



MONTGOMERY COUNTY PUBLIC SCHOOLS

*Division of Title I and Early Childhood
Programs and Services*

Community Resource Guide

*for
Preschool Children and
Their Families*



Prekindergarten/Head Start Unit

2015-2016



ROCKVILLE, MARYLAND



VISION

We inspire learning by providing the greatest public education to each and every student.

MISSION

Every student will have the academic, creative problem solving, and social emotional skills to be successful in college and career.

CORE PURPOSE

Prepare all students to thrive in their future.

CORE VALUES

*Learning
Relationships
Respect
Excellence
Equity*

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850 Hungerford Drive
Rockville, Maryland 20850
www.montgomeryschoolsmd.org

Prekindergarten/Head Start Programs 2015–2016

Community Resource Guide

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for Preschool Children and Their Families

Office of Curriculum and Instructional Programs
Department of Elementary Curriculum & Districtwide Programs
Division of Title I and Early Childhood Programs and Services
Prekindergarten/Head Start Unit
Telephone: 301-230-0676
TTY: 301-230-5462

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24-Hour Emergency and Hotline Numbers

Emergencies: Fire/Rescue, Police	911 (Voice / TTY)
Rape/Sexual Assault Victim Crisis Line	240-777-4357
Spouse Abuse/Abused Persons Crisis Line	240-777-4210
Child Protective Services	240-777-4417
Aging and Disability Resource Unit	240-777-3000
Montgomery County Crisis Hotline, Mental Health Association	301-738-2255
Montgomery County Youth Crisis Hotline, Mental Health Association	301-738-9697
Maryland Youth Crisis Line	1-800-422-0009
National Suicide Prevention Helpline	1-800-SUICIDE (784-2433)
Poison Center	1-800-222-1222
Montgomery County Crisis Center	240-777-4000, TTY: 240-777-4815
Montgomery County Emergency Management	240-777-2300 or MD Relay at 711

Important Phone Numbers and Information

Montgomery County Customer Service Center	311
Police Nonemergency	301-279-8000 (Voice / TTY)
Fire Nonemergency	240-683-6520
Potomac Edison	1-800-544-4877
American Red Cross	301-588-2515 or MD Relay at 711
Verizon Telephone Repair	1-800-837-4966
Baltimore Gas and Electric (BG&E)	1-800-685-0123
PEPCO to report outages or downed wires	1-877-737-2662
Washington Gas to report leaks or emergencies	1-800-752-7520 or 703-750-1400
WSSC (24 hrs.) Maintenance	301-206-4002 (Ext. 4002)

Emergency Radio Stations

WMAL	630 AM	WTOP	103.5 FM
WAMU	88.5 FM	WASH	97.1 FM
WMZQ	98.7 FM	WBIG	100.3 FM
WTNT	730 AM	WRC	1260 AM

Regional Services Centers

Bethesda-Chevy Chase Regional Services Center
4805 Edgemoor Lane
Bethesda, Maryland
240-777-8200, TTY: 240-777-8212

Customer Service Center, Montgomery County
311 or 240-777-0311

Eastern Montgomery Regional Services Center
3300 Briggs Chaney Road
Silver Spring, Maryland
240-777-8414, TTY: 240-777-2545

Mid-County Regional Services Center
2424 Reedie Drive
Wheaton, Maryland
240-777-8100, TTY: 240-777-2545

Silver Spring Regional Center
One Veterans Place
Silver Spring, Maryland
240-777-5300 or 5301, TTY: 1-800-735-2258 or MD Relay at 711

Upcounty Regional Services Center
12900 Middlebrook Road, Suite 1000
Germantown, Maryland
240-777-8040, TTY: 240-777-8002

Takoma East Silver Spring Center (TESS)
8513 Piney Branch Road
Silver Spring, Maryland
240-773-8260

Abuse

Crisis Hotlines

See page 1 for listings of 24-hour emergency and hotline numbers.

Abused Persons Program—240-777-4195

1301 Piccard Drive, Rockville

Crisis intervention, shelter, support, and advocacy are provided for persons who are physically or emotionally abused. Counseling also provided for abusers. Services in Spanish are available.

Adult Protective Services—240-777-3000

401 Hungerford Drive, Rockville

24-hour line, seven days a week. Offers assessment, case management, and investigative services for vulnerable/disabled adults.

Child Protective Services—240-777-4417

1301 Piccard Drive, Rockville

Responds to reports of suspected abuse or neglect, 24 hours a day, seven days a week.

Victim Assistance and Sexual Assault

Program—240-777-1355

1301 Piccard Drive, Rockville

Provides rape crisis services, crisis counseling, crime victim counseling, hospital outreach for rape and sexual assault victims, victim assistance, individual and family counseling, advocacy, and assistance in obtaining crime compensation funds.

Adult Education, Employment, English for Speakers of Other Languages (ESOL), and Literacy Services

A Wider Circle—301-608-3504

9159 Brookville Road, Silver Spring

Offers job preparedness and wellness workshops.

Casa of Maryland—301-431-4185

734 E. University Boulevard, Silver Spring

Offers English classes, citizenship classes, and other computer and vocational skills training.

Charles W. Gilchrist Center for Cultural Diversity—

240-777-4940 or 240-777-6950

2424 Reddie Drive, Wheaton or

12900 Middlebrook Road, Germantown

Programs include ESOL classes, citizenship and civic classes, multilingual computer classes, as well as seminars on small business development and cultural programs.

Colegio Internacional de Capacitación Profesional

301-929-0797 or 301-509-0670

2311 University Boulevard, 2nd Floor, Wheaton

Vocational school—plumbing, air conditioning, computers, and accounting.

Comunidad de Habla Hispana (Spanish-Speaking Community)—301-587-7217

8519 Piney Branch Road, Silver Spring

Assists the Hispanic community in finding permanent employment. Provides individual counseling, employment workshops, job development, referrals, and follow-up contact after job placement.

Department of Rehabilitation Services (DORS)

301-949-3750

11002 Viers Mill Road, Suite 605, Wheaton

Provides career assessment, testing, training, work experience, job placement, and follow-up for those with a substantial physical or mental health condition.

Ed Bohrer Parent Resource Center—301-926-4895

35 North Summit Avenue, Gaithersburg

Provides adult education, parenting, and family support services.

Goodwill Industries/

Job Training and Education—202-636-4225

2200 S. Dakota Avenue, N.W., Washington, D.C.

Offers job training for people with disabilities. Store hours: Monday–Friday, 9:00 a.m.–5:00 p.m. Located on Metro bus line.

Language Outreach Program, Community Ministries of Rockville—301-251-2136

Provides literacy and English classes.

Contact: Cecilia Rojas. crojas@cmrocks.org

Literacy Council of Montgomery County—

301-610-0030

21 Maryland Avenue, Suite 320, Rockville

E-mail at info@literacycouncilmcmd.org website: www.literacycouncilmcmd.org. Provides individual tutoring for adults in ESOL, reading, and writing.

Montgomery College, Adult Education

Department—301-962-8950

11002 Veirs Mill Road, South Office Building, Suite 210, Wheaton

Offers classes in English for Speakers of Other Languages (ESOL), GED, typing, etc., at various locations throughout the county.

