



Emergency Medical and Integrated Healthcare Services



2019 Annual MCFRS Chiefs Meeting



Processes Defined

- **"Quality Improvement"** is systematically engaging actions or changes that lead to measurable improvement in medical services and the health status of our patients.
- **"Quality Assurance"** is the process of maintaining and ensuring high quality prehospital care by constantly measuring the effectiveness of our folks' work.





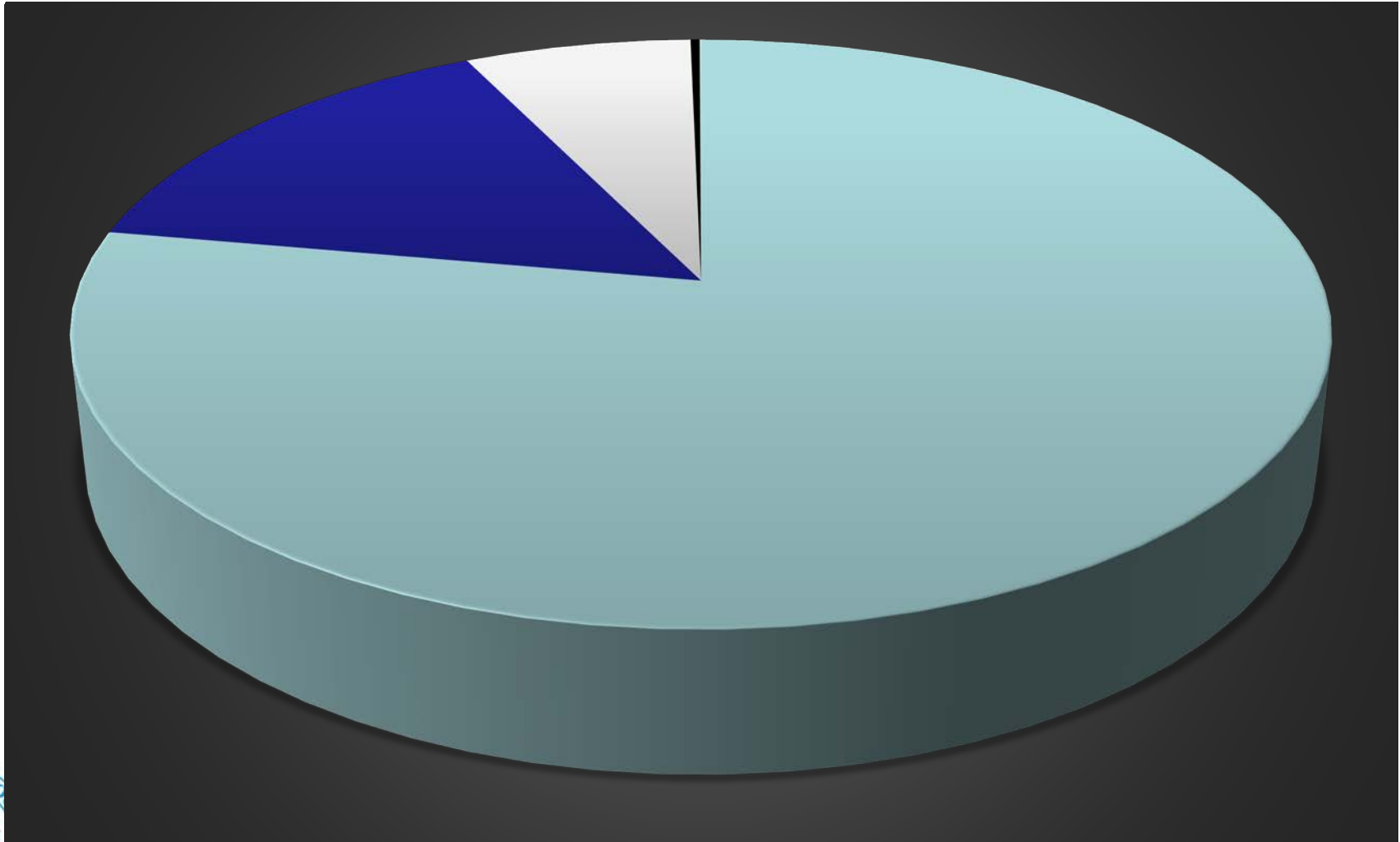
Some Cool Stuff

- **Mobile Integrated Healthcare (MIH)**
- **Maryland Medical Protocols**
- **Research**
- **Skilled Nursing Facilities (SNF)**
- **Leave Behind Naloxone**





By the Numbers



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