

2023 Resource Guide

The Victim Services Subcommittee of the Montgomery County Human Trafficking Prevention Committee has compiled a resource directory to assist government agencies, providers, and members of the public in serving survivors of trafficking. The following directory is a list of organizations and agencies that are actively involved in either victim services or public awareness activities to address human trafficking in Montgomery County.

For more information on the Montgomery County Human Trafficking Prevention Committee please call: **(240) 777-8300**.

Montgomery County Human Trafficking Prevention Committee 2023 Resource Guide

Local providers that serve Montgomery County

PAGE 1 – PAGE 5

State Programs that serve Montgomery County:

PAGE 6 – PAGE 12

National Services: PAGE 13

Montgomery County Department of Health and Human Services Abused Persons Program/Victim Assistance and Sexual Assault Program

1301 Piccard Drive Rockville, MD 20850 240.777.1355 vasap@montgomerycountymd.gov www.vasap.org

Manager, Trauma Services: Dorne Hill

Abused Persons Program: The program provides crisis and ongoing counseling, shelter, support, and advocacy services to victims of partner-related domestic abuse (domestic violence) and their families, Customers in need may also access services via the county's Crisis Center.

Victim Assistance and Sexual Assault Program: The Victim Assistance and Sexual Assault Program (VASAP) assists victims of crimes such as, rape/sexual assault, human trafficking, homicide, driving while intoxicated, carjacking, torture, hate crimes, arson, larceny, robbery, auto theft, and vandalism. The program provides information and referral, advocacy, crisis and ongoing counseling, support, and compensation services for victims of crimes committed in Montgomery County or crime victims who live in Montgomery County. Assistance is also provided to the victims' families and significant others. Staff also works to educate the public about issues related to sexual assault and rape, human trafficking, and labor servitude in addition to other issues. Speakers are available to participate in meetings and forums geared to public education.

Montgomery County Department of Health and Human Services Child Sexual Abuse and Fatalities Investigations

7300 Calhoun Place Suite 400 Rockville, Maryland 20855

Elaine Byfield, LCSW-C, Child Welfare Services Supervisor elaine.byfield@montgomerycountymd.gov
240-773-1191 (work)

The mission of the department is to: protect children, preserve families, strengthen communities, ensure permanency and well-being for every abused and neglected child in Montgomery County.

Adventist Behavioral Health

Forensic Medical Unit located at Shady Grove Medical Center 9901 Medical Center Dr. Rockville, Maryland 20850 240.826.6225

Jessica Volz BSN, RN, FNE A/P, FNP-BC, SANE-A, SANE-P, NE-BC Clinical Director of Forensics, Forensic Medical Unit jvolz@adventisthealthcare.com 202-826-6225

The Forensic Medical Unit, located at Shady Grove Medical Center is dedicated to providing confidential care to men, women, children and families who are victims of sexual assault, abuse, neglect and human trafficking with a continuum of specialized services. Through community partnerships, the Forensic Medical Unit raises awareness, provides services and educates community members about physical and sexual violence.

Amara Legal Center

1629 K. St. NW, Ste. 300, Washington, DC 20006 Intake Coordinator:Info@amaralegal.org

Prince George's County Family Justice Center, 14757 Main Street, Upper Marlboro, MD 20772 (by appointment only).

referrals@amaralegal.org

240-257-6492

https://www.amaralegal.org/make-a-referral/

Services: Free legal services to survivors of sex trafficking and sex workers through criminal defense, criminal record sealing, victim witness advocacy, divorce, custody and child support, civil protection orders, and name changes for cases in DC, MD and Northern Virginia. For other legal issues, Amara will work to find a pro bono attorney to represent the client (i.e. civil suits against traffickers and medical malpractice). Amara attorneys are also available for training on trauma-informed legal services and Human Trafficking Identification and Service Provision.

Ayuda

8757 Georgia Avenue, Suite 800 Silver Spring, Maryland 20910 www.ayuda.com 240-594-0600

Ayuda is the Washington, D.C. Metropolitan area's leading provider of multilingual legal and social services assistance for low-income immigrants in the areas of human trafficking, immigration, domestic violence, and family law. Ayuda's human trafficking program offers comprehensive case management and legal representation to any foreign-born persons trafficked for the purpose of forced labor or commercial sex who reside in Maryland, Washington, D.C., and Virginia. Ayuda assists trafficking survivors to secure basic needs, including housing, food, clothing, access to medical and mental health services, and connecting to community resources. Services include:

- 1. Legal and social services for human trafficking survivors in Maryland, Washington, D.C., and Virginia.
- 2. Immigration consultations (call for days/times/fees if any).
- 3. Community presentations and trainings for service providers and community members.