Montgomery County Libraries—240-777-0001

Library website: www.montgomerycountymd.gov/library/;

Multicultural Services, English/Chinese,

240-777-0027; English/Spanish, 240-777-0025.

Special Needs Library/Talking Book Library—

240-777-0960; TTY—301-565-7505

6400 Democracy Boulevard, Bethesda

Provides information and reading materials for people with disabilities, family members, and service providers.

WorkSource Montgomery—301-946-1806

11002 Viers Mill Road, South Office Building,

1st Floor, Wheaton, or 240-777-2050

12900 Middlebrook Road, Germantown

Provides job and career counseling, workshops, and resource center services to include on-site employer recruitments at www.montgomeryworks.com.

Child Care

The ARC Montgomery County, Karasik and Family, Infant and Child Care Center—301-984-5777

10611 Tenbrook Drive, Silver Spring

Serves children 6 weeks to 10 years old. Integrates typically developing children and children with developmental disabilities and chronic medical conditions. Accepts Maryland Medical Assistance.

LOCATE: Child Care—1-877-261-0060

Offers referrals to licensed child care providers for individuals looking for child care.

www.MarylandFamilyNetwork.org

Purchase of Care (POC) Program—240-777-1155

7300 Calhoun Place, Suite 700, Rockville

Offers child care subsidies to provide assistance with child care costs to Temporary Cash Assistance (TCA) parents, relative caretakers, and those with recently closed TCA cases.

Working Parents Assistance (WPA)—240-777-1155

7300 Calhoun Place, Suite 700, Rockville

Offers child care subsidies to provide assistance with child care costs to income-eligible parents working 35 hours or more a week.

Crisis**Crisis Hotlines**

See page 1 for listings of 24-hour emergency and hotline information.

Crisis Center—240-777-4000

1301 Piccard Drive, Rockville

Offers 24-hour crisis intervention counseling, shelter, and support.

Mental Health Association,**Montgomery County Hotline—301-738-2255**

Provides a 24-hour crisis intervention phone service that is confidential and anonymous.

Mental Health Association, Montgomery County**Youth Crisis Hotline—301-738-9697**

Provides a 24-hour crisis intervention hotline for youth under 21.

Montgomery County Information and Referral**Hotline—311**

Provides information for local government and community resources. Monday–Friday, 8:30 a.m.–5:00 p.m.

Early Childhood Education / Child Development Programs**Child Find Program,****Early Childhood Disabilities Unit—301-230-5966**

Assists families with young children, 33 months or older, to address special needs. Provides free screening for children who may be delayed in their speech, motor, or cognitive development.

ChildLink—240-777-4769

Provides information and resources in Montgomery County for children from birth to 5 years old.

Department of Public Libraries,**Preschool Programming—240-777-0001**

Website: www.montgomerycountymd.gov/library/.

Offers programs to preschool children to introduce children and their parents/caregivers to the benefits of early language development and literacy. Offers library services in many languages, workshops, and story kits.

Early Head Start–Family Services, Inc.**Gaithersburg, 301-840-3272 or Reginald Lourie****Center, Rockville/Silver Spring, 301-891-1900 or****CentroNia, Langley Park/Silver Spring, 301-543-8040**

Offers an early childhood program for low-income families with children from birth to 3 years old and to pregnant women.

Family Services, Inc., Family Discovery Center—301-424-2989

451 Hungerford Drive, Suite 700, Rockville

A multi-generational program to promote adult learning and healthy child development in families with young children. Offers ESOL, ABE and GED classes, as well as parenting, career development, health workshops and home visiting.

Judith P. Hoyer Early Child Care and Education**Enhancement Program—301-548-8287**

Judy Center at Summit Hall, Rosemont, and

Washington Grove elementary schools;

301-431-7696, Silver Spring Judy Center at Rolling

Terrace E.S. Early childhood and school-readiness

programs offering child care, prekindergarten/Head Start, parent-child activities, parent education, health services, and family support.

Montgomery County Infants and Toddlers**Program—240-777-3997**

1401 Rockville Pike, Rockville

Assists families with children from birth to 3 years old to address special needs and to maximize their children's developmental potential.

Montgomery County Public Schools (MCPS),**Prekindergarten/Head Start****Programs—301-230-0676**

4910 Macon Road, Rockville

Offers an early childhood program for eligible 3- and 4-year-old children to include education, health, parent involvement, and social services.

Reginald S. Lourie Center for Infants and Young**Children—301-984-4444**

12301 Academy Way, Rockville

Therapeutic Nursery Program for 3- and 4-year-old children who have severe social and emotional problems that interfere with their ability to attend a traditional preschool or nursery school program. Individual and family therapy are components of the program.

Emergency Financial Assistance**Bethesda Cares—301-907-9244**

7728 Woodmont Avenue, Bethesda

Provides assistance to prevent eviction and utility shut offs. Referral preferred from DHHS or other service provider.

Bethesda Help—301-365-2022

Short-term emergency solutions only. Provides assistance for rent, utilities, transportation, and prescriptions.

Catholic Charities—301-942-1790

12247 Georgia Avenue, Wheaton

Provides assistance with rent, prescriptions, and emergency food. Appointment required.

**Community Ministries of Rockville,
Rockville Emergency Assistance Program
(REAP)—301-917-6811**

8 W. Middle Lane, Rockville
Provides emergency financial assistance to residents within Rockville zip codes. Assist with eviction, foreclosure, utility cut off and prescriptions; family must apply to HHS first.

Damascus Help—301-253-4100

Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection.

**Department of Health and Human Services,
Office of Home Energy Programs—240-777-4450**

1301 Piccard Drive, Rockville
Provides assistance to low income families with electric bills and home heating costs.

**Department of Health and Human Services,
Emergency Services and Crisis Intervention for
Homeless Families**

240-777-4550, 1301 Piccard Drive, Rockville
240-777-3075, 8818 Georgia Avenue, Silver Spring
240-777-4448, 12900 Middlebrook Road, Germantown
Offers assistance (once a year) to families facing eviction or utility disconnection. Provides assistance with security deposit, food referrals, prescriptions, and burial assistance. Doors open from 8:30 a.m.–5:00 p.m. or Tuesday evenings by appointment only.

**Department of Health and Human Services,
Income Maintenance**

240-777-4600, 1301 Piccard Drive, Rockville
240-777-3420, 12900 Middlebrook Road, Germantown
240-777-3100, 8818 Georgia Avenue, Silver Spring
Applications for food stamps, medical assistance, and TCA are processed.

**Eastern Montgomery Emergency Assistance Network
(EMEAN)—301-879-2688**

Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection; or to purchase prescriptions. Referral preferred from DHHS, congregation, or other service provider.

Faith Connections, Inc.—301-482-0522

Provides emergency financial assistance for delinquent rent and mortgage. Other needs considered. Referral preferred from DHHS, congregation, or other service provider.

Gaithersburg Help—301-216-2510

Provides assistance for the purchase of prescriptions. Other emergency needs are considered.

Midcounty United Ministries (MUM)—301-929-8675

2424 Reedie Drive, Wheaton
Provides emergency assistance with written notice of eviction, foreclosure, or utility disconnection; or to purchase prescriptions.

