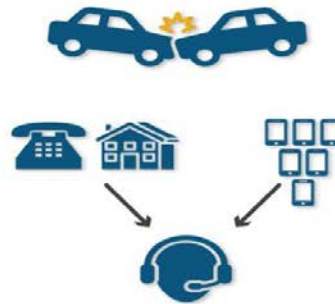




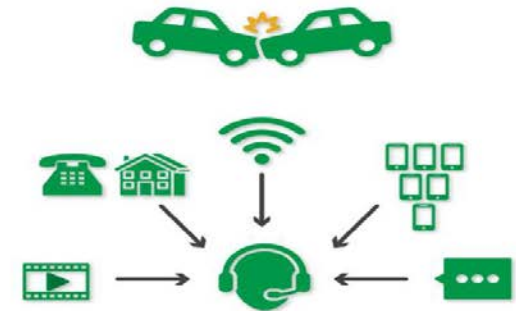
- NEXT GENERATION 911



YESTERDAY
Landline Society
1 Incident
1 Call



TODAY
Mobile Wireless Society
1 Incident
Multiple Calls



TOMORROW
NextGen, Tech-savvy, Fast-paced, Society
1 Incident
Multiple Calls, Texts, Pictures, Video, & Data

- Geospatial Data
- Text, Image, Video, Sensor Data...





- P25 Radio System
- CAD2CAD



2019 Annual MCFRS Chiefs Meeting