Montgomery County Human Trafficking Prevention Committee

21 Maryland Avenue, Suite 330 Rockville, MD 20850

Jodi Finkelstein, Executive Director 240.777.8333

cfwinfo@montgomerycountmd.org
http://www.montgomerycountymd.gov/cfw

In 2014 County Executive Ike Leggett created the Montgomery County Human Trafficking Task Force. In 2017, the Task Force transitioned to an official county committee via legislation. The purpose of the committee is to increase understanding of the issue in Montgomery County and to develop interagency coordination of strategies for response and prevention. Overarching goals include:

- Increasing the identification and prosecution of all parties supporting the organized crime of human trafficking to include traffickers, suppliers, transporters, advertisers, and demand elements.
- 2. Elimination of human trafficking and
- 3. Improving identification of and services for human trafficking victims

Catholic Charities, Archdiocese of Washington

For prospective clients: To request a telephonic consultation please call (202)-772-4352 on Tuesdays or Thursdays from 10 am until 12 pm

For providers/attorneys:

Catholic Charities Immigration Legal Services (ILS) provides direct legal immigration services to foreign-born individuals and their families and refers individuals for pro bono legal representation. ILS provides representation in a full range of immigration matters, including representing victims of human trafficking in applying for T Visas. For more information about our services please call or visit our webpage at https://www.catholiccharitiesdc.org/ils/ for our list of times and locations for our weekly walk-in intake sessions.

Montgomery County Police Department, Vice and Intelligence Unit

Sargent David Papalia

David.Papalia@montgomerycountymd.gov

The Vice and Intelligence Unit handles intelligence gathering for the department and is responsible for identifying threats to our community. Two investigators are assigned to the FBI's Joint Terrorism Task Force (JTTF) to investigate both international and domestic terrorism. The unit also investigates all gambling, prostitution and human trafficking cases.

Montgomery County State's Attorney's Office Special Victims Division
Debbie Feinstein, Senior Assistant State's Attorney Chief, Special Victims Division
Debbie.Feinstein@montgomerycountymd.gov
240-777-7448

The Special Victims Division is responsible for the prosecution of all physical and sexual child abuse, child neglect, domestic violence, trafficking, senior and vulnerable adult abuse, and child abduction cases in the county. The Special Victims Division is in the Family Justice Center, an all-inclusive location which serves the needs of domestic violence victims in Montgomery County.

International Rescue Committee

Silver Spring Office 8719 Colesville Road, 3rd Floor, Silver Spring, MD 20910 | Rescue.org https://www.rescue.org/united-states/silver-spring-md

Winifrida Kassembe, Anti-Trafficking Caseworker

301 562 8633 x329 | Skype Frida Kassembe

The Anti-Trafficking program at the IRC Silver Spring provides trauma-informed, client centered services to survivors of human trafficking who are foreign nationals. The focus is to ensure that survivors have access to protection and the resources needed to achieve self-sufficiency through comprehensive care management, advocacy, education, collaboration, and capacity building opportunities.

University of Maryland Support, Advocacy, Freedom, and Empowerment Center for Survivors of Human Trafficking (SAFE) Center

5245 Greenbelt Rd. Box 107 College Park, MD 20740 umdsafecenter.org 301-314-7233 (SAFE) safecenter@umd.edu

Director: Susan Esserman, <u>esserman@umd.edu</u> Deputy Director: Laura Ardito, <u>lardito@umd.edu</u>

The University of Maryland SAFE Center's mission is to provide survivor-centered and traumainformed legal, social, and economic empowerment services to domestic and foreign national survivors of all forms of human trafficking. The SAFE Center also aims to help prevent trafficking and better serve survivors by contributing to research and policy development in this field, and by collaboratively engaging in state and local legislative advocacy efforts. The Center is initially focused on Prince George's and Montgomery Counties, with a longer term focus on the state of Maryland, but we will serve survivors of human trafficking from any location.

The SAFE Center is an initiative of the University of Maryland, Baltimore and the University of Maryland, College Park through its formal collaborative program for innovation, University of Maryland: MPowering the State.