**Ministries United Silver Spring/Takoma Park
(MUSST)—301-495-4699**

8818 Georgia Avenue, Silver Spring
Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection, or to purchase prescriptions. Serves zip codes 20901, 20910, and 20912. First call, 240-777-3075.

Olney Help—301-774-4334

Emergency financial assistance for evictions, foreclosure, utility disconnection, or to purchase prescriptions.

Salvation Army—301-515-5354

20021 Aircraft Drive, Germantown
Assists with food referrals and utility bills. Provides referrals for clothing.

**Upper Montgomery Assistance Network
(UMAN)—301-926-4422**

Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection.

**Western Upper Montgomery County Help, Inc.
(WUMCO)—301-972-8481**

Provides emergency financial assistance for rent and mortgage payments, medical expenses, utilities, car repairs, transportation, and prescription medicine, for Poolesville, Beallsville, Barnesville, Dickerson, and Boyds.

Family Support Services

**Department of Health and Human Services, Child
Welfare Services**

Call 240-777-4417 to report abuse and neglect.
Call 240-777-1664 to obtain information and request foster care, adoption, and family preservation services.

Family Services, Inc.,

**Family Works and Ed Bohrer Parent Resource
Center Programs—301-840-2000**

Offers an array of services to support families; parent education, counseling, and referrals to community resources.

**Family Services, Inc., Healthy Families
Montgomery—301-840-3232**

Serves first-time Montgomery County parents with home visits, case management, health education, child development services, and parent groups.

Mary's Center—240-485-3160

8709 Flower Avenue, Silver Spring
Provides health care, family literacy, social services, and mental health services.

**Mental Health Association, Kensington/Wheaton
Youth Services (KWYS)—301-933-2818**

3950 Ferrara Drive, Silver Spring
Offers individual, group, and family counseling, community education, and workshops to youth and their families in the Kennedy, Einstein, and Wheaton high school clusters. Provides support to local schools and students.

Rockville Community Services—240-314-8310

Provides emergency assistance, housing counseling, and Step Teen program for the City of Rockville residents.

Financial Counseling and Small Business/Microenterprise Services

Money Management International/Consumer Credit Counseling Information—1-800-747-4222 or 1-800-308-2227

15847 Crabbs Branch Way, Rockville
Provides budget counseling, financial education, credit reports, and debt payment plans.

National Foundation for Credit Counseling—1-800-388-2227

Call for a referral for debt counseling services. For Spanish, call 1-800-682-9832, 9:00 a.m.–5:00 p.m., Monday–Friday.

Maryland Small Business Development Center—University of Maryland, College Park—301-403-0501

Provides workshops, seminars, and information for start-up or existing businesses,
www.marylandsbdc.org

Washington Metropolitan Area District Office of the U.S. Small Business Administration—202-272-0345

740 15th Street, N.W., Suite 300, Washington, D.C.
Provides free counseling, advice, and information on starting a business, financial assistance/loans, as well as management and technical assistance. Partners with programs for women entrepreneurs and minorities.

Food, Clothing, and Furniture

A Wider Circle—301-608-3504

9159 Brookville Road, Silver Spring
Offers furniture and household goods.

Adventist Community Services of Greater

Washington—301-585-6556

501 Sligo Avenue, Silver Spring
Food pantry limited to once every 30 days. Monday–Thursday, 10:00 a.m.–4:00 p.m. Free clothing allocations can, at most, be made once every 90 days by appointment only.

C-4 Clothes Closet and Baby Closet—301-989-8742

14015 New Hampshire Avenue, Silver Spring
Open Tuesdays and Fridays from 9:00–11:00 a.m.
Proof of residency and written referral is required.

Catholic Charities—301-942-1790

12247 Georgia Avenue, Silver Spring
8:00 a.m.–5:00 p.m., Monday–Friday,
Food and clothing.

Congregation and Community Emergency Program, Interfaith Works—301-762-8682, x231 or x228

Referral service for emergency assistance. Administers grants to prevent evictions, for utility services, and for prescriptions. Provides clothing.

Department of Health and Human Services, Income Maintenance

240-777-4600, 1301 Piccard Drive, Rockville
240-777-3420, 12900 Middlebrook Road,
Germantown

240-777-3100, 8818 Georgia Avenue, Silver Spring
Applications for food stamps, medical assistance, and temporary cash assistance (TCA) are processed.

First Baptist Church—301-754-1100

at Montgomery Hills Baptist Church
9727 Georgia Avenue, Silver Spring
Offers food closet on Saturdays, 10:00 a.m.–12:00 p.m.
Identification for each member of the family and proof of residence required.

First Baptist Church of Kengar—202-644-9869

3922 Hampden Street, Kensington
Food and clothes pantry every third Saturday of the month from 10:00 a.m.–2:00 p.m.

First Call for Help (United Way)—1-800-492-0618 or 211

Provides referrals to a wide variety of agencies for clothing, furniture, housing, food, and other services.
www.211md.org

Help/Fish Organizations

Offer emergency assistance that may include: food, medicine, transportation, and/or help with utilities or rent. Each organization serves specific zip codes.

Bethesda	301-365-2022
Damascus	301-253-4100
Gaithersburg	301-216-2510
Germantown	301-482-1320
Olney	301-774-4334
Rockville	301-564-0800
Western Upper Montgomery County (W.U.M.C.O.)	301-972-8481

Interfaith Clothing Center—301-424-3796

751 Twinbrook Parkway, Rockville
Tuesday–Friday, 9:30 a.m.–12:00 p.m. and 1:00 p.m.–3:30 p.m., except for Wednesday's which is for senior citizens and those with disabilities only. Saturdays 9:30 a.m.–1:30 p.m. Free clothing once a month. Must be county resident with referral and I.D. from State of Maryland or CASA of Maryland.

Lord's Table/Gaithersburg Community Soup Kitchen at St. Martin's Church—301-330-5812

Open September through June. For information, call 1:00–5:00 p.m., Monday–Saturday. Soup kitchen is open from 3:30–4:30 p.m., Monday–Saturday. Closed on Thanksgiving.

Manna Food Center—301-424-1130

By referral only. Call this number only if you need to reschedule the pick-up day. Distribution centers and times: www.mannafood.org

Gaithersburg:	MANNA main office 9311 Gaither Road Monday–Friday, 12:00–3:00 p.m.
Gaithersburg:	Family Services Agency 630 East Diamond Avenue Thursday, 5:00–7:00 p.m.
Germantown:	Salvation Army Center 20021 Aircraft Drive Thursday, 2:00–4:00 p.m.
Silver Spring:	East County Regional Services Center 3300 Briggs Chaney Road Friday, 2:00–4:00 p.m.
Silver Spring:	St. Camillus Church 1600 St. Camillus Drive Monday, 2:00–4:00 p.m.
Silver Spring:	Long Branch Community Center 8700 Piney Branch Road Wednesday, 4:00–7:00 p.m.
Wheaton:	Catholic Charities Community Center 12247 Georgia Avenue Tuesday, 4:00–7:00 p.m.

