



MONTGOMERY COUNTY FIRE AND RESCUE SERVICE
MONTGOMERY COUNTY, MARYLAND

INFORMATION BULLETIN

NUMBER: IB-12-02
March 28, 2012

TO: All MCFRS Personnel

FROM: Richard Bowers, Fire Chief

A handwritten signature in cursive script, appearing to read "Richard Bowers".

SUBJECT: ePCR Upgrades

The EMS Section has made changes to the ePCR that will benefit both the user and the administration's need for collecting data.

The following 2 icons have been added to the ePCR computer desktop.

- **Language Resources:** contains information regarding resources available for use on incidents when faced with a language barrier. This file contains a list of possible solutions, contact information for telephone interpreters, and Spanish translations of some commonly used phrases.
- **Support Resources:** includes information and contact numbers for, resources such as, Adult Protective Services, Child Protective Services, Hospice, Hoarding Task Force, and the Nursing Home Liaison.

In addition, we have removed the Maryland Medical Protocol icon on the desktop. This information is accessible through the Protocol Tab of the ePCR report. Additionally, keeping this information current is very labor intensive as it cannot be done remotely.

Other changes involve the RescueMedic software and the data that is captured. Some changes you will see:

- addition and deletion of chief complaints
- a few new mandatory fields linked to certain chief complaints
- a pop-up box to designate STEMI/Non-STEMI
- the Cincinnati Stroke scale added to the Assessment Tab
- rearrangement of buttons so that the more frequently used selections are on the first page

- additional data entry to indicate whether the call was dispatched ALS or BLS, and whether the patient condition was actually ALS or BLS
- in anticipation of the 2012 Maryland State Protocol, addition of a new Patient Refusal protocol, to include certain questions that must be answered when the patient is refusing transport

If you have any questions regarding this information please call the EMS Assistant Chief at: 40-777-2453.

Issued by: Assistant Chief Diane Zuspan