FAIR Girls

Agency & Program Description:

- 1. Case Management & Crisis Response (DMV): FAIR Girls provides crisis intervention, court advocacy, and comprehensive case management services to sex and labor trafficking survivors, who identify as a female, and are between the ages of 10 and 27. FAIR Girls' case management and advocacy services are aimed at providing trafficking survivors support to address immediate safety and basic needs, including but not limited to: providing clothing, food, safe, stable and confidential housing, intensive individualized case management, access to medical and mental health referrals, access to legal advocacy and translation/interpretation services if needed, as well as, longer-term case management support, counseling and workforce development skill building.
- 2. Emergency &Transitional Housing (located in Washington, DC but serving survivors referred from across the country): FAIR Girls provides emergency and transitional housing to survivors of human trafficking and commercial sexual exploitation of children. The FAIR Girls Vida home is an up to 180-day transitional housing program specialized for survivors of human trafficking and CSEC who identify as female, ages 18-26. The Vida Home is more than a shelter, it is a leadership transitional home for up to six young trafficking survivors at a time. It is a secure town home setting with six beds in a confidential location in D.C. For up to 180 days, Survivor Residents have a warm bed, meals, basic hygienic necessities, skills building, counseling, and transportation assistance to and from work, school, and the FAIR Girls' confidential drop-in center.
- **3. Community Outreach, Training & Prevention Education (DMV):** *Tell Your Friends* (TYF) is a four module, interactive, multimedia prevention education curriculum taught in middle and high school classrooms, after-school programs, youth shelters, and group homes. The TYF curriculum emphasizes the risk factors and causes behind CSEC, trafficking, and dating violence and provides youth with a locally based resource guide that may be used to contact FAIR Girls and a variety low-barrier support services. FAIR Girls also provides customized trainings and presentations for allied professionals, government agencies and community groups upon request.

Courtney's House

Tina Frundt. Executive Director

tfrundt@courtneyshouse.org 202-525-1426 (Work) 202-423-0480 (Hotline)

Drop in Center Hours: Monday-Thursday 10-6pm

Friday: CLOSED

Saturday: 12-5pm CLOSED 4th Saturday of every month

www.courtneyshouse.org

Courtney's House is a drop-in center for victims of trafficking. Each child and teen who comes to Courtney's House is embraced with open and understanding arms by those who have walked in their shoes. Once a preliminary sex trafficking screening is done, a specialized intake process is followed to help to comprehend the full capacity of the trauma that each victim has endured.

New Hope Treatment Center

Jennifer Mantei - Admissions Coordinator

Free Referral Information: 800.776.6482 Website: www.newhopetreatment.com

Founded in 1987 by Dr. George Orvin, New Hope Treatment Centers offers a full continuum of behavioral healthcare and has earned national recognition for quality and innovation. Professionals partner with youth, their families, and sponsoring agencies to provide premier care, treatment, and services. Team members emphasize each consumer's strengths and embraces the family's involvement.

Federal Bureau of Investigation, Victim Assistance Program

The mission of the Office for Victim Assistance (OVA) is to ensure victims of crime investigated by the Federal Bureau of Investigation (FBI) are afforded the opportunity to receive services and notifications as required by the law, and which will improve their ability to cope with the impact of the crime. Your Victim Specialist can also refer you to other types of programs and services, such as emergency housing, counseling, medical assistance, support groups, and credit counseling. At your request, the FBI can notify your employer and/or creditor for you, if your victimization causes you to be absent from work or affects your ability to make timely payments to creditors. The Victim Specialist will serve as the point of contact between you and the FBI.

Hallmark Youthcare

Established in 1976, Hallmark Youthcare is committed to helping adolescents ages 11-17 with at-risk behaviors and serious mental health needs. Over the years, Hallmark Youthcare has evolved by implementing evidence-based treatment within programs. In the last ten years, Hallmark Youthcare has incorporated the Sanctuary Model® into the residential program, the work with families and communities, and within the facility as a whole.

Hallmark Youthcare is an 82-bed, safe and secure psychiatric residential treatment facility located in Richmond, VA. Our residential program, with 1:8 staff to resident day ratio, is licensed by the Department of Behavioral Health and Developmental Services (DBHDS) and fully accredited by The Joint Commission. Our on-site educational services are fully accredited by Virginia Association of Independent Specialized Education (VAISEF) and licensed by Virginia Department of Education (VADOE).