Midcounty United Ministries (MUM)—301-929-8675

2424 Reddie Drive, Wheaton
Food pantry Mondays and Wednesdays, 9:00 a.m.–
4:30 p.m., and Thursdays, 9:00 a.m.–3:00 p.m.

**Muslim Inter-Community Network (MICN)—
301-384-3454**

15200 New Hampshire Avenue, Silver Spring
Clothing resource by appointment only.

Rockville Pregnancy Clinic—301-770-4444

12730 Twinbrook Parkway, #200, Rockville
Provides clothing/baby supplies to participants in the
effective parenting program.

Salvation Army—301-515-5354

20021 Aircraft Drive, Germantown
Assists with food referrals and utility bills. Provides
referrals for clothing.

**Share Food Network Program—
301-864-3115 or 1-800-217-4273**

Community-based, nonemergency food assistance
program offered at various locations throughout the area.

Shady Grove Pregnancy Center—301-963-6223

16220 Frederick Road, Suite 118, Gaithersburg
Offers maternity clothes, baby clothes, and equipment.

Shepherd's Table Soup Kitchen/Community Vision**at Progress Place—301-585-6463**

8210 Dixon Avenue, Silver Spring
Services provided include showers, clothes,
counseling, prescription assistance, and referrals.
Dinner is from 6:00–7:30 p.m. daily.

St. Martin's Catholic Church—301-990-3203

201 S. Frederick Avenue, Gaithersburg
Food pantry. Distribution is on Mondays from 10:00–
11:30 a.m. Pick-up of line numbers starts at 6:00 a.m.

**Women, Infants, and Children (WIC), Community
Clinic, Inc.**

Provides supplemental food to nursing, pregnant
women, and children 5 years old and under at various
county locations:

Gaithersburg	301-840-8339
Germantown	301-515-7576
Takoma Park	301-439-7373
Wheaton	301-933-6680

Health Insurance/Coverage**Department of Health and Human Services,
Service Eligibility Units (SEU)**

Processes applications for uninsured and
undocumented children and adults to access health
care services. Services covered include prenatal care,
pediatric services, family planning, dental, vision,
hearing, as well as referrals for adults with special
conditions. Contact the SEU in your locality:

Rockville	
1335 Piccard Drive, Upper Level	240-777-3120
Silver Spring	
8630 Fenton Street, 10th Floor	240-777-3066
Germantown	
12900 Middlebrook Road, 2nd Floor	240-777-3591

Prescription Programs**Gaithersburg HELP—301-216-2510**

Funding assistance for medication for residents of
Gaithersburg zip codes.

MedBank—301-628-3422

For all uninsured Montgomery County residents.
www.medbankus.org and www.pparx.org.

WUMCO HELP—301-972-8481

Emergency prescription assistance for residents of
Poolesville, Beallsville, Barnesville, Dickerson and
Boyd.

Health Services**Asthma Program—240-777-3384**

8630 Fenton Street, Silver Spring.

Community Clinics, Inc. (CCI)

Provide low-cost health care for documented and
undocumented Montgomery County residents who
are not eligible for county services, do not have access
to health care, or do not have health insurance. Call
the clinic in your area for an appointment:

Silver Spring

8630 Fenton Street, Suite 1200 **301-585-1250**

Takoma Park

7676 New Hampshire Avenue **301-431-2972**

Gaithersburg

200 Girard Street, Suite 212 **301-216-0880**

Department of Health and Human Services Clinics

Offer eligibility, screening, and referrals for prenatal
care. Offer primary care and mental health clinics.
Provide pregnancy testing and immunization services
to Montgomery County residents. Immunizations are
provided free of charge to children and at a low fee
for adults coming in for influenza and pneumonia
immunizations. Contact your local clinic:

Germantown Health Center

12900 Middlebrook Road, 2nd Floor **240-777-3380**

Silver Spring Health Center

8630 Fenton Street, 10th Floor **240-777-3160**

School Health Services Center

4910 Macon Road, Rockville **301-468-4529**

for school-age children 4–18 years old only.

Department of Health and Human Services,**Dennis Avenue Clinic—240-777-1790**

2000 Dennis Avenue, Silver Spring
Specialty services for communicable diseases and
epidemiology. Provides testing for tuberculosis (TB),
HIV/AIDS, and sexually transmitted diseases (STD).

240-777-1760 for STD

240-777-1800 for TB

240-777-1550 for Immunization Services

Mary's Center—240-485-3160

8709 Flower Avenue, Silver Spring
Offers health care and mental health services.

Mercy Health Clinic—240-773-0300

7-1 Metropolitan Court, Gaithersburg
Offers medical services to uninsured low-income
residents of Montgomery County. Eligibility
screenings are conducted via the Service Eligibility
Units (SEU). No emergency appointments.

Mobile Medical Care—301-493-2400

Low-cost family health care provided to the uninsured in Montgomery County. Call for details as to paperwork that you need to bring with you to the appointment and for exact locations in Silver Spring, Rockville, Bethesda, and Gaithersburg.

Proyecto Salud—301-962-6173

2424 Reedie Drive, Wheaton
www.hispanichealth.org. Provides primary medical care for uninsured non-English-speaking adults.

Su Familia—1-866-783-2645, or 1-866-SU FAMILIA

National Helpline, 9:00 a.m.–6:00 p.m. Free, reliable, and confidential health information in English and in Spanish. Provides information on a wide range of health topics and referrals to low-fee health providers in locations according to your ZIP code.

Su Familia, Prenatal Health Line—1-800-504-7081

Provides referrals for low cost prenatal health care.

Dental Services**Catholic Charities Dental Clinic—301-933-0868**

12247 Georgia Avenue, Wheaton

Dennis Avenue Health Center—240-777-1737

2000 Dennis Avenue, Silver Spring
For low-income HIV patients. Provides primary, preventive, and restoration services to Montgomery County residents without insurance.

Department of Health and Human Services, Dental Services

Provided to low-income children, 2–18 years old and eligible maternity clients. Sliding scale. Must meet eligibility requirements. Secretary is available only once a week. Call to leave a message.

Germantown clinic 240-777-3290

Silver Spring clinic 240-777-3135

Rockville Piccard Health Center 240-777-1875

Howard University Dental Clinic—

202-806-0007, 202-806-0008 for new patients,

202-806-0308 for children, or **202-806-0011** for braces
600 W. Street, N.W., 2nd floor, Washington, D.C.

Provides complete exams and x-rays for children and adults of all ages. Emergency clinic is available 9:00 a.m.–1:00 p.m., Monday–Friday, \$80 cash fee. Arrive by 8:00 a.m.; limited number of patients seen per day.

Montgomery County Colesville Adult Dental Clinic—301-384-9795

14015 New Hampshire Avenue, Suite 116, Silver Spring
Basic dental care for low-income adults, 17–59 years old residing in Montgomery County. By referral only.

Washington Hospital Center Dental Clinic—202-877-7332

110 Irving Street, N.W., Suite GA 144, Washington, D.C.
Provides X-rays, dental exams, and tooth extraction. Payment in full required upon treatment. Strictly by appointment and referral only.

