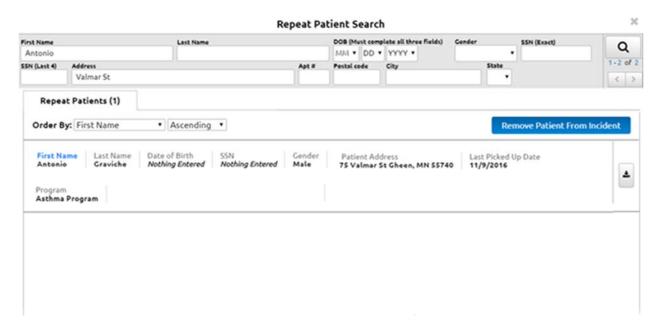## Quality Improvement Office

Effective September 10, 2019, the MCFRS will turn off the "All Normals" button in the *Assessment Power Tool*. This option tends to generate insignificant and unnecessary information in the narrative. This in turn creates downstream problems when external stakeholders (e.g. hospitals) attempt to cull important information from your reports (e.g. your perspective on patient care).

As always and as it pertains to your assessments, please describe specific information about illnesses/injuries in your narrative, if the assessment tools are not sufficient. We are currently working on building a better *Power Tool* for documenting an assessment that better suits the needs of MCFRS clinicians.

As of August 7, 2019, *ImageTrend* added functionality enables the removal of current patient information from the incident, if the incorrect patient was loaded. Under the "Repeat Patient Search" window, activated when you click the "Find a Repeat Patient" button on the Patient>Patient Info Tab, there is a "Remove Patient from Incident" button. This button will remove <u>all</u> of the entered patient information except the patient's "First Name" and "Last Name."

Patient Care Recordation and Data Collection
September 2019 Update

Minor Changes:

1) The validation rule that asks for a hospital MRN number (or equivalent) was changed to activate after you obtain a Healthcare Provider signature. This prevents unnecessary workflow disruption until that information is available to you.

2) The minimum validation score to finish a report has now been set to 50. Reminder: You must mark a report as "finished" for it to be considered completed. Until you mark it finished, you have an incomplete *eMeds* report.

3) When you obtain a refusal from a patient to whom you have administered Narcan and indicated that you believe the patient was suffering an opioid overdose, a new question has been added to trigger your memory. The question reads:

   "Did you contact the EMSDO regarding leave behind Narcan for this patient?"

   The hope is that this this prompt will bolster our compliance with Fire Chief General Order 18-08 "*Leave-Behind Naloxone & Urgent Follow-Up Program*".

Questions regarding this update should be directed to the MCFRS Quality Improvement Officer.