Offering five therapeutic communities offering specialized services for young men and women, include Assessment & Diagnostic, general psychiatric disorders with special focus in the areas of trauma and addiction, substance abuse, males with sexually acting out behaviors, and **domestic minor female victims of sex trafficking.**

All programs at Hallmark Youthcare use the Sanctuary Model. **The Sanctuary Model**® represents a theory-based, trauma-informed, trauma-responsive, evidence-supported, whole culture approach that has a clear and structured methodology for creating or changing an organizational culture. The model works to provide a safe, supportive, secure and therapeutic environment to promote healing while building on the strengths of each child.

Hallmark Youthcare accepts youth from Montgomery County and the entire state of Maryland and Virginia. Please call 800.966.4782

For further information, please call us at 804.784.6432 or email admissions@hallmarksystems.com. Visit us online: www.hallmarkyouthcare.org

Hallmark Youthcare, 12800 West Creek Parkway, Richmond, VA 23238

Maryland Safe at Home Address Confidentiality Program

https://sos.maryland.gov/ACP/Pages/default.aspx 410-974-5521 safe.athome@maryland.gov

The Maryland Safe at Home Address Confidentiality Program (ACP) was established by <u>State law</u> in 2006. Administered by the Office of the Secretary of State, the ACP prevents violence and future harm by working closely with government agencies and private companies to keep the location information of survivors and threatened individuals off public record. The ACP empowers Maryland residents who have recently relocated or intend to relocate to a new address to protect themselves and seek stability as active members of society without fearing for their safety.

The ACP has two components:

Substitute Address - the ACP assigns a legal substitute address for participants to use
in place of a home, work, or school address. State law requires all government agencies,
private companies, and individuals to accept the substitute address. The substitute
address is not related in any way to an ACP participant's actual address.

• **Mail-forwarding Service** - ACP participants designate the Secretary of State at their agent to receive first-class, certified, and registered mail as well as service of process. Participant mail is forwarded free of charge to their confidential address.

Maryland Department of Human Resources

In-Home Policy Analyst: Diane Banchiere, LCSW-C diane.banchiere@maryland.gov 410.767.7423

the The Maryland Department of Human Resources receives all reports of child sex trafficking and has partnered in a five year grant with the University of Maryland to address human trafficking in Maryland. All Child Welfare staff will be trained in identifying and appropriately responding to sex trafficked victims as part of their mandatory core training. Screening of all youth both in out-of-home placement as well as those receiving in-home services will be screened through the use of the CANS and CANS-F to identify youth who may be at risk of trafficking. Youth identified as at risk will receive further screening as well as appropriate prevention services. DHR currently has identified two providers (Arrow Project and Children's Home) who are able to provide diagnostic placement services for youth who are referred as trafficking victims. There are two years left of funding available.

Maryland Human Trafficking Task Force (MHTTF)

www.mdhumantrafficking.org

The Maryland U.S. Attorney's Office makes it a priority to combat human trafficking. The U.S. Attorney's Office's goal is to work with state, federal, and private agencies to discover and rescue victims of human trafficking while identifying and prosecuting offenders.

Joseph Baldwin, U.S. Attorney's Office, District of Maryland

Email: Joseph.Baldwin@usdoj.gov

Homeland Security Investigations – Victim Assistance

Susan Ritter, Victim Specialist Susan.Ritter@dhs.gov 443.810.9230 www.ice.gov

Homeland Security Investigations (HIS) investigates allegations of human trafficking of both foreign and United States born victims and works closely with other federal, state, and local law enforcement partners to further these investigations. HSI also maintains attaché offices in forty-seven countries which can be utilized to assist in the investigation of transnational criminal organizations involved in human trafficking. HSI recognizes that severe consequences of human trafficking continue even after the perpetrators have been arrested and held accountable. HSI's Victim Assistance Program helps coordinate services to help human

trafficking victims, such as crisis intervention, counseling and emotional support both during and after the investigative process.

Kennedy Krieger Institute, The Center for Child and Family Traumatic Stress

707 N Broadway, Baltimore, MD 21205 443.923.5980

www.kennedykrieger.org/patient-care-centers/traumatic-stress-center

Monica Beltran, LSCW-C

Beltran@kennedykrieger.org

443..923.5950 (direct)

The Center for Child and Family Traumatic Stress is located at the Kennedy Krieger Institute Fairmount Campus and provides mental health evaluation and treatment services to children, adolescents, and families who experience or may be at-risk for trauma through physical abuse, sexual abuse, neglect, and domestic and community violence.