Hearing and Vision Services**Shepherd's Table Eye Clinic—301-585-6463**

8210A Dixon Avenue, Silver Spring
Clinic hours are Fridays, 10:00 a.m.–1:00 p.m. By doctor referral only. Call for an appointment Tuesday or Thursday (2:00 to 6:00 p.m.)

**Immunization Clinics for Children
2 Months–18 Years Old****Dennis Avenue Health Center—240-777-1050**

2000 Dennis Avenue, Silver Spring
Clinic is held on the first Thursday of each month, 5:00–7:00 p.m. Bring copy of immunization record.

Women's Health Services

(additional listings, see *Pregnancy and Women's Health*)

Holy Cross Hospital OB/GYN Department—301-754-7630

1500 Forest Glen Road, Silver Spring
Prenatal services. Call SEU first.

Women's Cancer Control Program—240-777-1750

2424 Reedie Drive, Wheaton
Provides breast and cervical cancer education, screening, and follow-up for eligible women (40–64 years old). Hours of operation: 8:00 a.m.–4:00 p.m., Monday–Friday.

Housing**Emergency Shelter/Temporary Housing****Crisis Center—240-777-4000, TTY 204-777-4815**

1301 Piccard Drive, Rockville
Secures emergency shelter for single adults, 24 hours a day, 7 days a week. Assists families after regular business hours (5:00 p.m.–8:30 a.m. and weekends).

**Department of Health and Human Services,
Emergency Services and Crisis Intervention for
Homeless Families**

240-777-4550, 1301 Piccard Drive, Rockville
240-777-3075, 8818 Georgia Avenue, Silver Spring
240-777-4448, 12900 Middlebrook Road,
Germantown

All referrals for emergency shelters are made through this office 8:30 a.m.–5:00 p.m., Monday through Friday or the Crisis Center after hours.

Rental Housing**City of Rockville, Moderately Priced Dwelling Unit (MPDU) Rental Program—240-314-8200**

111 Maryland Avenue, 2nd Floor, Rockville
Individuals apply directly to the City of Rockville to obtain an eligibility certificate.

Department of Health and Human Services, Rental Assistance Program (RAP)—240-777-4400

1301 Piccard Drive, Rockville
Program is for low-income, disabled, elderly, or for households of two or more. Provides monthly help with rental costs.

Housing Opportunities Commission (HOC)—

240-627-9400, 10400 Detrick Ave., Kensington
240-627-9793, 8241 Georgia Ave., 3rd Floor, Silver Spring
240-627-9792, 101 Lakeforest Blvd., Suite 200,
Gaithersburg

Provides information on affordable housing and rental assistance programs for low- and moderate-income families and rental communities that are operated by HOC or private landlords that offer below-market rental units to low- and moderate-income households.
www.HOCMC.org

Montgomery County Department of Housing and Community Affairs, Moderately Priced Dwelling Units (MPDU) and Rental Program—240-777-0311

100 Maryland Avenue, Fourth Floor, Rockville
Rent-controlled units are located in all-rental subdivisions and are offered for rent to eligible households.

Rockville Housing Enterprise—301-424-6265

Offers Public Housing and Housing Choice voucher programs.

Home-Ownership Programs

City of Rockville, Moderately Priced Dwelling Unit Program—240-314-8200

111 Maryland Avenue, Rockville
This purchase program is managed by the City of Rockville.

Housing and Community Initiatives, Inc., Reach, and First Time Home Buyers Closing Cost Assistance Program—301-590-2765

438 N. Frederick Avenue, Suite 305, Gaithersburg
www.hcii.org
Provides assistance with down payment and closing costs for first-time homebuyers.

Maryland Department of Housing and Community Development (MD DHCD)—1-800-756-0119

Manages the Maryland Mortgage Program, the Down Payment and Settlement Expense Loan Program, and the Home-ownership Opportunities for Individuals with Disabilities Program.

Montgomery County Department of Housing and Community Affairs, Moderately Priced Dwelling Units (MPDU) and Rental Program—311

100 Maryland Avenue, Fourth Floor, Rockville
Home purchasing program for moderate income families.

Other

Landlord-Tenant Affairs—311

100 Maryland Avenue, 4th Floor, Rockville
Handles disputes between landlords and tenants and gives information on tenant rights.

Rebuilding Together Montgomery County—301-947-9400

18225A Flower Hill Way, Gaithersburg
Provide free critical home repairs, energy efficiency upgrades, and accessibility modifications to vulnerable country residents. rebuildingtogethermd.org

Immigration and Multicultural Services

American Immigration Lawyers Association—202-507-7600

1331 G Street, N.W., Suite 300, Washington, D.C.
Contact: Susan Quarles, Deputy Director for the pro bono legal services offered.

Asian-Pacific American Legal Resource Center—202-393-3572

English, Korean, and Hindi/Urdu hotline;
202-367-3099 Chinese hotline; and **202-367-3097** Vietnamese hotline.

Asian Pacific Islander Domestic Violence Resource Project (DVRP)—202-464-4477

Provides free assistance for survivors of domestic violence from Asian Pacific Islander communities in the DC metropolitan area through multilingual services in over 10 different languages such as Hindi, Korean, Japanese, Mandarin, and Nepali.
Address: P.O. Box 14268, Washington, D.C. 20044
Website: www.dvrp.org.

Association of Vietnamese Americans—301-588-6862

8121 Georgia Avenue, Suite 503, Silver Spring
Provides social and immigration services.

Ayuda—202-387-4848

6925 Willow Street, N.W., Washington, D.C.
Provides legal assistance with immigration and domestic violence issues for the Spanish-speaking community.

Casa of Maryland—301-431-4177

734 University Boulevard E., Silver Spring
Provides immigration counseling, social services assistance, referrals, English language classes, and adult literacy instruction services. Legal representation of low-income workers in employment cases.

Catholic Charities—301-942-1790

12247 Georgia Avenue, Wheaton
Reduced-fee legal services to low-income immigrants.

Center for Applied Legal Studies, Georgetown University Law Center—202-662-9565

600 New Jersey Ave., NW, Suite 332, Washington DC
Asylum clinic only. Free legal representation to eligible customers for asylum deportation hearings in immigration court. By appointment only.

Comunidad de Habla Hispana—301-587-7217

8519 Piney Branch Road, Silver Spring
Assists the Hispanic community in finding employment. Offers full range of services related to immigration such as notary public, document translation, and assistance with forms.

Department of Health and Human Services, Latino Health Initiative, Children Fleeing Violence Project—240-777-3384 or 240-777-4173

Legal assistance, medical insurance, school enrollment and other services.

Islamic Center of Maryland—301-840-9440

19411 Woodfield Road, Gaithersburg
Counseling services for men, women, and children for personal, familial, marital, and social challenges. Services are provided at no cost to families.

Islamic Society of the Washington Area (ISWA)—301-879-0930

2701 Briggs Chaney Road, Silver Spring
Provides social services to low-income Muslim families; domestic violence prevention programming, including referrals, family counseling, and temporary shelter to Muslim families.

Korean Community Service Center of Greater Washington—240-683-6663

847 Quince Orchard Blvd. #J, Gaithersburg
Monday-Friday, 9:00 a.m.–5:00 p.m. Provides comprehensive services free of charge to Korean-American families and new immigrants. Appointment necessary.

