(1) Siebel users submit issues they discover with specific addresses or intersections using the Survey123 form

Special Address field in Survey123 instantly maps submitted address & saves to geographic database

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(2) Webhook configured in Survey123 sends TEBS-GIS staff an email notification of the newly reported address

New Siebel Address Report

ⓘ You forwarded this message on Fri 2/18/2022 8:06 AM

M **Microsoft Power Apps and Power Automate <microsoft@powerapps.com>**
Fri 2/18/2022 7:13 AM
To: Sadler, Dan

[EXTERNAL EMAIL]

Trish Jenkins has reported an issue on Siebel with the following address or intersection:
19 Prism Pl, Gaithersburg, MD, 20877, USA

Issue:
did_not_validate

Additional Comments:
This street was changed from McCausland Place to Prism Place. Google has Prism, but SDAT has McCausland. Comes up Location Not Found for Prism.

Please view the latest response here .

If you want to unsubscribe from these emails, please use this form.

Reply | Forward

The email includes a link to the Survey123 data page for convenience

(3) TEBS-GIS staff logs into Survey123's data page and updates additional fields in the table as he troubleshoots

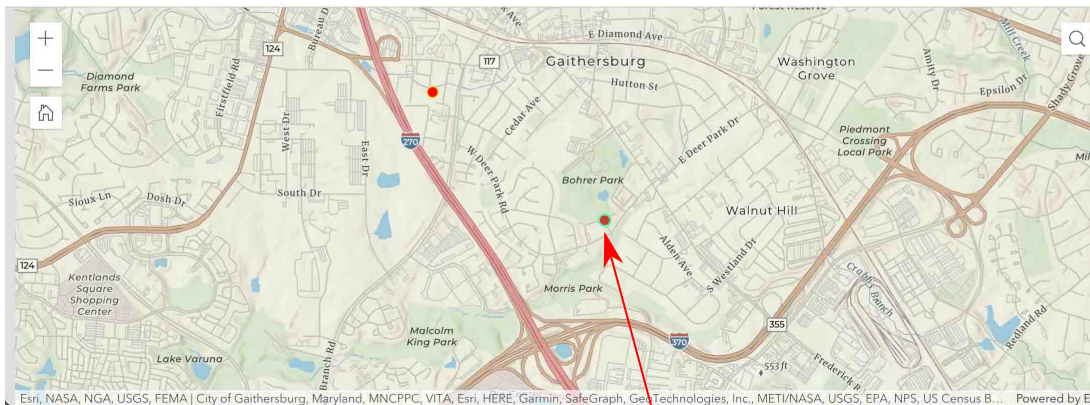*Montgomery County, MD MC311 Error Report - Supplemental Materials page 2 of 4*

(4) Siebel users can view, search, and filter all of the submitted reports on this simplified, publicly viewable dashboard created using ArcGIS Online's Experience Builder

Quick access to common ways to filter the data for the reports

Detailed information about the selected record is displayed in a format designed to be easy-to-read

Selected address report location is automatically highlighted on the map

(5) Use of filterable geographic data provided opportunity to notice cluster of unresolved app issues in a rural area of the County

cluster of unresolved app issues
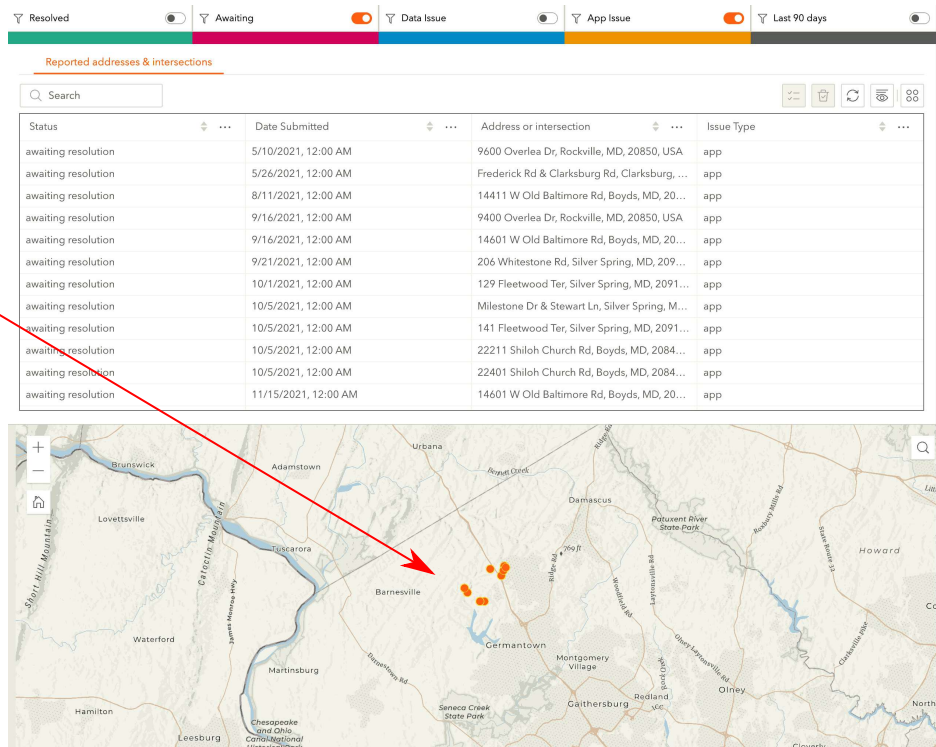
(6) TEBS-GIS staff downloaded the Survey123 data to use in desktop GIS. Additional locations in Siebel were sampled and mapped to detect that an issue was preventing locations within Ten Mile Creek Special Protection Area from yielding results in Siebel.