Kids in Need of Defense (KIND)

1800 N. Charles Street, Suite 810, The Walbert Building, Baltimore, MD 21201 (443) 470-9437

Supervising Attorney for Pro Bono Programs: Jennifer E. Jaimes jjaimes@supportkind.org 443.499.2565

Pro Bono Coordinating Attorney: K. Brooke Welch bwelch@supportkind.org 443.219.7755

KIND's mission is to ensure legal representation for unaccompanied minors in immigration proceedings. KIND provides direct representation of these children, as well as placement with pro bono attorneys. KIND focuses on immigration humanitarian remedies, including Special Immigrant Juvenile Status (SIJS), asylum, T Visa (trafficking) and U Visa (crime victims).

Maryland Coalition Against Sexual Assault

P.O. Box 8782 Silver Spring, MD 20907 301.328.7023 www.mcasa.org

301.565.2277 / 877.496.SALI (toll free)

www.mcasa.org (click on Legal Services - SALI under "For Survivors")

The Maryland Coalition Against Sexual Assault's (MCASA) mission is to help prevent sexual assault, advocate for accessible, compassionate care for survivors of sexual violence, and work to hold offenders accountable. MCASA works on the following areas that connect with anti-trafficking efforts in Maryland: public policy, education, community outreach, technical assistance, and legal services (see Sexual Assault Legal Institute).

And

Suicide and Violence Prevention Behavioral Health Administration

State Coordinator: Brandon Johnson brandon.johnson@maryland.gov 410.402.8313

Behavioral Health Administration (BHA) serves as a liaison for victims of human trafficking to receive services from the Core Service Agencies across the state. BHA personnel are also available to provide specific mental health, substance related-disorder, and trauma-focused trainings and presentations to adults who serve young victims of human trafficking.

Maryland Network Against Domestic Violence 4601 Presidents Dr #370, Lanham, MD 20706 301,429,3601

Jennifer Pollitt Hill, Executive Director Jphill@mnadv.org

Training and technical assistance on trauma-informed services, overlap of dating and trafficking, confidentiality, housing, referrals to domestic violence/sexual assault programs, and organizational readiness. MNADV also provides free workshops and conferences. For upcoming trainings, events, activities, and initiatives, visit mnadv.org.

Sexual Assault Legal Institute

P.O. Box 8782 Silver Spring, MD 20907

Lisae Jordan, Esquire: Director Lisae.Jordan.esq@gmail.com 301.565.2277 / 877.496.SALI (toll free) www.mcasa.org (click on Legal Services - SALI under "For Survivors")

The Sexual Assault Legal Institute (SALI) provides direct legal services for survivors of sexual assault and abuse, and legal training and technical assistance for rape crisis centers and other professionals working with survivors. SALI is a statewide program and serves both children and adults. It is part of the Maryland Coalition Against Sexual Assault (MCASA). Available Resources include:

- 1. Legal services for survivors for any legal issue related to the sexual assault/abuse, including peace orders/protective orders, immigration (including U and T visas), employment, education, civil rights, family law, crime victim rights, and other matters.
- 2. Training and technical assistance for programs working with survivors, including presentations on civil legal needs of sexual assault survivors, sexual crimes and victim rights in the criminal justice system, and legal issues for sexual crimes victims who are under 18.
- 3. Input into MCASA's public policy advocacy, including advocating before the Maryland General Assembly.

Tahirih Justice Center

410.999.1900 Baltimore (those in need of legal representation and services should call on Tuesday between 10:00 a.m. and 2:00 p.m.)

www.tahirih.org/services/

The Tahirih Justice Center works to protect immigrant women and girls from gender-based violence through legal services, advocacy, and public education programs. With an office located in Baltimore City, they provide free immigration legal services to women and girls who are foreignborn survivors of sex and labor trafficking and who reside throughout the state of Maryland.