Muslim Community Center—301-384-3454 and 301-384-2166 for clinic

15200 New Hampshire Avenue, Silver Spring
Clinic is open seven days a week, 9:00 a.m. to 4:00 p.m. Must have an appointment. Services are sliding scale for the uninsured, 18 and older; dental clinic, eye clinic, and domestic violence counseling.

Spanish Catholic Center, Catholic Charities

301-942-1790, 12247 Georgia Ave., Wheaton
301-417-9113, 201 E. Diamond Ave., #3, Gaithersburg
Provide employment services, translation of documents, and immigration information. Silver Spring location offers low-cost medical clinic and counseling services.

TESS Community Center—240-773-8260

8513 Piney Branch Road, Silver Spring
Provide social services to the community: income tax help, legal aid, food, public assistance, and assists with problem solving. Services are provided in Spanish and English.

Women's Law Center of Maryland, Inc., Multi-Ethnic Domestic Violence Project (MEDOVI)—410-396-3294

Free services focusing on the special needs of foreign-born victims of domestic violence. For a list of other services, please call **410-321-8761**.

**Legal Services/Court Advocacy/
Mediation**

(See immigration and multicultural services for additional legal services resources.)

Abused Person's Program—240-777-4210 or 240-777-4195

The Abused Person's Program provides help to obtain protection and peace orders, crisis and on going counseling, shelter, support, and advocacy services to victims of partner-related domestic abuse. Telephone and walk-in crisis counseling and accessible shelter for victims and their dependent children are available 24 hours a day.

Bar Association of Montgomery County, Bar Foundation Pro Bono Program—301-424-7651 or 7652

Four clinic locations:

Tess Community Service Center

8513 Piney Branch Road, Silver Spring

Ana G. Mendez University

11006 Veirs Mill Road, Suite L1, Wheaton

Gilchrist Center Germantown

12900 Middlebrook Road, Germantown

East County Services Center

3300 Briggs Chaney Road, Silver Spring

Bar Association of Montgomery County, Lawyer Referral Service—301-279-9100

With referral from other social service agency—standard fee is \$50 for first 50 minutes of initial consultation. Reduced fees: \$25 for first 30 minutes, for income eligible clients with referral. No obligations after initial consultation.

Catholic Charities Legal Network—202-350-4305

Pro bono legal services by appointment. Clients may be seen at different sites in Montgomery County, Prince Georges County, and Washington, D.C. Spanish-speaking clients should call **202-772-4325**.

Circuit Court, Civil Department—240-777-9401

Judicial Center, 50 Maryland Avenue, Lobby Level, Rockville Addresses legal issues such as foreclosures, federal tax liens, and mechanics liens, lawsuits, automobile liens, and judgments. Low-income persons can request a waiver for court filing fees.

Circuit Court, Domestic Violence Assistance Project, House of Ruth Legal Clinic—240-777-9077 or 9078

Free civil representation for protective and peace orders.

Circuit Court, Family Law Self Help Center—240-777-9426

50 Maryland Avenue, Room 1500, South Tower, Rockville
No telephone services. Free, walk-in clinic that offers general legal information, advice on forms and how to fill out forms, as well as limited legal advice to income-eligible customers who are representing themselves in family law cases such as divorce, custody, visitation, name change, and guardianship. Pro Se staff does not represent customers in court. Low-income customers can request a waiver for court filing fees.

Family Law Hotline—1-800-845-8550

Provides legal advice and referrals, and assistance completing legal forms.

House of Ruth, Maryland Domestic Violence Legal Clinic Hotline—410-889-7884 or 1-888-880-7884

Free domestic violence legal services.

Maryland Legal Aid—240-314-0373

600 Jefferson Plaza, Suite 430, Rockville
Family law and consumer issues.

Maryland Volunteer Lawyers Service—1-800-510-0050

Provides free legal assistance for IRS and Medicaid disputes and foreclosure assistance.

Mediation Program—240-777-7300

State Attorney's Office: 50 Maryland Avenue, North Tower, 5th floor, Rockville

Free service provided by the State Attorney's office as a non-judicial means for resolving disputes without court involvement. Monday-Friday, 8:00 a.m.-5:00 p.m.

Montgomery County Family Justice Center—240-773-0444

600 Jefferson Plaza, Suite 500, Rockville

Offers comprehensive services to victims of intimate partner violence, including law enforcement, legal, social services, and counseling.

Office of the Public Defender, Montgomery County Court—301-563-8900

191 East Jefferson Street, Rockville

Administrative fee applies: adult \$50 and juvenile \$25.

State of Maryland, Office of Child Support Enforcement—1-800-332-6347

51 Monroe Street, Rockville

The Maryland Department of Human Resources provides services in all phases of the process of obtaining child support, 8:00 a.m.-4:00 p.m., Monday-Friday.

Women's Law Center of Maryland—410-321-8761

Free legal assistance and education programs for women and their families.

Mental Health

(For 24-hour emergency hotlines, see page 1.)

Affiliated Community Counselors—301-251-8965

15841-A Crabbs Branch Way, Rockville
Provides individual, couples, and family therapy.
Accepts Medical Assistance and private insurance,
and offers a sliding-scale fee.

Andromeda Cultural Health Services—202-291-4707

1400 Decatur Street, N.W., Washington, D.C.
Provides psychiatric and counseling services for
adults. Languages spoken are English and Spanish.
Sliding scale payment available.

Aspire Counseling—301-978-9750

16220 Frederick Road, #502, Gaithersburg
Outpatient mental health services. Provides Spanish-
speaking services.

Catholic Charities—301-942-1790

12247 Georgia Avenue, Wheaton
Provides counseling services to refugees and immigrants.

Counseling Plus—301-565-9001

8561 Fenton Street, Suite 230, Silver Spring
Provides counseling in English and Spanish, including
substance abuse counseling, for adults only.

Department of Health and Human Services, Adult Behavioral Health Program—240-777-1323

2424 Reedie Drive, Wheaton
Offers counseling for medical assistance or uninsured
adults/couples with bilingual/bicultural therapists.

Department of Health and Human Services, Child and Adolescent Mental Health Services—240-777-1450

8818 Georgia Avenue, Suite 501, Silver Spring
Provides services in English and Spanish for children
and adolescents who are uninsured or receive Medical
Assistance.

Department of Health and Human Services, Linkages to Learning—Main office 240-777-1731

Linkages to Learning serves many MCPS elementary
and middle schools. Counseling, health, and social
services provided on site. The program only works
with non-Head Start/PK families or families with older
siblings in the school community.

Family Services, Inc., Mental Health Center—301-840-3263

610 East Diamond Avenue, Gaithersburg
Provides counseling and psychiatric services to
children, adolescents, and adults.

Jewish Social Services Agency—

301-881-3700, 6123 Montrose Road, Rockville
301-838-4200, 200 Wood Hill Road, Rockville
Counseling and other social services for families and
the elderly are provided on a sliding scale.

