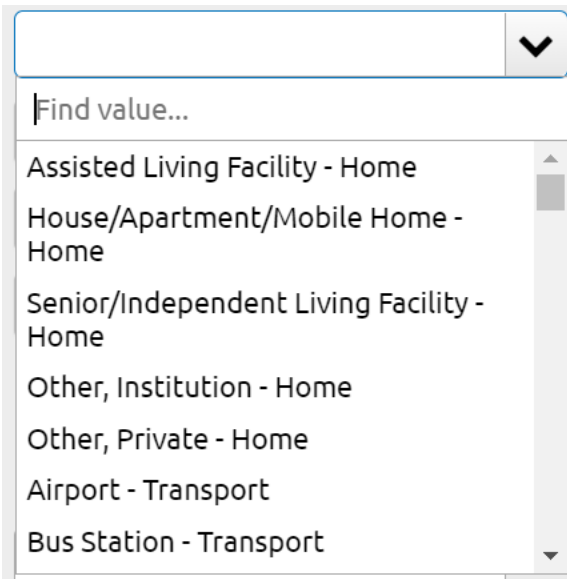## Quality Improvement Office
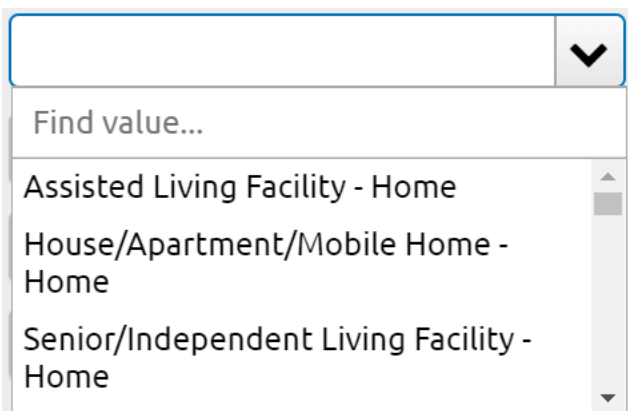
eMeds Elite and Zoom Functionality:

- Setting the Zoom in Chrome on the CF-20's to 90% or less will result in significantly improved viewing performance, particularly with pulldown menus and scrolling. The zoom level where the pulldown menus change depends on the resolution, and the CF-20 should be set to 1900x1200. This will be set to default in the future.

90% zoom:

100% zoom:

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Downgrade Reporting:

- **Tech Tip Reminder:** **How to do a Downgrade Report**

Minor Changes:

- Added Validation Rules (2015 and 2016) – Delays during Scene/Transport for Emergent Incidents. At the request of the Cardiac Intervention Centers, we have added tracking for arrival at destination greater than forty-five (45) minutes after initial unit arrival for Stroke, STEMI, and Trauma patients.

  "Call Delays" can be found under the "Call Info" tab, select an item under "On Scene" or "During Transport". Select "Other" under "On Scene" if you have difficulty obtaining consent from the patient. This will not flag for Cardiac Arrests since that specific delay is already documented.

- Corrected Validation Rule (1886) – The "EMS COMPASS Trauma 02" metric asks for a second pain assessment on the patients we are treating. Previously this rule did not appear when it should.

- Added a comment to Validation Rule (1952), if an ALS clinician upgrades an out-of-county unit. If you upgrade an out-of-county unit, please add the unit driver for YOUR apparatus. If you are in an ALS Chase Car or other single staffing apparatus, please add the Ambulance Driver to your report.

- Added Support for Tactical EMS Protocols. Currently only MCPD supports Tactical EMS Provider Certification.

Questions regarding this update should be directed to the MCFRS Quality Improvement Officer.

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