University of Baltimore School of Law Human Trafficking Prevention Project Supervising Attorney: Jessica Emerson, LMSW, Esq.

jemerson@ubalt.edu

410.837.5709

The Human Trafficking Prevention Project is a new clinical program within the Civil Advocacy Clinic at the University of Baltimore School of Law. The HTPP focuses on reducing the collateral consequences of criminal justice involvement for survivors of human trafficking and those populations most vulnerable to exploitation. Student attorneys will represent survivors of sex trafficking seeking to vacate their prostitution convictions under Maryland's 2011 "vacating convictions" law, as well as provide representation for anyone with a history of involvement in the commercial sex industry in expungement and shielding cases under Maryland's recently enacted "Second Chance Act," which allows for the shielding of certain non-violent misdemeanor convictions. Services are free of charge and provided regardless of age, race, ethnicity, biological/assigned sex, immigration status, sexual orientation, or gender identity. HTPP offers the following services:

- 1. Legal services for individuals with histories of involvement in the commercial sex industry in vacating, expunging, or shielding prostitution and other related charges on their criminal records.
- 2. Training and technical assistance on the availability of post-conviction relief within the state of Maryland, as well as on working with survivors of trauma.
- 3. Input on state or federal legislation that impacts survivors of trafficking and those at greatest risk, with a focus on human rights and harm reduction principles.

The Women's Law Center of Maryland, Inc. The Women's Law Center of Maryland, Inc.

www.wlcmd.org

msiri@wlcmd.org

Michelle Daugherty Siri, Esq., Executive Director

The Women's Law Center was established in 1971 to promote justice and fairness for women. It advocates for the protection and expansion of women's legal rights through legal assistance to individuals and strategic initiatives to achieve systemic change. Available resources include:

- 1. The Multi-Ethnic Domestic Violence Project (MEDOVI) provides free immigration legal service to Maryland residents who are foreign-born victims of domestic violence, human sex trafficking and/or sexual assault. Contact: Suzanne Bailey, Esquire / Project Director at 410.396.3294 or via email at: sbailey@wlcmd.org Molly Albano, Legal Advocate at 410.396.3294 or via email at: malbano@wlcmd.org).
- 2. The Protective Order Advocacy and Representation Project (POARP) assist victims in Baltimore City, Baltimore County, and Carroll County to obtain civil orders of protection against their abuser.
 - 3. The Family Law Hotline provides basic information about Maryland family law to help callers understand their rights and legal options. The hotline is staffed by an attorney Monday through Friday from 9:30 a.m. until 4:30 p.m.

National Center for Missing & Exploited Children

699 Prince Street Alexandria, Virginia 22314-3175

Michelle C. DeLuane, Chief Executive Officer

24-hour call center: <u>1-800-THE-LOST (1-800-843-5678)</u>

Phone: <u>703-224-2150</u>

Established in 1984, the National Center for Missing & Exploited Children® (NCMEC) is the leading nonprofit organization in the U.S. working with law enforcement, families, and the professionals who serve them on issues related to missing and sexually exploited children. As part of its Congressional authorization, NCMEC has created a unique public and private partnership to build a coordinated, national response to the problem of missing and sexually exploited children, establish a missing children hotline and serve as the national clearinghouse for information related to these issues.

NCMEC plays a vital role in the Innocence Lost National Initiative by being a clearinghouse for information obtained from the public and Electronic Service Providers about children being exploited through sex trafficking; providing analytical and technical assistance services to law enforcement investigating these cases; and dedicating case management support for missing children victimized through sex trafficking. NCMEC operates the CyberTipline, which receives leads and tips regarding suspected crimes of sexual exploitation committed against children. This includes exploitation of a child by traffickers, children being sold for sex online, and other forms of child sexual exploitation.

To report a missing child or request assistance with a case involving child sex trafficking please call 1.800.THE.LOST or if you have information regarding possible online child sexual exploitation, please make a report at www.cybertipline.com.

National Human Trafficking Resource Center

NHTRC 24-Hour Hotline: 1.888.373.8888 NHTRC SMS Text Line: 233733 (BEFREE)

www.humantraffickinghotline.org

The National Human Trafficking Resource Center (NHTRC) works to improve the national response to protect victims of human trafficking in the United States. NHTRC is a national, toll-free hotline, available to answer calls, texts, and emails, from anywhere in the country, 24 hours a day, 7 days a week, every day of the year. The NHTRC takes reports of potential cases of human trafficking, connects callers with anti-trafficking resources in their area, and provides training, technical assistance, general information or specific anti-trafficking resources. Contact the NHTRC to report a tip; to connect with anti-trafficking resources in your area; or to request training and technical assistance, general information or specific anti-trafficking resources. The NHTRC is operated by Polaris Project and funded by the Department of Health and Human Services and other supporters.