Mental Health Association, Kensington/Wheaton Youth Services—301-933-2818

3950 Ferrara Drive, Silver Spring
Provides crisis intervention and counseling, to youth
5–18 years old.

Montgomery County Commission for Women—240-777-8300

21 Maryland Avenue, Suite 330, Rockville
Provides short-term counseling and advocacy in
English, French, and Arabic.

Montgomery County Hotline—301-738-2255

Provides supportive conversation for non-emergency
purposes.

Montgomery County Mental Health Access Team, Behavioral Health Services—240-777-1770

Provides information about mental health providers
for Montgomery County residents who have Medical
Assistance or no insurance. Primary point of access
for all referrals for child and adolescent mental health
clinics.

National Alliance on Mental Illness (NAMI)—301-949-5852

11718 Parklawn Drive, Rockville
Free education, support and advocacy for all affected
by mental illness. Helpline for mental illness questions
or concerns, **301-949-9630**. www.namimc.org

Pro Bono Counseling Project—301-805-8191 or 1-877-323-5800

Provides referral service for uninsured, low-income
families to mental health providers who provide care
on a volunteer basis, at no cost.

Reginald S. Lourie Center for Infants and Young Children—301-984-4444

12301 Academy Way, Rockville
Offers prevention, information, and treatment for
families and for children with behavioral, emotional,
movement and coordination, and/or speech and
language problems.

Vesta, Inc., Horizon Outpatient Clinic

240-296-5848, Silver Spring and Germantown
Provides counseling and psychiatric services for
children, adolescents, and adults.

Washington School of Psychiatry—202-237-2700

5028 Wisconsin Avenue, N.W., Suite 400,
Washington, D.C.
Provides individual, group, and family therapies to
children, adolescents, and adults. Accepts Medical
Assistance; provides services on a sliding scale.

YMCA Youth Services—301-593-1160 or 240-777-8202

1102 Forest Glen Road, Silver Spring or
4805 Edgemoor Lane, Bethesda
Provides family and individual counseling for children
and adults.

Mentoring

Interfaith Works, Friends in Action Program—301-762-8682 x113

114 West Montgomery Avenue, Rockville
Matches families with teams of 5–10 mentors to work
together toward family goals. Program has English and
Spanish-speaking teams.

Mental Health Association, Bridges to Pals—301-424-0656

1000 Twinbrook Parkway, Rockville
Provides mentoring for children ages 5–17 who are
having trouble at home, in school, or foster care.

Missing and Exploited Children

Child Find of America—1-800-426-5678

A nonprofit organization whose mission is to locate missing children, prevent child abduction through education, and resolve parental abduction through mediation.

National Center for Missing and Exploited Children—1-800-843-5678 or 1-888-246-2632

National hotline 24-hours a day, seven days a week. Reports missing children and sightings of missing children. Reports child pornography, prostitution, child sex tourism, and child molestation by a non-family member.

Parenting/Parent Education

Department of Health and Human Services, Parent Resource Centers

Promotes school readiness and provides parent education/guidance. Open to all Montgomery County parents and children birth to 5 years old. Open during the school year. Services provided on a sliding scale at the following sites:

301-279-8497, Children's Resource Center,
1401 Rockville Pike, Rockville

240-447-8096, Gwendolyn Coffield
Community Center,
2450 Laytonsville Road, Silver Spring

Ed Bohrer Parent Resource Center—301-926-4895

35 North Summit Avenue, Gaithersburg
Offers adult education services, social services, and referrals. Free to Montgomery County residents.

NAMI—301-949-5852

11718 Parklawn Drive, Rockville
Free classes and support groups for parents of children with mental illness.

Prekindergarten/Head Start "Totline"—

301-230-0688

For Prekindergarten/Head Start families. Call staff psychologists from 9:00 a.m.–5:00 p.m., Monday–Friday, to discuss concerns about your child.

Rockville Pregnancy Clinic—301-770-4444

12730 Twinbrook Parkway, #200, Rockville
Free effective parenting classes, includes the support of a mentor and material assistance (baby items).
www.rockvilleclinic.org

Pregnancy and Women's Health

Birthright—301-946-3339

12247 Georgia Avenue, Wheaton
Services provided are pregnancy testing and counseling. Limited material assistance.

Centro Tepeyac—301-587-9516

1350 Apple Ave., Silver Spring
Services provided are pregnancy testing, prenatal classes, counseling, maternity clothes, and baby supplies.

Department of Health and Human Services,

Baby Steps—240-777-4769

ChildLink is the primary point of entry. Program provides case management for pre- and post-partum women not currently being served by other Department of Health and Human Services or infants at-risk programs. Serves families with children birth to 5 years old.

Department of Health and Human Services, Healthy Start

240-777-3591, Germantown

240-777-3120, Rockville

240-777-3066, Silver Spring

Provides prenatal and child health education and care coordination. Enrollment through Service Eligibility Unit (SEU).

Family Services, Inc., Healthy Families

Montgomery—301-840-3231

610 E. Diamond Avenue, Gaithersburg

Offers a comprehensive, home visiting support program for first-time parents. Referrals should be made during pregnancy.

Planned Parenthood Clinics—

301-208-1300, 19650 Clubhouse Road, Suite 104,
Gaithersburg

301-608-8019, 1400 Spring Street, Suite 450,
Silver Spring

Provides services for the insured and uninsured.

Provides HIV testing, annual exams, family planning, pregnancy testing, and counseling on sliding-scale fee.

Post-Partum Depression Program—301-978-9750

16220 Frederick Road, Suite 502, Gaithersburg

A collaboration program between Healthy Families Montgomery and Child Center and Adult Services, Inc.

Rockville Pregnancy Clinic—301-770-4444

12730 Twinbrook Parkway, #200, Rockville

Offers pregnancy testing, testing for STDs, counseling, and parenting program that includes material assistance. Services are free.

Shady Grove Pregnancy Center—301-963-6223

16220 Frederick Road, Suite 118, Gaithersburg

Offers free pregnancy testing, counseling, maternity and baby clothes, and equipment.

Teen and Young Adult Health Connection (TAYA)—

301-565-0914 Silver Spring

240-790-3334 Gaithersburg

Women's health and family planning. Call for an appointment.

Registers

Maryland State, Division of Vital Records—

410-764-3036

6550 Reisterstown Road, Baltimore, Maryland

Mailing Address: P.O. Box 68760

Baltimore, Maryland 21215-0036

Services provided: birth, death, marriage, and divorce certificates. Check, cash, or money order accepted.

<http://dhmh.maryland.gov/usa/SitePages/Home.aspx>

Montgomery County Circuit Court

50 Maryland Avenue, Rockville

Marriage and business certificate applicants, call

240-777-9460, and for verification of divorce decrees, call **240-777-9426**.

Register of Wills—240-777-9600

50 Maryland Avenue, Suite 3220, Rockville

Offers instructions on procedures in the administration of estates to include preparation of all required forms.

Senior Citizens

Department of Health and Human Services, Aging and Disability Unit, Information and Assistance Center/Adult Protective Services—240-777-3000

Offers information and services for adults over 18 with physical and emotional disabilities, and for elderly adults. Provides services 24 hours, seven days a week

Family Services, Inc.—301-840-2000

640 E. Diamond Avenue, Gaithersburg
Senior activities and counseling are provided on an in-home or in-agency basis. Offers free support groups for widowed persons and caregivers.

Senior Health Insurance Assistance Program (SHIP)—301-590-2819

Provides free information and counseling for seniors, the disabled, and their families on Medicare, Medicaid, managed care, HMOs, long-term care insurance, claims, and appeals.

Service Eligibility Units

These offices review financial status and enroll eligible individuals into a variety of public and private health care programs at the following locations:

240-777-3120, 1335 Piccard Drive, Upper Level,
Rockville

240-777-3066, 8630 Fenton Street, 10th Floor,
Silver Spring

240-777-3591, 12900 Middlebrook Road,
2nd Floor, Germantown

Social Security Administration

Provides assistance in applying for all social security programs: retirement benefits, spouse survivor benefits, disability pension, Supplemental Security Income (SSI), Medicare, and Medicaid benefits. All ages served, 9:00 a.m.–4:00 p.m., Monday–Friday
1-800-772-1213

11160 Veirs Mill Road, Wheaton or
10230 New Hampshire Avenue, Silver Spring or
315 North Washington Street, Rockville
www.socialsecurity.gov

Social Services

Montgomery County Department of Health and Human Services—Rockville Office

1301 Piccard Drive, Rockville
Crisis, Income, and Victim Services,
Income Supports: **240-777-4600**
Children, Youth and Family Services:
240-777-1101; Fax 240-777-1494

Crisis Center: **240-777-4000**
Crisis Prevention and Intervention: **240-777-4550**
Supportive Housing Programs: **240-777-4500**
Rental Assistance Program: **240-777-4400**
Office of Home Energy Programs: **240-777-4450**

Substance Abuse

Addictions Service Coordination (ASC)— 240-777-4710

255 Rockville Pike, Suite 145, Rockville
Provides drug and alcohol assessments and referrals for Montgomery County uninsured adult residents.

Alcoholics Anonymous—202-966-9115 or www.aa-dc.org

Oficina Intergrupala Hispana—**301-587-6191** for Spanish-speaking groups
Alcoholics Anonymous is a fellowship of men and women who share their experiences, strengths, and hope to help each other recover from alcoholism. Call for information on group meetings in the area.

Al-Anon/Alateen—202-635-2023

Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share experiences, strengths, and hope to solve common problems. Call for information on group meetings for adults and teens.

Department of Health and Human Services, Outpatient Addictions Services (OAS)—240-777-1680

981 Rollins Avenue, Rockville
Provides outpatient substance abuse treatment to adults. Provides services to the uninsured. Must complete a screening process prior to enrolling; call **240-777-4710** for screening appointment first.

Narcotics Anonymous—1-800-543-4670

For the Help Line, call **202-399-5316**. Offers support services and group meetings for those seeking support for recovery from drug abuse.

Naranon—1-800-477-6291

Offers information and support groups for family and friends of drug abusers. www.naranon.org

Screening and Assessment Services for Children and Adolescents—240-777-1430

Provides free substance abuse screening and assessment services and referrals for children and adolescents.

Transportation

Call-N-Ride Program—301-948-5409

Subsidized transportation program offered to the elderly, disabled, and low-income persons.

Medicaid Transportation Program

Call Service Eligibility Unit (SEU) for information;
240-777-3120, Rockville
240-777-3066, Silver Spring
240-777-3591, Germantown

Provides transportation to persons who have Medical Assistance provided through taxicab vouchers for the purposes of getting to and from medical appointments/doctors offices, and clinics.

Metrorail and Metrobus Information— 202-637-7000 or www.wmata.com

Provides route information and schedules. 24-hour automated service.

Ride On Bus Information—240-777-7433, or 311

Hours of operation are Monday–Friday,
7:00 a.m.–5:00 p.m.,
Website: www.montgomerycountymd.gov/dot-transit/

Unemployment

Maryland Government Office of Unemployment Insurance (OUI)—301-313-8000 or toll free at 1-877-293-4125

Monday–Friday, 8:00 a.m.–4:00 p.m. Unemployment insurance provides benefits to persons who are unemployed through no fault of their own and who are ready, willing, and able to work and actively are seeking work.

Utility Payments and Check Cashing

Department of Health and Human Services, Emergency Services and Crisis Intervention for Homeless Families

Offers assistance (once a year) for families facing eviction or utility disconnection. Provides assistance with security deposit, food referrals, medical bills, prescriptions, burial assistance, and homeless shelter services.

240-777-4550, 1301 Piccard Drive, Rockville

240-777-4448, 12900 Middlebrook Road,
Germantown

240-777-3075, 8818 Georgia Avenue, Silver Spring

Department of Health and Human Services, Office of Home Energy Programs—240-777-4450

1301 Piccard Drive, Rockville

Offers assistance to low income families with home heating costs and electric bills.

E.Z. Check Cashing—

301-424-1100, 9 Dodge Street, Rockville

Washington Gas, no charge; Pepco payments, \$1.25; Verizon \$1.50. Money orders are 50 cents per amounts of \$1,000. Payroll and government checks cashed at 2 percent of total check (with two forms of identification).

PEPCO—202-833-7500

Call with billing questions or to make payment arrangements. Payments can be placed in a night depository box at 200 West Gude Drive, Rockville. At this location, from 10:00 a.m.–2:00 p.m., staff is available for the following purposes only: payments to restore service or for the delivery of documentation if required in opening a new account.

Youth Support Programs

Family Services, Inc., Community and School-Based Services—240-683-6580

620 E. Diamond Avenue, Suite H, Gaithersburg
Provides mental health and social services programming for children 5–18 years old and their families at a variety of school and community sites at several locations in Gaithersburg, Germantown, and Olney.

Y.M.C.A.—Youth, Development and Community Services—301-587-5700

9601 Colesville Road, Silver Spring
Mentoring, outdoor education, youth education, acculturation support, and other services/programs.
www.ymcadc.org/yfs

This document is available in an alternate format, upon request, under the *Americans with Disabilities Act of 1990*, by contacting the Department of Public Information and Web Services, at 850 Hungerford Drive, Room 112, Rockville, MD 20850, or by telephone at 301-279-3391 or via the Maryland Relay at 1-800-735-2258.

Individuals who request (need) sign language interpretation or cued speech transliteration in communicating with Montgomery County Public Schools (MCPS) may contact the Office of Interpreting Services in the Deaf and Hard of Hearing Program at 301-517-5539 or 301-637-2958VP, or send an e-mail message to interpreting_services@mcpsmd.org.

MCPS prohibits illegal discrimination on the basis of race, color, gender, religion, ancestry, national origin, marital status, socioeconomic status, age, disability, physical characteristics, or sexual orientation. Inquiries or complaints regarding discrimination or Title IX issues such as gender equity and sexual harassment should be directed to the Office of the Chief Academic Officer at 301-279-3126, via the Maryland Relay at 1-800-735-2258, or addressed to that office at 850 Hungerford Drive, Room 129, Rockville, MD 20850.



ROCKVILLE, MARYLAND

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Prekindergarten/Head Start Unit
Telephone: 301-230-0676
TTY: 301-230-5462

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